# CITICORP PROXY STATEMENT

# AR41

Notice of 1994
Annual Meeting of
Stockholders &
Proxy Statement



# Space in our Auditorium is Limited.

Registered stockholders may be asked for identification.

If you are a beneficial owner of Citicorp stock held by a bank, broker, or investment plan ("in street name"), you will need proof of ownership to be admitted to the meeting.

A recent brokerage statement or a letter from the broker or bank are examples of proof of ownership.







Citicorp 399 Park Avenue New York, New York 10043 John S. Reed Chairman

March 7, 1994

Dear Stockholder:

You are cordially invited to the Annual Meeting of Stockholders of Citicorp.

It will be held on Tuesday, April 19, 1994, at 9:00 A.M. (New York City time) in the auditorium at Citicorp headquarters at 399 Park Avenue in New York City.

We urge you to attend, if at all possible. We in Citicorp's management consider the Annual Meeting an excellent opportunity for us to discuss your corporation's progress with you in person. If you cannot attend, please be sure to vote your preferences on the enclosed proxy card and return it promptly.

Whether in person or by proxy, it is important that your shares be voted. The participation of the owners of the business in its affairs is an essential ingredient of Citicorp's vitality.

Sincerely,

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## NOTICE OF ANNUAL MEETING OF STOCKHOLDERS

Date: Tuesday, April 19, 1994

Time: 9:00 A.M. (New York City time)

Place: 399 Park Avenue

New York, New York 10043 (53rd Street and Park Avenue)

At the Annual Meeting, the following proposals are on the agenda for action by the stockholders:

- To elect sixteen directors to hold office until the 1995 annual meeting and until the election and qualification of their successors;
- · To approve an amended and restated Stock Purchase Plan;
- To approve the 1994 Annual Incentive Plan;
- To ratify the selection of KPMG Peat Marwick as independent auditors;
- · To act upon certain stockholder proposals; and
- To transact such other business as may properly come before the meeting.

It is important that your shares be voted. Please complete the proxy card and return it promptly in the enclosed envelope. If you decide to attend the meeting in person, you can withdraw your proxy and vote at that time. Voting is by secret ballot. Stockholders of record at the close of business (5:00 P.M., New York City time) on February 18, 1994 are entitled to one vote for each share held. A list of these stockholders will be available for inspection for ten days preceding the meeting at the office of the Assistant Secretary of Citicorp at 399 Park Avenue, New York, New York 10043, and will also be available for inspection at the meeting itself.

By order of the Board of Directors,

Charles E. Long

Executive Vice President and Secretary

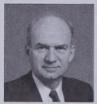
### PROXY STATEMENT

This Proxy Statement is furnished in connection with the solicitation of proxies by the Board of Directors of Citicorp (the "Board"). These proxies will be voted at the Annual Meeting of Stockholders of Citicorp on Tuesday, April 19, 1994. Stockholders of record at the close of business (5:00 P.M., New York City time) on February 18, 1994 are entitled to one vote for each share held. On that date there were 388,732,526 shares of Citicorp common stock outstanding and eligible to vote. This Proxy Statement and Form of Proxy are first being sent to stockholders on March 7, 1994.

### I. ELECTION OF DIRECTORS

Sixteen nominees have been proposed by the Committee on Directors and approved by the Board for election as directors of Citicorp. The affirmative vote of a plurality of the votes cast at the Annual Meeting by stockholders entitled to vote thereon is required for the election of each nominee as a director of Citicorp.

The following information with respect to each nominee is set forth below: name, age, the number of shares of Citicorp common stock beneficially owned by the nominee as of January 31, 1994, the year in which the nominee became a director of Citicorp, principal occupation, business experience, the standing committees of the Board of which the nominee is a member, the names of other companies of which the nominee is a director and certain other of the nominee's activities.



**D. Wayne Calloway** 58 3,315 shares 1988

# Chairman and Chief Executive Officer PepsiCo, Inc.

- Joined PepsiCo, Inc.-1967
- President and Chief Operating Officer, Frito-Lay, Inc.—1976
- Chairman of the Board and Chief Executive Officer, Frito-Lay, Inc.—1978
- Director of PepsiCo, Inc.—1983
- Executive Vice President and Chief Financial Officer, PepsiCo, Inc.—1983
- President and Chief Operating Officer—1985
- Chairman and Chief Executive Officer—1986
- · Committees: Audit and Subsidiaries and Capital
- Other Directorships: Citibank, Exxon Corporation and General Electric Company
- Other Activities: The Business Council, The Business Council of New York State, The Business Roundtable and Grocery Manufacturers of America



Colby H. Chandler 68 17,315 shares 1984



Pei-yuan Chia 55 442,138 shares<sup>(1)</sup> 1993



**Paul J. Collins** 57 583,341 shares<sup>(2)</sup> 1985

# Former Chairman and Chief Executive Officer Eastman Kodak Company

- Joined Eastman Kodak Company—1950
- Director—1974 to 1993
- President—1977
- Chairman and Chief Executive Officer—1983 to 1990
- Committees: Directors, Subsidiaries and Capital and Citibank Consulting
- Other Directorships: Digital Equipment Corporation, Ford Motor Company and J.C. Penney Company, Inc.
- Other Activities: The Business Council and The Business-Higher Education Forum

### Vice Chairman Citicorp and Citibank, N.A.

- Joined Citibank—1974
- Group Executive, U.S. Card Products Group, Individual Bank—1985
- Group Executive, Consumer Services Group International, Individual Bank—1987 to 1990
- Sector Executive, Global Consumer—1990
- Senior Executive Vice President—1992
- Vice Chairman—1994
- · Committees: Executive (ex-officio)
- Other Directorships: Citibank
- (1) Includes 313,118 shares which Mr. Chia has the right to acquire within 60 days pursuant to stock option awards.

### Vice Chairman Citicorp and Citibank, N.A.

- · Joined Citibank-1961
- Head, Investment Bank—1982
- Senior Corporate Officer for North America/Chief Planning Officer—1985
- Vice Chairman, Senior Corporate Officer for Europe and the Middle East—1988
- Vice Chairman, Finance and Administration—1991
- Committees: Executive (ex-officio) and Subsidiaries and Capital (Chairman)
- Other Directorships: Citibank and Kimberly-Clark Corporation
- (2) Includes 406,387 shares which Mr. Collins has the right to acquire within 60 days pursuant to stock option awards.



Kenneth T. Derr 57 8,315 shares 1987



**H.J. Haynes** 68 21,315 shares 1972<sup>(3)</sup>



**John S. Reed** 55 1,092,861 shares<sup>(4)</sup> 1982

# Chairman and Chief Executive Officer Chevron Corporation

- Joined Chevron Corporation—1960
- · Assistant to the President-1969
- Vice President—1972
- President and Chief Executive Officer of Chevron, USA Inc.—1979 to 1984
- Director, Chevron Corporation-1981
- Vice Chairman—1985
- · Chairman and Chief Executive Officer-1989
- · Committees: Audit, Personnel and Citibank Consulting
- · Other Directorships: Potlatch Corporation
- Other Activities: American Petroleum Institute (Director), The Business Council, The Business Roundtable, The California Business Roundtable and President's Council on Sustainable Development

# Director and Senior Counselor Bechtel Group, Inc.

- Chairman of the Board and Chief Executive Officer of the Standard Oil Company of California—1974 to 1981
- Joined Bechtel Group, Inc.—1981
- Committees: Audit, Directors, Executive, Personnel and Subsidiaries and Capital
- Other Directorships: Citibank, The Boeing Company, Fremont Group, Inc., Hewlett-Packard Company, PACCAR Inc and Saudi Arabian Oil Company
- Other Activities: The Business Council
- (3) Mr. Haynes served as a director from 1972 until 1982 and was reelected in

### Chairman Citicorp and Citibank, N.A.

- Joined Citibank—1965
- · Head, Individual Bank-1975 to 1985
- Vice Chairman—1982
- Chairman and Chief Executive Officer—1984
- Committees: Directors (Chairman) and Executive (ex-officio)
- Other Directorships: Citibank, Monsanto Company and Philip Morris Companies Inc.
- Other Activities: The Business Council and The Business
   Roundtable
- (4) Includes 645,407 shares which Mr. Reed has the right to acquire within 60 days pursuant to stock option awards.



**William R. Rhodes** 58 353,538 shares<sup>(5)</sup> 1991



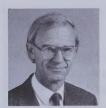
Rozanne L. Ridgway 58 1,426 shares 1990

### Vice Chairman Citicorp and Citibank, N.A.

- Joined Citibank—1957
- Senior Corporate Officer responsible for the Caribbean, Central and South America and Sub-Sahara Africa—1969
- Chairman, Citicorp and Citibank Restructuring Committee—1984
- Group Executive—1986
- Senior Executive, International—1990
- Vice Chairman—1991
- Committees: Executive (ex-officio)
- Other Directorships: Citibank and Private Export Funding Corporation (PEFCO)
- Other Activities: Council of the Americas, Council on Foreign Relations, The Institute for International Finance, New York Hospital and The Metropolitan Museum of Art
- (5) Includes 278,904 shares which Mr. Rhodes has the right to acquire within 60 days pursuant to stock option awards.

# Co-Chair The Atlantic Council of the United States

- U.S. Department of State: Ambassador to Finland—1977 to 1980; Counselor—1980 to 1981; Special Assistant to Secretary: Negotiations—1981 to 1982; Ambassador to German Democratic Republic—1982 to 1985; Assistant Secretary of State—1985 to 1989
- President, The Atlantic Council of the United States—1989
- Co-Chair—1993
- Committees: Audit, Public Issues and Subsidiaries and Capital
- Other Directorships: Citibank, Bell Atlantic Corporation, The Boeing Company, Minnesota Mining and Manufacturing Company, RJR Nabisco, Inc., Sara Lee Corp. and Union Carbide Corporation
- Other Activities: The CNA Corporation (Trustee), National Geographic Society (Trustee) and The New Prospective Fund (Member, International Advisory Board)



**H. Onno Ruding** 54 297,600 shares<sup>(6)</sup> 1990



Frank A. Shrontz 62 8,784 shares 1986



Mario H. Simonsen 59 13,065 shares 1979

# Vice Chairman Citicorp and Citibank, N.A.

- Executive Director of the International Monetary Fund—1977 to 1981
- Member of the Board of Managing Directors of Amsterdam-Rotterdam Bank—1981 to 1982
- Minister of Finance of the Kingdom of the Netherlands—1982 to 1989
- Chairman of the Netherlands Christian Federation of Employers—1990 to 1992
- Joined Citibank management—1992
- Vice Chairman—1992
- · Committees: Executive (ex-officio) and Citibank Consulting
- Other Directorships: Amsterdamsch Trustees Kantoor B.V. (Supervisory Director), Pechiney Nederland, N.V. (Supervisor Director) and Unilever N.V. and PLC (Advisory Director)
- (6) Includes 297,500 shares which Mr. Ruding has the right to acquire within 60 days pursuant to stock option awards.

### Chairman and Chief Executive Officer The Boeing Company

- Joined The Boeing Company—1958
- Assistant Secretary of the U.S. Air Force—1973 to 1976
- Assistant Secretary of Defense—1976 to 1977
- Rejoined The Boeing Company—1977
- President and Director—1985
- Chief Executive Officer—1986
- Chairman—1988
- Committees: Directors, Executive, Personnel (Chairman) and Public Issues
- Other Directorships: Citibank, Boise Cascade Corporation and Minnesota Mining and Manufacturing Company
- Other Activities: The Business Council and The Business Roundtable

### Vice Chairman, Brazilian Institute of Economics The Getulio Vargas Foundation

- Director, Post Graduate School of Economics, The Getulio Vargas Foundation—1965 to 1974
- President, Fundação Movimento Brasileiro de Alfabetização—1970 to 1974
- Finance Minister of Brazil—1974 to 1978
- Minister of Planning of Brazil—1979
- Vice Chairman, Brazilian Institute of Economics—1979
- Committees: Audit, Subsidiaries and Capital and Citibank Consulting
- · Other Directorships: Institute for International Economics



**Roger B. Smith** 68 2,315 shares<sup>(7)</sup> 1987



**Christopher J. Steffen** 52 170,000 shares<sup>(8)</sup> 1993



Franklin A. Thomas 59 12,941 shares 1970

# Former Chairman and Chief Executive Officer General Motors Corporation

- Joined General Motors Corporation—1949
- Director—1974 to 1993
- Chairman and Chief Executive Officer—1981 to 1990
- Committees: Audit, Executive, Public Issues and Citibank Consulting
- Other Directorships: International Paper Company, Johnson & Johnson and PepsiCo, Inc.
- Other Activities: The Business Council
- (7) Mr. Smith also owns 34,000 depositary shares representing shares of Citicorp's Conversion Preferred Stock, Series 15, representing less than 1% of the outstanding securities of such series.

# Senior Executive Vice President Citicorp and Citibank, N.A.

- Vice President, Finance, Hyatt Corporation—1981
- Vice President and Controller, Chrysler Corporation—1981 to 1989
- Executive Vice President and Chief Financial Officer, Honeywell Inc.—1989 to 1993
- Senior Vice President and Chief Financial Officer, Eastman Kodak Company—1993
- Joined Citibank—1993
- Senior Executive Vice President—1993
- Other Directorships: Citibank
- (8) Includes 150,000 shares which Mr. Steffen has the right to acquire within 60 days pursuant to stock option awards.

# President The Ford Foundation

- President, Bedford-Stuyvesant Restoration Corporation—1967 to 1977
- Private practice of law—1978 to 1979
- President, The Ford Foundation-1979
- Committees: Executive, Personnel, Public Issues (Chairman) and Subsidiaries and Capital
- Other Directorships: Citibank, Aluminum Company of America, American Telephone & Telegraph Company, CBS Inc. and Cummins Engine Company, Inc.



Edgar S. Woolard, Jr. 59 23,115 shares 1987

# Chairman and Chief Executive Officer E.I. du Pont de Nemours & Company

- Joined E.I. du Pont de Nemours & Company—1957
- Executive Vice President and Director—1983
- Vice Chairman—1985
- President and Chief Operating Officer—1987
- Chairman and Chief Executive Officer—1989
- Committees: Personnel, Subsidiaries and Capital and Citibank-Consulting
- Other Directorships: International Business Machines Corporation and The Seagram Company Ltd.
- Other Activities: The Business Council and The Business Roundtable

### Share Ownership of Management

Shares owned by Messrs. Chia, Collins, Reed, Rhodes, Ruding and Steffen, including those acquired through the staff compensation plans of Citicorp and Citibank, are described separately in this Proxy Statement.

As of January 31, 1994, the current directors and executive officers of Citicorp as a group beneficially owned approximately 7,778,528 shares of Citicorp common stock, representing approximately 1.98% of Citicorp's outstanding shares. In addition to the nominees for election as directors at the Annual Meeting, the current directors include Lawrence E. Fouraker and Donald V. Seibert, who are retiring. As of January 31, 1994, Dr. Fouraker owned 15,115 shares of Citicorp common stock and Mr. Seibert owned 2,315 shares. No single executive officer or director beneficially owns more than 0.28% of Citicorp's outstanding stock, and all directors as a group beneficially own less than 0.79% of Citicorp's outstanding stock.

#### Certain Other Share Owners

FMR Corp. ("FMR"), 82 Devonshire Street, Boston, Massachusetts 02109, is the only person known by Citicorp to own beneficially more than 5% of any class of Citicorp's voting securities. FMR's Schedule 13G under the Securities Exchange Act of 1934, as amended (the "Exchange Act"), dated February 11, 1994, as filed with the Securities and Exchange Commission (the "SEC"), indicates that, as of December 31, 1993, FMR beneficially owned 32,302,178 shares of Citicorp common stock, representing approximately 8.11% of Citicorp's outstanding common stock, of which 28,734,623 shares, representing approximately 7.22% of Citicorp's outstanding common stock, were beneficially owned by FMR's wholly-owned subsidiary, Fidelity Management & Research Company. FMR held sole dispositive power with respect to all of such shares, sole voting power with respect to 2,609,027 of such shares, and no voting power with respect to the balance of such shares. The number of shares beneficially owned by FMR at December 31, 1993 included shares of common stock resulting from the assumed conversion of shares of convertible preferred stock of Citicorp owned by FMR.

In February 1991, His Royal Highness Prince Alwaleed Bin Talal Bin Abdulazız Al Saud, P.O. Box 8653, Riyadh, 11492, Saudi Arabia, purchased 5,900 shares of Citicorp's non-voting Convertible Preferred Stock, Series 12, which are convertible into 36,875,000 shares of Citicorp

common stock. Prince Alwaleed had previously acquired beneficial ownership of 16,610,550 shares of Citicorp common stock. Prince Alwaleed's Schedule 13D under the Exchange Act as filed with the SEC, as amended through June 18, 1993, indicates that in April and June 1993, Prince Alwaleed sold an aggregate of 12,371,401 shares of Citicorp common stock, reducing his holdings to 4,239,149 shares. Those shares of common stock, together with the shares that could be acquired upon conversion of the Convertible Preferred Stock owned by Prince Alwaleed, would represent approximately 9.68% of Citicorp's common stock outstanding if conversion had occurred as of January 31, 1994.

### **Board Meetings**

There were 11 meetings of the Board during 1993. All directors attended 75% or more of the total Board and committee meetings held.

#### Size of the Board

In February 1994, the Board fixed the number of directors at sixteen. Directors standing for election will hold office until the next annual meeting and until the election and qualification of their successors. If any nominee is unable to serve out his or her term, the Committee on Directors may recommend a successor to fill the unexpired portion, subject to subsequent appointment by the Board.

#### **Board Committees**

Audit Committee. The Audit Committee supervises independent audits of Citicorp and oversees the establishment of appropriate accounting policies for Citicorp and Citibank. Members are Mr. Seibert, Chairman; Mr. Calloway, Mr. Derr, Mr. Haynes, Ambassador Ridgway, Dr. Simonsen and Mr. Smith. The Audit Committee met eight times during 1993.

The Audit Committee's principal functions include reviews of the audit plans, scope of examination and audit findings of both the independent auditors and the corporation's internal corporate audit group; significant legal matters; credit portfolios; internal control; and the adequacy of corporate insurance coverage. Also, this committee monitors the conduct of Citicorp's subsidiaries and affiliates in providing fiduciary and investment services, receives periodic reports from the senior management of such entities and reports to the Citicorp Board. Further, it is the responsibility of this committee to recommend to the Board the annual appointment of the outside auditors, to review the findings of internal and independent auditors, financial controllers and external regulatory agencies and to oversee the accounting policies used in preparing the financial statements of Citicorp and Citibank.

Committee on Directors. The Committee on Directors recommends qualified candidates for membership on the Boards of Directors of Citicorp and Citibank. Members are Mr. Reed, Chairman; Mr. Chandler, Dr. Fouraker, Mr. Haynes and Mr. Shrontz. The Committee on Directors met twice during 1993.

The Committee on Directors actively solicits recommendations for prospective directors from their current members and stockholders and, consistent with the needs of the corporation and representation of the various services and customers, recommends the approval of a candidate. The nominees are then presented to the Board, which proposes the slate of directors

to be submitted to the stockholders at the Annual Meeting. In addition, the committee is charged with keeping current and recommending changes in directors' compensation.

Personnel Committee. The Personnel Committee oversees employee policies and programs of Citicorp and Citibank. Members are Mr. Shrontz, Chairman; Mr. Derr, Mr. Haynes, Mr. Seibert, Mr. Thomas and Mr. Woolard. The Personnel Committee met seven times during 1993.

The Personnel Committee reviews and approves compensation policy and other personnel-related programs to maintain an environment at Citicorp and Citibank that attracts and retains people of high capability, commitment and integrity. In addition, the committee oversees succession planning.

Other Committees. In addition to the committees described above, the Board also has a Committee on Subsidiaries and Capital, an Executive Committee, a Public Issues Committee and a Consulting Committee to the Citibank Board of Directors. Their functions and members are described in Citicorp's 1993 Annual Report.

### **Board Compensation**

Directors of Citicorp who are not officers of Citicorp or Citibank received an annual retainer of \$40,000 for their services in 1993. In addition, outside directors received a fee of \$950 for each Board, committee or other meeting attended. Those directors who reside abroad received an additional \$3,500 for each Board meeting attended. In lieu of the committee meeting fees, the Chairmen of the Audit Committee and the Personnel Committee each received a stipend of \$20,000, the Chairman of the Public Issues Committee received a stipend of \$10,000 and from April through December 1993, the Chairman of the Capital Subcommittee of the Committee on Subsidiaries and Capital received a stipend of \$15,000.

Outside directors of Citicorp who served on the Citibank Board of Directors received an annual retainer of \$10,000 for those services in 1993. Directors who did not serve on the Citibank Board of Directors served on the Consulting Committee to the Citibank Board of Directors, and outside directors received an annual retainer of \$10,000 for those services in 1993. In addition, each outside director and each outside member of the Consulting Committee also received a fee of \$950 for each meeting of the Citibank Board of Directors attended, and each outside member of the Audit Committee of the Citibank Board of Directors received a fee of \$950 for each meeting of that committee attended. Those directors who are officers of Citicorp or Citibank received no additional compensation for their services on the Board or the Citibank Board of Directors or any committee thereof.

Under Citicorp's Directors' Deferred Compensation Plan, outside directors may elect to defer all or part of their retainers and/or fees. Amounts deferred are credited to investment accounts whose returns correspond to the funds established under the Citibank Savings Incentive Plan (the "Savings Incentive Plan"), a plan available to all regular United States employees of Citibank and certain affiliates (including directors who are also employees). The amounts credited are expressed in units in those investment accounts, which have the same value as the corresponding units in a fund under the Savings Incentive Plan on the date of such crediting and thereafter will have the value set on the immediately preceding valuation date for the corresponding fund. Payments of deferred compensation credited to the investment account mirroring Fund B established under the Savings Incentive Plan will be in shares of

Citicorp common stock. Payments of deferred compensation credited to investment accounts which mirror funds other than Fund B will be in cash.

In November 1993, each director of Citicorp who was not an officer of Citicorp or Citibank received a one-time grant of deferred compensation equivalent in value to 1,000 shares of Citicorp common stock (which had a market value of \$36.75 per share on the grant date). The amount of this award and a portion of each outside director's annual retainer were required to be invested in the Directors' Deferred Compensation Plan in the account mirroring Fund B established under the Savings Incentive Plan.

#### **EXECUTIVE OFFICERS**

The following information with respect to each executive officer of Citicorp who is not a nominee for election as a director is set forth below: name, age and the position held with Citicorp and the date from which such position has been continuously held.

Name	Age	Position and Office Held and Date from Which Held
Shaukat Aziz	45	Executive Vice President, Asia/Pacific Corporate—1993
James L. Bailey	48	Executive Vice President, North America Consumer—1992
Ernst W. Brutsche	56	Executive Vice President, European Corporate—1992
Colin Crook	51	Senior Technology Officer—1990
Arthur M. de Graffenried, III	45	Chairman, Restructuring Committee, Cross-Border—1992
David E. Gibson	54	Executive Vice President, Central and Eastern Europe/Middle
		East / Africa Corporate—1993
Dennis O. Green	53	Chief Auditor—1990
Guenther E. Greiner	55	Executive Vice President, World Corporation Group—1992
Thomas E. Jones	- 55	Executive Vice President and a Principal Financial
		Officer—1990
Charles E. Long	54	Executive Vice President—1982; Secretary—1987
Alan S. MacDonald	51	Executive Vice President, North America Corporate—1992
Dionisio R. Martin	50	Executive Vice President, Latin America Corporate—1993
Robert H. Martinsen	59	Chairman, Credit Policy Committee—1990
Robert A. McCormack	50	Executive Vice President, Real Estate—1992
Victor J. Menezes	44	Executive Vice President, European Consumer—1992
Lawrence R. Phillips	54	Senior Human Resources Officer—1993
John J. Roche	58	Executive Vice President, Legal Affairs—1989
Hubertus M. Rukavina	44	Executive Vice President, Private Bank—1993
Gurvirendra Talwar	45	Executive Vice President, Asia/Pacific Consumer—1992
Alan J. Weber	45	Executive Vice President, Financial Institutions and Transaction
	0.5	Services—1992
Masamoto Yashiro	65	Executive Vice President, Japan Corporate/Consumer—1992
Ronald X. Zettel	59	Executive Vice President, Latin America Consumer—1992

The group of all executive officers consists of 28 individuals, including Messrs. Reed, Chia, Collins, Rhodes, Ruding and Steffen (who are all directors of Citicorp) and the 22 officers named above. Officers serve at the pleasure of the Board.

Each executive officer who is not a director of Citicorp has been employed in such position or in other executive or management positions with Citicorp and Citibank for more than the last five years, except for Mr. Brutsche, who rejoined Citicorp in 1989 and, prior to that time, had been a director and chief executive of the investment banking sector at Midland Bank in London; Mr. Crook, who joined Citicorp in 1990 and, prior to that time, had been Senior Vice

President of Data General Corporation; Mr. Green, who joined Citicorp in 1990 and, prior to that time, had been General Auditor of Ford Motor Company; and Mr. Phillips, who joined Citicorp in 1993 and, prior to that time, had been director of human resources for the GE Aerospace division of General Electric Company.

Mr. Ruding has entered into an agreement which provides for his employment as Vice Chairman of Citicorp and Citibank through March 1, 1997. If Mr. Ruding's employment is terminated other than for cause or he resigns for good reason, he will receive payments consisting of his salary for the remainder of the agreement's term, a pro rata bonus, if authorized by the Personnel Committee, and any deferred bonus awards.

#### **DIRECTOR AND OFFICER TRANSACTIONS**

Certain transactions involving loans, deposits and sales of commercial paper, certificates of deposit and other money market instruments and certain other banking transactions occurred during 1993 between Citicorp and Citibank on the one hand and certain directors or executive officers of Citicorp and Citibank, members of their immediate families or associates of the directors, the executive officers or their family members on the other. All such transactions were made in the ordinary course of business on substantially the same terms, including interest rates and collateral, that prevailed at the time for comparable transactions with other persons and did not involve more than the normal risk of collectibility or present other unfavorable features.

In November 1993, Mr. Collins purchased a house in London from Citibank for £1,950,000. As required by Citibank procedures for purchases of bank-owned property by international staff employees, which were followed in this transaction, the purchase price was set at the average of the highest two of three valuations received from independent property valuation firms of recognized standing. The sale of the property was approved by the Board on November 16, 1993.

#### COMPENSATION

The tables on pages 18 through 20 set forth a profile of Citicorp's executive compensation and show, among other things, salaries and bonuses paid during the last three years, options granted with respect to 1993 and aggregate option exercises in 1993 for the Chairman and each of the five other most highly compensated executive officers (the "Named Executives"). These tables are specified by current SEC requirements. There is also included a table, Management Compensation Profile for 1993, on page 17, which is consistent with the other tables. It has been previously used by Citicorp and is provided to insure continuity.

#### **MANAGEMENT COMPENSATION PROFILE FOR 1993**

Citicorp Stock Beneficially Owned as of		Salary and Savings	Annual	Restricted Stock	Stock	Restricted Stock Granted Since Program Inception (1986)			Stock Options Since 1984	
January 31,		Incentive Plan Benefits (2) Awards (3		Shares Granted (4)	Options Granted (5)	Shares	Value(6)	1993 Dividends	Options Granted (7)	Avg. Grant Price
447,454	J.S. Reed, Chairman	\$1,219,000	\$3,000,000	50,000	450,000	235,000	\$10,281,250	-0-	1,406,407	\$26.19
129,020	P.Y. Chia, Vice Chairman	795,000	612,500	-0-	250,000	99,700	4,361,875	-0-	460,618	30.04
176,954	P.J. Collins, Vice Chairman	795,000	437,500	-0-	300,000	107,700	4,711,875	-0-	813,027	26.19
74,634	W.R. Rhodes, Vice Chairman	742,000	875,000	-0-	270,000	55,700	2,436,875	-0-	624,932	26.25
100	H.O. Ruding, Vice Chairman	787,500	612,500	-0-	250,000	-0-	-0-	-0-	445,000	28.86
20,000	C.J. Steffen, Senior Executive Vice President	437,500	875,000	20,000	325,000	20,000	875,000	-0-	325,000	33.60

<sup>(1)</sup> Does not include shares which individuals have the right to acquire pursuant to stock option awards.

<sup>(2)</sup> Total 1993 compensation includes salary and cash compensation earned in accordance with the Savings Incentive Plan, a portion of which is deferred and the balance of which is paid in cash. Amounts shown do not include amounts expended by Citicorp pursuant to plans (including group life, health and international service) that do not discriminate in scope, terms or operation in favor of executive officers or directors of Citicorp and that are generally available to all salaried employees. Amounts shown also do not include amounts expended by Citicorp which may have a value as a personal benefit to the named individual. The value of such benefits, however, did not exceed the lesser of \$50,000 or 10% of the total annual salary and bonus reported for any individual named.

<sup>(3)</sup> Cash incentive awards were distributed in January 1994 based on 1993 performance.

<sup>(4)</sup> Grants of restricted stock are for shares of Citicorp common stock which are restricted as to transfer and/or vesting for a period determined by the Personnel Committee of the Board at the time of grant. The 50,000 shares granted to Mr. Reed in January 1994 will vest in January 1999. The 20,000 shares granted to Mr. Steffen in June 1993 will vest with respect to 25% of such shares on each of the first, second, third and fourth anniversary of the grant date.

Options to purchase Citicorp stock for 1993 were granted to each of the Named Executives under two programs. Options granted in July 1993 (150,000 to each of the Named Executives) have an exercise price of \$31.75 per share, a term of five years and vest with respect to 50% of such options when Citicorp's common stock price has reached \$50 per share, an additional 25% when Citicorp's common stock price has reached \$60 per share, provided in each case that the stock price remains at or above the specified level for at least 20 trading days in a period of 30 consecutive trading days. Options granted in January 1994 have an exercise price of \$40.75 per share, a term of 10 years and vest with respect to 50% of such options on the first anniversary of the grant date and the balance on the second anniversary of the grant date.

<sup>&</sup>lt;sup>(6)</sup> Total shares of restricted stock granted multiplied by the closing price on the New York Stock Exchange composite tape on January 31, 1994 (\$43.75).

<sup>(7)</sup> Options are to purchase shares of Citicorp common stock.

#### SUMMARY COMPENSATION TABLE

		Anı	Annual Compensation			Long-Term Compensation Awards	
Name and Principal Position	Year	Salary	Bonus	Other Annual Compensa- tion <sup>(1)</sup>	Restricted Stock Awards <sup>(2)</sup>	Shares Underlying Options <sup>(3)</sup>	All Other Compensa- tion <sup>(4)</sup>
J.S. Reed, Chairman (Chief Executive Officer)	1993 1992 1991	\$1,150,000 1,150,000 1,150,000	\$3,000,000 1,035,000 -0	-0- -0- -0-	\$2,062,500 -0- 0-	450,000 250,000 300,000	\$69,000 69,000 69,000
P.Y. Chia, Vice Chairman	1993 1992 1991	750,000 675,000 471,667	612,500 -0- 200,000	-0- -0- -0-	-0- -0- 725,000	250,000 95,000 -0-	45,000 40,500 28,300
P.J. Collins, Vice Chairman	1993 1992 1991	750,000 750,000 650,000	437,500 225,000 -0-	-0- / -0- -0-	-0- -0- -0-	300,000 135,000 175,000	45,000 45,000 39,000
W.R. Rhodes, Vice Chairman	1993 1992 1991	700,000 633,333 423,333	875,000 810,000 –0–	0- 0- 0-	-0- -0- -0-	270,000 75,000 175,000	42,000 38,000 25,400
H.O. Ruding, Vice Chairman	1993 1992 <sup>(5)</sup>	750,000 646,750 <sup>(6)</sup>	612,500 225,000	-0- \$1,000,000 <sup>(7)</sup>	-0- -0-	250,000 195,000	37,500 -0-
C.J. Steffen, Senior Executive Vice President	1993(8)	437,500	875,000	-0-	552,500	325,000	-0-

- (1) Amounts shown do not include amounts expended by Citicorp pursuant to plans (including group life, health and international service) that do not discriminate in scope, terms or operation in favor of executive officers or directors of Citicorp and that are generally available to all salaried employees. Amounts shown also do not include amounts expended by Citicorp which may have a value as a personal benefit to the named individual. The value of such benefits did not exceed the lesser of either \$50,000 or 10% of the total annual salary and bonus reported for any individual named.
- The value for each restricted stock grant reflected in this column is determined by multiplying the total shares awarded by the closing price on the New York Stock Exchange composite tape on the grant date. The number of shares and value of aggregate restricted stock holdings of each of the Named Executives on December 31, 1993 were 160,000 and \$5,900,000 (Mr. Reed), 68,000 and \$2,507,500 (Mr. Chia), 100,000 and \$3,687,500 (Mr. Collins), 49,000 and \$1,806,875 (Mr. Rhodes) and 20,000 and \$737,500 (Mr. Steffen). For purposes of the year-end calculation, the value of the restricted stock is determined by multiplying the total shares awarded by the closing price on the New York Stock Exchange composite tape on December 31, 1993 (\$36.875). Mr. Chia received an award of 50,000 shares of restricted stock in 1991, and Mr. Steffen received an award of 20,000 shares of restricted stock in 1991, and Mr. Steffen received an award of 20,000 shares of restricted stock bis employment by Citicorp. In each case, 25% of the shares granted will vest on each of the first, second, third and fourth anniversary of the grant date. In January 1994, Mr. Reed received an award of 50,000 shares of restricted stock based on 1993 performance and as a long-term incentive; such shares will vest on the fifth anniversary of the grant date. To the extent dividends are declared on Citicorp's common stock, dividends will be paid on these restricted stock holdings.
- (3) Mr. Steffen received a grant of options covering 75,000 shares in June 1993 at the commencement of his employment by Citicorp. Each of the Named Executives received a grant of options covering 150,000 shares in July 1993. The remaining options for 1993 were granted to the Named Executives in January 1994. Options for each of 1992 and 1991 were granted in the following year, except that Mr. Ruding received a grant of options covering 100,000 shares in March 1992 in connection with his employment agreement with Citicorp.
- (4) Cash compensation earned in accordance with the Savings Incentive Plan. Amounts in excess of contribution limits established by the Internal Revenue Code are paid in cash to the Named Executive.
- (5) Mr. Ruding's employment as an officer of Citicorp commenced in March 1992.
- (6) Salary shown for Mr. Ruding includes \$21,750 earned as a director of Citicorp prior to March 1, 1992.
- <sup>(7)</sup> The amount shown is a one-time payment for housing pursuant to Mr. Ruding's employment agreement with Citicorp.
- (8) Mr. Steffen's employment as an officer of Citicorp commenced in June 1993.

#### **OPTION GRANTS IN LAST FISCAL YEAR**

			Potential Realizable Value at Assumed Annual Rates of Stock Appreciation for Option Term <sup>(1)</sup>				
Name	Number of Shares Underlying Options Granted <sup>(2)</sup>	Percent of Total Options Granted to Employees in Fiscal Year	Exercise Price (per share)	Expiration Date	5%	10%	
J.S. Reed	150,000	1.00%	\$31.75	July 20, 1998	-0-	\$ 1,453,753	
	300,000	2.00	40.75	January 18, 2004	\$ 7,688,303	19,482,983	
P.Y. Chia	150,000	1.00	31.75	July 20, 1998	-0-	1,453,753	
	100,000	0.67	40.75	January 18, 2004	2,562,768	6,494,328	
P.J. Collins	150,000	1.00	31.75	July 20, 1998	-0-	1,453,753	
	150,000	1.00	40.75	January 18, 2004	3,844,151	9,741,491	
W.R. Rhodes	150,000	1.00	31.75	July 20, 1998	-0-	1,453,753	
	120,000	0.80	40.75	January 18, 2004	3,075,321	7,793,193	
H.O. Ruding	150,000	1.00	31.75	July 20, 1998	-0-	1,453,753	
	100,000	0.67	40.75	January 18, 2004	2,562,768	6,494,328	
C.J. Steffen	75,000	0.50	27.75	June 15, 2003	1,308,898	3,316,888	
	150,000	1.00	31.75	July 20, 1998	-0-	1,453,753	
	100,000	0.67	40.75	January 18, 2004	2,562,768	6,494,328	
All Stockholders (3)	N/A	N/A	N/A	N/A	8,962,972,685	22,713,133,356	

- (1) Amounts for the Named Executives shown in these columns have been derived by multiplying the exercise price by the annual appreciation rate shown (compounded for the term of the options), multiplying the result by the number of shares covered by the options, and subtracting the aggregate exercise price of the options. No values are shown under the 5% heading for the options expiring in July 1998 because such options would not become exercisable before their expiration date at that level of stock price appreciation. The terms of such options are described below. The dollar amounts set forth under this heading are the result of calculations at the 5% and 10% rates set by the SEC and therefore are not intended to forecast possible future appreciation, if any, of the stock price of Citicorp.
- (2) Options granted to the Named Executives in January 1994 (based on individual and corporate performance during 1993) and options granted to Mr. Steffen in June 1993 have a term of ten years and vest on the first anniversary of the date of grant to the extent of 50% of such options and on the second anniversary of the grant date to the extent of the balance. Options granted to the Named Executives in July 1993 have a term of five years and vest to the extent of 50% of such options when Citicorp's stock price reaches \$50 per share, an additional 25% when Citicorp's stock price reaches \$60 per share, provided in each case that the stock price remains at or above the specified level for at least 20 trading days in a period of 30 consecutive trading days. Options granted in January 1993 based on corporate and individual performance in 1992 are not reflected in this table; those option grants were described in Citicorp's 1993 Proxy Statement.
- (3) The potential realizable gain to all stockholders (based on 386,490,167 shares outstanding at December 31, 1993, with a market price per share of \$36.875) at 5% and 10% assumed annual rates over a term of ten years, commencing on January 1, 1994, is provided as a comparison to the potential gain realizable by the Named Executives at the same assumed annual rates of stock appreciation.

# AGGREGATED OPTION EXERCISES IN LAST FISCAL YEAR AND FISCAL YEAR-END OPTION VALUE

	Shares Acquired on Value		Underlying U	er of Shares nexercised Options cal Year-End	Value of Unexercised In-the-Money Options at Fiscal Year-End <sup>(4)</sup>		
		Realized <sup>(2)</sup>	Exercisable	Unexercisable <sup>(3)</sup>	Exercisable	Unexercisable	
J.S. Reed	36,000	\$177,750	406,407	1,000,000	\$4,918,820	\$10,775,000	
P.Y. Chia	8,000	69,000	115,618	345,000	1,447,204	1,991,875	
P.J. Collins	20,000	103,750	203,027	610,000.	2,620,620	6,466,250	
W.R. Rhodes	10,000	53,125	104,932	520,000	1,300,945	5,693,750	
H.O. Ruding	-0-	-0-	50,000	395,000	981,250	2,973,125	
C.J. Steffen	-0-	-0-	-0-	325,000	-0-	1,453,125	

<sup>(1)</sup> Includes all exercises during calendar 1993.

Citicorp also provides compensation in the form of a benefit under the Retirement Plan. The following table sets forth the estimated annual retirement benefits as of December 31, 1993, as provided by the Retirement Plan and supplemental non-qualified pension plans, payable upon retirement to employees in specified remuneration and years-of-service classifications. Amounts include estimated Social Security benefits which would be deducted in calculating benefits payable under the Retirement Plan. The estimated amounts are based on the assumption that payments under the Retirement Plan will commence upon retirement at age 65.

### PENSION PLAN TABLE(1)

	Years of Service							
Remuneration	15	20	25	30	35			
\$ 200,000 800,000 1,400,000 2,000,000 2,600,000 5,200,000	\$ 60,000 240,000 420,000 600,000 780,000 1,560,000	\$ 80,000 320,000 560,000 800,000 1,040,000 2,080,000	\$ 100,000 400,000 700,000 1,000,000 1,300,000 2,600,000	\$ 120,000 480,000 840,000 1,200,000 1,560,000 3,120,000	\$ 127,500 510,000 892,500 1,275,000 1,657,500 3.315.000			

<sup>(1)</sup> This table reflects a straight life annuity benefit.

The years of credited service under the Retirement Plan as of December 31, 1993 for Messrs. Reed, Chia, Collins, Rhodes, Ruding and Steffen were 28, 20, 32, 35, 11 and 10, respectively. Covered compensation under the Retirement Plan and supplemental non-qualified pension plans is the participant's base salary plus awards granted under the Executive Incentive Compensation Plan, and, for years beginning with 1991, any bonus paid under any annual performance program. With respect to the individuals named in the Summary Compensation Table, covered compensation does not differ substantially (by more than 10%) from the compensation set forth under the headings "Salary" and "Bonus" therein. The benefit payable at retirement is based on a specified percentage of the average of covered compensation for the five highest paid of the last ten years of employment. Messrs. Reed, Chia, Collins, Rhodes,

<sup>(2)</sup> The value realized equals the market value of the common stock acquired at exercise minus the exercise price.

<sup>(3)</sup> Includes options granted in June and July 1993 and options granted in January 1994 based on individual and corporate performance during 1993.

<sup>(4)</sup> Options were granted in tandem prior to 1988; such options are exercisable for either book value or market value shares (but only one of those alternatives), at the choice of the optionee. The value of those options reflected in the table is the market or book value (using whichever value would produce the greater profit) of common stock on December 31, 1993 minus the related market or book value exercise price. The market value of common stock on the New York Stock Exchange composite tape at close of business on December 31, 1993 was \$36.875 per share and the book value of common stock on such date was \$26.04 per share. All options exercised in 1993 and all options granted in 1993 or January 1994 were market value options.

Ruding and Steffen will be credited with 35, 30, 35, 35, 22 and 24 years of service, respectively, upon normal retirement at age 65. Mr. Ruding's and Mr. Steffen's credited years of service reflect separate contractual agreements.

#### PERSONNEL COMMITTEE REPORT ON EXECUTIVE COMPENSATION

The Personnel Committee of the Board of Directors reviews and approves compensation levels for Citicorp's executive officers and oversees and administers the corporation's executive compensation programs. The Personnel Committee recommends, and the Board of Directors determines based on such recommendations, compensation for the Chairman. Compensation levels for the other executive officers of Citicorp are determined by the Personnel Committee based on the recommendations of the Chairman. All members of the Personnel Committee are outside directors who are not eligible to participate in any of the compensation programs that the Committee oversees.

Citicorp's executive compensation plans are designed to attract, retain, motivate and appropriately reward individuals who are responsible for Citicorp's short- and long-term profitability, growth and return to shareholders. Compensation for Citicorp executive officers consists of:

- · salary;
- · an annual cash incentive award; and
- long-term incentive awards, typically in the form of stock options or restricted stock.

Executive officers also participate in a retirement plan, a savings incentive plan, a stock purchase plan, a medical plan and other benefit plans available to employees generally.

Target pay levels and option grants for each executive are set annually. These targets are based on the level of responsibility, job description and job complexity and on the results of an annual report prepared by an independent compensation consulting firm. This report (which gathered information on 1992 compensation) surveys the compensation levels of executive officers at a group of seventeen companies comprised of a set of competing banks and financial service companies and, in order to provide broader perspective, a number of market-dominant global enterprises. The seventeen companies, all of which were included in last year's Board of Directors' Index (which is described in the next section of this Proxy Statement), were considered by the Personnel Committee to be similar to Citicorp in complexity and therefore to constitute a relevant competitive frame for purposes of compensation decisions. Although the Board has made certain changes in the composition of the Board of Directors' Index for this year's Proxy Statement, the companies included in last year's index have been used as the competitive frame for 1993 compensation, primarily because compensation target levels for 1993 were set prior to the changes in the composition of the index. Total compensation (including salary, annual cash incentive awards and long-term incentive awards) is targeted to vary between the 50th and 75th percentile depending on results; the 75th percentile should be achieved when Citicorp has strong performance, measured against its plan, historical results and the performance of peer companies. The value of the July 1993 option grants and the special restricted stock awards described below was not included in the total compensation calculation for purposes of comparison with the seventeen competitive companies. The grants of restricted stock and options to Mr. Steffen in connection with the commencement of his employment were negotiated between Mr. Steffen and Citicorp and were approved by the Personnel Committee.

Salary levels are reviewed annually, and increases are given when warranted by individual performance and when salary levels are low as compared to the group of enterprises described

above. The Personnel Committee also uses stock options and restricted stock to reward senior management and to link them to the long-term results and stockholder interests of Citicorp. The levels of option grants are determined primarily by allotting to all executive officers as a group a portion of the annual option grants available under Citicorp's Stock Incentive Plan, and by allocating that portion among the executive officers based on their levels of responsibility. Previous grants of stock options and restricted stock are reviewed but are not considered the most important factor in determining the size of any executive's stock option or restricted stock award in a particular year.

The determination of salary increases, annual cash incentive awards and long-term incentive awards is first based on the performance of Citicorp (and, in the case of executives responsible for a particular business, that business's results), then on the contribution of each individual. Although the components of compensation (salary, annual cash incentive awards and long-term incentive awards) are reviewed separately, compensation decisions are made based on a review of total compensation. The number of shares covered by option grants for each executive is determined in the context of this review. For purposes of evaluating total compensation, option grants are valued under a mathematical model, although the Personnel Committee believes that there is no truly satisfactory method for determining the value of option grants.

For each year since 1973, the Chairman and senior management have provided the Personnel Committee and the Board a written Corporate Performance Summary detailing in a textured and comprehensive way the results of Citicorp and each of its principal businesses. The report typically runs fifteen to twenty-five pages; starts with an overview; goes over the financial results (revenue, expense, margin, credit, taxes); deals with capital, reserves and funding; reviews the portfolio; discusses management, organizational and control and compliance issues; and compares Citicorp's results (shareholder return, market value to book value, as well as return on equity) with peer financial as well as global enterprises on a one-year and five-year basis.

For 1993 the Personnel Committee reviewed the Corporate Performance Summary with respect to 1993 performance versus plan, as well as 1993 performance in the context of Citicorp's 1991-95 turnaround effort. This effort was initially delineated in the Five-Point Plan for the years 1991 and 1992 described in Citicorp's 1992 Annual Report and in 1993 by its publicly announced 1995 goals of a 16% to 18% return on total equity, over \$2.5 billion of net income, a market value/book value ratio of 2:1 for Citicorp common stock, satisfactory asset quality and an effective control environment.

In the Personnel Committee's view, Citicorp's 1993 performance as reflected in the Corporate Performance Summary demonstrated substantial progress. The Committee considered the following indicators of this progress to be especially important:

- The clear momentum and credibility that Citicorp has achieved over the last two years.
- The better than plan performance within the context of the 1991-95 effort.
- Operating earnings (\$1.9 billion) and margin (\$7.7 billion) at an all time high.
- Total capital (\$23.2 billion) and Tier I capital (\$13.4 billion, 6.6%) in the "well capitalized" category and ahead of plan.
- Solid business performance around the world.
- Return on total equity of 15.3%, moving towards the announced long-term goal of 16% to 18%.
- A 65.7% total return to Citicorp common stockholders in 1993.

The Committee determined that overall 1993 corporate performance was significantly better than planned. Accordingly, it granted the executive officers annual cash incentive awards

which, when combined with salary and long-term incentive awards, exceeded targeted levels. Total 1993 compensation (including salary, annual incentive awards and January 1994 long-term incentive awards) for executive officers as a group was approximately at the 75th percentile of the competitive enterprises referred to earlier. The Chairman's total compensation was above the 75th percentile.

Stock options for 1993 were awarded under two programs. In January 1994 (as part of its normal program), the Personnel Committee awarded ten-year options, with terms similar to those granted in previous years, based on corporate and individual performance in 1993. In determining the January 1994 option grants, the Committee assessed corporate and individual performance according to the same standards used to determine annual incentive awards. In addition (as has been disclosed), in July 1993, the Personnel Committee approved a special incentive stock option program designed to help Citicorp achieve the goals set by the Chairman. The program was adopted in recognition that the achievement of these objectives will require leadership, effort and energy and will be tightly coupled with shareholder value. Grants under the special program were made to selected senior executives believed to have a critical impact on the attainment of Citicorp's goals. These options were not granted based on individual performance, but were awarded in equal numbers to executives at the same management level in recognition that a team approach is necessary to meet these goals. The number of options granted at each management level was determined based on the Committee's judgment of the appropriate size of award for that level. Options granted under this program will expire five years from the date of grant, and will vest dependent on the corporation's stock price performance. Half of the options will vest when the stock price reaches \$50 per share, an additional 25% will vest when the stock price reaches \$55 per share, and the remaining options will vest when the stock price reaches \$60 per share. The stock price must remain at or above these levels for 20 trading days in a consecutive 30-trading-day period for the options to vest. The exercise price is equal to \$31.75 per share, the market price of the stock on the grant date.

In determining the Chairman's 1993 annual incentive award, the Personnel Committee focused on Citicorp's achievement versus its operating plan and the 1991-1995 effort described above, other corporate performance issues considered in assessing senior executive pay levels generally, and the compensation levels at the group of enterprises described above. In addition, the Committee noted the Chairman's vision and tenacity in overseeing Citicorp's return to corporate strength, and determined that Mr. Reed personally deserved credit for accomplishing this recovery without disposing of any of the core businesses which contribute to Citicorp's unique global strength and balance. In light of the corporation's strong results and Mr. Reed's individual performance, the Personnel Committee recommended, and the Board of Directors approved, that an appropriate annual cash incentive award for Mr. Reed was \$3,000,000, versus \$1,035,000 in 1992 and no award in 1990 and 1991. In January 1994, Mr. Reed was awarded ten-year options covering 300,000 shares and 50,000 shares of restricted stock (vesting on the fifth anniversary of the grant date). In July 1993 he received five-year options covering 150,000 shares, the same amount granted to each of the other Named Executives. Both awards of options were made as part of grants to all senior executives. In addition to Mr. Reed, certain other executive officers (but none of the other Named Executives) also received special restricted stock grants in January 1994 as an incentive to further Citicorp's long-term goals. The size of the restricted stock award to Mr. Reed was based on the Committee's judgment of his importance to the attainment of those long-term goals. Mr. Reed's salary in 1993 remained at \$1,150,000, the level set in March 1990.

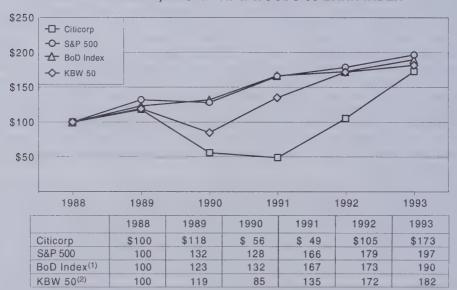
The Committee has reviewed the corporation's compensation plans in light of recent changes to the Internal Revenue Code relating to the disallowance of deductions for remuneration in excess of \$1,000,000 to certain executive officers. All compensation paid to Citicorp's

executive officers for 1993 will be fully deductible, except that the deductibility of the cost of the restricted stock granted to Mr. Reed will depend on the circumstances at the time the stock becomes vested. Any compensation expense relating to options granted under the corporation's stock option plans will continue to be allowed as a deduction in 1994. Amounts paid as salary to Mr. Reed, however, will not be deductible to the extent that his annual salary exceeds \$1,000,000. With respect to annual cash incentive awards which would otherwise exceed the limits on deductibility established by the new tax provision, the Committee has adopted the performance-based incentive plan submitted for shareholder approval in this Proxy Statement.

By the Personnel Committee

Frank A. Shrontz, Chairman Kenneth T. Derr H.J. Haynes Donald V. Seibert Franklin A. Thomas Edgar S. Woolard, Jr.

# COMPARISON OF FIVE YEAR CUMULATIVE TOTAL RETURN AMONG CITICORP, THE S&P 500, THE BOARD OF DIRECTORS' INDEX AND THE KEEFE, BRUYETTE & WOODS 50 BANK INDEX



(1) The Board of Directors' Index consists of the following 19 market-dominant global enterprises and financial services companies similar to Citicorp in complexity: General Motors Corporation, Exxon Corporation, International Business Machines Corporation, General Electric Company, Philip Morris Companies Inc., Procter & Gamble Company, Eastman Kodak Company, PepsiCo Inc., Johnson & Johnson, Chemical Banking Corporation, BankAmerica Corporation, J. P. Morgan & Co. Incorporated, Bankers Trust New York Corporation, Banc One Corp., Dean Witter Discover & Co., NationsBank Corp., Travelers Inc., American Express Company and Merrill Lynch & Co. Inc.

The Board of Directors' Index used in Citicorp's 1993 Proxy Statement (the "1993 Index") included all of the foregoing companies except BancOne, Dean Witter Discover, NationsBank and Travelers, and also included American Telegraph & Telephone Company ("AT&T") and Sears, Roebuck & Company ("Sears"), which had been included primarily because of their financial services operations. The Board determined to replace these companies because Sears transferred a substantial portion of its financial services business to Dean Witter Discover during 1993 and because the Board believes that the businesses of Banc One, NationsBank and Travelers are more closely comparable to Citicorp's than those of AT&T.

If the group of companies included in the 1993 Index had comprised the current Board of Directors' Index, the levels for that index, instead of those reflected in the chart above, would have been as follows: 1988, \$100; 1989, \$125; 1990, \$128; 1991, \$162; 1992, \$172; and 1993, \$189.

(2) The Keefe, Bruyette & Woods 50 Bank Index is designed to measure the stock price performance of the nation's largest banks.

# II. STOCKHOLDER APPROVAL OF AMENDED AND RESTATED STOCK PURCHASE PLAN

Citicorp seeks stockholder approval of the amendment and restatement of the 1988 Stock Purchase Plan. The amended and restated plan (the "Stock Purchase Plan") was approved by the Board of Directors on December 21, 1993, subject to such stockholder approval. If approved, the Stock Purchase Plan will become effective on May 1, 1994. The principal changes made to the 1988 Stock Purchase Plan by the amendment and restatement are the authorization of additional shares of Citicorp common stock for issuance thereunder and the extension (until April 30, 1999) of the latest date on which agreements may be entered into under the Stock Purchase Plan.

The Plan provides that all permanent employees (full- and part-time) of Citicorp or a participating Related Corporation (as defined in the Plan) are eligible to participate in the Stock Purchase Plan. Prior to the amendment and restatement, the 1988 Stock Purchase Plan required at least two years' service as a condition of eligibility for certain employees. Approximately 70,000 employees would currently be eligible to participate in the Stock Purchase Plan. Up to 25,000,000 shares of Citicorp common stock (subject to adjustments for stock dividends and stock splits) may be issued under the plan. Shares purchased under the plan may be either authorized but unissued shares or treasury shares. Under the plan, a participant can purchase for any calendar year shares having an aggregate purchase price not in excess of the percentage of the employee's compensation specified by the Personnel Committee or \$25,000, whichever is less.

The Stock Purchase Plan provides for two types of offerings: fixed price offerings and periodic purchase offerings. The Personnel Committee determines the type of offerings to be made under the plan.

Fixed Price Offerings. Each participant in a fixed price offering must enter into an agreement with Citicorp indicating the total number of shares of common stock to be purchased and authorizing Citicorp to withhold from his or her compensation amounts sufficient to accumulate over the offering period, together with interest, the aggregate purchase price of such shares. Amounts withheld are deposited in a purchase account for the benefit of the participant and bear interest at a rate specified in the agreement.

On the closing date for the fixed price offering, if the fair market value of a share of common stock is equal to or greater than the purchase price specified in the agreement, Citicorp will apply funds accumulated in the participant's account from payroll deductions, including interest, to the purchase of the shares not previously purchased unless the participant elected not to purchase any shares or to purchase fewer shares. Any balance in the account after purchase of the shares will be paid to the participant.

A participant may purchase all or a part of the common stock he or she has elected to purchase on or before the closing date. If the participant elects to purchase fewer than all of such shares prior to the closing date, he or she will apply funds on deposit in the account toward the stock purchase and either retain the right to purchase the balance of the shares or terminate further participation in the offering. If, in the event of a purchase of stock prior to the closing date, the amount on deposit in the participant's account is not sufficient to cover the purchase price, the participant must pay the balance in cash. In addition, a participant may

terminate his or her stock purchase agreement at any time before the closing date and receive a cash refund of amounts on deposit, including interest.

If the employment of a participant terminates, other than upon retirement or death, the participant will receive a cash refund of amounts on deposit, including interest. If termination of employment is due to retirement or death, shares can be purchased within a specified period or on the closing date, whichever comes first.

Periodic Purchase Offerings. In a periodic purchase offering each participant authorizes Citicorp to withhold from his or her compensation amounts to be applied to the purchase of shares of common stock on dates specified by the Personnel Committee. The purchase price will be determined in a manner specified by the Personnel Committee, but in no event will it be less than 85% of the fair market value of a share on the date of purchase. Shares purchased will be held in the participant's investment account. Any dividends on such shares will be paid in cash or automatically applied to the purchase of additional shares.

A participating employee may at any time withdraw the balance of payroll deductions not invested. The employee would thereupon cease to be a participant in the Stock Purchase Plan and could not renew such participation during the time period specified by the Personnel Committee. If the employment of a participant terminates, he or she will receive a stock certificate representing the number of full shares credited to the participant's investment account, the cash equivalent of the fair market value of the fractional shares credited to that account and a refund of any payroll deductions not previously invested.

Other Provisions. In order to maintain the participants' rights in the event of a change in control (as defined in the Stock Purchase Plan) of Citicorp, the Personnel Committee may, in its sole discretion, either at the time any purchase agreement is entered into or at any time prior to, coincident with or after the time of the change of control make such adjustment to the purchase agreements then outstanding as it deems appropriate to reflect such change of control or cause the purchase agreements then outstanding to be assumed, or new purchase agreements substituted therefor, by the surviving corporation in such change of control.

The Personnel Committee may from time to time amend, suspend or discontinue the Stock Purchase Plan or amend any and all purchase agreements entered into under the plan. However, the Personnel Committee may not, without the approval of the Board and a majority of the stockholders, alter the provisions of the plan so as to: (a) increase the maximum number of shares which may be covered by all agreements entered into under the plan or the maximum number of shares which each eligible employee can elect to have covered by an agreement, (b) extend the latest date on which agreements may be entered into under the plan beyond April 30, 1999 or the maximum term of any fixed price purchase agreement entered into under the plan beyond 27 months or any periodic purchase agreement entered into under the plan beyond five years or (c) decrease the purchase prices specified in the plan or, directly or indirectly (by cancellation and substitution of purchase agreements or otherwise), decrease the purchase price applicable to any purchase agreement entered into under the plan.

The Stock Purchase Plan, which is not regarded as a qualified plan under Section 401(a) of the Internal Revenue Code, is a tax-qualified "Employee Stock Purchase Plan" under Section 423 of the Code pursuant to which the participant is not subject to federal income tax on the excess, if any, of (i) the value of the stock on the date it is purchased over (ii) the price at which it is purchased, until such time as the stock is sold or otherwise disposed of. Citicorp or any of its participating Related Corporations may claim an income tax deduction equal to the excess described above to the extent that a participant sells or otherwise disposes of shares

acquired under the Stock Purchase Plan and does not meet certain holding period requirements or the sale or other disposition takes place within a stated period of time.

To date, three fixed price offerings and no periodic purchase offerings have been made under the 1988 Stock Purchase Plan. For each of the three fixed price offerings, each of which extended into three calendar years, each participating employee was eligible to purchase shares of common stock having an aggregate purchase price equal to the lesser of \$75,000 or 40% of the employee's annual base salary. Although the terms of any future offerings under the Stock Purchase Plan have not been determined, management expects to recommend that a fixed price offering be made, commencing in 1994, on similar terms to those previously made under the 1988 Stock Purchase Plan. In that case, each of the executive officers of Citicorp would be eligible to purchase stock having an aggregate purchase price of \$25,000 per calendar year in which the fixed price offering was extended and, if such a purchase were made, would realize a gain to the extent of any appreciation in the market value of the common stock over the purchase price fixed at the commencement of the offering.

Management considers the Stock Purchase Plan to be an effective means of aligning the interests of a broad range of employees with the interests of Citicorp's stockholders. Adoption of the plan requires the affirmative vote of a majority of the votes cast at the meeting by the stockholders entitled to vote thereon.

The Board of Directors recommends a vote FOR this proposal.

#### III. STOCKHOLDER APPROVAL OF 1994 ANNUAL INCENTIVE PLAN

Citicorp seeks stockholder approval of the 1994 Annual Incentive Plan for Selected Executive Officers (the ''Plan''). The Plan was adopted by the Personnel Committee of the Board of Directors and approved by the Board on February 15, 1994, subject to such stockholder approval. If approved, the Plan will be effective as of January 1, 1994.

The Plan provides that Citicorp may make annual incentive awards, which may not exceed the amounts specified in the Plan, to the executive officers described below. The maximum amount payable under the Plan for any year to all such executive officers will be limited to 0.5% of Citicorp's net income for that year, plus the amount (not to exceed \$3,000,000) that was available to pay awards under the Plan for prior years but was not so paid. For the purposes of the Plan, net income is defined as consolidated net income before extraordinary items and the cumulative effect of accounting changes.

Prior to the start of each year, the Personnel Committee will establish the maximum award, expressed as a percentage of the total amount available for awards under the Plan for that year, that each participating executive officer may receive. The Committee's determination for 1994 was made on February 15, 1994. Subject to those maximum percentages, the Committee will determine the amount of each executive officer's award after the end of the year. In any event, no executive officer may receive an award for any year in an amount greater than 35% of the maximum amount that may be paid to all executive officers under the Plan.

The Plan has been designed to enable Citicorp to receive federal income tax deductions for awards paid under the Plan to certain executive officers, even if any such executive officer's compensation exceeds \$1,000,000 in any year. Under amendments to the Internal Revenue Code (the "Code") adopted in 1993, corporations whose stock is publicly traded generally will not be entitled to deduct remuneration paid to "covered employees" to the extent that

payments for any year to any such employee exceed \$1,000,000, unless the payments are made under qualifying performance-based compensation plans. Citicorp believes that if the Plan is approved by the stockholders, it will qualify as a performance-based compensation plan under the Code and proposed regulations published by the Internal Revenue Service, although Citicorp has not requested or received, and does not expect to receive, a ruling from the Internal Revenue Service to that effect.

Because the Plan has been designed solely to meet the requirements of the Code, it will be applicable only to annual incentive awards paid to those executive officers who are "covered employees" (as defined in the applicable provision of the Code) for that year. Citicorp expects that annual incentive awards to those executives will be paid under the Plan rather than under the current annual incentive program. Currently, "covered employees" include the Chairman and the four most highly compensated executive officers other than the Chairman. Citicorp intends to continue to compensate its other executive officers under the compensation plans and policies described elsewhere in this Proxy Statement under the caption "Personnel Committee Report on Executive Compensation."

Awards under the Plan may be paid in cash, Citicorp stock or any other consideration determined by the Personnel Committee at or prior to the time the awards are made. The awards may be payable immediately or on a deferred basis. The Personnel Committee will have the authority to amend the Plan, provided that no amendment that requires stockholder approval under the Code and the related regulations may be made without such approval.

The amounts of any awards that may be payable to participating executive officers under the Plan in future years cannot currently be determined. If the Plan had been in effect in 1993, the maximum awards payable, in the discretion of the Personnel Committee, to the covered executive officers would have been approximately \$9,600,000 to all five executive officers as a group and \$3,400,000 to any one executive officer. The Personnel Committee believes that it would have awarded to each of the executive officers the same annual cash incentive award that he received in January 1994. As described on page 18 of this Proxy Statement, all such executive officers as a group received annual incentive awards of \$5,975,000, and the highest award paid to any such executive officer was \$3,000,000.

Approval of the Plan requires the affirmative vote of a majority of the votes cast at the meeting by the stockholders entitled to vote thereon.

The Board of Directors recommends a vote FOR this proposal.

### IV. STOCKHOLDER APPROVAL OF SELECTION OF INDEPENDENT AUDITORS

The Board believes it appropriate to submit for action by the stockholders its selection of KPMG Peat Marwick ("Peat Marwick"), certified public accountants, as auditors of Citicorp for the year 1994. The appointment of this firm was recommended to the Board by its Audit Committee, composed of directors who are not officers or employees of Citicorp or Citibank, who reviewed the professional competence of the firm and its audit program. As auditors of Citicorp in 1994, Peat Marwick would also audit Citibank. Peat Marwick has served as the independent auditor for Citibank since 1964 and for Citicorp since it commenced operations in 1968. For reasons of effectiveness and economy, it has been Citicorp's practice to require the Peat Marwick partner in charge of Citicorp's assignment to be rotated from time to time, rather than changing accounting firms at intervals.

The firm provides various audit services to Citicorp and its subsidiaries on a worldwide basis. Fees for such audit services during 1993 amounted to \$15,464,000.

Representatives of Peat Marwick are expected to be present at the Annual Meeting with the opportunity to make a statement and to be available to respond to questions regarding these or any other appropriate matters.

Adoption of this proposal requires the affirmative vote of a majority of the votes cast at the meeting by the stockholders entitled to vote thereon.

The Board of Directors recommends a vote FOR this proposal.

#### STOCKHOLDER PROPOSALS

Management has determined that each of the following stockholder proposals should be opposed. Adoption of each stockholder proposal requires the affirmative vote of a majority of the votes cast at the meeting by the stockholders entitled to vote thereon.

#### V. STOCKHOLDER PROPOSAL

Mr. John J. Gilbert, 1165 Park Avenue, New York, New York 10128, who holds 200 shares of Citicorp common stock and represents an additional family interest of 600 shares, together with the late Lewis D. Gilbert, has advised Citicorp that it is his intention to present the following resolution for consideration and action by stockholders at the 1994 Annual Meeting:

RESOLVED, that the stockholders of Citicorp, assembled in annual meeting in person and by proxy, hereby request the Board of Directors to take the steps necessary to provide for cumulative voting in the election of directors, which means each stockholder shall be entitled to as many votes as shall equal the number of shares he or she owns multiplied by the number of directors to be elected, and he or she may cast all of such votes for a single candidate, or any two or more of them as he or she may see fit.

REASONS: Continued very strong support along the lines we suggest were shown at the last annual meeting when 26.2%, owners of 61,485,246 shares, were cast in favor of this proposal. The vote against included 5,211 unmarked proxies.

A law in California provides that all state pension holdings, as well as state college funds, invested in shares, must be voted in favor of cumulative voting proposals, showing increasing recognition of the importance of this democratic means of electing directors.

The National Bank Act provides for cumulative voting. Unfortunately, in many cases companies get around it by forming holding companies without cumulative voting. Thus, with many banking failures the result is that taxpayers have to make up the losses. Banking authorities have the right to question the capability of directors to be on banking boards. Unfortunately, in many cases authorities come in after and say the director or directors were not qualified. So there is no reason why this could not be done for corporations under the SEC and banking authorities.

Because of the normal need to find new directors and the need for directors on the compensation and other committees, we think cumulative voting is the answer; and also to see that dividends are paid, so that dividend reinvestment plans are possible, like other banks have. In addition, some recommendations have been made to carry out the Valdez 10 points. The

11th should be to have cumulative voting and to end stagger systems of electing directors, in our opinion.

Alaska took away cumulative voting, over our objections, when it became a state. Perhaps, if the citizens had insisted on proper representation the disastrous Valdez oil spill might have been prevented if environmental directors were elected through cumulative voting.

Many successful corporations have cumulative voting. For example, Pennzoil having cumulative voting defeated Texaco in that famous case. Another example, in spite of still having a stagger system of electing directors, Ingersoll-Rand, which has cumulative voting, won two awards. In *Fortune* magazine it was ranked second as "America's Most Admired Corporations" and the *Wall Street Transcript* noted "on almost any criteria used to evaluate management, Ingersoll-Rand excels." We believe Citicorp should follow their example.

If you agree, please mark your proxy for this resolution; otherwise it is automatically cast against it, unless you have marked to abstain.

### **Management's Comment**

Cumulative voting is not in the best interest of Citicorp or its stockholders. Directors elected as a result of cumulative voting are likely to advocate the special viewpoints of the few stockholders who elected them rather than those of all stockholders. Cumulative voting is not part of the democratic political process, and Citicorp does not believe it should become part of its corporate electoral process.

The Board of Directors recommends a vote AGAINST this proposal.

#### VI. STOCKHOLDER PROPOSAL

Evelyn Y. Davis, Watergate Office Building, 2600 Virginia Ave. N.W., Suite 215, Washington, D.C. 20037, who represents 200 shares of Citicorp common stock, has advised Citicorp that it is her intention to present the following resolution for consideration and action by stockholders at the 1994 Annual Meeting:

RESOLVED, that the stockholders of Citicorp recommend that the Board take the necessary steps so that future outside directors shall not serve for more than six years.

REASONS, the President of the U.S.A. has a term limit, so do Governors of many states.

Newer directors may bring in fresh outlooks and different approaches with benefits to all shareholders.

No director should be able to feel that his or her directorship is until retirement.

If you AGREE, please mark your proxy FOR this resolution.

#### **Management's Comment**

Implementation of this proposal would be detrimental to Citicorp in two key respects. First, since the proposal would arbitrarily disqualify those directors who had served for six years, Citicorp stockholders would be denied the opportunity to evaluate and vote for or against those directors on the basis of merit. Second, Citicorp management's effectiveness would be undermined rather than enhanced because Citicorp would be deprived of sophisticated, insightful and experienced directors for no compelling reason. Indeed, experience as a member

of the Board is a particularly valuable asset for a Citicorp director because of the complexities associated with formulating policies and strategies for Citicorp's global franchise within the regulatory framework in which the corporation operates.

The Board of Directors recommends a vote AGAINST this proposal.

#### VII. STOCKHOLDER PROPOSAL

Sister Kathleen Gilbride, Corporate Responsibility Coordinator for the Sisters of Charity of Saint Vincent de Paul of New York, Mount St. Vincent-on-Hudson, Bronx, New York 10471, owners of 8,100 shares of Citicorp common stock, Sister Laurie Michalowski, SSSF for the Passionist Missions, 5700 N. Harlem Avenue, Chicago, Illinois 60631, owners of 100 shares, and Michael Kelly, Manager, Corporate Cash and Investments, Sisters of Charity of the Incarnate Word Health Care System, 2600 North Loop West, Houston, Texas 77092, owners of 45,000 shares, have advised Citicorp that it is their intention to present the following resolution for consideration and action by the stockholders at the 1994 Annual Meeting:

WHEREAS, the developing world owes over \$1.3 trillion to industrialized countries, one-third of this debt is owed to U.S. commercial banks and the U.S. government. In 1990, debt service resulted in a net transfer of approximately \$60 billion from the South to the North, according to the World Bank. This enormous financial drain has had an adverse effect on the debtor countries' poorest sectors, which in many cases never benefited from loans and certainly did not incur them;

Michel Camdessus, the IMF's former Managing Director, said: "Too often in recent years it is the poorest segments of the population that have carried the heaviest burden of economic adjustment." UNICEF noted that for one-sixth of humanity "the march of human progress has become a retreat . . . it is the children who are bearing the heaviest burden of debt and recession in the 1990's";

Latin American countries owe U.S. commercial banks more than half a trillion dollars. One of five Latin Americans lives in poverty, one of every three consumes fewer calories than the level recommended by the World Health Organization. One out of every 20 of the region's children dies before the age of one;

In industrializing countries like Mexico, Argentina and the Philippines, we believe that loans were largely absorbed not by projects which foster widespread social development but by (1) large projects which did little to reduce poverty, resulting in (2) burdensome interest payments on past loans, and permitting (3) capital flight, and (4) military spending;

For example, Brazil used foreign loans to finance three dysfunctional nuclear power plants which cost billions of dollars and produce no electricity;

We believe more responsible lending criteria will reduce the bank's future risks and losses by taking into full account the potential loans' social, economic, political, and ecological impact on the people and environment of less economically developed countries;

We believe the bank's long-term investment mandates lending, restructuring and write-off criteria, which support debtor nations' human rights, economic and political democracy, environmental protection and sustainable growth;

RESOLVED, that the shareholders request that Citicorp take the following measures to protect itself, its shareholders, the financial community and the people of developing countries

from unsustainable exposure in those countries by establishing and disclosing to shareholders human rights, social, political, and ecological criteria for:

- 1. Extending loans to or promoting other bank products in developing countries, and
- 2. Writing off existing loans which place an intolerable burden on the population.

SUPPORTING STATEMENT: We believe it is important to protect the people of the developing countries from past loan practices which have at times jeopardized their economies and ecologies and even the very survival of the poor. Responsible lending practices which promote a more viable global economy are also needed to protect our corporation and its shareholders, as well as U.S. jobs and overseas markets.

### **Management's Comment**

Citicorp's position on this issue is unchanged since this proposal was last submitted in 1991, when over 96% of the shares voting supported the Board of Directors' position and voted against the proposal.

Since 1982, Citicorp has devoted substantial resources to managing the Third World debt problem. During this period, Citicorp has played a leading role in the banking industry's collective effort to restructure, reschedule and refinance the commercial bank debt of affected debtor countries.

Management believes that Citicorp's comprehensive involvement in and long-term commitment to the developing world has provided Citicorp with a unique understanding and sensitivity to the concerns expressed in the proposal. Indeed, Citicorp is one of the few major international banks to have continued and expanded its business interests in developing countries.

The proposal, however, requests Citicorp to disclose the criteria employed by its credit officers in making specific credit decisions. That would be undesirable for two reasons. First, it is likely that confidential customer information would be divulged. Second, management's independent decision-making function of attributing greater weight to certain factors at the expense of others would be undermined.

At the same time, Citicorp management does not believe that writing off or forgiving commercial bank loans is the answer to economic problems facing these countries. In cooperation with governments of many borrower countries, creditor banks have found other ways to ease the debt burden over the years—including the lengthening of loan payback periods, the lowering of interest payments and the provision of debt-for-equity swaps. A number of countries have resolved their external-debt problems through negotiations with creditors, and others are doing so. These approaches, together with other sound business and government policies, can help to bring about real growth in a country's economy, and thereby offer the chance of lasting prosperity.

The Board of Directors recommends a vote AGAINST this proposal.

#### VIII. STOCKHOLDER PROPOSAL

Richard A. Dee, 115 East 89th Street, New York, New York 10128, who holds 144 shares of Citicorp common stock, has advised Citicorp that it is his intention to present the following resolution for consideration and action by the stockholders at the 1994 Annual Meeting:

Stockholders of publicly-owned corporations do not "elect" directors. Directors are selected by incumbent directors and managements, and stockholders merely "ratify" or approve those selections—in much the same way that they ratify selections of auditors.

Approval of this proposal would provide the owners of Citicorp, its stockholders, a real opportunity each year to vote for and to elect, from a group of nominees, those director candidates whose qualifications and stated intentions they favor.

The term "Election of Directors" has been misused for many years in proxy materials to refer to the process by which directors are empowered. The term is not only inappropriate, it is misleading. Regardless of how many stockholders have been "deceived" into believing that they participated in genuine elections of directors, all stockholders have been "denied" their rights to genuine elections.

Incumbent directors and managements anxiously protect their absolute power over corporate activities and corporate governance. The base of that power is control of board composition. By ignoring the ''elective process rights of stockholders,'' they preserve that absolute power—aided, unintentionally, by those stockholders who, lacking interest and/or concern, willingly forgo their rights as corporate owners.

Elected public officials, as was emphatically demonstrated in the last two general elections, are being held accountable by constituents. Corporate directors, however, continue to answer only to fellow directors, most of whom are friendly top management folk moonlighting very profitably on one another's boards. Perhaps "directors for hire" would be on fewer boards, and would devote more time to and serve more effectively their primary employers, if directors' fees went to those employers instead of to directors.

As long as incumbents select only the number of so-called candidates as there are directorships to be filled, and as long as it is virtually impossible for stockholders to utilize successfully what is purported to be their right to nominate and to elect directors, no practical means exists for stockholders to bring about director turnover.

It is hereby proposed that the Board of Directors, at its next meeting, adopt a resolution calling for the Committee on Directors to nominate each year twice as many candidates as there are directorships to be filled, including among candidate qualifications presented to stockholders in the Proxy Statement, a Statement from each as to why he or she deserves to be elected.

Although all nominees would continue to be selected by incumbents, approval of this proposal would enable stockholders to replace from one director to the entire board if they become dissatisfied with corporate activities, policies or performance. That's not a happy prospect even for those able to nominate all of their possible successors!

Current statutory restraints make it impossible to include in this proposal any mechanism to enable stockholders to participate meaningfully in director nominations. Citicorp is incorporated in Delaware, a.k.a. "Corporate Heaven"—which boasts a long and profitable history of "stockholder abuse" based on its continual pandering to those who get control of corporations instead of to those who own them.

Please vote FOR this proposal.

### Management's Comment

In Citicorp management's opinion, the proposal is clearly not in the best interest of the corporation. The Citicorp Board's Committee on Directors carefully considers nominees for directorships among a select group of individuals who are both professionally qualified and legally eligible to serve as directors of a U.S. bank holding company. Based on its judgment as to which of those candidates will best serve the interests of stockholders, the Committee makes

its recommendations to the Board. Therefore, in calling for the Committee to nominate each year twice as many candidates as there are directorships to be filled, the proposal imposes an unreasonable burden on the Committee and diminishes the value of the Committee's recommendations without justification.

The proposal not only lacks merit, but also contains a number of statements which lack a sound basis. In particular, the proponent's assertions which impugn the integrity not only of Citicorp's directors and its electoral process, but even its reasons for incorporating in Delaware, are unfounded.

Citicorp's directors are accountable to stockholders in two significant ways. First, directors are legally accountable by virtue of their fiduciary responsibilities. Second, stockholders who are dissatisfied with management performance may seek recourse by simply exercising their legal authority to withhold their votes for one or more nominees. Indeed, given these dual sources of accountability, the proposal's assertions grossly misrepresent the serious manner in which members of Citicorp's Board select nominees for directorships and fulfill their fiduciary obligations to stockholders.

With respect to the corporation's state of incorporation, Citicorp, along with many other companies, incorporated in Delaware in order to avail itself of that state's progressive corporation laws and efficient governmental apparatus, as well as its experienced judiciary, which is sensitive to the interests of both management and stockholders. These are significant factors which have contributed to the success of the corporation.

The Board of Directors recommends a vote AGAINST this proposal.

#### OTHER MATTERS

The cost of solicitation of proxies will be borne by Citicorp. Proxies may be solicited by mail, personal interview, telephone or telegraph. Directors, officers and regular employees of Citicorp may solicit proxies by such methods without additional compensation. Banks, brokerage houses and other institutions, nominees and fiduciaries will be requested to forward the soliciting material to their principals and to obtain authorizations for the execution of proxy cards and will, upon request, be reimbursed for reasonable expenses incurred. Employees of Georgeson & Co. Inc. will also solicit proxies at a fee of approximately \$17,000 plus out-of-pocket expenses.

As of the date of this Proxy Statement, Citicorp does not intend to present and has not been informed that any other person intends to present any business not specified in this Proxy Statement for action at the meeting. If any other matters come before the meeting, proxies will be voted on such matters in accordance with the judgment of the person or persons authorized to vote the proxies.

Only stockholders of record at the close of business (5:00 P.M., New York City time) on February 18, 1994, will be entitled to notice of and to vote at the meeting. Stockholders are urged to sign the enclosed proxy card, solicited on behalf of Citicorp's Board of Directors, and to return it promptly in the enclosed envelope. Proxies will be voted in accordance with stockholders' directions. Signing the proxy card does not affect a stockholder's right to vote in person at the meeting, and the proxy may be revoked prior to its exercise by appropriate notice to the undersigned. If no directions are given, proxies will be voted (i) for the election of directors, (ii) for the approval of the amended and restated Stock Purchase Plan, (iii) for the

approval of the 1994 Annual Incentive Plan, (iv) for the approval of the selection of independent auditors and (v) against the stockholders' proposals. On any of these matters, abstentions and broker non-votes are not considered votes cast.

Copies of Citicorp's Annual Report and Form 10-K for the year ended December 31, 1993 may be obtained without charge by writing to Corporate Affairs Distribution, Citicorp, 850 Third Avenue, 13th Floor, New York, New York 10043, Attention: Jeffrey Barnard, or by telephone request to (212) 559-3199.

Stockholders may receive a report on all proposals at the 1994 Annual Meeting without charge by writing to the Office of the Assistant Secretary, Citicorp, 399 Park Avenue, New York, New York 10043.

# SUBMISSION OF STOCKHOLDER PROPOSALS FOR INCLUSION IN CITICORP'S 1995 PROXY STATEMENT

In accordance with Rule 14a-8 of the Securities and Exchange Commission under the Securities Exchange Act of 1934, as amended, Citicorp will accept proposals of stockholders for possible inclusion in Citicorp's 1995 Proxy Statement through the close of business on November 8, 1994.

By order of the Board of Directors,

CHARLES E. LONG

Executive Vice President and Secretary



Printed on recycled paper.



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### **CHAIRMAN'S LETTER TO STOCKHOLDERS**

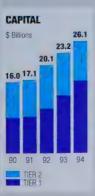
ineteen ninety four was a year of great progress. When viewed along with 1993, we conclude we have put most of our problems behind us and are on to a very encouraging future. We earned \$3.4 billion or \$6.29 per share in 1994. We benefited from a low (26%) tax rate in the year that reflected our use of \$629 million of deferred tax benefits; a more normal tax rate is 39%.

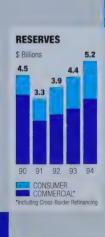
Our core businesses did extremely well. We had excellent growth across the breadth of our worldwide Consumer business (up 37% to net income of \$1.8 billion), solid non-trading performance in our Global Finance businesses, including venture capital (revenues up 14%), and continuing improvement in Real Estate (loss reduced by more than \$300 million). While trading was down some \$1.2 billion or 62%—similar to the decline of others in the market—unlike others, we were able to offset the impact of this decline.

We continue to emphasize the importance of our balance sheet. Total capital is \$26 billion, our Tier 1 ratio is 7.8%, and reserves have been built to \$5.2 billion. Asset quality continues to improve with troubled commercial loans and real estate halved to \$3.1 billion. Citicorp stock was priced at \$41.38 per share at year end, up 12% from the previous year. We resumed paying a common stock dividend in April (\$.15 per quarter) and increased the dividend to \$.30 per quarter (\$1.20 per year) in January 1995.

We continue to work the "basics." We are building toward an unambiguously strong balance sheet. We are working to regain Citibank's AA rating, will continue to improve the portfolio, build capital and reserves, and improve our risk profile. We will build capital ratios to our targeted 8% Tier 1, 12% total. We continue to emphasize the





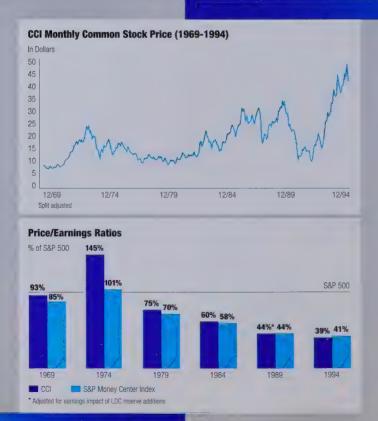


management of risk, the improvement of our control environment, the depth and quality of our human resources, our role in the community, and our sustained ability to manage costs, improve productivity and modernize our back-office. Much was accomplished on these "basics" during 1994, and much is on-going that will be visible in 1995 and 1996.

During the latter part of 1994 we focused on developing a business direction statement to guide the evolution of Citicorp in the years ahead. Our discussions considered—and were impacted by—the relatively volatile performance of our stock and by the increased skepticism with regard to the value of our earnings, and those of the banking sector generally.

This low valuation level is not attractive. We will endeavor to manage the company to achieve better results and greater value, and have established a set of business objectives to support these goals.

- We will continue to work the "basics."
- We will run Citicorp for performance, emphasizing value, balance, and predictability.
- We will focus on our existing franchises. They are exciting, full of potential, and the basis for our continued performance. Major expansion in the U.S. middle market or into broad-based investment banking is not our objective.
- We will build our worldwide Consumer business.
- We will build on our unique set of local and regional banking businesses in the emerging markets, while being conservative in accepting cross-border exposure.



- We will build on our banking business in North America, Europe and Japan, but shift emphasis to those customers, products, and capital market activities that are global rather than domestic in their fundamental orientation.
- We will work to reduce existing concentration of risk, volatility and those activities that are not "core."

The last years have been difficult, but ultimately rewarding. We owe much to each and every customer, to each and every Citibanker, and our Board and to the Regulators. All were crucial.

During the year, two of our long serving and effective directors, Lawrence E. Fouraker and Donald V. Seibert retired. Larry and Don made important contributions to the company. Larry joined the Board in 1970, Don in 1976. Each chaired our Audit Committees during times when these committees were central to the Board's work. Their leadership made a difference. Each has served in many other roles and, of course, as directors represented years of experience and sound advice and judgment. We wish them well in their retirement. Robert B. Shapiro, President of Monsanto, joined the Board.

We have much to do. Unlike many in the industry we have a set of good opportunities, and look to the future with optimism and enthusiasm.





#### MANAGEMENT COMMITTEE

Seated, left to right:

John S. Reed

Chairman

Pei-yuan Chia Vice Chairman

**Paul J. Collins** 

Vice Chairman

Standing, left to right:

William R. Rhodes

Vice Chairman

**Christopher J. Steffen** 

Vice Chairman

**H. Onno Ruding** 

Vice Chairman

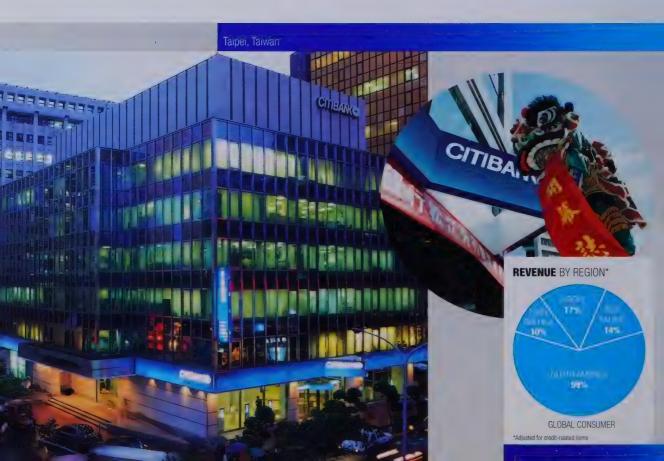
Three franchises distinguish Citicorp:
its worldwide consumer business,
its local and regional banking businesses
in the emerging economies of the world,
and its role as a provider of global
products and services geared to major
corporate and institutional customers.
The value of these franchises is evident
in Citicorp's 1994 performance.

# SERVING CONSUMER BANKING NEEDS AROUND THE WORLD

itibank operates a uniquely global, full-service consumer franchise encompassing branch banking, credit and charge cards, and private banking. All three components of the business showed solid year-to-year earnings growth, and combined they contributed nearly 60% of core corporate earnings in 1994. The consumer business seeks to serve a customer base that is internationally aware, performance-demanding and located primarily in large population centers. By any measure, 1994 was an excellent year for Citibank's Global Consumer franchise.

#### **Branch Banking**

In branch banking, Citibank continues to build on the success of its own unique, hallmark banking experience—"Citibanking." It is the only bank that can provide retail banking around the globe, and it delivers the Citibanking experience to almost 20 million accounts in 41 countries and territories. With branch banking activities on four continents and a range of products and services that are uniformly customer-friendly and increasingly available across all markets,



Citibank is building one of the most widely recognized and respected names in consumer banking. In every market, Citibanking stands for the same qualities: unwavering customer dedication; a distinctive, customer-first style of doing business; a commitment to innovation; and a broad-based product offering with service and distribution alternatives that transcend the constraints of time and geography.

The essence of Citibanking is a customer experience that is relationship based rather than product driven. It is seamlessly integrated service delivery with a consistent level of service, from market to market and region to region. A customer can do business with Citibank in Athens, Buenos Aires, Chicago, Singapore, Yokohama or New York and feel completely at home.

With Citibanking, customers can do their banking anytime, anywhere and any way they choose—24 hours a day, 7 days a week—whether they need to look up account information, transfer money between accounts, make deposits and withdraw cash, buy or sell mutual funds, or pay bills. The Citibanking experience will feel the same whether they bank in person at a branch, at conveniently located Citicard Banking Centers (Citibank's proprietary multifunctional automated banking machines), over the phone using CitiPhone Banking or the Citibank Screen Phone, or via their own personal computer.

Innovative product and service offerings also play a key role in reinforcing the value of the Citibanking experience. An example is Citigold, Citibank's integrated way for affluent customers to manage their banking, borrowing and investing activities. Citigold offers customers who maintain a substantial banking relationship with Citibank a higher level of personal banking, credit and investment counseling services, including tailored credit products such as bridge loans, margin loans and stock option loans. Clients can trade stocks, bonds and other securities from anywhere in the world, 24 hours a day, by computer or phone. Citigold customers can also withdraw the equivalent of up to \$2,000 a day at cash machines with their special gold Citicard, and conduct their banking business at many branches around the world with a personal Citibank representative in an area reserved for their use.

Pioneered in Singapore, Citigold met with strong success in Citibank's Asia Pacific branches and has been transferred to the U.S., Europe and Latin America markets.

Perhaps the most visible element of Citibanking is the Model Branch. Citibank is redesigning its branches to a common global standard to give them a consistently distinctive identity, with the same signature elements at locations around the world. This standard goes beyond appearances. Every aspect of the Model Branch



is predicated on building customer relationships, from the "greeter station" immediately inside the front door to operational technology that facilitates customer transactions with minimal paperwork and delays, to branch personnel who are trained, motivated and rewarded to service entire customer relationships.

In Europe, Citibank has converted nearly 200 branches to the Model Branch standard. Conversions are proceeding at a brisk pace in the U.S. and Latin America as well. In Asia, Citibank Taiwan marked its thirtieth anniversary with the opening of Asia's first Model Branch—Citibank's largest to date.

During 1994, Citibank's two largest branch systems, Europe and the U.S.—with over 900 branches—were merged into a single management structure. This new organization will increase opportunities for duplication of successful products and services and systems convergence between two continents that serve markets with very similar customer profiles. Citibank opened its first London Model Branch on The Strand in 1994. With a new branch in downtown Budapest, Citibank marked its entry into retail banking in Central and Eastern Europe.

Citibank's branch business is well positioned in the emerging markets of Asia Pacific, the Middle East and Latin America, regions where high economic growth rates hold significant promise for consumer banking. Citibank's long-standing presence, deep roots and extensive local market knowledge give it distinct advantages in serving the growing numbers of upscale banking customers in most of these markets.

In the Asia Pacific and Middle East regions, Citibank's retail branch business spans 18 countries and territories with 115 branches and almost five million accounts. Only a decade ago, Citibank's retail banking business in Asia was limited to three countries. According to one financial analyst's report, one in six upscale households in Asia, excluding China and Japan, banks with Citibank. Consumer revenues per branch in the Asia Pacific region tend to be twice Citibank's worldwide average.

Given Asia's vast geographic spread and its population of over four billion people, the bank has focused on a marketing strategy that includes bringing Citibanking to customers outside the confines of the branch: via CitiPhone, at Citicard Banking Centers, by mail and even messenger service.

In Latin America, Citibank operates branches in ten countries and territories and has by far the most extensive banking network in the region. The Citibanking strategy is yielding significant dividends in Latin America. Citibank was named Best Consumer Bank in Colombia by an independent research company. In Brazil,



Citibank was awarded the prestigious National Quality Award. CitiPhone access is available in every market in Latin America, 24 hours a day, 7 days a week. Automated Voice Response (AVR) telephone service, which provides a variety of touch-tone menu options, is available in Brazil, Chile, Colombia and Puerto Rico. Customers in the remaining countries in the region will be offered AVR convenience by year-end 1995.

#### **Global Card Products**

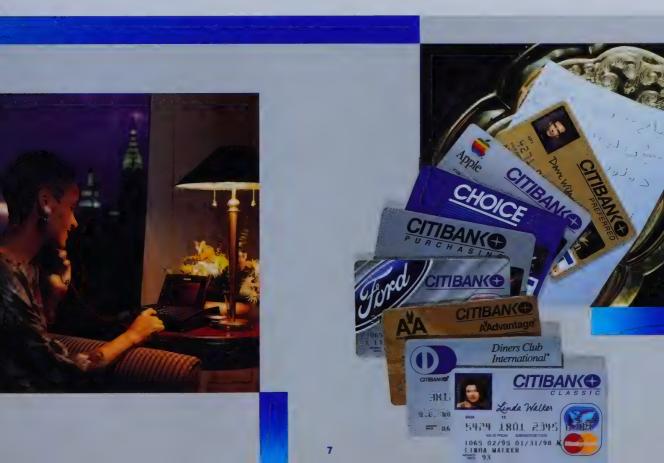
Citibank is the world's largest bankcard and charge card issuer, with almost 50 million cards in force (34 million bankcards in the U.S., nine million in other countries and almost seven million Diners Club cards). In addition, Citibank issues and services approximately five million private-label cards for department stores and retail outlets. No other bank comes close to possessing a credit and charge card business on such a large scale or covering such a wide geographic area. Since 1990, total bankcards and Diners Club cards in force around the world have grown almost 45%.

Citibank's card business in the U.S., where it has the largest customer base and most established name in bankcards, showed strong momentum in 1994, adding over three million accounts. This followed elimination of the annual fee for Citibank Classic and

Preferred Visa and MasterCard customers with good credit histories and the full-scale conversion to variable interest-rate charges on outstanding balances, steps the business took to reinforce its market dominance by building customer loyalty in this highly competitive market.

Citibank's North America and Europe card businesses were consolidated under a single management team in 1994. This move will generate marketing synergies since both regions have well-developed middle markets and sophisticated customers who require focused targeting and customized pricing and services. Integrating European and U.S. data centers is expected to provide additional cost benefits. Cardmembers in North America and Europe are currently served by 15 card processing and customer service facilities. Plans are under way to consolidate processing centers into a small number of centralized facilities while maintaining service operations close to the customer in local markets. This will lower costs for data and card processing and customer statement preparation as well as for new cardholder marketing efforts.

In Europe, Citibank issues bankcards in Belgium, Germany, Greece and Spain. It is the number two issuer in Belgium and Greece. In Germany, Citibank gained three million new cardholder prospects through a co-branding agreement with Deutsche Bahn,



the German national railway. Many rail-fare discount cardholders will be issued a Citibank Visa card that they can use for purchases and cash advances as well as for rail passage. The Deutsche Bahn agreement will very likely make Citibank the top issuer in Germany.

The card business continues its pattern of success in other markets around the world as well. Citibank's bankcard business outside the U.S. was begun in earnest in the late 1980s. Today, the bank has significant positions in 31 countries outside the U.S. (including Diners Club). In 1994, these markets contributed almost 20% of worldwide card revenues.

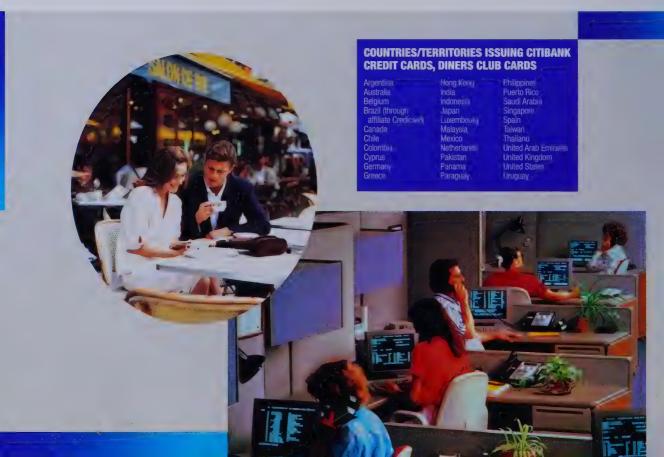
In Asia, bankcards represent Citibank's fastest-growing business. With more than three million cards in force, it is the largest issuer in the region and dominant in almost every market where it does business. Citibank is the exclusive credit card partner of Passages, Asia's biggest frequent-flyer program, encompassing seven countries.

Citibank is approaching number one market share positions in several markets in Latin America as well, where cards in force also continue to expand.

An important element of Citibank's success in the U.S. card business is the array of cards it offers, each targeted to a specific customer segment: Citibank Classic for customers who want security, quality and value; Citibank Preferred, for those desiring a higher

credit line; Choice for the price-sensitive consumer; and a range of co-branded cards that give back extra value to the cardholder in return for superior credit performance and increased charge activity. Co-branded cards include the highly successful Citibank AAdvantage Card, the Citibank Apple Card and the Citibank Ford Card, all of which reward cardholders with credits toward the purchase of goods and services of particular interest to them, whether it's frequent-flyer miles, computers or automobiles. The Citibank AAdvantage Card was launched in Latin America in 1994 and in the next 12 months will become available in every market in that region.

Another differentiating bankcard feature pioneered by Citibank worldwide is Photocard, which bears the cardholder's photo digitally imprinted on his or her credit card. By giving merchants the ability to verify the identity of purchasers, Photocard offers cardholders and retailers alike additional security and protection. Photocard has proved popular in every market where it is offered, from Argentina to Singapore. Photocard was introduced in the U.S. in 1992, and was credited with being an important factor in a 62% reduction of fraud expense for Citibank's U.S. bankcard operations in 1993 and 1994. Photocard was introduced in Asia in 1993 and in Latin America during 1994. It is now available in all of Citibank's Europe, Asia Pacific and Latin America markets.



"Success transfer" is the method Citibank employs to move products, marketing strategies and operating expertise that have proved their worth in one market to other markets around the world. The value of success transfer is evident in the introduction into new markets of the Citibank AAdvantage Card and Photocard, both originally developed in the U.S.

Diners Club is Citibank's travel and entertainment card brand for frequent business travelers. Diners Club enjoyed its fourth successive year of record sales during 1994. It recorded worldwide sales of \$22 billion, generated by cardmembers at almost three million service establishments in more than 175 countries.

In Canada, the Diners Club/enRoute Card products group recorded sales and earnings ahead of projections despite a lackluster economy. Citibank-owned Diners Club franchises have completed several cost cutting efforts to achieve operational and administrative efficiencies that strongly position the business for growth in the global corporate card market.

#### The Private Bank

Wealthy individuals, their families and their businesses have always been a part of Citibank's customer base. The Citibank Private Bank was created to provide a distinct global strategic focus on this market segment. Today, the Private Bank is the largest non-Swiss private bank in the world. It offers a global scope unmatched among private banks. Citibank Private Bank's offices in 31 countries and territories provide a full range of Wealth Management services and serve as a window that can give clients access to the full range of Citibank's global capabilities.

Citibank Private Bank clients around the world can place their trust and confidence in financial professionals who understand their complex and demanding banking and investment needs. The Citibank private banker combines client knowledge with the ability to call on product experts anywhere within the Citibank organization to forge solutions to client problems or respond to opportunities.

Through its Wealth Management approach, the Private Bank addresses a client's entire balance sheet—assets and liabilities—at home and abroad. Beyond merely granting credit or managing investments, Citibank's private bankers serve clients' overall goals and aspirations, helping them pursue opportunities and avoid risks while protecting, enhancing and distributing their wealth.



## **Building a Global Brand**

he fundamental objective in brand marketing is to create and deliver a common customer experience, one that is readily recognized and uniformly valued. The Citibank brand strategy envisions a customer experience that sets the bank apart from the competition, yet is familiar and predictable wherever it is encountered. The objective is to deliver to the customer an experience that is unmistakably Citibank. To the consumer, Citibank stands for quality, accessibility and innovation.

Citibank's Consumer business today is as much a marketing company as a bank, selling financial products to consumers around the world based on their needs and interests. Accordingly, Citibank is striving to create the world's most respected branded image for banking services.

Regardless of where in the world they reside, consumers have essentially the

same needs in banking services. When it comes to their money, people want safety, access and control. The kinds of financial products and services they seek are generally universal, from savings and checking accounts, to credit cards and loans and home mortgages, to investment vehicles like mutual funds and money market accounts. The goal of Citibank's branding effort is to build relationships with customers that let them feel they can meet their financial needs through a single source, virtually anytime, anywhere and any way they choose.

In branch banking, the Citibanking concept aims to be a brand identifier that is commonly recognized the world over, standing for familiar product offerings and a consistently high level of customer service from market to market. This level of service is being achieved through the well-integrated application of technology and through oper-

ations and services geared to respond to customer needs. These include the Model Branch concept, in which signage, architecture, and operating systems give Citibank branches around the world the same familiar "look and feel" wherever customers do their banking, at home or while traveling.

Common elements of the Citibank product and service offering that contribute to a branded image include the Citicard; linked checking, savings, investment and bankcard accounts; readily recognizable value-added services like Citigold and private banking; and multiple delivery mechanisms like CitiPhone Banking and the Citicard Banking Center (the bank's proprietary multifunctional touch-screen cash machines).

When Citibank customers travel, they can use their Citicard in other countries to obtain the same on-line Citibanking service they are accustomed to in their home country. Citicard Banking Centers are cur-



rently linked across the U.S. and in 26 other countries and territories, which means that customers can do their banking, usually in the language of their choice, not only whenever they want but, increasingly, wherever they are in the world.

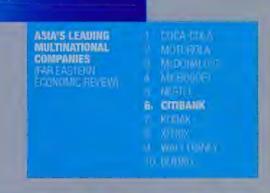
Citibank MasterCard and Visa cards, carried and used by over 43 million cardholders from 28 countries and territories, also make Citibank a commonly sighted brand name around the world. Citibank credit cards make a powerful contribution to Citibank's globally branded image. In addition, co-branded cards reinforce Citibank's brand image by linking the Citibank name on an equal footing with other powerful brand names such as American Airlines, Apple Computer and Ford, and creating synergies between the values of both brands.

Communicating with customers and prospects in a single voice is yet another

critical element in the Citibank global brand strategy. Virtually everywhere the bank does business with consumers, it does so under the Citibank name. This is the result of name-change initiatives over a number of years to reposition local businesses in several countries under the Citibank brand.

Awareness of the Citibank name is further focused and reinforced through advertising and promotional materials and building and branch signage that all display the Citibank name and describe product and service offerings in consistently uniform fashion everywhere in the world. This has value in building relationships not only with consumers but also in reinforcing the services and products offered to corporate and institutional customers.

These and numerous related efforts are helping to make Citibank the first name that comes to mind when consumers in markets throughout the world think about financial services. One piece of evidence of the success of Citibank's efforts to build a global brand can be found in Far Eastern Economic Review magazine, which in January 1995 ranked Asia's leading companies based on criteria such as quality of products and services, and innovativeness in responding to customers' needs. Citibank ranked sixth overall, in the company of other familiar brand names such as Coca-Cola, Motorola, McDonald's, Microsoft and Nestlé. Citibank ranked first among all financial services firms, and among commercial banks, its nearest competitor ranked a distant 119th.







#### UNMATCHED STRENGTH IN EMERGING ECONOMIES

itibank is one of the largest and most diversified providers of wholesale financial services in the world, and the only one possessing a truly global focus, with skills and experience based on a presence in 93 countries and territories.

Citibank has steadily shifted the geographic emphasis of its Global Finance business with major corporations and institutions toward the emerging economies, which now account for a significantly greater share of total revenues. In 1988, emerging economies generated less than 25% of total Global Finance revenues; in 1994 their contribution approached 42%.

No other financial institution has established itself as broadly in the emerging world as Citibank. It operates a Global Finance business in over 70 emerging economies and is the only U.S. bank present in more than 30 of them.

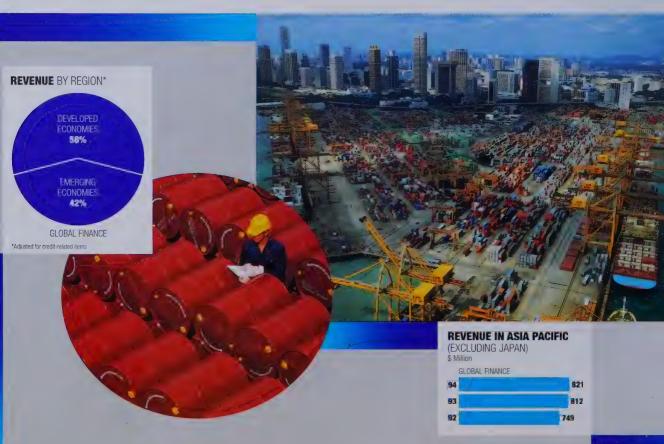
Citibank's investment in, and historical commitment to, these economies has created a franchise of unique value. The Asia Pacific region, Latin America, Central and Eastern Europe, the Middle East and Africa are projected to continue to achieve higher average rates of economic growth overall, both near- and long-term, than the mature economies of North America, Europe and Japan.

Increasing intraregional trade is contributing to economic performance in a number of emerging markets. As incomes rise, satisfying aspirations in these countries for consumer goods and services is becoming a significant part of regional economies.

The range of products and services Citibank offers corporate customers (both local and multinational), financial institutions and government entities in emerging economies spans transaction banking, including cash management, trade finance and custodial services; foreign exchange; public and corporate debt; equities; and money markets, both local and cross-border. A leading underwriter of emerging-market debt, Citibank has played an important role in taking emerging-market companies and government entities to the international capital markets.

#### **Asia Pacific**

Citibank has conducted its Global Finance business in the Asia Pacific region since the beginning of the century. As elsewhere, the bank strives to not just maintain a presence as a foreign institution but to be an active local, regional and global bank with intimate



knowledge of Asian markets. Citibank ranks among the top three foreign banks in every Asian country where it has a presence. *International Financing Review* named a Citibank-arranged acquisition financing its Asian Loan Deal of the Year.

#### **Latin America**

The first Citibank Latin America branch opened in Argentina in 1914. Today, Citibank has by far the most extensive network in the region. Citibank maintained its presence in Latin America during the debt crisis of the '80s, and has been rewarded with a business of unequaled depth, breadth, presence and returns, even during difficult times like 1994.

As the only regional Latin American bank, Citibank is in a position to provide high-value services to both multinational and local companies that can benefit from the bank's global network and international expertise. *Euromoney* magazine named Citibank Best Bank in Latin America for 1994.

Citibank celebrated its 80th anniversary in Argentina in 1994. When Citibank opened its Buenos Aires branch on November 10, 1914, it marked the first time a U.S. bank had established a branch beyond its national borders. During 1994, Citibank also celebrated its 65th year in Mexico. In 1995, the bank will mark its 80th anniver-

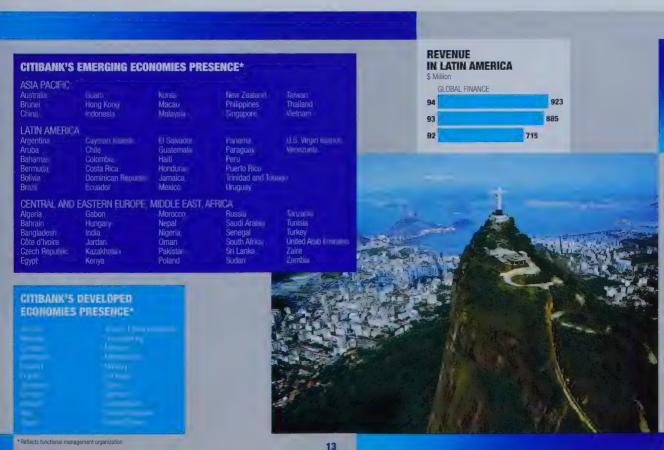
sary in Brazil and in Uruguay, and its 75th anniversary in Peru.

The recent peso crisis in Mexico has raised some investor concern over prospects for Latin America's future economic growth. However, the region is still projected to achieve a 1995 economic growth rate in excess of 3%, the result of global demand for Latin American exports, strong commodity prices and growing intraregional trade.

## Central and Eastern Europe, the Middle East and Africa

Citibank continues to expand cautiously in these regions to meet the needs of global customers and to position itself for future growth. Named Best Bank in Africa by *Euromoney* in 1994, Citibank has operations in five countries in the Gulf region and 14 countries in Africa. The bank celebrated its twentieth anniversary in Kenya during the year. An office was opened in South Africa during 1994 to provide advisory services for Citibank clients operating there, focusing on trade finance, project finance, corporate finance and investment advice.

In Central and Eastern Europe, Citibank now operates in six countries. In Moscow, a wholly-owned subsidiary was inaugurated for corporate business in Russia. A representative office in Kazakhstan was also opened in 1994 to serve international oil companies active there.



#### **GLOBAL CUSTOMERS. GLOBAL PRODUCTS**

itibank's Global Finance business in developed economies focuses increasingly on corporate and institutional customers whose financial needs are global in nature. These needs extend to the emerging economies of Asia Pacific, Latin America, Central and Eastern Europe, the Middle East and Africa, as well as the developed economies of North America, Europe and Japan.

Citibank offers globally oriented customers the unique advantages of its vast local presence in both developed and emerging economies and the unmatched array of global products it can deliver in those markets.

Continuing globalization is a trend that plays to Citibank's strengths. The bank's worldwide presence represents a competitive advantage that cannot be quickly or easily replicated. Global scope means more than offices in key locations around the world, it means thousands of well-trained local Citibankers with the benefit of local experience and language skills and long-standing business relationships painstakingly built over time.

For customers with international or cross-border business inter-

ests, Citibank functions as a combination of a traditional commercial bank and an investment bank—providing foreign exchange and transaction services as well as serving as an intermediary between issuers and investors and focusing on corporate finance products and capital markets.

In Global Finance, global product management structures are employed in transaction services, derivatives, foreign exchange, project finance and capital markets. Global management teams are proving more effective in assuring consistent, high-quality service delivery through coordinated teams of product specialists and client relationship managers. They also provide superior management oversight and operating controls.

#### **Global Transaction Services**

Citibank provides transaction banking products and services to the full spectrum of the Global Finance customer base, processing close to \$1 trillion of financial transactions daily, and providing clearing services in approximately 90 countries, securities processing in approximately 50 countries and trade finance services in approximately 80 countries. Transaction banking services are fee-based activities that tend to be stable and predictable, providing Citibank with an annuity-like revenue stream. This business



builds on Citibank's long-term relationships with clients, its leading foreign exchange capabilities and its global linkages, as well as its commitment to technology and service quality.

Global transaction services comprise three distinct product lines: securities services, trade services and cash management. Worldwide securities services include domestic and global custody services, Citibank's highly successful American and Global Depositary Receipt business, the master trust business and defined contribution plan management. Citibank is a top-ranked clearer of cross-border securities around the world and also a leader in cross-border assets under custody. Trade services products include letters of credit and trade finance. Citibank is the number one trade bank in the United States and the top provider of trade financing under U.S. Eximbank programs. Cash management comprises payment and collection services, currency clearing and cross-border payment services. Products include domestic, regional and global cash management services, lock-box services, controlled disbursements and electronic funds transfer.

## **Linking Issuers and Investors**

The growth of pension fund, mutual fund and insurance company assets has created pools of capital that seek profitable investment opportunities around the globe. At the same time, technological innovations in professional investing have led to a proliferation of exchange rate, interest rate, equity, emerging market, commodity and credit instruments and products.

These trends have given rise to new opportunities for Citibank as a Global Finance resource that can knowledgeably link together the interests of both issuer and investor customers around the world. In North America, Europe and Japan, Citibank is concentrating on leveraging its worldwide presence, commercial banking strengths and industry expertise to serve a commercial and institutional customer base whose business commitments are cross-border in nature and, increasingly, global. Citibank's credit culture, extensive obligor knowledge and execution skills enable it to devise investment products in such areas as fixed income, structured financings, securitizations and secondary loan trading.

Citibank received top rankings in numerous institutional and financial journal product and service surveys during 1994. In addition to its top ranking for 16 consecutive years in *Euromoney*'s annual Foreign Exchange Survey, they included: Best in Structured Asset-Backed Finance (*Institutional Investor*); Best U.S. Bank, Best Foreign Bank in Ireland, Sweden and Finland, and Best in Project Finance (*Euromoney*); Top Foreign Bank in Japan for



the eighth consecutive year (*Nihon Kezai Shimbun*); Best in Trade Finance (*Project and Trade Finance*); and Bank of the Year, U.S. Loan House of the Year, and Asian Loan House of the Year (*International Financing Review*).

#### **World Corporation Clients**

Citibank has identified a select group of over 200 multinational clients with special banking needs. For these world corporations, Citibank delivers a full array of global products and services, to both parent companies and their 5,500 subsidiaries in 74 countries. Overall in 1994, 60% of world corporation revenue came from developed economies while 40% came from emerging economies, although margins in the latter area were significantly higher.

World corporation clients, including many of the world's largest and best-known corporate names, operate in true multinational fashion. As a result, they tend to place high value on Citibank's global network, foreign exchange skills and relationship banking concept. Many of these clients trace their Citibank relationships back over 75 years; half have been clients for 30 years or more. With their need for complex, coordinated, international banking services, these companies accounted for 16% of Global Finance revenues in 1994. Moreover, as a result of the higher value-added

nature of their service requirements and their geographic breadth—in some cases spanning 60 countries—profitability and returns tend to be higher than Global Finance business in general.

A global account relationship management system ensures that clients derive the full benefit of coordinated service worldwide. Responsibility for each account relationship is vested in a Parent Account Manager who orchestrates the delivery of the bank's resources. The Parent Account Manager directs a network of Subsidiary and Regional Account Managers.

#### **Global Financial Institutions**

Global financial institution clients are served by a relationship-focused organization dedicated to the diverse specialized financial institutions that intermediate the financial flows of the global economy. Citibank maintains over 5,000 relationships with financial institutions in 143 countries, generating double-digit revenue growth in 1994 and accounting for 30% of total Global Finance revenues.

The underlying business has been transformed from that of primarily meeting the transactional banking needs of correspondent banks to servicing a full range of financial requirements for banks, insurance companies, institutional fund managers and financial intermediaries such as broker-dealers and infrastructure organiza-



tions. Rapid expansion of the global capital markets gives rise to increasing opportunities for meeting the needs of financial institution investors and issuers alike. Products delivered to clients are well diversified, with worldwide securities services, cash management, derivatives, foreign exchange and capital markets accounting for approximately 80% of total revenues.

#### **Global Investment Services**

Changing demographics worldwide should contribute to substantial growth in savings and retirement programs in the years ahead. This should create a growing demand for mutual funds and other investment vehicles. With its global presence and extensive institutional and consumer customer base, Citibank is well positioned to participate in this area.

In early 1995, Citibank formed a group to dimension and develop the substantial opportunities in global investment management services. This new group will build on the existing success of Citibank Global Asset Management, which manages approximately \$74 billion of assets for clients around the world.

One of the few truly multimarket, multiproduct global money management organizations, Citibank Global Asset Management serves clients through 27 investment centers from São Paulo and

Santiago in Latin America to Singapore and Jakarta in Asia and in major financial centers such as New York, London, Tokyo, Hong Kong, Sydney and Zürich. It provides investment expertise in a broad range of asset classes and vehicles including emerging markets portfolios, global equities and fixed income securities, liquidity and currency management, and alternative asset products including loan funds and real estate. Citibank Global Asset Management has a large number of global mutual funds under management, and this business is showing rapid growth.

The new group will integrate the investment management businesses, mutual fund activities and related product development and operations on a global basis. It will also be actively engaged in investment product distribution and brokerage activities. It will become an integral part of Citibanking consumer relationship services globally and will support important institutional and private-banking customer relationships.



#### **GLOBAL CORPORATE CITIZEN**

ood corporate citizenship is good business. Therefore, the Corporation strives to meet the needs of the widely diverse communities it serves around the world through both its business activities and its extensive philanthropic work. In both areas, as in many of its other business activities, Citibank actively practices success transfer, adapting ideas and techniques that work in one community to others around the globe. Citibank sets high standards in its customer relationships and is frequently the local employer of choice.

### **Community Business Initiatives**

On the business front, most Citibankers learn very quickly that to succeed they must be part of the community or country in which they do business. Country Corporate Officers outside the U.S., and Corporate State Officers in the U.S., exercise community leadership as part of their business responsibilities. Line managers in all locations are expected to do the same.

Cognizant of its responsibilities under the Community Reinvestment Act in the U.S., Citibank works to provide credit to low- and moderate-income communities to foster economic development. One of the primary needs is affordable housing. Citibank works with a variety of institutions—nonprofit developers, key national community development intermediaries and all levels of government—to finance both affordable rental housing and home ownership.

Citibank is very active in providing individual mortgage financing and with input from community organizations and advocates, has expanded its offering of special mortgage products. Over 20% of the bank's mortgage volume in 1994 was to families whose income was at 80% of, or below, the median level.

Citibank has long been a leading small-business lender, and is actively expanding these activities across its markets. In 1994, Citibank received the Small Business Administration's Silver Medal Award for its achievements in SBA lending in the New York marketplace. Citibank ranked number two in New York SBA lending in 1994.

The large size of Citibank's credit card business enables it to provide both credit and access to the payments system to large numbers of low- and moderate-income consumers. The bank also makes it possible for consumers to establish credit through a secured-card offering.



#### **Citicorp Philanthropy**

Citibank invests in programs to stimulate economic growth, increase educational opportunities and enrich everyday lives in its communities around the world. The bank contributed more than \$23 million to community development, education, health, the environment and culture in 1994. This investment will increase to more than \$26 million worldwide in 1995, including grants made by the Citicorp Foundation, which was created in 1994 to complement corporate giving. Current and retired Citibankers personally contribute an additional \$5 million a year.

In 1994 Citibank launched a \$10 million, five-year program called "Banking on Enterprise." The program supports community-based financing for prospective entrepreneurs through micro-loans made by not-for-profit organizations in emerging economies and in low-income U.S. neighborhoods. The program builds on Citibank's extensive experience in funding alternative financial intermediaries that serve low-income areas. One such program, developed by ACCION with Citibank support in Bogota, Colombia, is being success transferred to neighborhoods in New York City.

Through its "Banking on Education" initiative, launched in 1990, Citibank is investing \$20 million over ten years to make K-12 education in the U.S. more effective. The program aims at improving

the way schools operate—creating "smarter schools"—as well as developing and implementing new teaching techniques to stimulate "smarter classrooms."

In "partnership" schools, current and retired Citibankers supplement school enrichment grants by taking a personal interest in, and giving special attention to, student needs. With Citibank sponsorship, the first class graduated from Unity High School at The Door in New York City in 1994. Most students, who earlier had experienced difficulty in the city's conventional high schools, successfully gained admission to area colleges. Another new partnership brings technology training and other academic support to The Harlem Choir Academy.

Citibank has continued its targeted efforts to increase the participation of under-represented men and women at all levels of higher education in the United States. The United Negro College Fund/Citibank Fellows Program has produced 115 graduates and celebrated its tenth anniversary in 1994. Citibank also contributes to the National Hispanic Scholarship Fund, and a new minority development effort provides fellowships at the Ph.D. level in business and liberal arts disciplines.

Globally, Citibank funding for educational programs contributes to a greater understanding of economics and free trade. Initiatives



at Oxford and Cambridge universities for Eastern European students are now in their fifth year and are being expanded to include students from Africa and Southeast Asia.

In the health care area, grants focus on community-based health care programs, giving particular attention to the needs of children. A Citibank grant enables hospitals in Hong Kong and Kowloon to develop new child-friendly pediatric wards that are staffed by specially trained therapists. Citibank continues to support Operation Smile in its mission to provide reconstructive surgery for children with facial deformities as well as surgical training for medical professionals. Citibank sponsored a 1994 Operation Smile mission in Kenya and provided additional assistance and support for programs in Colombia, the Philippines and Russia.

Citibank-funded projects in four U.S. states provide educational and employment opportunities for people with disabilities. This year Citibank received awards from both the Center for Independent Living in Berkeley, California, and from the National Center for Disability Services in New York for its efforts to increase workplace access.

Environmental funding focuses on sustainable development globally and on environmental education in schools in the U.S.

Grants included those to the Smithsonian Institution for land use studies in Kenya and Brazil.

Citibank supports a variety of leading cultural institutions that promote artistic excellence and expose the arts to diverse new audiences. The bank invests in arts education programs that actively engage students in the learning process and encourage their talents. Citibank's new "Culture Builds Community" initiative provides assistance and grants to community development and cultural organizations that work together to link cultural activities with revitalization efforts.

The Black Creativity celebration at Chicago's Museum of Science and Industry, which features the achievements of African-Americans in science, technology and the arts, has been sponsored by Citibank for eight years. Major funding also is provided to the United States Holocaust Memorial Museum in Washington, D.C.

Citibank's underwriting enables the New York Philharmonic to delight audiences around the world. The orchestra appeared in 14 cities in Asia in 1994 and will tour Europe in the summer of 1995.



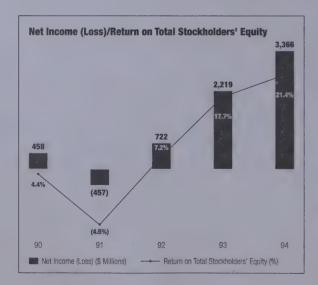
## **FINANCIAL INFORMATION**

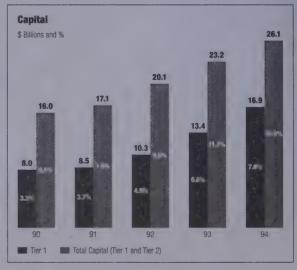
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## CITICORP IN BRIEF

Dollars In Millions Except Per Share Amounts		1994	1993	1992	1991	1990
Net Income (Loss) Before Accounting Changes After Accounting Changes		\$ 3,422 3,366	\$ 1,919 2,219	\$ 722 722	\$ (914) (457)	\$ 318 458
Net Income (Loss) Per Share <sup>(2)</sup> On Common and Common Equivalent Shares Before Accounting Changes After Accounting Changes <sup>(1)</sup>		\$ 7.15 7.03	\$ 3.82 4.50	\$ 1.35 1.35	\$ (3.22) (1.89)	\$ 0.57 0.99
Assuming Full Dilution Before Accounting Changes After Accounting Changes <sup>(1)</sup>	:	\$ 6.40 6.29	\$ 3.53 4.11	\$ 1.35 1.35	\$ (3.22) (1.89)	\$ 0.57 0.99
Return on Assets and Equity Return on Total Assets <sup>(3)(4)</sup> Before Accounting Changes After Accounting Changes <sup>(1)</sup>	,	1.31% 1.29	.84% .97	.32%	(.41)% (.21)	.14%
Return on Common Stockholders' Equity <sup>(5)(6)</sup> Before Accounting Changes After Accounting Changes <sup>(1)</sup>		26.3% 25.8	17.7% 21.1	6.5% 6.5	(14.3)% (7.9)	2.1% 3.7
Return on Total Stockholders' Equity <sup>(6)(7)</sup> Before Accounting Changes After Accounting Changes <sup>(1)</sup>		21.8% 21.4	15.3% 17.7	7.2% 7.2	(9.4)%	3.1% 4.4
Capital Tier 1 Capital Tier 1+Tier 2 Capital		\$ 16,919 26,119	\$ 13,388 23,152	\$10,262 20,111	\$ 8,540 17,080	\$ 7,999 15,998
Tier 1 Capital Ratio Tier 1+Tier 2 Capital Ratio Leverage Ratio <sup>(4)</sup>		7.80% 12.04 6.67	6.62% 11.45 6.15	4.90% 9.60 4.74	3.73% 7.46 3.94	3.26% 6.52 3.62
Common Stockholders' Equity as a Percentage of Total Assets <sup>(4)(6)</sup> Total Stockholders' Equity as a Percentage of Total Assets <sup>(4)(6)</sup>		5.42% 7.09	4.65% 6.44	3.73% 5.23	3.39% 4.37	3.77% 4.48
Common Stockholders' Equity Per Share <sup>(6)</sup>		\$ 34.38	\$ 26.04	\$ 21.74	\$ 21.23	\$ 24.34

(1) Refers to adoption of Statement of Financial Accounting Standards ("SFAS") No. 112, "Employers' Accounting for Postemployment Benefits," in 1994; adoption of SFAS No. 109, "Accounting for Income Taxes," in 1993, accounting change for venture capital subsidiaries in 1991; and accounting change for certain derivative products in 1990.
(2) Based on net income (loss) less preferred stock dividends, except where conversion is assumed.
(3) Net income (loss) as a percentage of average total assets.
(4) 1994 reflects the effect of adopting Financial Accounting Standards Board ("FASB") Interpretation No. 39, "Offsetting of Amounts Related to Certain Contracts."
(5) Income (loss) applicable to common stock as a percentage of average common stockholders' equity.
(6) 1994 reflects the effect of adopting SFAS No. 115, "Accounting for Certain Investments in Debt and Equity Securities."
(7) Net income (loss) less redeemable preferred dividends as a percentage of average total stockholders' equity.





#### **MARGIN ANALYSIS**

Citicorp uses the concept of "operating margin" as an important measure of its ability to absorb credit costs, build profitability, and strengthen capital. Operating margin is the difference between revenue and operating expense, adjusted for credit-related costs. the effect of credit card securitization, capital-building transactions and restructuring charges. From 1990 through 1994 operating margin has increased \$2.7 billion, or 56%. This increase reflects modest but steady revenue growth and a net reduction in expense levels. In 1994, operating margin declined \$222 million

compared with 1993 principally reflecting challenging trading conditions, partially offset by strong momentum in the Global Consumer business and non-trading activities in the Global Finance business. Credit costs in 1994 decreased for the second consecutive year from their peak in 1992 and contributed to the increase in operating margin less credit costs to \$4.9 billion in 1994, up \$3.0 billion from 1990. Further details on revenue. expense and credit costs are provided in the business discussions that follow on pages 25 to 33 and in the Statement of Income Analysis on pages 42 to 46.

In Millions of Dollars		1994	1993	1992	1991	1990
Total Revenue Effect of Credit Card Securitization <sup>(1)</sup> Net Cost to Carry <sup>(2)</sup> Capital Building Transactions <sup>(3)</sup>	\$ 1	6,748 934 89 (80)	\$ 16,075 1,282 252 2	\$ 15,621 1,390 421 (820)	\$ 14,750 1,155 454 (502)	\$ 14,587 639 311
Adjusted Revenue	_1	7,691	17,611	16,612	15,857	15,537
Total Operating Expense Net OREO Costs <sup>(4)</sup> Restructuring Charges	1	.0,256 (9) —	10,615 (245) (425)	10,057 (347) (227)	11,097 (285) (750)	11,099 (48) (300)
Adjusted Operating Expense	1	0,247	9,945	9,483	10,062	10,751
Operating Margin		7,444	7,666	7,129	5,795	4,786
Consumer Credit Costs <sup>(6)</sup> Commercial Credit Costs <sup>(6)</sup>		2,338 239	2,740 1,036	3,309 2,458	2,958 2,190	1,999 929
Operating Margin Less Credit Costs Additional Provision <sup>(7)</sup> Restructuring Charges Capital Building Transactions <sup>(3)</sup>		4,867 336 — 80	3,890 603 425 (2)	1,362 537 227 820	647 636 750 502	1,858 732 300
Income (Loss) Before Taxes and Cumulative Effects of Accounting Changes	\$	4,611	\$ 2,860	\$ 1,418	\$ (237)	\$ 826

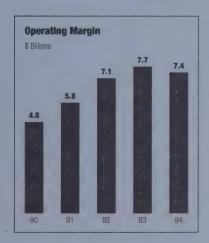
See page 46 for a description of the effect of credit card receivables securitization

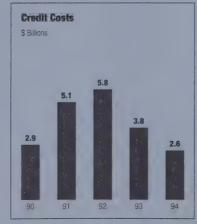
Principally the net cost to carry commercial cash-basis loans and Other Real Estate Owned (\*OREO\*).

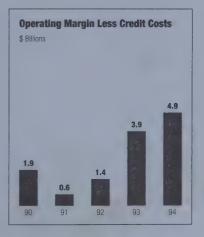
Reflects net pretax asset gains and business writedowns. In 1993, business writedowns primarily related to Quotron. See Corporate Items on page 33 for further discussion. Also includes the effect on reported revenue through the third quarter of 1991 related to the accounting change for venture capital subsidiaries. Principally writedowns, gains and losses on sales, and direct revenue and expense related to commercial OREO. Principally consumer net credit write-offs adjusted for the effect of credit card receivables securitization.

Includes commercial net credit write-offs, net cost to carry, and net OREO costs.

Represents consumer and commercial (excluding the cross-border refinancing portfolio) provision for credit losses in excess of net write-offs. Amounts in 1994, 1992, and 1991 reflect releases of \$64 million, \$253 million, and \$150 million, respectively, related to the cross-border refinancing portfolio.







## THE BUSINESSES OF CITICORP

Citicorp, with its subsidiaries and affiliates, is a global financial services organization. Its staff of 82,600 serves individuals, businesses, governments, and financial institutions in over 3,400 locations, including branch banks, representative offices, and subsidiary and affiliate offices, in 94 countries and territories throughout the world.

Citicorp, a U.S. bank holding company, was incorporated in 1967 under the laws of Delaware and is the sole shareholder of Citibank, N.A. (Citibank), its major subsidiary.

Citicorp is regulated under the Bank Holding Company Act of 1956 and is subject to examination by the Federal Reserve Board, Citibank is a member of the Federal Reserve System and is subject to regulation and examination by the Office of the Comptroller of the Currency. See page 84 for further discussion of regulation and supervision.

Citicorp's activities are conducted primarily within the core business franchises of Global Consumer and Global Finance. The Global Consumer business operates a uniquely global, full-service consumer franchise encompassing branch banking, credit and charge cards, and private banking. The Global Finance business

provides a diversified range of wholesale banking services to local and multinational corporate customers, financial institutions, and government entities.

The businesses of both Global Consumer and Global Finance reflect differences in financial marketplaces and can be considered as a North America, Europe and Japan grouping and an Emerging Economies grouping. The latter encompasses activities in Latin America, Asia Pacific, Central and Eastern Europe, the Middle East and Africa.

Excluded from Global Finance in North America, Europe and Japan is North America Commercial Real Estate, which includes the commercial real estate divisions in the U.S. and Canada and is discussed on pages 30 and 31.

The Cross-Border Refinancing Portfolio is centrally managed and has a separate focus from the local activities in the refinancing countries as discussed on page 32.

Additional data on the business and geographic distribution of revenue, income (loss), and average assets is disclosed in Note 10 to the consolidated financial statements.

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	Net Income (Loss) \$ Millions					Assets(1) Billions	Return on Assets (%)		
	1994	1993(2)	1992(2)	1994	1993(2)	1992(2)	1994	1993(2)	1992(2)
Global Consumer <sup>(3)</sup> North America, Europe and Japan Emerging Economies Global Finance <sup>(4)</sup>	\$ 1,102 686	\$ 616 549	\$ 385 434	\$ 77 30	\$ 75 25	\$ 85 21	1.43 2.29	.82 2.20	.45 2.07
North America, Europe and Japan Emerging Economies	595 809	868 745	449 621	96 43	72 37	64 32	.62 1.88	1.21 2.01	.70 1.94
Core Businesses	3,192	2,778	1,889	246	209	202	1.30	1.33	.94
North America Commercial Real Estate Cross-Border Refinancing Portfolio Corporate Items <sup>(5)</sup>	(298) 221 307	(635) 85 (309)	(1,325) 402 (244)	8 3 4	12 3 4	14 4 6	(3.73) 7.37 7.68	(5.29) 2.83 (7.73)	(9.46) 10.05 (4.07)
Cumulative Effects of Accounting Changes <sup>(6)</sup>	3,422 (56)	1,919 300	722	261 	228	226	1.31 —	.84	.32
Total Citicorp	\$ 3,366	\$ 2,219	\$ 722	\$ 261	\$ 228	\$ 226	1.29	.97	.32

- 1994 amounts reflect the effect of adopting FASB Interpretation No. 39 as of January 1, 1994. See page 57 for additional discussion.
- (3) Reclassified to conform to the 1994 presentation.
  (3) Global Consumer results reflect after-tax restructuring charges of \$143 million in 1993 and \$82 million in 1992. Of these amounts, Global Consumer North America, Europe and Japan ncluded \$139 million and \$74 million, respectively
- (4) Global Finance results reflect after-tax restructuring charges of \$95 million in 1993 and \$49 million in 1992. Of these amounts, Global Finance North America, Europe and Japan included \$83 million, respectively.

  (5) See page 33 for a further discussion of Corporate Items.
- (6) Represents cumulative effects of adopting SFAS No. 112 as of January 1, 1994 and SFAS No. 109 as of January 1, 1993. See pages 66 and 68, respectively, for additional discussion.





## **GLOBAL CONSUMER**

1994	1993(1)	1992(1
\$10,386	\$ 9,494	\$ 9,172
_	233	130
6,216	5,981	5,789
6,216	6,214	5,919
1,553	1,686	2,134
2,617	1,594	1,119
829	429	300
\$ 1,788	\$ 1,165	\$ 819
\$ 107	\$ 100	\$ 106
1.67%	1.17%	.77%
\$ 8,724 2,599	\$ 8,630 2,156	\$ 8,778 1,784
\$11,323	\$10,786	\$10,562
\$ 4,723 1,445	\$ 4,713 1,230	\$ 4,711 1,078
\$ 6,168	\$ 5,943	\$ 5,789
\$ 2,169	\$ 2,586	\$ 3,173
\$ 2,338	\$ 2,740	136 \$ 3,309
	\$10,386 	\$10,386  \$ 9,494

(1) Reclassified to conform to the 1994 presentation

Adjusted principally for the effect of credit card receivables securitization

(3) 1994 and 1993 amounts exclude writedowns, gains and losses on sales, and direct expense related to OREO for certain real estate lending activities.

(4) Principally net credit write-offs adjusted for the effect of credit card receivables

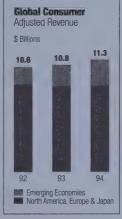
The 37% increase from 1993 to 1994 in Global Consumer earnings (excluding 1993 after-tax restructuring charges) was led by a \$537 million increase in adjusted revenue, with an associated \$225 million increase in adjusted operating expense, and by lower net write-offs (adjusted for the effect of securitization) in the U.S. credit card business. The 45% improvement in earnings in 1993 compared with 1992 (excluding restructuring charges in both years) principally reflected lower U.S. credit card losses, business growth in the Emerging Economies, and higher private banking revenue.

The consumer businesses in North America, Europe and Japan earned \$1.1 billion in 1994, an increase of \$347 million, or 46%, from 1993 (excluding 1993 after-tax restructuring charges). In the U.S. credit card business, lower net credit losses more than offset the impact of lower revenue and higher expense. Earnings also improved in the branch and mortgage businesses. In 1993, North America, Europe and Japan earnings of \$755 million increased \$296 million, or 64%, from 1992 (excluding restructuring charges in both years). The earnings improvement in 1993 principally reflected sharply lower net credit losses in the North American businesses and higher revenue in the private banking business, partially offset by lower revenue in North America.

The consumer businesses in the Emerging Economies earned \$686 million in 1994, an increase of \$133 million, or 24%, from 1993 and an increase of \$244 million, or 55%, from 1992 (excluding restructuring charges in both 1993 and 1992). The earnings increases reflected continued, broadly-based revenue momentum across these economies.

Adjusted revenue grew 5% in the year after rising a modest 2% in 1993. The improvements were paced by the Emerging Economies businesses, where revenue increased 21% in both years, reflecting continued business expansion across the Asia Pacific

and Latin America regions. Revenue in North America, Europe and Japan rose 1% in the year, after falling 2% in 1993. The improvement in 1994 was primarily due to higher spreads and fees in the European branches and higher revenue from private banking activities, partially offset by the effect of pricing strategies in the U.S. credit card business. Revenue in the U.S. branches was impacted by lower loan volumes. The decline in revenue in 1993 from 1992 in North America, Europe and Japan principally reflected competitive pressures in the U.S. credit card market, lower

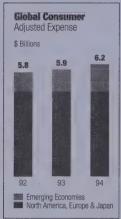


loan volumes in the U.S. branches, and the effect of disposing non-strategic businesses, partially offset by the benefits of improved funding costs and effective interest rate management in a generally declining interest rate environment in 1993, as well as from higher revenue in the European private banking business.

The U.S. credit card business responded to competitive pressures in the U.S. market by initiating certain repricing strategies in 1993. The repricing strategies, bolstered by an improving economy and an expansion of the overall credit card market, contributed to a \$4.5 billion, or 13%, increase in the year in managed U.S. bankcard loans (excluding the private label business), a 3.2 million, or 16%, increase in accounts, and a \$13.8 billion, or 24%, increase in charge volumes. Adjusted revenue declined in 1994 compared with 1993 due to lower annual fees and tighter spreads, partially offset by higher loan volumes.

Revenue in the U.S. mortgage business was essentially unchanged from 1993 despite a decline in loan volumes. The net adjustment required to reflect accelerated prepayments of securitized mortgages declined to \$23 million in 1994, compared with \$120 million in 1993 and \$255 million in 1992. The reduction in this adjustment, along with lower recourse-related costs on securitized mortgages, offset a decline in securitization gains.

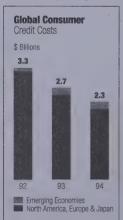
Operating expense, adjusted to exclude certain credit-related costs and restructuring charges, increased 4% in 1994 after rising 3% in 1993. The continued expansion of business activities in



the Emerging Economies led to a 17% and 14% expense growth in these regions in 1994 and 1993. respectively, while expense in North America, Europe and Japan remained essentially unchanged over the same three-year period. Spending increased in the U.S. credit card business in 1994 to support successful account acquisition strategies and other marketing initiatives. Lower OREO charges in the U.S. mortgage business and cost containment efforts, including the benefits from the 1993 restructuring actions, served to balance these

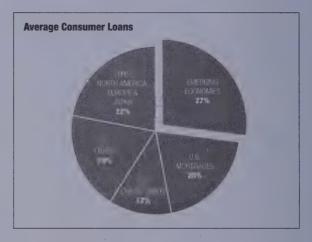
increases. Expense levels in 1993 were characterized by increased marketing efforts to protect U.S. credit card market share and investment spending in the U.S. branches, offset by the benefits from non-strategic business dispositions, lower credit card fraud costs and improved productivity in the European branches.

The provision for credit losses in 1994 included a \$200 million addition to the reserve in excess of net write-offs, down from \$276 million in 1993 and \$215 million in 1992, principally reflecting the effects of improving economic conditions in the U.S. and Europe.



Consumer credit costs, which declined an additional 15% in 1994 after falling 17% in 1993, reflected adjusted net write-offs of \$2.3 billion, \$2.7 billion, and \$3.3 billion in 1994, 1993, and 1992, respectively. Adjusted net write-offs in the U.S. credit card business improved by \$368 million in 1994, following a \$388 million improvement in 1993.

Extensions of credit managed by Citicorp's Global Consumer business include residential real estate mortgages, credit cards, other revolving credit agreements, and other personal installment loans. The following chart identifies the components of the Global Consumer average loan portfolio in 1994.



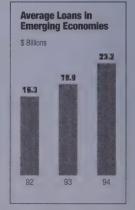
Consumer loans outside the U.S., which averaged \$42.5 billion in 1994, included approximately \$9 billion in Germany, with the remainder broadly spread throughout the Asia Pacific, Europe and Latin America regions.

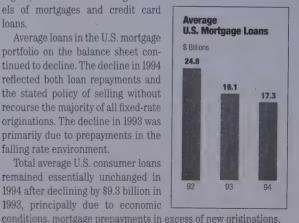
Average consumer loans in the Emerging Economies businesses continued their upward trend in 1994 by increasing \$4.3 billion, or 23%, over the prior year. During 1993, loans in these regions grew by \$2.6 billion, or 16%. This growth trend was primarily attributable to strong business expansion in the Asia Pacific region, which resulted in higher levels of mortgages and credit card

Average loans in the U.S. mortgage portfolio on the balance sheet continued to decline. The decline in 1994 reflected both loan repayments and the stated policy of selling without recourse the majority of all fixed-rate originations. The decline in 1993 was primarily due to prepayments in the falling rate environment.

Total average U.S. consumer loans remained essentially unchanged in 1994 after declining by \$9.3 billion in 1993, principally due to economic

and higher credit card securitizations.





In the consumer portfolio, credit loss experience is often expressed in terms of annual net credit losses as a percent of average consumer loans. Pricing and credit policies reflect the loss experience of each particular product. Consumer loans are generally written off no later than a predetermined number of days past due on a contractual basis. The number of days is set at an appropriate level according to loan product and country.

The following table summarizes Citicorp's consumer net credit loss experience.

## **Consumer Portfolio Loss Ratios**

			1994	1993	1992
	Average Loans <sup>(1)</sup> \$ Billions	Net Credit Losses \$ Millions	Net Credit Loss %	Net Credit Loss %	Net Credit Loss %
U.S.  Mortgages <sup>(2)</sup> Credit Cards <sup>(3)</sup> Other	\$17.3 10.9 16.1	\$ 241 421 244	1.39 3.86 1.52	1.40 5.18 1.96	1.61 6.28 2.47
Total U.S. Other North America, Europe and Japan	19.3	906 278	2.05	2.33 1.21	2.89
Total North America, Europe and Japan	63.6	1,184	1.86	2.01	2.46
Emerging Economies	23.2	169	.73	.82	.83
Total	\$86.8	\$1,353	1.56	1.73	2.16

- (1) Loan amounts are net of unearned income.
- (2) Includes first and second residential mortgages.
  (3) Includes bankcards and private label business.

The downward trend in U.S. consumer net credit losses continued in 1994 as losses declined by \$132 million from 1993 and by \$649 million from 1992. The improvement in the U.S. net credit loss rate primarily reflected an improvement in the credit cards loss ratio. The securitization of credit card receivables, which is more fully described on page 46, lowered reported net credit losses by \$934 million, \$1,282 million, and \$1,390 million in 1994, 1993, and 1992, respectively. The loss ratio for other U.S. loans also declined, reflecting an improvement across product lines.

The U.S. mortgages credit loss ratio remained essentially unchanged during 1994 after decreasing in 1993. The improvement in losses during 1993 was primarily due to the effect in 1992 of a change in the treatment of in-substance foreclosed residential property, which increased total U.S. credit losses in 1992 by \$187 million.

Net credit losses in other North America, Europe and Japan businesses increased to \$278 million in 1994 from \$218 million in - 1993 and from \$228 million in 1992 primarily due to higher losses in the personal loan portfolio in Germany, reflecting the slow economic recovery in that country.

Net credit losses in the Emerging Economies businesses were \$169 million, \$154 million, and \$136 million in 1994, 1993, and 1992, respectively. The related credit loss rate improved as loan volumes increased.

The following table summarizes delinquencies in the onbalance sheet consumer loan portfolio in terms of dollar amount of loans 90 days past due and as a percentage of related loans.

#### **Consumer Loan Delinquency Amounts and Ratios**

	Total Loans(1)	Total Loans (1) 90 Days					
Dollars In Billions at Year-End	1994	1994	1993	1992			
U.S.							
Mortgages	\$16.5	\$0.5	\$0.7	\$0.9			
Ratio		3.3%	3.8%	4.5%			
Mortgages Purchased Under Recourse							
Provisions(2)	0.6	0.5	0.5	0.5			
Credit Cards(3)	17.3	0.3	0.3	0.3			
Ratio		1.5%	2.9%	4.0%			
Other	16.1	0.6	0.8	1.0			
Ratio		3.7%	4.4%	5.7%			
Total U.S.	50.5	1.9	2.3	2.7			
Ratio		3.7%	5.0%	5.7%			
Other North America,							
Europe and Japan	20.2	1.2	1.1	1.0			
Ratio		6.4%	6.5%	5.5%			
Total North America,							
Europe and Japan	70.7	3.1	3.4	3.7			
Ratio .		4.4%	5.4%	5.7%			
Emerging Economies	25.9	0.2	0.2	0.2			
Ratio		.7%	.8%	1.1%			
Total Consumer Loans	\$96.6	\$3.3	\$3.6	\$3.9			
Ratio		3.4%	4.2%	4.7%			

- (1) Loan amounts are net of unearned income.
  (2) Mortgages were delinquent 90 days or more when purchased under recourse provisions
- (3) Includes bankcards and private label business.

Total consumer loans delinquent 90 days or more decreased \$0.3 billion during the year to \$3.3 billion at year-end 1994, or 3.4% of total consumer loans, primarily reflecting significantly lower delinquencies in U.S. loan products, particularly mortgages. The decline during the year in U.S. mortgage loans on the balance sheet that were delinquent 90 days or more reflected transfers to OREO and collection efforts.

Delinquencies increased in Europe over the last two years, primarily in Germany, but remained at a low and stable level in the Emerging Economies.

Total consumer loans with delinquencies of 90 days or more on which interest continued to be accrued were \$828 million, \$802 million, and \$857 million at December 31, 1994, 1993, and 1992, respectively. The increase over the prior year is due to higher delinquencies in Germany and in the government-guaranteed student loan portfolio in the U.S., partially offset by a decrease in credit cards. The decline during 1993 was primarily due to a decrease in the private banking portfolio, partially offset by higher delinquencies in Germany.

Citicorp's policy for suspending accrual of interest on consumer loans varies depending on the terms, security, and credit loss experience characteristics of each product, and in consideration of write-off criteria in place. At December 31, 1994 the accrual of interest had been suspended on \$989 million of U.S. mortgages and \$1,550 million of other consumer loans, including personal loans in Germany. (See page 80 for further information concerning cash-basis, renegotiated, and past due loans.) The corresponding amounts at the end of 1993 were \$1,216 million of U.S. mortgages and \$1,647 million of other consumer loans. The decline in cash-basis U.S. mortgages during the year primarily reflected transfers to OREO and collection efforts.

Consumer loans at year-end 1994 included \$4.0 billion and \$2.4 billion of commercial real estate loans related to community and private banking activities conducted by Global Consumer businesses in the U.S. and outside the U.S., respectively. Commercial real estate in the community banking portfolio primarily comprises loans secured by multi-family residential units or by owneroccupied commercial buildings. Commercial real estate in the private bank includes loans secured by rental residential properties and office buildings, as well as retail properties and hotels. At December 31, 1994, the U.S. portfolios included \$272 million of loans on which the accrual of interest had been suspended, primarily in California and New York. The commercial real estate portfolio outside the U.S. included \$89 million of loans on which the accrual of interest had been suspended.

Consumer OREO declined to \$0.8 billion at December 31, 1994 from \$1.2 billion and \$1.3 billion at the end of 1993 and 1992, respectively. The decrease during the year is principally due to a portfolio sale at approximately book value.

While the U.S. and European economies improved in 1994, economic prospects are uncertain. Credit costs, delinquencies, and loans on which the accrual of interest is suspended could remain at relatively high levels, and further increases in credit reserves are possible.

## **GLOBAL FINANCE**

Dollars In Millions	1994	1993(1)	19920
Total Revenue	\$5,496	\$6,011	\$5,302
Restructuring Charges	_	156	76
Other Operating Expense	3,408	3,277	3,137
Total Operating Expense	3,408	3,433	3,213
Provision for Credit Losses		305	644
Income Before Taxes	2,088	2,273	1,445
Income Taxes	684	660	375
Net Income	\$1,404	\$1,613	\$1,070
Average Assets (In Billions)(2)	\$ 139	\$ 109	\$ 96
Return on Assets	1.01%	1.48%	1.119
Adjusted for Credit-Related Items  Total Revenue <sup>(3)</sup>			
Total Revenue <sup>(3)</sup> North America, Europe and Japan	\$3,193	\$3,901	\$3,524
Total Revenue <sup>(3)</sup> North America, Europe and Japan Emerging Economies	2,314	2,168	1,902
Total Revenue <sup>(3)</sup> North America, Europe and Japan Emerging Economies  Total Global Finance		,	
Total Revenue <sup>(3)</sup> North America, Europe and Japan Emerging Economies  Total Global Finance  Other Operating Expense <sup>(4)</sup>	2,314 \$5,507	2,168 \$6,069	1,902 \$5,426
Total Revenue <sup>(3)</sup> North America, Europe and Japan Emerging Economies  Total Global Finance  Other Operating Expense <sup>(4)</sup> North America, Europe and Japan	\$2,314 \$5,507 \$2,332	2,168 \$6,069 \$2,195	\$5,426 \$2,129
Total Revenue <sup>(3)</sup> North America, Europe and Japan Emerging Economies  Total Global Finance  Other Operating Expense <sup>(4)</sup>	\$2,314 \$5,507 \$2,332 1,153	2,168 \$6,069 \$2,195 1,102	1,902 \$5,426 \$2,129 937
Total Revenue <sup>(3)</sup> North America, Europe and Japan Emerging Economies  Total Global Finance  Other Operating Expense <sup>(4)</sup> North America, Europe and Japan Emerging Economies  Total Global Finance	\$2,314 \$5,507 \$2,332	2,168 \$6,069 \$2,195	\$5,426 \$2,129
Total Revenue <sup>(3)</sup> North America, Europe and Japan Emerging Economies  Total Global Finance  Other Operating Expense <sup>(4)</sup> North America, Europe and Japan Emerging Economies  Total Global Finance  Credit Costs <sup>(6)</sup>	\$2,332 1,153 \$3,485	\$2,168 \$6,069 \$2,195 1,102 \$3,297	\$2,129 937 \$3,066
Total Revenue <sup>(3)</sup> North America, Europe and Japan Emerging Economies  Total Global Finance  Other Operating Expense <sup>(4)</sup> North America, Europe and Japan Emerging Economies  Total Global Finance	\$2,314 \$5,507 \$2,332 1,153	2,168 \$6,069 \$2,195 1,102	1,902 \$5,426 \$2,129 937

(1) Reclassified to conform to the 1994 presentation.
(2) 1994 amount reflects the effect of adopting FASB Interpretation No. 39 as of

January 1, 1994.
After adding back the net cost to carry cash-basis loans and OREO.
Excludes writedowns, gains and losses on sales, and direct revenue and expense related to OREO.

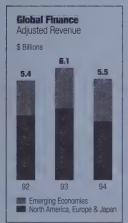
(5) Includes net write-offs (recoveries), the net cost to carry cash-basis loans and OREO, as well as writedowns, (gains) losses on sales, and direct revenue and expense related

Global Finance net income in 1994, although down from 1993, represented a return on assets of 1.01%. Sharply lower tradingrelated revenue more than offset improvements in credit costs, gains from venture capital activities, and other increases in revenue. Net income, excluding after-tax restructuring charges, increased 53% in 1993 compared with 1992, primarily reflecting strong trading-related revenue and lower credit costs. The 1993 and 1992 results included after-tax restructuring charges of \$95 million and \$49 million, respectively, principally related to cost saving programs in the North America and Europe businesses.

Net income of \$595 million from activities in North America, Europe and Japan in 1994 reflected a lower level of tradingrelated revenue compared with 1993. The decline in tradingrelated revenue was partially offset by improvements in credit costs and higher revenue from venture capital activities, which included a pre-tax gain of \$180 million resulting from a tender offer for Reliance Electric Co., in which Citicorp has a venture capital holding. Net income of \$868 million in 1993 was up from \$449 million in 1992, primarily reflecting strong results from trading-related activities and a reduction in credit costs.

Net income of \$809 million from activities in the Emerging Economies in 1994 increased \$64 million compared with 1993 reflecting broadly-based increases in fee and commission income coupled with increases in net interest revenue, partially offset by lower trading-related revenue. The increase in net interest revenue principally reflected higher interest-earning assets as well as an unusually favorable interest rate environment in Brazil in the third quarter of 1994, and the release of a Brazilian gross-receipts tax reserve. Citicorp did not experience any material consequences as a result of the devaluation of the Mexican peso in December 1994. Although the difficult period of adjustment in that country may place the credit quality of some local borrowers and the Mexican Government under a degree of stress, Citicorp does not anticipate any important negative impact on its earnings as a result. Net income of \$745 million in 1993 increased \$124 million compared with 1992 reflecting business momentum across each of the geographic regions, partially offset by charges taken in connection with the withdrawal from the portfolio management business in India.

Global Finance adjusted revenue declined 9% in 1994 compared with 1993. Excluding trading-related revenue, which was sharply lower than the unusually high 1993 levels, revenue



increased \$0.5 billion (13%), led by increases in the Emerging Economies and by higher contributions from venture capital activities.

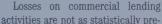
Adjusted revenue increased 12% in 1993 compared with 1992, primarily due to higher revenue from trading-related activities in the Europe and North America businesses and broadly-based revenue increases across products and geographic regions in the Emerging Economies.

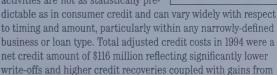
Revenue from trading-related activities in the foreign exchange, derivatives and securities markets contributed \$1.2 billion (22%) of

total adjusted revenue in 1994, down from \$2.2 billion (37%) in 1993 and \$1.7 billion (32%) in 1992. The 1994 revenue from trading-related activities, including derivatives, reflected continued customer demand for risk management products, while trading activities related to Citicorp's own account were adversely affected as interest rates increased and market conditions were challenging. In 1993 and 1992, trading-related revenue benefited from increased customer demand for risk management products as well as the volatile market conditions in 1993 and the latter half of 1992. See page 43 for a discussion of the income statement impact of trading-related activities.

Adjusted operating expense increased in 1994 compared with 1993 in the North America and Europe businesses, where the growth was primarily related to personnel, investments in the transaction services business, and marketing, as well as in the

Emerging Economies in support of business expansion. Adjusted operating expense in 1993 compared with 1992 reflected higher incentive compensation in the North America, Europe and Japan businesses associated with the strong trading-related revenue. The increase in expense in 1993 compared with 1992 in the Emerging Economies reflected base business expansion as well as the above-noted charges associated with India, which totaled \$89 million before income taxes.





the sale of OREO properties and a lower net cost to carry. This compares with charges of \$195 million in 1993 and \$740 million in 1992. The 1994 provision for credit losses included a provision in excess of net write-offs of \$50 million, compared with \$148 million in 1993 and \$99 million in 1992, reflecting improved economic conditions in most markets. Net credit recoveries of \$50 million in 1994 compared with net writeoffs representing .34% and 1.25% of average loans in 1993 and 1992, respectively. Loss ratios over the next 12 to 18 months are expected to



**Global Finance** Adjusted Expense

Emerging Economies

North America, Europe & Japan

3.5

\$ Billions

3.1

increase from 1994 levels, primarily as a result of the unusually low write-offs and high recoveries experienced in 1994, but are expected to remain below the 1993 level. Further increases in the allowance for credit losses are also possible.

Cash-basis loans at December 31, 1994 were \$0.5 billion, down from \$0.8 billion at 1993 year-end and \$1.4 billion at 1992 year-end. The decline during the two-year period is primarily due to repayments and loans returned to accrual status, partially offset by new cash-basis loans of \$0.5 billion, \$0.6 billion, and \$1.1 billion in 1994, 1993, and 1992, respectively. The OREO portfolio of \$0.2 billion at year-end 1994, which is principally located in the United Kingdom, was down \$0.3 billion from 1993. Refer also to the table of cash-basis, renegotiated and past-due loans on page 80.

The increase in average assets in 1994 reflected a \$24 billion increase in the North America, Europe and Japan businesses, principally reflecting the effect of implementing FASB Interpretation No. 39. The growth in average assets since 1992 also reflected continued business expansion in the Emerging Economies.

## NORTH AMERICA COMMERCIAL REAL ESTATE

In Millions of Dollars	1994	1993	(1) 1992(1)
Total Revenue	\$ 81	\$ (21	) \$ (60)
Operating Expense	177	386	424
Provision for Credit Losses	394	610	1,622
Loss Before Taxes	(490)	(1,017	(2,106)
Income Tax Benefit	(192)	(382	(781)
Net Loss	\$(298)	\$ (635	) \$(1,325)
Average Assets (In Billions)	\$ 8	\$ 12	\$ 14
Adjusted for Credit-Related Items:			
Total Revenue <sup>(2)</sup>	\$ 156	\$ 163	\$ 237
Operating Expense <sup>(3)</sup>	139	159	148
Credit Costs <sup>(4)</sup>	357	842	1,719

(1) Reclassified to conform to the 1994 presentation

After adding back the net cost to carry cash-basis loans and OREO.

(3) Excludes writedowns, gains and losses on sales, and direct revenue and expense

(4) Principally net write-offs, the net cost to carry cash-basis loans and OREO, as well as writedowns, (gains) losses on sales, and direct revenue and expense related

The North America Commercial Real Estate portfolio comprises relationships managed by the commercial real estate divisions in the U.S. and Canada. Citicorp's strategy for the North America Commercial Real Estate portfolio is one of active remedial management to maximize the long-term value and recoverability of the assets. Citicorp manages the risks associated with the real estate portfolio through a variety of risk management processes that are described on pages 33 and 34.

The improvements in results for the North America Commercial Real Estate business in 1994 and 1993 are due primarily to lower credit costs. Adjusted credit costs in 1994 declined significantly due to improving real estate market conditions (which resulted in lower net write-offs and writedowns), as well as a lower net cost to carry cash-basis loans and OREO. The 1994 provision for credit losses included a provision in excess of net write-offs of \$150 million, compared with \$179 million in 1993 and \$476 million in 1992.

Total North America Commercial Real Estate exposure at yearend 1994 declined \$3.7 billion (27%) from 1993 and \$16.6 billion (63%) from the \$26.5 billion of peak exposure in 1989. Citicorp continues to reduce its exposure through a series of initiatives that have resulted in paydowns and negotiated reductions in unfunded commitments. In addition, asset sales of approximately \$1.0 billion, \$0.6 billion, and \$0.3 billion were completed in 1994, 1993, and 1992, respectively.

North America Commercial Real Estate Portfolio t	y Region and by Proje	ct			Multi- location		
In Millions of Dollars	Mid- Atlantic	California	Other U.S.	Canada	and Other	1994 Total	1993 Total
Loans <sup>(1)(2)</sup>	\$1,137	\$1,075	\$2,495	\$235	\$383	\$5,325	\$ 6,391
Cash-Basis Loans <sup>(1)</sup>	99	267	369	89	91	915	1,719
OREO .	335	315	587	161	36	1,434	2,332
Letters of Credit and Other	282	809	664	114	317	2,186	3,110
Total Exposure	\$1,853	\$2,466	\$4,115	\$599	\$827	\$9,860	\$13,552
Portfolio by Project:							
Office	\$ 930	\$ 607	\$2,021	\$241	\$ 19	\$3,818	\$ 4,993
Residential	331	963	554	38	95	1,981	3,082
Retail	314	426	717	209	179	1,845	2,748
Other <sup>(3)</sup>	278	470	823	111	534	2,216	2,729
Total Exposure at December 31, 1994	\$1,853	\$2,466	\$4,115	\$599	\$827	\$9,860	
Total Exposure at December 31, 1993	\$ 2,402	\$ 3,146	\$ 6,061	\$ 953	\$ 990		\$13,552
Net Write-Offs and Net OREO Writedowns:							
Write-Offs	\$ 19	\$ 100	\$ 58	\$ 43	\$ 24	\$ 244	\$ 431
Writedowns	(32)	66	21	23	1	79	257
Total—1994	\$ (13)	\$ 166	\$ 79	\$ 66	\$ 25	\$ 323	
Total—1993	\$ 68	\$ 266	\$ 230	\$ 129	\$ (5)		\$ 688

(3) Includes approximately \$0.2 billion and \$0.3 billion of land-related loans at December 31, 1994 and 1993, respectively.

<sup>(1)</sup> Includes real estate-related loans of \$0.4 billion and \$0.2 billion at December 31, 1994 and 1993, respectively, of which \$73 million in 1994 and \$96 million in 1993 were on a cash basis. Also includes bankers acceptances (included in customers' acceptance liability) of \$17 million and \$50 million at December 31, 1994 and 1993, respectively.
(2) Loans include \$655 million and \$589 million of renegotiated loans at December 31, 1994 and 1993, respectively, and exclude cash-basis loans. The effective interest rates on \$385 million of renegotiated loans at December 31, 1994 are at market rates and, therefore, these loans may be transferred to full performing status in 1995. The weighted-average contractual rate on loans that are expected to remain in renegotiated loans approximated 6% at December 31, 1994. The level of renegotiated loans may increase as a result of ongoing restructuring activities.

Cash-basis loans were \$0.9 billion at December 31, 1994, down from \$1.7 billion a year ago. The OREO portfolio totaled \$1.4 billion at December 31, 1994, down from \$2.3 billion a year ago. The reduction in cash-basis loans and OREO included approximately \$0.9 billion of asset sales during 1994, with the majority being commercial properties and loans sold at approximately 65% of their original value. Refer also to the table of cash-basis, renegotiated, and past-due loans on page 80.

Approximately \$0.5 billion of the \$0.9 billion of cash-basis loans at year-end were contractually past due less than 90 days as to principal and interest (including \$131 million of construction and self-funded loans) but were classified as cash basis because of uncertainty regarding future cash flows. As noted in the following table, cash receipts (including amounts applied to principal), on average cash-basis loans and OREO in 1994 were \$174 million.

Dollars In Millions	Average Carrying Value	Cash Flows	Cash Yield
Cash-Basis Loans:(1)			
Payments Received	\$1,224	\$ 85	6.9%
No Payments Received	237		******
Total	1,461	85	5.8
In-Substance Foreclosures:(1)			
Payments Received	664	52	7.9
No Payments Received	367	_=	_
Total	1,031	_ 52	5.1
OREO:(2)	921		
Revenue		186	20.2
Expense		(149)	(16.1)
Net		37	4.1
Total Cash-Basis Loans and OREO	\$3,413	\$174	5.1%

<sup>(1)</sup> Cash flows represent cash interest payments received, of which \$82 million was applied as a reduction of principal (\$51 million for cash-basis loans and \$81 million for in-substance foreclosures).

#### North America Commercial Real Estate Cash-Basis Loans Activity

In Millions of Dollars	1994	1993
Beginning Balance	\$1,719	\$2,734
New Cash-Basis Loans	599	1,179
Write-offs(1)	(244)	(365)
Loans Returned to Accrual Status	(448)	(738)
Payments and Other	(482)	(441)
Transfers to OREO	(229)	(650)
Ending Balance	\$ 915	\$1,719

Represents gross write-offs, before recoveries, and excludes write-offs on OREO, letters
of credit and swaps.

In 1994 the level of new cash-basis loans as well as transfers to OREO declined significantly from that experienced in 1993. Payments and loans returned to accrual status reflect the result of ongoing workout initiatives.

#### **North America Commercial Real Estate OREO Activity**

In Millions of Dollars	1994	1993
Beginning Balance	\$2,332	\$2,898
New OREO	264	667
Writedowns <sup>(1)</sup>	(162)	(339)
Sales, Paydowns, and Other <sup>(2)</sup>	(1,000)	(894)
Ending Balance	\$1,434	\$2,332

- (1) Includes gross write-offs on assets generally taken within 90 days of their transfer to OREO
- (2) Includes in-substance foreclosures returned to accrual loan status of \$92 million in 1994 and \$227 million in 1993.

The OREO portfolio, which reflects the lower of cost or estimated fair value of the underlying properties, includes both property to which Citicorp has taken title as well as in-substance foreclosures (\$721 million at December 31, 1994), for which Citicorp does not have ownership of the property and foreclosure has not yet occurred.

Letters of Credit and Other of \$2.2 billion at December 31, 1994, was down \$0.9 billion from a year ago. Unfunded commitments of \$0.6 billion were concentrated in the office (38%) and residential (20%) markets. Office commitments represent obligations to fund property stabilization and lease-up costs. Residential commitments represent aggregate commitments to fund construction costs over the life of the various projects. Generally, predetermined contractual criteria limit the maximum outstanding residential loans at any one time to amounts substantially less than the aggregate commitment. At December 31, 1994, \$0.2 billion of commitments related to borrowers experiencing financial difficulties, down from \$0.3 billion at December 31, 1993.

Citicorp also provides standby letters of credit, the majority of which backstop tax-exempt multi-family housing bonds secured by residential properties. Approximately \$0.5 billion of the \$1.4 billion of outstanding letters of credit at December 31, 1994 related to projects on which debt service is continuing but the loan-to-value ratios have deteriorated below target levels and/or letter of credit fees are not being paid.

Net write-offs of \$244 million in 1994 were down substantially from \$431 million in 1993. Net OREO writedowns totaled \$79 million in 1994 compared with \$257 million in 1993.

During 1994 liquidity returned to the commercial real estate market in North America, as reflected in the significant decrease in credit costs and increase in asset sales. Citicorp expects stable to improving conditions in most markets, which should result in lower credit costs, a lower provision in excess of net write-offs, and a further reduction in cash-basis loans and OREO in 1995.

<sup>(2)</sup> Excluding in-substance foreclosures and associated cash flows.

## CROSS-BORDER REFINANCING PORTFOLIO

In Millions of Dollars	1994	1993(1)	1992(1
Total Revenue	\$205	\$114	\$ 194
Operating Expense	26	27	29
Provision for Credit Losses	(66)	_(1)	(254)
Income Before Taxes	245	88	419
Income Taxes	24	3	17
Net Income	\$221	\$ 85	\$ 402

(1) Reclassified to conform to the 1994 presentation.

Citicorp has employed a strategic view of its relationship with refinancing countries based on its unique long-term local presence, commitments, and prospects in these countries.

Net income in 1994 compared with 1993 reflected higher interest income pursuant to the completion of the Brazil refinancing agreement and the release of \$64 million from the allowance for credit losses. Net income in 1993 and 1992 principally reflected the recognition of \$97 million and \$130 million, respectively, of Brazil interest and the release in 1992 of \$253 million from the allowance for credit losses.

On April 15, 1994, the Government of Brazil completed its external-debt refinancing package covering essentially all of its medium- and long-term commercial bank debt. Citicorp exchanged approximately \$2.7 billion in face value of Brazilian debt (which had a carrying value of \$818 million) for \$1.3 billion of Debt Conversion Bonds ("DCB"), \$1.2 billion of Front Loaded Interest Reduction Bonds ("FLIRB"), \$137 million of New Money Bonds ("NMB"), and \$45 million of Investment Feature Cruzeiro Bonds ("IFCB"). In addition, Citicorp purchased \$221 million of NMBs. The combination of debt securities received had a market value of \$1.4 billion at that date. Upon receipt of the bonds, Citicorp recorded a credit recovery of \$318 million to the commercial allowance for credit losses in recognition of their fair value, in accordance with SFAS No. 115. Citicorp also recognized as other revenue (included as a capital-building transaction in Corporate Items) an amount of \$173 million which represented the fair value at that date (\$310 million in face value) of past-due interest bonds received in connection with the refinancing. Under the agreement, Citicorp's share of the restructured amounts and terms thereof are presented in the following table.

Dollars in Millions		7	Weighted-Average Interest Rate	Weighted-Average Year of Maturity		
	Face Value	Book Value(1)	Before <sup>(2)</sup>	After	Before	After
DCB	\$1,211	\$363	4.0%	.875% Over LIBOR	2003	2008
DCB	124	37	4.0%	.875% Over LIBOR	1996	2008
NMB	137	41	4.0%	.875% Over LIBOR	1997	2005
FLIRB	1,211	363	4.0%	.8125% Over LIBOR <sup>(3)</sup>	2003	2006
IFCB	45	14	4.0%	.875% Over LIBOR	1996	2005
	\$2,728	\$818				

(1) Book value prior to the restructuring.
(2) 4% rate commenced in 1992, LIBOR + 1½% prior to 1992.
(3) During the first six years, interest will be at fixed rates ranging from 4% to 5%.

The DCBs have an original maturity of 18 years and a grace period on repayment of principal ("grace period") of 10 years. Both the NMBs and IFCBs have an original maturity of 15 years and grace period of seven years. The FLIRBs have an original maturity of 15 years, a grace period of nine years, and a 12-month rolling interest guarantee in the first six years (uncollateralized at LIBOR + 13/16% thereafter).

At year-end 1994, Citicorp's cross-border and non-local currency outstandings in the refinancing portfolio included \$3.9 billion of medium- and long-term outstandings (up from \$2.9 billion in 1993) including \$2.0 billion in Brazil, \$0.6 billion in Venezuela, \$0.4 billion in South Africa, \$0.4 billion in the Philippines. \$0.3 billion in Uruguay, and \$0.2 billion in the aggregate in nine other countries. The increase in 1994 compared with 1993 resulted primarily from the exchange of Brazilian outstandings for marketable securities (held in the available-for-sale portfolio) pursuant to the Brazil refinancing agreement and subsequent increases in the market value of such securities. In addition to Brazil, refinancing agreements were also completed with the Dominican Republic and Poland, and substantive progress has been made toward completing an agreement with Ecuador. Additionally, at December 31, 1994, Citicorp had \$3.4 billion of trade and short-term claims, \$1.6 billion of investments in and funding of its local franchises, and \$0.7 billion of investments in affiliates and debt-equity swaps in these countries.

The amount of Citicorp's refinancing portfolio exposure on a cash basis was \$104 million at December 31, 1994, down from \$1.0 billion at the end of 1993. The reduction from the 1993 level is primarily attributable to the completion of the Brazil refinancing agreement.

See page 81 for additional details related to Citicorp's crossborder and non-local currency outstandings.

## CORPORATE ITEMS

In Millions of Dollars	1994	1993(1)	1992
Total Revenue	\$ 580	\$ 477	\$ 1,013
Restructuring Charges	_	36	21
Other Operating Expense	429	519	451
Total Operating Expense	429	555	472
Income (Loss) Before Taxes	151	(78)	541
Income Taxes (Benefit)	(156)	231	785
Net Income (Loss)	\$ 307	\$(309)	\$ (244)

(1) Reclassified to conform to the 1994 presentation.

Corporate Items includes revenue derived from charging businesses for funds employed (based on a marginal cost of funds concept), unallocated corporate costs and other corporate items including net gains (losses) related to capital-building transactions, the recognition of U.S. deferred tax benefits and the offset created by attributing income taxes to business activities on a local tax-rate basis. The 1993 and 1992 results also included the results attributable to the U.S. market data services business of Quotron, which was sold in the first quarter of 1994.

Corporate Items revenue included net gains related to capital-building transactions of \$80 million in 1994, compared with a net loss of \$2 million in 1993 (reflecting business writedowns of \$179 million, principally related to the disposition of Quotron) and a net gain of \$820 million in 1992. Operating expense included corporate employee expense and other unallocated corporate costs and, in 1993 and 1992, costs related to Quotron.

In 1993, Quotron had a net loss of \$106 million (\$35 million excluding the after-tax effect of the business writedown), compared with a net loss of \$48 million in 1992.

Income taxes in 1994 and 1993 reflected the recognition of U.S. deferred tax benefits and a related reduction in the offset created by attributing income taxes to business activities on a local taxrate basis. See Note 8 to the consolidated financial statements for further discussion of income taxes.

## MANAGING GLOBAL RISK

Risk management is the cornerstone of Citicorp's business. Risks arise from lending, underwriting, trading, and other activities the bank routinely engages in on behalf of customers around the world. Outlined below is the process that the Management Committee employs to provide oversight and direction, followed by discussions of the credit and market risk management processes in place across the corporation.

The Management Committee uses an analytical framework that Citicorp calls Windows on Risk to evaluate Citicorp's aggregate risk profile, to control country, industry, product and client concentrations, to decide on portfolio actions, and to help create a balance between Citicorp's risk profile, earnings and capital. Through the Windows on Risk process, the Committee develops a consensus view on the near-term global external environment and then examines Citicorp's consolidated risk profile in terms of 13 risk dimensions, or windows, focusing on the major risks that affect its businesses.

The review of the external environment encompasses critical new developments, the outlook for major country and regional economies and significant global industries, potential near-term critical economic and geopolitical events, and the implications of potential unfavorable developments.

The portfolio review covers the following credit-related and market risks. These risks and the related controls are further explained on pages 34 through 39.

- Risk ratings, including trends in client credit-worthiness together with a comparison of risk against return;
- Industry concentrations, globally and within regions;
- Limits assigned to relationship concentrations and consumer programs;
- Product concentrations in consumer managed receivables, by product and by region;
- Global real estate limits and exposure, including commercial and consumer portfolios;
- Country risk, encompassing political and cross-border risk;
- Counterparty risk, evaluating presettlement risk on foreign exchange and derivative products, as well as securities trades;
- Dependency, linking and evaluating specific industry and consumer product exposure to external environmental factors;
- Distribution and underwriting risk, capturing the risk that arises when Citicorp commits to purchase an instrument from an issuer for subsequent sale;
- Business risk review, evaluating risk by business captured by portfolio and process ratings;
- Price risk, capturing the earnings risk resulting from changing levels and volatilities of interest rates, foreign exchange rates, and commodity and equity prices;
- Liquidity risk, evaluating funding exposure; and
- Equity and subordinated debt investment risk, monitored against portfolio limits.

Based on this review, the Management Committee formulates recommendations and assigns responsibility for recommended portfolio actions. The review provides Citicorp with a clear view of the environment in which it operates and of the risk inherent in all of its businesses.

#### THE CREDIT PROCESS

Guided by the overall risk appetite and portfolio targets set by the Management Committee, line management conducts the day-to-day credit process in accordance with core policies established by the Credit Policy Committee.

Line management initiates and approves all extensions of credit and is responsible for credit quality. Line managers must also establish supplementary credit policies specific to each business, deploy the credit talent needed, and monitor portfolio and process quality. The managers are required to surface problem credits or programs as they develop, and to correct deficiencies as needed through remedial management.

Business Risk Review conducts independent periodic examinations of both portfolio quality and the credit process at the individual business level.

Citicorp's credit policies are organized around two basic approaches—Credit Programs and Credit Transactions. Credit Programs, used primarily for the consumer businesses, focus on the decision to extend credit to sets of customers with similar characteristics and/or product needs. Approvals under this approach cover the expected level of aggregate exposure, the terms, risk acceptance criteria, operating systems, and reporting mechanisms. This is a cost-effective way of handling high-volume, small-dollar amount transactions. Credit programs are reviewed annually, with approvals tiered on the basis of projected outstandings as well as the maturity and performance of the product.

The Credit Transaction approach focuses on the decision to extend credit to an individual customer or customer relationship. It starts with target market definition and risk acceptance criteria, and requires detailed customized financial analysis. Approval requirements for each decision are tiered based on the transaction amount, the customer's aggregate facilities, credit risk ratings, and the banking business serving the customer.

Credit Programs and Credit Transactions are approved by three line credit officers, with one designated as responsible to ensure that all aspects of the credit process are properly coordinated and executed. As the size or risk increases, the three approvals may include one or two Senior Credit or Securities Officers. These individuals consist of over 500 of Citicorp's most experienced lenders and underwriters appointed by the Credit Policy Committee, with their designation reviewed annually. In addition, approvals from underwriting, product, industry or functional specialists may be required. At certain higher levels of risk, Credit Policy members as well as Management Committee members review individual credit decisions.

## THE MARKET RISK MANAGEMENT PROCESS

Market risk encompasses liquidity and price risk, both of which are fundamental to the business of a financial intermediary. Liquidity risk is the risk that an entity will be unable to meet a financial commitment to a customer, creditor, or investor in any location, in any currency, when due. Price risk is the risk to earnings that arises from changes in interest rates, market prices, foreign exchange rates, and from market volatility.

The Market Risk Policy Committee serves an oversight role in the management of all market risks. The committee is a group of Citicorp's most senior market risk professionals, chaired by the Corporate Treasurer, which establishes and oversees corporate market risk policies and standards to serve as a check and balance in the business risk management process.

Within Citicorp, business and corporate oversight groups have well-defined market risk management responsibilities. Within each business, a process is in place to control market risk exposure. Management of this process begins with the professionals nearest to Citicorp's customers, products, and markets, and extends up to the senior executives who manage these businesses and to country Asset/Liability Management Committees ("ALCO"). Market risk positions are controlled by limits on exposure based on the size and nature of a business. Risk limits are approved by the Finance Committee, which is composed of the Management Committee and the Corporate Treasurer, and overseen by the Market Risk Policy Committee. Periodic reviews are conducted by Corporate Audit to ensure compliance with institutional policies and procedures for the assessment, management, and control of market risk.

#### LIQUIDITY MANAGEMENT

Management of liquidity at Citicorp is the responsibility of the Corporate Treasurer. The Country Corporate Officer and the Country Treasurer ensure that all funding obligations in each country are met when due. The Country Treasurer is appointed by the Chairman of the Market Risk Policy Committee upon the recommendation of line management and Regional Treasurers.

The in-country forum for liquidity issues is the ALCO, which includes senior executives within each country. The ALCO reviews the current and prospective funding requirements for all businesses and legal entities within the country, as well as the capital position and balance sheet. All businesses within the country are represented on the committee with the focal point being the Country Treasurer.

Each Country Treasurer must prepare a liquidity plan at least annually that is approved by the Country Corporate Officer, the Regional Treasurer, and the Market Risk Policy Committee. The liquidity profile is monitored on an on-going basis and reported monthly. Limits are established on the extent to which businesses in a country can take liquidity risk. The size of the limit depends on the depth of the market, experience level of local management, and liquidity characteristics of the assets.

Regional Treasurers generally have responsibility for monitoring liquidity risk across a number of countries within a defined geography. They are also available for consultation and special approvals, especially in unusual or volatile market conditions.

Citicorp's assets and liabilities are diversified across many currencies, geographic areas, and businesses. Particular attention is paid to those businesses that for tax, sovereign risk, or regulatory reasons cannot be freely and readily funded in the international markets.

Citicorp's deposits are broadly diversified by both geography and customer segments as indicated by the charts that follow:





Long-term debt is issued by Citicorp (the "Parent Company") and its subsidiaries. A diversity of sources, currencies, and maturities is used to gain the broadest practical access to the investor base. Total Parent Company and subsidiary long-term debt, including subordinated capital notes, outstanding at year-end 1994 was \$17.9 billion compared with \$18.2 billion at year-end 1993.

Stockholders' equity, which grew \$3.8 billion during the year to \$17.8 billion at year-end 1994, is an increasingly important component of the overall funding structure, approximately equivalent in amount to long-term debt and subordinated capital notes.

Securitization of assets remains an important source of liquidity. Total assets securitized during 1994 were \$8.0 billion, including \$4.1 billion of U.S. consumer mortgages, \$3.5 billion of U.S. credit cards and \$0.4 billion of non-U.S. consumer assets. As securitized credit card receivables transactions amortize, newly originated receivables are recorded on Citicorp's balance sheet and become available for asset securitization. In 1995, \$5.0 billion of credit card receivables which were previously securitized are scheduled to amortize.

## **MANAGEMENT OF PRICE RISK EXPOSURE**

Price risk exposure is the sensitivity of earnings to changes in interest rates, market prices, foreign exchange rates, and market 'volatilities. This exposure arises in the normal course of business of a global financial intermediary.

Citicorp has established procedures for managing price risk within its business units worldwide. Decentralization is the essential organizational principle for managing price risk. It is balanced by strong centralized controls exercised by corporate

oversight bodies. The level of price risk assumed by a business is based on its objectives and earnings, its capacity to manage risk, and by the sophistication of its local markets. The nature of the price risk assumed by a business varies according to the services it provides and the customers it serves. Limits are established for each major category of risk, monitored and managed by the businesses, and reviewed monthly at the corporate level.

Citicorp uses a risk management system based on market factors that accommodates the diversity of balance sheet and off-balance sheet products (including derivatives) of its various businesses. The market factor approach identifies the variables that cause a change in the value of a financial instrument, including the term structure of interest rates, foreign exchange rates, securities and commodities prices and their volatilities. Price risk is then measured using various tools, including the earnings at risk method, which is applied to the non-trading portfolios, and the potential loss amount method, which is applied to the trading portfolios. These measures are used as indicators to monitor sensitivity of earnings to market risk rather than as a quantification of aggregate risk amounts.

## **Non-Trading Portfolios**

Earnings at risk measures the potential pretax earnings impact on the non-trading portfolios of a specified movement in interest rates for a given time period. The earnings at risk for each currency is calculated by multiplying the repricing gap between interest sensitive items by the specified rate movement, and then taking into account the impact of options, both explicit and embedded. The specific rate movements are statistically derived from a two standard deviation movement. As part of the annual planning process, limits are set for earnings at risk on a group, country and total Citicorp basis, with exposures reviewed on a monthly basis by the Finance Committee in relation to limits and the current interest rate environment. The potential earnings effect of market rate movements is managed by modifying the asset and liability mix, either directly or through the use of derivative instruments. These include interest rate swaps and other derivative instruments which are either designated and effective as hedges or designated and effective in modifying the interest rate characteristics of specified assets or liabilities.

During 1994, total U.S. dollar earnings at risk for the following 12 months in Citicorp's significant U.S. businesses ranged from approximately \$5 million to \$90 million in the aggregate, compared with a range in 1993 of approximately \$30 million to \$180 million. As of December 31, 1994 the U.S. dollar interest rate exposure taken in tenors beyond one year results in earnings at risk of a maximum of \$50 million in any single future year.

Earnings at risk in other currencies also existed at significantly lower levels. The level of exposure taken is based on the market environment and will vary from period to period based on rate and other economic expectations. See page 38 for a discussion of the impact of derivatives on earnings at risk.

## **Trading Portfolios**

The price risk of the trading portfolios is measured using the potential loss amount method, which estimates the sensitivity of the value of the trading positions to changes in the various market factors, such as interest and foreign exchange rates, over the period necessary to close the position (generally one day). The method considers the probability of movements of these market factors (as derived from a two-standard-deviation movement), adjusted for correlation among them. The trading portfolios are subject to a well-defined series of potential loss amount exposure limits, which are approved by the Finance Committee on an annual basis. The daily price risk process monitors exposures against limits and triggers specific management actions to ensure that the potential impact on earnings, due to the many dimensions of price risk, is controlled within acceptable limits.

The Finance Committee reviews potential loss amount exposures on a monthly basis. During 1994, the potential loss amount in the trading portfolios based on monthly averages of daily exposures ranged from approximately \$45 million to \$85 million in the aggregate for Citicorp's major trading centers, decreasing each quarter, compared with a range in 1993 of approximately \$40 million to \$80 million. Quarterly trading and foreign exchange revenues ranged from \$71 million to \$287 million during 1994. The reduced appetite for risk during the year resulted from the desire to lower the earnings volatility while recognizing the uncertainty of the markets during 1994. The level of exposure taken is a function of the market environment and expectations of future price and market movements, and will vary from period to period.

## **DERIVATIVE AND FOREIGN EXCHANGE ACTIVITIES**

Derivative and foreign exchange products have become important risk management tools for Citicorp and its customers. These contracts typically take the form of futures, forward, swap, and option contracts, and derive their value from underlying interest rates, foreign exchange, commodity, or equity instruments. They are subject to the same types of liquidity, price, credit, and operational risks as other financial instruments, and Citicorp manages these risks in a consistent manner.

As a dealer, Citicorp offers derivative and foreign exchange instruments to customers separately or with other products to help them manage their risk profile, and also trades for Citicorp's own account. In addition, Citicorp employs derivative and foreign exchange contracts among other instruments as an end-user in connection with its risk management activities. Monitoring procedures include objective measurement systems, well-defined market and credit risk limits at appropriate control levels, and timely reports to line and senior management according to prescribed policies.

Notional principal amounts are frequently used as indicators of derivative and foreign exchange activity, serving as a point of reference for calculating payments. Notional principal amounts do not reflect balances subject to credit or market risk, nor do they reflect the extent to which positions offset one another. As a result, they do not represent the much smaller amounts that are actually subject to risk in these transactions. Balance sheet

credit exposure arises from unrealized gains, representing the amount of loss that Citicorp would suffer if every counterparty to which Citicorp was exposed were to default at once (i.e., the cost of replacing these contracts), and does not represent actual or expected loss amounts. The following table presents the aggregate notional principal amounts of Citicorp's outstanding derivative and foreign exchange contracts at December 31, 1994 and 1993, along with the related balance sheet credit exposure. The table includes all contracts with third parties, including both dealer and end-user positions.

## **Derivative and Foreign Exchange Contracts**

			Notional Principal			e Sheet
In Billions of Dollars at Year-End		1994	1993		994	1993
Interest Rate Products						
Futures Contracts	\$	175.2	\$195.6	\$	-	\$ —
Forward Contracts		561.3	227.1		0.6	0.2
Swap Agreements		367.5	244.3		6.0	6.8
Purchased Options		110.2	103.9	_	1.7	1.5
Written Options		105.7	87.5			
Foreign Exchange Products						
Futures Contracts		0.1	0.1		_	-
Forward Contracts	1	,153.0	.976.4	1	4.9	11.4
Cross-Currency Swap						
Agreements		33.8	√31.7		2.2	1.7
Purchased Options		63.6	44.0		1.3	1.1
Written Options		66.2	43.7		-	_
Commodity and Equity						
Products	\$	28.0	\$ 20.7		0.8	0.8
				2	27.5	23.5
Effects of Master Netting						
Agreements(2)				_(	(7.0)	(4.8)
\				\$2	20.5	\$18.7

There is no balance sheet credit exposure for futures contracts because they settle
daily in cash, and none for written options because they represent obligations (rather
than assets) of Citicorp.

Master netting agreements mitigate credit risk by permitting the offset of amounts due from and to individual counterparties in the event of counterparty default.

The change in notional amounts of interest rate products during 1994 was primarily attributable to higher activity and customer demand in response to rising interest rates in the European and U.S. markets. The change in notional amounts of foreign exchange products reflects higher activity and translation effects as certain major currencies strengthened against the U.S. dollar. The changes during the year in balance sheet credit exposure, primarily relating to foreign exchange products, reflect the fluctuations in exchange rates and the volume of outstanding contracts, particularly those involving German Marks and Japanese Yen.

### **Credit Management**

Citicorp manages its credit exposure on derivative and foreign exchange instruments as part of the overall extension of credit to individual customer relationships, subject to the same credit approvals, limits and monitoring procedures it uses for other activities, using the Credit Transaction approach discussed on page 34.

The extension of credit in a derivative or foreign exchange contract is equal to the loss that could result if the counterparty were

to default. In managing the aggregate credit extension to an individual customer relationship, Citicorp measures the amount at risk on a derivative or foreign exchange instrument as the sum of two factors: the current replacement cost of the instrument, and the potential increase in the replacement cost over the remaining life of the instrument should market rates change.

The current replacement cost of a derivative or foreign exchange contract is equal to the amount, if any, of Citicorp's unrealized gain on the contract. In the aggregate for all contracts, this represents the balance sheet exposure of \$20.5 billion at December 31, 1994 shown in the table above.

The potential increase in replacement cost of a contract is estimated based on a statistical simulation of values that would result from changing market rates using historical volatilities calculated generally based on five years of market data and correlations of market rates. For some larger counterparties, exposure is estimated using a newly-developed portfolio methodology that takes into account all instruments transacted with a single counterparty, whereas the potential increase in replacement cost is estimated for other counterparties by a method that considers each instrument independently and does not reflect portfolio effects. In the aggregate for all contracts, the estimate of the potential increase in replacement cost ranged from approximately \$60 billion to \$70 billion in 1994. As discussed further below, approximately 96% of total exposure was to investment grade counterparties, 91% was under three years' tenor, and virtually none was nonperforming at year-end 1994.

The foregoing total credit exposure amounts are used by Citicorp in the management of its overall credit relationships with individual customers and do not represent expected loss amounts. The amounts are simple aggregates across the entire portfolio and assume, among other things, a two standard deviation movement of rates on every contract. Additionally, the amounts do not fully reflect portfolio effects and the effect of risk reduction agreements such as netting and margining entered into with counterparties and are subject to change as a result of changes in interest rates, exchange rates, and other relevant factors.

The following table presents total credit exposure, by remaining tenor, for investment grade and non-investment grade counterparties, including both the current and the potential increase in replacement cost as described above. As shown in the table, most of the exposure is short-dated and with investment grade counterparties. Overall, approximately 96% of the total exposure is with investment grade counterparties, and only 1% represents exposure over one year with non-investment grade counterparties.

# Maturity Profile of Interest Rate and Foreign Exchange Contracts

Percentage at December 31, 1994

enor of Exposi	re in Months	Percent of Total Exposu	
Greater Than	Up To	Investment Grade Counterparties	Non-Investment Grade Counterparties
0	6	51%	2%
6	12	24	1
12	36	12	1
36		9	
Total		96%	4%

Because the total credit exposure is included within the aggregate customer exposure amounts, the credit risk related to derivative and foreign exchange contracts is considered in assessing the overall adequacy of the allowance for credit losses. Gross credit related losses on derivative contracts were \$2 million in 1994, \$20 million in 1993 and \$94 million in 1992, with the 1992 amount principally reflecting losses related to the North America Commercial Real Estate portfolio. There were no significant amounts of nonperforming contracts at December 31, 1994.

The calculation of risk-adjusted assets for purposes of the regulatory risk-based capital ratios includes risk-weighted credit-equivalent amounts for derivative and foreign exchange contracts. These amounts at December 31, 1994, net of bilateral netting arrangements, as applicable, totaled \$2.9 billion for interest rate contracts and \$7.6 billion for foreign exchange, commodity, and equity contracts. The risk-weighted credit-equivalent amounts were \$3.1 billion and \$6.8 billion, respectively, at December 31, 1993.

#### Dealer Activities

Derivative and foreign exchange transactions are an integral part of Citicorp's dealer and trading activities. Citicorp's dealer activities in derivatives and foreign exchange instruments are organized into geographic businesses and a customer-focused Global derivatives business, which also trade for Citicorp's own account. In servicing its customer relationships, all transactions are evaluated for appropriateness.

A comprehensive risk management process, as discussed on pages 33 through 36, monitors Citicorp's overall exposure to market risk in its trading portfolios. The exposures created by derivative instruments are measured and limited within this process, and are subject to the potential loss amount limits described above.

These limits are determined in part based on historical and forecasted volatility of each traded instrument.

Citicorp's dealer activities are managed on a market value basis, which recognizes in earnings the gains or losses resulting from changes in market rates. For other than short-term derivative and foreign exchange contracts, Citicorp defers, at the inception of each contract, an appropriate portion of the initial market value attributable to ongoing costs such as servicing and

operational activities. This amount is amortized into trading account or foreign exchange revenue over the life of the contract. The balance of unamortized revenue was \$267 million and \$222 million at December 31, 1994 and 1993, respectively. Information regarding derivative and foreign exchange trading revenue can be found on page 43.

#### **End-User Activities**

Citicorp uses derivatives and other instruments, primarily interest rate products, as part of its own balance sheet management. Derivatives are used to manage interest rate risk relating to specific groups of assets and liabilities, including commercial and consumer loans, deposit liabilities, long-term debt, and other interest-sensitive assets and liabilities. In addition, foreign exchange contracts are used to hedge net capital exposures and foreign exchange transactions. Through the effective use of derivatives, Citicorp has been able to modify the volatility of its revenue from asset and liability positions. The following table illustrates the effect of derivatives on Citicorp's U.S. dollar earnings at risk for the next 12 months.

Twelve Month U.S. Dollar Earnings At Risk

	Assuming A Rate Mov		
In Millions of Dollars at December 31, 1994	Two Standard Deviation Increase	Two Standard Deviation Decrease	
Excluding Derivatives Including Derivatives	\$107 10	\$(138) (9)	

As indicated above, the U.S. dollar earnings at risk for the following 12 months to a two standard deviation increase in rates was reduced from \$107 million to \$10 million through risk modification using derivatives. Similarly, for a two standard deviation reduction in rates, the earnings at risk amount was reduced from \$138 million to \$9 million.

Interest rate swaps and other derivatives that are designated and effective as hedges, as well as contracts that are designated and effective in modifying the interest rate characteristics of specified assets or liabilities, are accounted for in a manner consistent with the related assets or liabilities. Revenues and expenses related to these agreements are generally recognized over the lives of the agreements on an accrual basis. Realized

gains and losses, including those related to terminated contracts, are deferred and amortized consistent with the risk management strategy.

The majority of derivative positions used in Citicorp's asset and liability management activities are established via intercompany transactions with independently managed Citicorp dealer units, with the dealer acting as a "conduit" to the marketplace. The notional principal amounts of Citicorp's end-user positions as of December 31, 1994 and 1993 are reported in the table below.

The increase in notional amounts of end-user interest rate futures and swaps during 1994 reflects a higher utilization of these contracts in response to rising U.S. interest rates. The increase in notional amounts of end-user foreign exchange futures and forwards during 1994 reflected both higher utilization of contracts in response to volatility of exchange rates, and translation effects on the reported notional amounts. In order to achieve targeted levels of earnings at risk, Citicorp's utilization of these instruments is modified from time to time in response to changing market conditions as well as changes in the characteristics and mix of the related assets and liabilities. In this connection, during 1994 interest rate swaps and options with a notional principal amount of \$22 billion were closed out, primarily in the fourth quarter. The related net deferred loss of approximately \$115 million will be amortized into earnings over the remaining life of the original contracts (approximately 42% in 1995, 34% in 1996, and 24% in subsequent years), consistent with the risk management strategy. Unamortized net deferred losses from prior year close-outs were approximately \$80 million at December 31, 1994, which will be amortized approximately 47% in 1995, 26% in 1996, and 27% in subsequent years.

Additional information regarding the outstanding notional amounts and weighted average rates of interest rate swaps and caps at December 31, 1994 is provided in the table on the following page, with three month LIBOR forward rates included for reference. The table is intended to provide an overview of these components of the end-user portfolio, but should be viewed only in the context of Citicorp's related assets and liabilities. Additionally, information regarding the fair value of financial instruments is located on page 60 in Note 1 to the consolidated financial statements.

## **End-User Interest Rate and Foreign Exchange Contracts**

Lina-osci interest nate and rorei	gn Exchange contracts							
	Notional Principal A	Notional Principal Amounts(1)				Percentage of 1994 Amount Maturing		
Dollars In Billions at Year-End	1994	1993	Within One Year	One to Two Years	Two to Three Years	Three to Four Years	Four to Five Years	After Five Years
Interest Rate Products								
Futures Contracts	\$77.4	\$12.5	74%	20%	5%	1%	_	
Forward Contracts	3.7	7.9	88%	12%			enderen.	artered.
Swap Agreements	68.5	60.1	25%	22%	14%	14%	12%	13%
Option Contracts	32.5	34.0	35%	13%	24%	17%	5%	6%
Foreign Exchange Products								
Futures and Forward Contracts	30.7	15.1	99%			1%	AMPLIAN	-
Cross-Currency Swap Agreements	2.8	1.9	41%	18%	2%	. 8%	12%	19%

<sup>(1)</sup> Includes third-party and intercompany contracts.

End-User Interest Rate Swaps and Caps as of December 31, 1994

		Remaining Contracts Outstanding at December 31,				
ollars In Billions	1994	1995	1996	1997	1998	1999
Receive Fixed Swaps						
Notional Amounts	\$47.7	\$39.4	\$29.4	\$22.5	\$13.8	\$6.7
Weighted-Average Fixed Rate	6.2%	6.3%	6.5%	6.7%	7.2%	7.1%
Purchased Interest Rate Caps <sup>(1)</sup>						
Notional Amounts	\$23.7	\$14.6	\$11.1	\$ 7.1	\$ 2.6	\$1.2
Weighted-Average Cap Rate	6.4%	7.0%	7.1%	7.1%	7.3%	8.2%
Pay Fixed Swaps						
Notional Amounts	\$13.6	\$ 7.0	\$ 5.1	\$ 3.8	\$ 3.0	\$2.4
Weighted-Average Fixed Rate	6.8%	7.2%	7.4%	7.5%	7.6%	7.5%
Basis Swaps						
Notional Amounts	\$ 7.2	\$ 5.0	\$ 1.8	\$ 0.4	\$ 0.4	
Three-Month Forward LIBOR Rates (2)	6.5%	8.5%	8.3%	8.2%	8.1%	8.2%

(1) The purchased interest rate caps effectively reduce the risk of the receive fixed interest rate swaps to rising interest rates by limiting the amount that is payable under the floating rate legs of such swaps.

(2) The floating rate for a substantial majority of the end-user interest rates swaps and caps is three-month LIBOR. The three-month LIBOR rates shown above reflect the implied forward yield curve for that index as of December 31, 1994.

Various proposals have been made in Congress to enact legislation which would limit or regulate derivatives activities. While Citicorp generally believes that legislation in this area is unnecessary, it cannot predict what, if any, action will be taken by Congress and what impact any such action may have on Citicorp's derivatives business. In addition, the FASB is developing possible new accounting standards regarding derivatives and hedge accounting which could significantly affect the accounting treatment of derivative and foreign exchange contracts by Citicorp and its customers. Such initiatives could affect the nature and extent of these activities.

#### CAPITAL ANALYSIS

Citicorp is subject to risk-based capital guidelines issued by the Board of Governors of the Federal Reserve System ("FRB"). These guidelines are used to evaluate capital adequacy based primarily on the perceived credit risk associated with balance sheet assets, as well as certain off-balance sheet exposures such as unused loan commitments, letters of credit, and derivative and foreign exchange contracts. The risk-based capital guidelines are supplemented by a leverage ratio requirement.

Citicorp strengthened its capital position significantly in 1994 with total capital (Tier 1 and Tier 2) at year-end of \$26.1 billion, up \$3.0 billion from year-end 1993. The Tier 1 capital ratio of 7.80% was up from 6.62% at year-end 1993 while the total capital ratio of 12.04% was up from 11.45% a year ago.

Common stockholders' equity increased \$3.5 billion during the year to \$13.6 billion, primarily reflecting net income of \$3.4 billion, issuance of stock under various staff benefit plans of \$0.3 billion, and net unrealized gains on securities available for sale of \$0.3 billion, partially offset by cash dividends declared on common and preferred stock of \$0.5 billion. Tier 1 capital at year end was \$16.9 billion, up \$3.5 billion from year-end 1993. The increase in Tier 1 capital during the year reflects the above items (excluding net unrealized gains on securities available for sale in accordance with regulatory risk-based capital guidelines) as well as the issuance of \$0.4 billion of perpetual preferred stock, partially offset by the redemption of \$0.1 billion of Price Adjusted Rate Preferred Stock Fourth Series.

Perpetual preferred stock of \$4.2 billion in Tier 1 capital at December 31, 1994 includes \$1.1 billion of Conversion Preferred Stock, Series 15. The depositary shares of Citicorp's Conversion Preferred Stock, Series 15, will automatically convert into shares of Citicorp common stock on a share-for-share basis on November 30, 1995 unless the depositary shares have been redeemed or otherwise retired. Citicorp has the right at any time prior to that date to redeem the depositary shares, in whole or in part, in exchange for shares of common stock having a market value of approximately \$21.36 per depositary share on December 31, 1994, declining by approximately \$.003 per day to approximately \$20.48 on September 30, 1995, and equal to \$20.28 per depositary share on or after October 1, 1995. Citicorp may retire some or all of the depositary shares before November 1995, by means of redemptions or open market or privately negotiated transactions. In addition, Citicorp may utilize options or other financial instruments in connection with the conversion or retirement of the depositary shares. The timing and terms of any such transactions will depend on market conditions, Citicorp's liquidity and capital position and other considerations; there can be no assurance that any depositary shares will be retired before November 1995.

Citicorp Ratios	Minimum		
Percentage At Year-End	Required	1994	1993
Common Stockholders' Equity(1)		5.42%	4.65%
Tier 1 Capital	4.00%	7.80	6.62
Tier 1 and Tier 2 Capital	8.00%	12.04	11.45
Leverage <sup>(1)</sup>	3.00%+	6.67	6.15

(1) The increase in total assets resulting from the implementation of FASB Interpretation No. 39 in 1994 had the effect of reducing the common stockholders' equity and leverage ratios at December 31, 1994 by 30 basis points and 43 basis points, respectively.

The leverage ratio requirement establishes a minimum ratio of 3.0% for the highest rated banking organizations. Other banking organizations are expected to have ratios of at least 4.0% to 5.0% depending on their particular growth plans and condition (including diversification of risk, asset quality, earnings, and liquidity). The ratio is defined as Tier 1 capital divided by adjusted average assets, less certain deductions, including goodwill. Citicorp has not been advised by the FRB of a specific minimum leverage ratio applicable to it.

## **Components of Capital Under Regulatory Guidelines**

In Millions of Dollars at Year-End	1994	1993
Tier 1 Capital		
Common Stockholders' Equity	\$ 13,582	\$ 10,066
Perpetual Preferred Stock	4,187	3,887
Minority Interest	55	59
Less: Net Unrealized Gains—		
Securities Available for Sale <sup>(1)</sup>	(278)	
Intangible Assets <sup>(2)</sup>	(344)	(387)
50% Investment in Certain Subsidiaries <sup>(3)</sup>	(283)	(237)
Total Tier 1 Capital	\$ 16,919	\$ 13,388
Tier 2 Capital		
Allowance for Credit Losses(4)	\$ 2,741	\$ 2,551
Limited Life Preferred Stock	6	16
Qualifying Debt <sup>(5)</sup>	6,736	7,434
Less: 50% Investment in Certain Subsidiaries <sup>(3)</sup>	(283)	(237)
Total Tier 2 Capital	9,200	9,764
Total Capital (Tier 1 and Tier 2)	\$ 26,119	\$ 23,152
Net Risk-Adjusted Assets <sup>(6)</sup>	\$216,856	\$202,273

- (1) Tier 1 capital excludes net unrealized gains on securities available for sale in accordance with regulatory risk-based capital guidelines
- Includes goodwill and certain other identifiable intangible assets
- (3) Primarily Citicorp Securities, Inc.
   (4) Includable up to 1.25% of risk-adjusted assets. Any excess allowance is deducted from
- (5) Includes qualifying senior and subordinated debt, in an amount not exceeding 50% of
- Tier I capital, plus subordinated capital notes, subject to certain limitations.

  (6) Net risk-adjusted assets include the effect of certain off-balance sheet activities and commitments such as foreign exchange and derivative products and letters of credit and also reflect deductions for intangible assets and any excess allowance for credit

Citicorp's subsidiary depository institutions are subject to the risk-based capital guidelines issued by their respective primary federal bank regulatory agencies, which are generally similar to the FRB guidelines described above.

#### Citibank, N.A. Ratios

Percentage At Year-End	Minimum Required	1994	1993
Common Stockholder's Equity(1)		6.91%	6.59%
Tier 1 Capital	4.00%	7.83	6.93
Tier 1 and Tier 2 Capital	8.00%	12.44	11.13
Leverage <sup>(1)</sup>	3.00%+	6.09	6.06

(1) The increase in total assets resulting from the implementation of FASB Interpretation No. 39 in 1994 had the effect of reducing the common stockholder's equity and leverage ratios at December 31, 1994 by 47 basis points and 46 basis points, respectively.

Pursuant to the Federal Deposit Insurance Corporation Improvement Act of 1991 ("FDICIA"), federal bank regulatory agencies have defined five capital tiers for depository institutions for purposes of implementing certain regulations. Under these definitions, a "well capitalized" depository institution must have a Tier 1 ratio of at least 6%, a combined Tier 1 and Tier 2 ratio of at least 10% and a leverage ratio of at least 5% and not be subject to a directive, order or written agreement to meet and maintain specific capital levels. As of December 31, 1994, all of Citicorp's subsidiary depository institutions were "well capitalized."

The FRB and the Office of the Comptroller of the Currency ("OCC") have revised their capital adequacy guidelines to establish a limitation on the amount of deferred tax assets that may be included in Tier 1 capital for risk-based and leverage capital purposes. Under the final rules, the capital recognition of deferred tax assets whose realization is dependent on future taxable income is limited to the lesser of (a) an amount that is expected to be realized within one year based on a projection of future taxable income (exclusive of tax carryforwards and reversals of existing temporary differences) for that year, or (b) 10% of Tier 1 capital before certain adjustments. The final rules are effective April 1, 1995. Citicorp's deferred tax assets meet the criteria for capital recognition set by the FRB and OCC and Citicorp has. therefore, included such deferred tax assets in the calculation of its capital ratios and (except for \$400 million at December 31, 1994 for Citibank, N.A.) the capital ratios of its subsidiaries.

In April 1993, The Basle Committee on Banking Supervision, with the agreement of the central bank governors of the Group of Ten Countries, including the FRB, issued a three-part package of consultative papers which deal with the supervisory treatment of netting arrangements, market risk and interest rate risk in evaluating the capital adequacy of banking organizations. In December 1994, the U.S. bank regulatory agencies issued an amendment to their risk-based capital guidelines to recognize the risk-reducing benefits of netting arrangements. The U.S. bank regulatory agencies have proposed modifications to their riskbased capital guidelines for market and interest rate risk. In addition, from time to time, the FRB and the Federal Financial Institutions Examination Council propose amendments to, and issue interpretations of, risk-based capital guidelines and reporting instructions. In December 1993, the FRB distributed a memorandum with respect to a proposal to issue a notice of proposed rulemaking and an advanced notice of proposed rulemaking relating to sales of assets, including the capital treatment of recourse arrangements and direct credit substitutes. Such proposals or interpretations could, if implemented in the future, affect reported capital ratios and net risk-adjusted assets.

# SUMMARY OF FINANCIAL RESULTS

SELECTED FINANCIAL INFORMATION				Citicorp an	d Subsidiaries
In Millions of Dollars Except Per Share Amounts	1994	1993	1992	1991	1990
Net Interest Revenue	\$ 8,911	\$ 7,690	\$ 7,456	\$ 7,265	\$ 7,185
Fees, Commissions, and Other Revenue	7,837	8,385	8,165	7,485	7,402
Total Revenue Provision for Credit Losses Operating Expense	16,748	16,075	15,621	14,750	14,587
	1,881	2,600	4,146	3,890	2,662
	10,256	10,615	10,057	11,097	11,099
Income (Loss) Before Taxes and Cumulative Effects of Accounting Changes Income Taxes	4,611	2,860	1,418	(237)	826
	1,189	941	696	677	508
Income (Loss) Before Cumulative Effects of Accounting Changes Cumulative Effects of Accounting Changes(1)	3,422 (56)	1,919 300	722	(914) 457	318 140
Net Income (Loss)	\$ 3,366	\$ 2,219	\$ 722	\$ (457)	\$ 458
Per Share Earnings (Loss) <sup>(2)</sup> On Common and Common Equivalent Shares Before Accounting Changes After Accounting Changes <sup>(1)</sup>	\$ 7.15	\$ 3.82	\$ 1.35	\$ (3.22)	\$ 0.57
	7.03	4.50	1.35	(1.89)	0.99
Assuming Full Dilution Before Accounting Changes After Accounting Changes <sup>(1)</sup>	\$ 6.40	\$ 3.53	\$ 1.35	\$ (3.22)	\$ 0.57
	6.29	4.11	1.35	(1.89)	0.99
Dividends Declared Per Common Share <sup>(3)</sup>	\$ 0.45	\$ <u>—</u>	\$ —	\$ 0.75	\$ 1.74
Total Assets <sup>(4)</sup> Debt <sup>(5)</sup>	\$250,489	\$216,574	\$213,701	\$216,922	\$216,986
	17,894	18,160	20,172	23,382	23,226

<sup>(1)</sup> Refers to adoption of SFAS No. 112 in 1994; adoption of SFAS No. 109, in 1993; accounting change for venture capital subsidiaries in 1991; and accounting change for certain derivative products in 1990. In addition to the cumulative effect adjustment, the venture capital accounting change had the effect of reducing the 1991 net loss by \$125 million (\$0.37 per share). Net income for 1990 computed on a pro forma basis assuming retroactive application of the accounting change for venture capital, would have been \$332 million. The related pro forma earnings per share amount for 1990 would have been \$0.63.

(2) On net income (loss) after deducting preferred stock dividends, except where conversion is assumed.

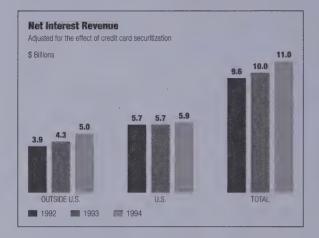
(3) Citicorp suspended the dividend on its common shares on October 15, 1991, and resumed paying common dividends on April 18, 1994.

(4) 1994 amount reflects the effect of adopting FASE Interpretation No. 39.

(5) Includes long-term debt, and subordinated capital notes.

## STATEMENT OF INCOME ANALYSIS

## **NET INTEREST REVENUE (TAXABLE EQUIVALENT BASIS)**(1)(2)



Net interest revenue increased 16% in 1994 compared with 1993, reflecting higher net rate spreads as well as an increase in interest-earning assets. The increases in net interest revenue and the related net rate spreads since 1992 reflected improvements in the U.S. as well as outside the U.S. and includes funding benefits associated with higher equity levels.

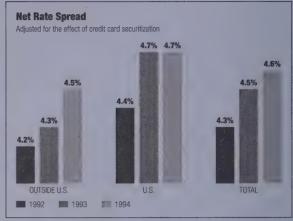
Net interest revenue and interest rate spreads for all periods presented were reduced by the effect of credit card securitization. Adjusted for the effect of credit card securitization, net interest revenue in 1994 was up 10% from the prior year. The related adjusted net rate spread was 4.64% in 1994 compared with 4.50% in 1993 and 4.32% in 1992.

The improvement in the adjusted net rate spread in the U.S. in 1994 primarily reflected a lower cost to carry cash-basis loans and OREO. The increase in 1993 in the U.S. adjusted net rate spread principally reflected the effective management of the exposure to interest rate movements in a generally declining interest rate environment.

The increase since 1992 in net interest revenue and the related net rate spread outside the U.S. reflected higher volumes and favorable spreads in both the Global Consumer and Global Finance businesses in the Emerging Economies. Additionally, the 1994 net interest revenue and related spread reflected a favorable rate environment in Brazil during the third quarter and the release of a \$37 million reserve related to a gross receipts tax on revenue in Brazil.

The increase in average interest-earning assets of \$14.7 billion in 1994 was mainly attributable to higher levels of consumer loans outside the U.S. as well as to increased federal funds sold and resale agreements and trading account assets. These increases were partially offset by lower levels of commercial loans. The decline in average interest-earning assets in the U.S. in 1993 was mainly attributable to lower levels of consumer loans, which reflected a high level of mortgage prepayments during the year.

#### NET RATE SPREAD (TAXABLE EQUIVALENT BASIS)(1)(2)



	1994	1993	1992
Net Interest Revenue:			
In Millions of Dollars			
U.S.	\$ 3,896	\$ 3,396	\$3,573
Outside the U.S.	5,041	4,309	3,902
Total	\$ 8,937	\$ 7,705	\$7,475
Average Interest-Earning Assets:			
In Billions of Dollars			
U.S.	\$ 101.8	\$ 98.3	\$106.2
Outside the U.S.	111.5	100.3	92.8
Total	\$ 213.3	\$ 198.6	\$199.0
Net Rate Spread (%):			
U.S.	3.83	3.46	3.37
Outside the U.S.	4.52	4.29	4.20
Total	4.19	3.88	3.76

## **Adjusted for the Effect of Credit Card Securitization:**

Net Interest Revenue:			
In Millions of Dollars			
U.S.	\$ 5,945	\$ 5,715	\$5,650
Total	10,986	10,024	9,552
Average Interest-Earning Assets:			
In Billions of Dollars			
U.S.	\$ 125.2	\$ 122.7	\$128.4
Total	236.7	223.0	221.2
Net Rate Spread (%):			
U.S.	4.75	4.66	4.40
Total	4.64	4.50	4.32

<sup>(1)</sup> Includes appropriate allocations for capital and funding costs based on the location of

<sup>(2)</sup> The taxable equivalent adjustment is based on the U.S. federal statutory tax rate of 35% for 1994 and 1993 and 34% for 1992.

## FEES, COMMISSIONS, AND OTHER REVENUE **Fee and Commission Revenue**

In Billions of Dollars	1994	1993	1992
Global Consumer	\$3.3	\$3.1	\$3.3
Global Finance	1.8	1.7	1.5
Other	0.1	0.3	0.3
Total	\$5.2	\$5.1	\$5.1

Fee and commission revenue in 1994 reflected strong and continued growth across products and regions in both the Global Consumer and Global Finance businesses in the Emerging Economies, higher fee revenue from private banking activities, and increases in fees from the transaction services business, specifically trust, agency, and custodial fees. Overall fee revenue, however, was only marginally higher in 1994 compared with 1993 reflecting the absence of fees related to Quotron (which was sold in the first quarter of 1994) and lower corporate finance fees in the Global Finance businesses in North America and Europe. Fee and commission revenue in 1993 was essentially unchanged from 1992 levels as increases in the Emerging Economies were offset by a reduction in fee revenue related to the U.S. credit card business.

## **Revenue from Trading-Related Activities**

Trading-related revenue is reported in "Trading Account" and "Foreign Exchange" on the income statement, but also includes other amounts, principally reflected in net interest revenue. The table below provides an analysis of trading-related revenue by income statement line and by trading activity. Trading activities are primarily conducted in the Global Finance businesses, but include approximately \$0.2 billion in each of the years 1994, 1993, and 1992 conducted by the Global Consumer businesses.

## **Trading-Related Revenue**

In Billions of Dollars	1994	1993(1)	1992(1)
By Income Statement Line:			
Trading Account	\$0.2	\$0.9	\$0.3
Foreign Exchange	0.6	1.0	1.0
Other <sup>(2)</sup>	0.6	0.5	0.6
Total	\$1.4	\$2.4	\$1.9
By Trading Activity:			
Foreign Exchange(3)	\$0.7	\$0.9	\$1.0
Derivative <sup>(4)</sup>	0.4	0.8	0.4
Fixed Income <sup>(5)</sup>	person.	0.5	0.2
Other	0.3	0.2	0.3
Total	\$1.4	\$2.4	\$1.9

- (1) Restated to conform to the 1994 presentation, which reflects a revised definition of trading-related activities that conforms to industry practice and disclosure guidance recently issued by the FASB. The restatement did not affect the trends in trading-
- Primarily net interest revenue.
- (3) Includes foreign exchange spot, forward and option contracts.
   (4) Primarily interest rate and currency swaps, options, financial futures, equity, and commodity contracts.
- (5) Principally debt instruments including government and corporate debt as well as mortgage-backed securities.

Revenue from trading-related activities, which benefited in both 1993 and 1992 from favorable market conditions, declined in 1994 as interest rates increased and market conditions were challenging, particularly in derivatives and fixed income activities. While trading-related revenue reflected continued customer demand for risk-management products, including derivatives. trading activities related to Citicorp's own account, particularly in the first half of 1994, were adversely affected.

## **Trading Account**

In 1994, trading account revenue, which included activities in the debt, derivatives, and other securities markets, declined from the record 1993 level, reflecting difficult market conditions. The decline was broadly based across all products, but was concentrated in fixed income and derivative products in Europe and, to a lesser extent, Latin America in the first half of the year. Trading account revenue increased \$0.6 billion in 1993 compared with 1992. The increase was well diversified across products and geographic locations with especially strong results in Europe, North America, and Latin America, reflecting favorable market conditions and strong customer demand for risk management products.

## **Foreign Exchange**

The reduction in foreign exchange revenue compared with 1993 was concentrated in North America and Europe. Foreign exchange revenue in 1993 was essentially unchanged from 1992, and reflected strong performances in Europe and North America resulting from increased customer-driven business in the volatile European currencies during 1993.

## Securities Transactions

In 1994, net gains from the sale of securities were \$200 million, compared with \$94 million in 1993 and \$12 million in 1992. Included in the 1994 amount is a gain of \$71 million realized on the sale of Brazilian interest bonds received in a previous refinancing (included in Corporate Items revenue as a capitalbuilding transaction).

The net gains for 1994 reflected gross realized gains of \$259 million and gross realized losses of \$59 million, from transactions in the available-for-sale portfolio.

Effective January 1, 1994, Citicorp adopted SFAS No. 115. See Note 1 to the consolidated financial statements for further details.

#### Other Revenue

In Millions of Dollars		1994	1993(1)	1992(1)
Securitized Credit Card Receivables	\$	955	\$1,083	\$ 603
Venture Capital		365	143	192
Affiliate Earnings		208	211	164
Mortgage Pass-Through Securitization Activity		(59)	(135)	(122)
Foreign Currency Translation Losses		(8)	(50)	(11)
Net Asset Gains and Other Items	_	290	48	912
Total	\$	1,751	\$1,300	\$1,738

(1) Reclassified to conform to the 1994 presentation.

The decline in revenue from securitized credit card receivables in 1994 resulted from lower net interest spreads following a repricing of the portfolio during 1993 to a variable rate pricing structure and lower securitized volumes, partially offset by reduced net credit losses. The increased revenue from securitized credit card receivables in 1993 compared with 1992 principally reflected higher volumes of average sold receivables, lower net credit losses, and higher transaction interchange revenue. The effect of credit card receivables securitization is discussed in more detail on page 46.

Venture capital gains in 1994 included a pretax gain of \$180 million related to a tender offer for Reliance Electric Co. in which Citicorp has a venture capital holding. Investments of venture capital subsidiaries are carried at fair value and earnings volatility can occur in the future, based on general market conditions as well as events and trends affecting specific venture capital investments.

Affiliate earnings of \$208 million in 1994 included increased earnings from Middle East and Latin American affiliates. The increase in affiliate earnings in 1993 compared with 1992 primarily related to gains on the sale of Argentine Past Due Interest bonds held by a Latin American affiliate.

Net losses from mortgage pass-through securities activity were reduced in 1994, reflecting lower costs related to recourse exposure and lower net adjustments required to reflect accelerated prepayments of securitized mortgages. Net losses in 1993 increased slightly compared with 1992 as improvements from lower recourse related costs and a lower net impairment adjustment were offset by reduced gains and related excess servicing fee revenues on the sale of mortgage pass-through securities.

Net asset gains in 1994 included amounts related to the recognition of the fair value of interest bonds received pursuant to refinancing agreements completed with certain countries, principally Brazil. These amounts were partially offset by writedowns related to an Argentine equity investment. In 1993, net asset gains and other items reflected business writedowns of \$179 million, principally related to Quotron. Excluding these writedowns, net asset gains in 1993 principally reflected the sale of Brazilian Past Due Interest bonds and an affiliate in Asia. Net asset gains in 1992 included the sale of the remaining interest in AMBAC, Inc., a 20% interest in The Student Loan Corporation, and Latin American equity holdings.

## PROVISION AND ALLOWANCE FOR CREDIT LOSSES

The reduction in the provision for credit losses in 1994 principally reflected lower net write-offs across each of the businesses. The provision for credit losses declined in 1993 compared with 1992 primarily as a result of lower net write-offs reflecting improving, but uneven economic conditions in the U.S. and weak economic conditions in Europe, coupled with lower net write-offs in the North America Commercial Real Estate portfolio.

#### **Net Write-Offs and Provision for Credit Losses**

In Millions of Dollars	1994	1993	1992
Net Write-Offs (Recoveries) Global Consumer	\$1,353	\$1,410	\$1,919
Global Finance North America Commercial Real Estate Total Non-Refinancing Commercial	(50) 244 194	157 431 588	$ \begin{array}{r} 545 \\ 1,146 \\ \hline 1,691 \end{array} $
Cross-Border Refinancing Portfolio  Total	(403) \$1,144	\$2,059	(34) \$3,576
Provision for Credit Losses Global Consumer	\$1,553	\$1,686	\$2,134
Global Finance North America Commercial Real Estate Total Non-Refinancing Commercial	394	$\frac{305}{610}$ $\frac{915}{}$	644 1,622 2,266
Cross-Border Refinancing Portfolio <u>Total</u>	(66) \$1,881	(1) \$2,600	(254) \$4,146

The consumer provision for credit losses included a provision in excess of net write-offs of \$200 million in 1994 compared with \$276 million in 1993 and \$215 million in 1992. See pages 26 through 27 for a further discussion of consumer net credit losses.

The commercial provision for credit losses, excluding the cross-border refinancing portfolio, included a provision in excess of net write-offs of \$200 million in 1994, compared with \$327 million in 1993 and \$575 million in 1992. North America Commercial Real Estate net write-offs are expected to decline in 1995 while Global Finance net write-offs are expected to increase moderately from the unusually low 1994 level. See pages 28 through 31 for further discussions of the Global Finance and North America Commercial Real Estate portfolios.

The cross-border refinancing portfolio reported net recoveries in 1994, principally from the effects of the Brazil refinancing completed in the year. In 1994 and 1992, the cross-border refinancing portfolio provision included releases from the allowance attributable to the portfolio of \$64 million and \$253 million, respectively. See page 32 for a further discussion of the cross-border refinancing portfolio.

## **Allowance for Credit Losses**

All identified losses are immediately written off; therefore, no portion of the allowance is specifically allocated or restricted to any individual credit or group of credits and the entire allowance is available to absorb all probable credit losses inherent in the portfolio. However, for analytical purposes, Citicorp views its allowance as attributable to the following portions of its credit portfolios:

Allowance for Credit Losses and as a

Percentage of Loans	Loans \$ Billions	1994 Allowance \$ Millions	1993 Allowance \$ Millions	1992 Allowance \$ Millions
Global Consumer	\$ 96.6	\$1,834	\$1,596	\$1,338
Ratio		1.90%	1.89%	1.60%
Commercial <sup>(1)</sup>	55.8	3,321	2,545	2,221
Ratio		5.95%	4.88%	4.19%
Cross-Border Refinancing				
Portfolio			238	300
Total ·	\$152.4	\$5,155	\$4,379	\$3,859
Ratio		3.38%	3.15%	2.76%
Reserve for Global Consumer				
Sold Portfolios		\$ 422	\$ 527	\$ 544

<sup>(1) 1994</sup> includes amounts related to the cross-border refinancing portfolio.

The increases in the allowance attributable to consumer credit losses in 1994, 1993, and 1992 reflected continued reserve building in response to the economic environment in certain markets, particularly the U.S. and Europe, higher loan volumes in the Emerging Economies and, in 1994, higher credit card volume.

The decrease in the reserve for Global Consumer sold portfolios reflected lower levels of mortgage sales with recourse exposure and, in 1993, higher levels of mortgage prepayments. Refer to Note 1 to the consolidated financial statements for further discussion of Citicorp's obligation under recourse provisions related to sold loans.

The increase in the allowance attributable to commercial credit losses during 1994 primarily resulted from the reclassification of the portion of the allowance attributable to the crossborder refinancing portfolio to the commercial allowance and a \$200 million provision for credit losses in excess of net write-offs in the non-refinancing commercial portfolio. The increase in the allowance in 1993 principally reflected the improving but uneven economy in the U.S., weak economic conditions in Europe, and weak conditions in certain geographic regions and project sectors in the North America commercial real estate markets.

While the U.S. and European economies improved during 1994, continuation of these improvements is uncertain. In addition, loan volumes are expected to grow. Therefore, increases are possible in both the consumer and commercial portions of the allowance for credit losses.

## OTHER OPERATING EXPENSE

## **Employee Expense**

Employee expense was \$5.2 billion in 1994, up \$320 million from the prior year. The increase principally reflects higher staff levels required to support the continuing business expansion in the Global Consumer and Global Finance activities in the Emerging Economies, partially offset by the sale in the first quarter of 1994 of the U.S. market data services business of Quotron and cost containment actions relating to restructuring activities, principally in the Global Consumer business in North America. Employee expense was \$4.8 billion in 1993, up \$197 million from 1992. The increase was attributable to higher staff levels required to support base business expansion in the Emerging Economies, as well as higher incentive compensation costs, largely attributable to the strong trading-related revenue in 1993.

#### **Other Expense**

Other expense was \$3.5 billion in 1994, down \$0.2 billion from 1993. The decrease primarily resulted from lower net OREO costs in the North America Commercial Real Estate and Global Finance businesses, partially offset by the continuing expansion in the Global Consumer and Global Finance businesses in the Emerging Economies, as well as higher marketing and account acquisition costs in card businesses around the world and continued investments in operational efficiencies. Other expense in 1993 increased \$0.2 billion from 1992, reflecting business expansion in the Emerging Economies, higher marketing-related costs in the consumer business (principally in the U.S.), and charges associated with certain business activities in India, partially offset by reduced net OREO costs.

## **Restructuring Activities**

Citicorp has taken a series of actions in recent years to control costs and improve productivity. In 1993 and 1992, these actions included \$652 million of restructuring charges, summarized below.

In Millions of Dollars	1994	1993	1992	Total
Workforce Reductions	\$ -	- \$319	\$186	\$505
Asset Writedowns		- 88	31	119
Other		18	10	28
Total	\$ -	\$425	\$227	\$652

A total of \$479 million of restructuring charges had been utilized through December 31, 1994. Of the \$173 million of workforce reductions which are remaining to be utilized, \$4 million relates to the 1992 charge. Citicorp anticipates that substantially all of these amounts will be paid out in 1995. While future changes in estimates may occur, it is expected that any such changes will be immaterial to Citicorp's operations.

The \$505 million total charge related to workforce reductions provided for the elimination of approximately five thousand positions from the 1992 charge and approximately six thousand positions from the 1993 charge. These include reductions of 8,600 positions in the Global Consumer business and 2,400 positions in the Global Finance business. Through the end of 1994, approximately 8,300 positions had been eliminated through these programs, of which 6,600 positions were in Global Consumer and 1,700 positions were in Global Finance. These actions are directed towards improved efficiency rather than curtailments of business activity, and help to offset cost increases that otherwise result from inflation and business expansion.

Workforce reductions through these and previous restructuring programs, as well as through attrition, have been a major factor in the changes in Citicorp's staff levels. Since year-end 1991, the number of employees has decreased by approximately 3,400, reaching 82,600 at year-end 1994. This decrease reflected the effect of the restructuring actions noted above and a reduction of 3,300 positions due to business sales, partially offset by 8,200 net positions added due to business expansion, principally in the Emerging Economies. Asset writedowns included in the charges related to items to be disposed of or sold pursuant to restructuring plans.

As shown in the following table, the charges related primarily to the North America, Europe and Japan businesses.

In Millions of Dollars	1994	1993	1992	Total
North America, Europe and Japan <sup>(1)</sup>	\$	\$404	\$179	\$583
Emerging Economies		21	48	69
Total	\$ —	\$425	\$227	\$652

 Includes \$345 million in 1993, \$123 million in 1992, and \$468 million in total related to the United States. Amounts attributed to the U.S. include amounts related to Corporate Items.

#### INCOME TAXES

Income tax expense for 1994 was \$1.2 billion, compared with \$941 million in 1993 and \$696 million in 1992. The increase in 1994 income tax expense corresponds to higher income before tax, partially offset by reductions in the valuation allowance related to net U.S. deferred tax assets. For 1994, decreases in the valuation allowance totaling \$479 million are reflected in the effective tax rate on current operations of 29%, compared with an effective tax rate of 40% and 49% for 1993 and 1992, respectively. Income tax expense also reflects valuation allowance reductions that result from the reassessment of future earnings expectations, which amounted to \$150 million in 1994 and \$200 million in 1993.

As discussed in the statement of accounting policies and in Note 8 to the consolidated financial statements, Citicorp adopted SFAS No. 109 as of January 1, 1993. The cumulative effect of this change in accounting for income taxes, a \$300 million benefit, is reported separately in Citicorp's consolidated statement of income. Prior-year taxes were not restated.

#### IMPACT OF CREDIT CARD RECEIVABLES SECURITIZATION

The securitization of credit card receivables does not affect the earnings reported for each period. Gains on these sales are recorded monthly as realized over the term of each securitization transaction, which have ranged from three to twelve years. The revolving nature of the receivables sold and the monthly recognition of gains result in a pattern of gain recognition that is similar to the pattern that would be experienced if the receivables had not been sold. However, because securitization changes Citicorp's involvement from that of a lender to that of a loan servicer, there is a change in the manner in which the revenue is reported in the income statement. For securitized receivables, amounts that would previously have been reported as net interest revenue, as fee and commission revenue, and as credit losses on loans are instead reported as fee and commission revenue (for servicing fees) and as other revenue (for the remaining cash flows to which Citicorp is entitled, net of credit losses). Because credit losses are a component of these cash flows, Citicorp's revenues over the terms of these transactions may vary depending upon the credit performance of the securitized receivables. However, Citicorp's exposure to credit losses on the securitized receivables is contractually limited to these cash flows.

During 1994, \$3.5 billion of credit card receivables were sold, compared with \$2.5 billion and \$6.8 billion during 1993 and 1992, respectively. The total credit card receivables sold, net of amortization as of December 31, 1994, were \$21.3 billion, compared with \$23.9 billion and \$25.6 billion as of December 31, 1993 and 1992, respectively. The following table outlines the impact of the securitization and sale of credit card receivables by showing the increase (decrease) in the reported consolidated statement of income line items, average balance sheet, return on assets, and consumer net credit loss ratio.

Dollars In Millions		1994		1993		1992
Net Interest Revenue	\$(	2,049)	\$(	(2,319)	\$(	2,077)
Fee and Commission Revenue		160		(46)		84
Other Revenue		955		1,083		603
Provision for Credit Losses		(934)	(	1,282)	(	1,390)
Net Income Impact of Securitization	\$	0	\$	0	\$	0
Average Assets (In Billions)	\$	(23)	\$	(24)	\$	(22)
Return on Assets		.11 %		.09 %		.03
Consumer Net Credit Loss Ratio		(.51)%		(.81)%		(.82)

The following table shows average credit card loans, net credit losses, and related ratios for the managed U.S. credit card portfolio.

	1994	1993	1992
Average Credit Card			
Loans (In Billions)	\$ 34.3	\$ 32.8	\$ 33.7
Net Credit Losses (In Millions)	1,355	1,723	2,111
As a Percentage of			
Average Credit Card Loans	3.95%	5.25%	6.26%

## REPORTS

#### FINANCIAL REPORTING RESPONSIBILITY

The management of Citicorp is responsible for the preparation and fair presentation of the financial statements and other financial information contained in this annual report. The accompanying financial statements have been prepared in conformity with generally accepted accounting principles appropriate in the circumstances. Where amounts must be based on estimates and judgments, they represent the best estimates and judgments of management. The financial information appearing throughout this annual report is consistent with that in the financial statements

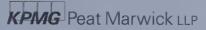
The management of Citicorp is also responsible for establishing and maintaining an effective internal control structure and procedures for financial reporting and safeguarding of assets. There are inherent limitations in the effectiveness of any system of internal control, and accordingly, even an effective internal control system can provide only reasonable assurance with respect to financial statement preparation. Management assessed Citicorp's internal control structure and procedures for financial reporting and safeguarding of assets as of December 31, 1994, based on recognized criteria for effective internal control. Based on this assessment, management believes that Citicorp maintained an effective internal control structure and procedures for financial reporting and safeguarding of assets as of December 31, 1994.

The accounting policies and internal control structure are under the general oversight of the Citicorp and Citibank Boards of Directors, acting through the Audit Committee described on page 88. The committee is comprised entirely of directors who are not officers or employees of Citicorp. The Chief Auditor of Citicorp and the Managing Director of Business Risk Review, who report directly to the Board of Directors, conduct an extensive program of audits and business risk reviews worldwide. In addition, KPMG Peat Marwick LLP, independent auditors, are engaged to audit our financial statements.

KPMG Peat Marwick LLP obtain and maintain an understanding of our internal control structure and procedures for financial reporting and conduct such tests and other auditing procedures as they consider necessary in the circumstances to express the opinion in their report that follows. KPMG Peat Marwick LLP have free access to the Audit Committee, with no members of management present, to discuss their audit and their findings as to the integrity of Citicorp's financial reporting and the adequacy of the internal control structure described above.

John S. Reed Chairman Thomas E Jones
Executive Vice President

#### REPORT OF INDEPENDENT AUDITORS



Certified Public Accountants

The Board of Directors and Stockholders of Citicorp:

We have audited the accompanying consolidated balance sheets of Citicorp and subsidiaries as of December 31, 1994 and 1993, the related consolidated statements of income, changes in stockholders' equity, and cash flows for each of the years in the three-year period ended December 31, 1994, and the related consolidated balance sheets of Citibank, N.A. and subsidiaries as of December 31, 1994 and 1993. These financial statements are the responsibility of Citicorp management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with generally accepted auditing standards. Those standards require that we plan and perform these audits to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of Citicorp and subsidiaries as of December 31, 1994 and 1993, the results of their operations and their cash flows for each of the years in the three-year period ended December 31, 1994, and the financial position of Citibank, N.A. and subsidiaries as of December 31, 1994 and 1993 in conformity with generally accepted accounting principles.

As discussed in the statement of accounting policies and in Notes 1, 7, and 8 to the consolidated financial statements, in 1994 Citicorp and Citibank adopted Statement of Financial Accounting Standards Nos. 112 and 115 and FASB Interpretation No. 39 and in 1993, Statement of Financial Accounting Standards Nos. 106 and 109.

KPM6 Peas Marmil LLP

New York, New York January 17, 1995

# **FINANCIAL STATEMENTS**

Interest Revenue	CONSOLIDATED STATEMENT OF INCOME		Citicorp an	d Subsidiaries
Interest and Pieses on Loss	In Millions of Dollars Except Per Share Amounts	1994	1993	1992
Interest no Deposits with Banks   1,08   1				
Interest and Poderal Punds Sold and Securities (Not 1)   1,266   500   500   1,266				
Interest and Dividends on Securities (Note 1)	·			
Interest On Trading Account Assets		,		,
Interest Expense		,		
Interest Expease	·	23,813		23,783
Interest on Deposits   1,986   1,977   10,488   1,081   1,082   1,081   1,08	Interest Expense			
Interest on Purchased Flunds and Other Borrowings (Note 1)		8,996	9,797	10,458
Interest on Long-Term Debt and Subordinated Capital Notes (Note 1)   14,902   10,102   10,203   10,2	Interest on Trading Account Liabilities	267	195	175
Net laterest Revenue         14,002         16,121         7,050           Net laterest Revenue After Provision for Credit Losses (Note 1)         1,881         2,600         4,146           Vert Interest Revenue After Provision for Credit Losses         7,030         5,000         3,30           Fees, Commissions (Note 6)         5,155         5,057         5,087           Treading Account         158         939         3,26           Toroign Exchange         573         995         1,006           Securities Transactions (Notes I and 8)         20         94         1,2           Other Operating Expense         1,751         1,300         1,300           Stalaries         4,029         3,817         3,835         8,165           Stalaries         4,029         3,817         3,836         8,165           Stalaries         4,029         3,817         3,836         8,165           Stalaries         1,136         1,029         3,817         3,836           Expense         5,165         4,845         4,648         4,648         4,648         4,648         4,648         4,648         4,648         4,648         4,648         4,648         4,648         4,648         4,648         4,648				
Net Interest Revenue         8,91         7,696         7,646           Provision for Credit Losses (Note 1)         1,881         2,600         4,146           Net Interest Revenue After Provision for Credit Losses         3,000         3,000         3,000           Fees, Commissions, and Other Revenue         5,155         5,057         5,084           Fees and Commissions (Note 6)         1,58         9,99         2,80           Foreign Exchange         5,73         9,95         1,00           Scentries Transactions (Notes 1 and 8)         20         94         1,20           Other Revenue         1,751         1,300         1,300           Other Poerating Expense         2         3,817         3,883           Employee Benefits (Note 7)         1,100         1,600         3,817         3,883           Employee Expense         1,163         1,610         3,817         3,883           Total Employee Expense         3,165         1,065         4,61         2,80           Net Premises and Equipment Expense (Notes 2 and 11)         1,583         1,61         1,80         1,61         2,80         1,81           Income Refore Taxes and Cumulative Effects of Accounting Changes         1,61         2,80         1,21         2,60	Interest on Long-Term Debt and Subordinated Capital Notes (Note 1)	THE PROPERTY AND ADDRESS OF THE PARTY AND ADDR		
Provision for Credit Losses (Note 1)         1,881         2,600         3,406           Net Interest Revenue After Provision for Credit Losses         7,000         5,000         3,000           Fees, Commissions, and Other Revenue         Fees, and Commissions (Note 6)         5,155         5,057         5,084           Trading Account in Ground Standage         673         995         1,000           Securities Transactions (Notes 1 and 8)         200         94         1,2           Other Revenue         1,751         1,300         1,788           Other Operating Expense         4,029         3,817         3,835           Salaries         4,029         3,817         3,885           Employee Expense         5,165         4,945         4,029           Total Employee Expense         5,165         4,945         4,029           Restructuring Charges         1,538         1,610         1,688           Restructuring Charges         1,583         1,610         1,688           Restructuring Charges         3,508         1,611         2,800         1,818           Restructuring Charges         3,508         1,611         2,800         1,818           Restructuring Charges         3,508         1,612         1,600<		14,902		16,327
Net Interest Revenue After Provision for Credit Losses         7,000         5,000         3,100           Fees, Commissions, and Other Revenue         5,155         5,057         5,087         7,000	Net Interest Revenue	8,911	7,690	7,456
Fees, Commissions, and Other Revenue         5,555         5,057         3,082           Fees and Commissions (Note 6)         158         939         326           Foreign Exchange         573         965         1005           Scurrities Transactions (Notes 1 and 8)         200         94         12           Other Revenue         1,751         1,300         1,788           Chiller Greating Expense         7,837         8,385         8,685           Employee Benefits (Note 7)         1,136         1,028         3,683           Employee Expense         1,165         4,845         4,648           Net Premises and Equipment Expense (Notes 2 and II)         1,583         1,601         1,680           Net Premises and Equipment Expense (Notes 2 and II)         1,683         1,601         1,680           Restructuring Charges         3,508         3,744         3,502           Uther Expense         4,611         2,600         1,065           Income Before Taxes and Cumulative Effects of Accounting Changes         4,611         2,600         1,065           Income Ester Cumulative Effects of Accounting Changes         3,22         1,919         7,22           Unusuality Effects of Accounting Changes         5,36         2,219         7,22<	Provision for Credit Losses (Note 1)	1,881	2,600	4,146
Fees and Commissions (Note 6)         5,155         5,057         5,084           Trading Account         158         939         326           Foreign Exchange         573         985         1,005           Securities Transactions (Notes 1 and 8)         200         94         12           Other Revenue         1,761         1,306         1,356           Other Operating Expense         8,355         8,355         8,065           Other Operating Expense         4,029         3,817         368           Employee Benefits (Note 7)         1,136         1,028         365           Total Employee Expense         5,165         4,845         4,648           Net Premises and Equipment Expense (Notes 2 and 11)         1,583         1,601         1,680           Restructuring Charges         -         425         227           Other Expense         3,588         3,744         3,502           Het Premises and Cumulative Effects of Accounting Changes         4,611         2,860         1,418           Income Before Taxes and Cumulative Effects of Accounting Changes         4,611         2,860         1,418           Income Before Cumulative Effects of Accounting Changes         -         30         -           Employer	Net Interest Revenue After Provision for Credit Losses	7,030	5,090	3,310
Trading Account         158         939         326           Foreign Exchange         573         995         1005           Securities Transactions (Notes I and 8)         200         94         128           Other Revenue         1,781         1,300         1,788           Total Expense         3,835         3,615         3,683           Employee Benefits (Note 7)         1,136         1,028         965           Total Employee Expense         5,165         4,845         4,846           Net Premises and Equipment Expense (Notes 2 and II)         1,583         1,601         1,880           Net Premises and Equipment Expense (Notes 2 and II)         1,680         3,508         3,744         3,502           Other Expense         3,508         3,744         3,502         3,606         1,880         2,105         1,880         2,105         1,880         2,105         1,880         2,105         1,880         2,105         1,880         2,105         1,880         2,105         2,105         2,105         2,105         2,105         2,105         2,105         2,105         2,105         2,105         2,105         2,105         2,105         2,105         2,105         2,105         2,105         2,105<	Fees, Commissions, and Other Revenue			
Foreign Exchange         578         995         1,005           Securities Transactions (Notes I and 8)         200         94         1,20           Other Revenue         1,751         1,300         1,788           Other Operating Expense         3,817         8,885           Salaries         4,029         3,817         3,885           Employee Benefits (Note 7)         1,136         1,028         4,685           Total Employee Expense         5,165         4,845         4,686           Net Premises and Equipment Expense (Notes 2 and II)         1,583         1,610         1,680           Restructuring Charges         5,165         4,845         4,681           Restructuring Charges         3,243         3,500         1,680           Restructuring Charges         4,611         2,600         1,680           Restructuring Charges         4,611         2,600         1,480           Restructuring Charges         3,422         1,910         7,100           Income Before Taxes and Cumulative Effects of Accounting Changes         4,611         2,600         1,418           Income Before Cumulative Effects of Accounting Changes         2,60         -         -         -         -         -         -         <		· · · · · · · · · · · · · · · · · · ·		
Securities Transactions (Notes I and 8)         200         94         12           Other Revenue         1,751         1,300         1,788           Other Operating Expense         Tempore Starties           Salaries         4,029         8,187         3,685           Employee Benefits (Note 7)         1,136         1,028         965           Total Employee Expense         5,165         4,845         4,688           Net Premises and Equipment Expense (Notes 2 and II)         1,583         1,601         1,680           Restructuring Charges         3,508         3,744         3,502           Other Expense         4,611         2,860         1,486           Restructuring Charges         4,511         2,860         1,486           Restructuring Charges         4,511         2,860         1,486           Income Before Taxes and Cumulative Effects of Accounting Changes         4,611         2,860         1,418           Income Before Cumulative Effects of Accounting Changes         3,422         1,919         722           Employers' Accounting for Postemployment Benefits (Note 7)         5,66         2,219         3,22           Restrictions of Accounting Changes         5,366         3,231         3,25           Inc				
Other Revenue         1,751         1,300         1,788           Other Operating Expense         7,837         8,385         8,165           Salaries         4,029         3,817         3,688           Employee Expense         1,136         1,028         4,665           Total Employee Expense         5,165         4,845         4,686           Ret Premises and Equipment Expense (Notes 2 and 11)         1,588         1,601         1,680           Restructuring Charges         3,00         3,744         3,502           Other Expense         3,00         3,744         3,502           Income Before Taxes and Cumulative Effects of Accounting Changes         4,611         2,800         1,418           Income Rases (Note 8)         3,242         1,910         7,200				
Other Operating Expense         4,029         3,817         3,838           Salaries         4,029         3,817         3,683           Employee Benefits (Note 7)         1,136         1,028         965           Total Employee Expense         5,165         4,845         4,648           Net Premises and Equipment Expense (Notes 2 and II)         1,583         1,601         1,680           Restructuring Charges         -         425         227           Other Expense         3,508         3,744         3,502           Income Before Taxes and Cumulative Effects of Accounting Changes         4,611         2,860         1,418           Income Before Cumulative Effects of Accounting Changes         3,422         1,919         722           Cumulative Effects of Accounting Changes         -         3         -         -         4,61         2,60         -				
Other Operating Expense         4,029         3,817         3,887           Salaries         4,029         3,817         3,868           Employee Benefits (Note 7)         1,136         1,028         468           Total Employee Expense         5,165         4,845         4,648           Net Premises and Equipment Expense (Notes 2 and 11)         1,583         1,601         1,680           Restructuring Charges         3,508         3,744         3,505           Other Expense         3,508         3,744         3,505           Income Before Taxes and Cumulative Effects of Accounting Changes         4,611         2,860         1,418           Income Before Cumulative Effects of Accounting Changes         3,242         1,919         2,72           Cumulative Effects of Accounting Changes         5,366         2,219         2,22           Cumulative Effects of Accounting Changes         5,366         2,219         2,22           Net Income         5,366         2,219         2,22           The Counting for Income Taxes (Note 8)         5,366         2,219         2,22           To Common and Common Equivalent Shares         5,366         2,219         2,2           Income Before Cumulative Effects of Accounting Changes         5,75         3,82 </td <td>Outor and out and</td> <td>-</td> <td></td> <td></td>	Outor and out and	-		
Salaries         4,029         3,17         3,883           Employee Benefits (Note 7)         1,136         1,202         965           Total Employee Expense         5,165         4,845         4,648           Net Premises and Equipment Expense (Notes 2 and II)         1,583         1,601         1,680           Restructuring Charges         -         425         227           Other Expense         3,008         3,744         3,502           Income Before Taxes and Cumulative Effects of Accounting Changes         4,611         2,860         1,418           Income Before Cumulative Effects of Accounting Changes         3,422         3,91         3,22           Image: Employers' Accounting Changes         5         -	Other Operating Evpence	,001	0,000	
Employee Benefits (Note 7)         1,136         1,028         968           Total Employee Expense         5,165         4,845         4,648           Net Premises and Equipment Expense (Notes 2 and II)         1,583         1,601         1,680           Restructuring Charges         -         425         227           Other Expense         3,508         3,744         3,502           Income Before Taxes and Cumulative Effects of Accounting Changes         4,611         2,860         1,189           Income Before Cumulative Effects of Accounting Changes         1,189         941         668           Income Before Cumulative Effects of Accounting Changes         -         30         2,1919         722           Cumulative Effects of Accounting Changes         -         30         -         -         466           Accounting for Income Taxes (Note 8)         -		4,029	3,817	3,683
Net Premises and Equipment Expense (Notes 2 and 11)         1,680         1,680         1,680         1,680         227           Other Expense         3,050         3,744         3,502         10,056         10,615         10,057           Income Before Taxes and Cumulative Effects of Accounting Changes         4,611         2,860         1,418           Income Before Cumulative Effects of Accounting Changes         3,422         1,919         722           Cumulative Effects of Accounting Changes         (56)         —	Employee Benefits (Note 7)			
Restructuring Charges         —         425         227           Other Expense         3,508         3,744         3,508           Income         10,256         10,615         10,057           Income Before Taxes and Cumulative Effects of Accounting Changes         4,611         2,860         1,189           Income Before Cumulative Effects of Accounting Changes         3,422         1,919         722           Cumulative Effects of Accounting Changes:         (56)         —         —           Employers' Accounting for Postemployment Benefits (Note 7)         (56)         —         —           Accounting for Income Taxes (Note 8)         5,366         2,219         722           Income Applicable to Common Stock         3,366         2,219         722           Income Applicable to Common Stock         3,366         2,219         722           Income Before Cumulative Effects of Accounting Changes         7,15         3,82         1,35           Cumulative Effects of Accounting Changes:         —         6         -         -           Employers' Accounting for Postemployment Benefits         (0,12)         —         -         -           Accounting for Income Taxes         5         4,50         \$ 1,35         \$ 1,35         \$ 1,35	Total Employee Expense	5,165	4,845	4,648
Other Expense         3,608         3,744         3,508           Income Before Taxes and Cumulative Effects of Accounting Changes         4,611         2,860         1,418           Income Before Cumulative Effects of Accounting Changes         3,422         3,191         326           Cumulative Effects of Accounting Changes         3,222         3,00         7           Employers' Accounting for Postemployment Benefits (Note 7)         6,56         -         -           Accounting for Income Taxes (Note 8)         3,366         2,219         3,20           Income Applicable to Common Stock         3,366         2,219         3,20           Earnings Per Share (Note 9)         3,366         2,219         3,20           On Common and Common Equivalent Shares         3,366         2,219         3,20           Employers' Accounting Changes         7,15         3,382         1,35           Employers' Accounting Or Postemployment Benefits         6,01         -         -           Accounting for Income Taxes         7,15         3,382         1,35           Employers' Accounting Changes         6,10         3,08         1,35           Employers' Accounting Or Postemployment Benefits         6,40         3,53         1,35           Assuming Full Dilution	Net Premises and Equipment Expense (Notes 2 and 11)	1,583		
Traceme Before Taxes and Cumulative Effects of Accounting Changes   4,611   2,860   1,418   1,860   1,189   341   696   1,189   341   696   1,189   342   1,919   722   1,919   722   1,919   722   1,919   722   1,919   722   1,919   722   1,919   722   1,919   722   1,919   722   1,919   722   1,919   722   1,919   1,929				
Income Before Taxes and Cumulative Effects of Accounting Changes         4,611         2,860         1,418           Income Taxes (Note 8)         3,422         1,919         722           Income Before Cumulative Effects of Accounting Changes:         3,422         1,919         722           Cumulative Effects of Accounting Changes:         5,566         - <td>Other Expense</td> <td></td> <td></td> <td></td>	Other Expense			
Income Taxes (Note 8)         1,189         941         696           Income Before Cumulative Effects of Accounting Changes:         3,422         1,919         722           Cumulative Effects of Accounting Changes:         5         7         2           Employers' Accounting for Postemployment Benefits (Note 7)         (56)         —         —         —           Accounting for Income Taxes (Note 8)         \$ 3,366         \$ 2,219         \$ 722           Income         \$ 3,366         \$ 2,219         \$ 722           Income Applicable to Common Stock         \$ 3,010         \$ 1,900         \$ 497           Earnings Per Share (Note 9)         ****         ****         ****         \$ 2,219         \$ 722           Common and Common Equivalent Shares         ****         ****         \$ 2,219         \$ 2,215         \$ 2,215         \$ 2,215         \$ 2,215         \$ 2,215         \$ 2,215         \$ 2,215         \$ 2,215         \$ 2,215         \$ 2,215         \$				
Income Before Cumulative Effects of Accounting Changes:         3,422         1,919         722           Cumulative Effects of Accounting Changes:         566         —         —           Employers' Accounting for Postemployment Benefits (Note 7)         (566)         —         —           Accounting for Income Taxes (Note 8)         —         3000         —           Net Income         \$ 3,366         \$ 2,219         \$ 722           Income Applicable to Common Stock         \$ 3,010         \$ 1,900         \$ 497           Earnings Per Share (Note 9)         —         —         5         \$ 3.82         \$ 1.35           Cumulative Effects of Accounting Changes         — <t< td=""><td></td><td>,</td><td></td><td></td></t<>		,		
Cumulative Effects of Accounting Changes:         Image: Complex of the Complex of Postemployment Benefits (Note 7)         (56)         Image: Complex of Postemployment Benefits (Note 7)         Image: Complex of Poste				
Employers' Accounting for Postemployment Benefits (Note 7)         (56)         —         4         9         2         9         7         2         2         —         —         —         —         4         9         9         4         9         9         4         9         9         4         9         2         9         7         1         9         3         9         1         3         8         1         3         8         1         3         8         1         3         8         1         3         8         1         3         8         1         3         3         1         3         2         1         3         2         1         3         3         1         3         3         3         3         3         3		3,422	1,919	. 722
Accounting for Income Taxes (Note 8)         —         300         —           Net Income         \$ 3,366         \$ 2,219         \$ 722           Income Applicable to Common Stock         \$ 3,010         \$ 1,900         \$ 497           Earnings Per Share (Note 9)         Use of Accounting Changes           Income Before Cumulative Effects of Accounting Changes         State of Accounting Changes           Cumulative Effects of Accounting Changes:         Cumulative Effects of Accounting Changes         Commons Taxes         Commons Taxes         State of Accounting Changes         State of Accounting Changes         State of Accounting Changes         Cumulative Effects of Accounting Changes:         Cumulative Effects of Accounting Changes		(56)	-	_
Income Applicable to Common Stock         \$ 3,010         \$ 1,900         \$ 497           Earnings Per Share (Note 9)         On Common and Common Equivalent Shares           Income Before Cumulative Effects of Accounting Changes         \$ 1,35           Cumulative Effects of Accounting Changes:         Employers' Accounting for Postemployment Benefits         (0.12)         -         -           Accounting for Income Taxes         -         0.68         -           Net Income         * 7.03         \$ 4.50         \$ 1.35           Assuming Full Dilution         Income Before Cumulative Effects of Accounting Changes:         - </td <td></td> <td>-</td> <td>300</td> <td>motor</td>		-	300	motor
Earnings Per Share (Note 9)On Common and Common Equivalent Shares7.15\$ 3.82\$ 1.35Income Before Cumulative Effects of Accounting Changes\$ 7.15\$ 3.82\$ 1.35Cumulative Effects of Accounting Changes:Employers' Accounting for Postemployment Benefits(0.12)Accounting for Income Taxes-0.68-Net Income\$ 7.03\$ 4.50\$ 1.35Assuming Full DilutionIncome Before Cumulative Effects of Accounting Changes\$ 6.40\$ 3.53\$ 1.35Cumulative Effects of Accounting Changes:Employers' Accounting for Postemployment Benefits(0.11)Accounting for Income Taxes-0.58-	Net Income	\$ 3,366	\$ 2,219	\$ 722
Earnings Per Share (Note 9)On Common and Common Equivalent Shares\$ 7.15\$ 3.82\$ 1.35Income Before Cumulative Effects of Accounting Changes\$ 7.15\$ 3.82\$ 1.35Cumulative Effects of Accounting Changes:Employers' Accounting for Postemployment Benefits(0.12)Accounting for Income Taxes-0.68-Net Income\$ 7.03\$ 4.50\$ 1.35Assuming Full DilutionIncome Before Cumulative Effects of Accounting Changes\$ 6.40\$ 3.53\$ 1.35Cumulative Effects of Accounting Changes:Employers' Accounting for Postemployment Benefits(0.11)Accounting for Income Taxes-0.58-	Income Applicable to Common Stock	\$ 3.010	\$ 1.900	\$ 497
On Common and Common Equivalent SharesIncome Before Cumulative Effects of Accounting Changes\$ 7.15\$ 3.82\$ 1.35Cumulative Effects of Accounting Changes:(0.12)——Employers' Accounting for Postemployment Benefits(0.12)——Accounting for Income Taxes—0.68—Net Income\$ 7.03\$ 4.50\$ 1.35Assuming Full DilutionIncome Before Cumulative Effects of Accounting ChangesCumulative Effects of Accounting Changes:(0.11)——Employers' Accounting for Postemployment Benefits(0.11)——Accounting for Income Taxes—0.58—	**	<u> </u>	<del>,</del>	
Cumulative Effects of Accounting Changes:Employers' Accounting for Postemployment Benefits(0.12)—Accounting for Income Taxes—0.68—Net Income\$ 7.03\$ 4.50\$ 1.35Assuming Full DilutionIncome Before Cumulative Effects of Accounting ChangesCumulative Effects of Accounting Changes:Employers' Accounting for Postemployment Benefits(0.11)——Accounting for Income Taxes—0.58—				
Employers' Accounting for Postemployment Benefits(0.12)——Accounting for Income Taxes—0.68—Net Income\$ 7.03\$ 4.50\$ 1.35Assuming Full DilutionIncome Before Cumulative Effects of Accounting Changes\$ 6.40\$ 3.53\$ 1.35Cumulative Effects of Accounting Changes:Employers' Accounting for Postemployment Benefits(0.11)——Accounting for Income Taxes—0.58—	Income Before Cumulative Effects of Accounting Changes	\$ 7.15	\$ 3.82	\$ 1.35
Accounting for Income Taxes         —         0.68         —           Net Income         \$ 7.03         \$ 4.50         \$ 1.35           Assuming Full Dilution         Second to the seco		40.00		
Net Income \$7.03 \$4.50 \$1.35  Assuming Full Dilution Income Before Cumulative Effects of Accounting Changes \$6.40 \$3.53 \$1.35  Cumulative Effects of Accounting Changes: Employers' Accounting for Postemployment Benefits \$(0.11) \$ \$ Accounting for Income Taxes \$0.58 \$		(0.12)	0.69	
Assuming Full Dilution Income Before Cumulative Effects of Accounting Changes Cumulative Effects of Accounting Changes: Employers' Accounting for Postemployment Benefits Accounting for Income Taxes    Comparison of Control of Contr		A F.O.O.		A 105
Income Before Cumulative Effects of Accounting Changes  Cumulative Effects of Accounting Changes:  Employers' Accounting for Postemployment Benefits Accounting for Income Taxes  \$ 6.40 \$ 3.53 \$ 1.35 \$		<del>\$ 7.03</del>	\$ 4.50	. \$ 1.35
Cumulative Effects of Accounting Changes:  Employers' Accounting for Postemployment Benefits  Accounting for Income Taxes  (0.11) — — — — — — — — — — — — — — — — — —		¢ 6.40	¢ 9.59	¢ 105
Employers' Accounting for Postemployment Benefits  Accounting for Income Taxes  (0.11) — — — — — — — — — — — — — — — — — —		\$ 0.40	φ 0.00	o 1.55
Accounting for Income Taxes		(0.11)	_	_
Net Income \$ 6.29 \$ 4.11 \$ 1.35			0.58	_
	Net Income	\$ 6.29	\$ 4.11	\$ 1.35

	RALANCE	

Citicorp and Subsidiaries

	Ç	eworp and bacomianes
In Millions of Dollars	December 31, 1994	December 31, 1993
Assets		
Cash and Due from Banks	\$ 6,470	\$ 4,836
Deposits at Interest with Banks	6,862	6,749
Securities (Note 1)		
Held to Maturity (Fair Value \$4,638 in 1994 and \$5,666 in 1993)	5,092	5,637
Available for Sale (At Fair Value in 1994, Fair Value \$9,088 in 1993)	13,602	8,705
Venture Capital	2,009	1,489
Trading Account Assets (Note 1)	38,875	23,783
Federal Funds Sold and Securities Purchased Under Resale Agreements	6,995	7,339
Loans, Net of Unearned Income (Note 1)		
Consumer	96,600	84,354
Commercial	55,820	54,613
Total Loans, Net of Unearned Income	152,420	138,967
Allowance for Credit Losses (Note 1)	(5,155)	(4,379)
Customers' Acceptance Liability	1,420	1,512
Premises and Equipment, Net (Note 2)	4,062	3,842
Interest and Fees Receivable	2,654	2,552
Other Assets (Notes 1, 3, 7, and 8)	15,183	15,542
Total	\$250,489	\$216,574
Liabilities		
Non-Interest-Bearing Deposits in U.S. Offices	\$ 13,648	\$ 13,442
Interest-Bearing Deposits in U.S. Offices	35,699	38,347
Non-Interest-Bearing Deposits in Offices Outside the U.S.	7,212	6,644
Interest-Bearing Deposits in Offices Outside the U.S.	99,167	86,656
Total Deposits	155,726	145,089
Trading Account Liabilities (Note 1)	22,382	5,478
Purchased Funds and Other Borrowings (Note 1)	20,907	16,777
Acceptances Outstanding	1,440	1,531
Accrued Taxes and Other Expenses	5,493	6,452
Other Liabilities \	8,878	9,134
Long-Term Debt (Note 1)	16,497	16.010
Subordinated Capital Notes (Note 1)	1,397	2,150
	1,001	2,100
Stockholders' Equity Preferred Stock (Note 4)	4,187	3,887
Common Stock (\$1.00 par value) (Note 5)	4,107	5,007 412
Issued Shares: 420,589,459 in 1994 and 412,017,300 in 1993	421	414
Issued Shafes: 420,505,455 in 1954 and 412,017,500 in 1955 Surplus	4,194	3,898
Retained Earnings	9,561	6,729
Net Unrealized Gains—Securities Available for Sale (Note 1)	278	0,120
Foreign Currency Translation	(471)	(580)
Common Stock in Treasury, at Cost	(401)	(393)
Shares: 25,508,610 in 1994 and 25,527,133 in 1993	(401)	(000)
	17.700	13,953
Total Stockholders' Equity	17,769	
Total	\$250,489	\$216,574

CONSOLIDATED STATEMENT OF CHANGES IN STOCKHOLDERS' EQUITY		Citicorp and	Subsidiaries
In Millions of Dollars	1994	1993	1992
Preferred Stock (Note 4) Balance at Beginning of Year	\$ 3,887	\$ 3,212	\$ 2.140
Issuance of Stock	400	675	1,309
Retirement and Redemption of Stock	(100)		(237
Balance at End of Year	\$ 4,187	\$ 3,887	\$ 3,212
Common Stock (\$1.00 par value) (Note 5) Balance at Beginning of Year	\$ 412	\$ 392	\$ 372
Shares: 412,017,300 in 1994, 391,888,124 in 1993, and 371,620,350 in 1992  Issuance of Stock under Dividend Reinvestment and Common Stock Purchase Plan  Shares: 1,214,058 in 1994, 1,652,797 in 1993, and 777,079 in 1992	1	2	1
Issuance of Stock under Stock Incentive, Savings Incentive, Stock Option, Stock Purchase, and Directors Deferred Compensation Plans and Conversion of Convertible Notes (Notes 1 and 7) Shares: 7,358,101 in 1994, 18,476,379 in 1993, and 10,223,889 in 1992  Exchange of 9,266,806 shares of Common Stock for Adjustable Rate Preferred Stock	8	18	10
(Second and Third Series) in 1992			9
Balance at End of Year Shares: 420,589,459 in 1994, 412,017,300 in 1993, and 391,888,124 in 1992	\$ 421	\$ 412	\$ 392
Surplus			
Balance at Beginning of Year  Issuance of Stock under Dividend Reinvestment and Common Stock Purchase Plan  Issuance of Stock under Stock Incentive, Savings Incentive, Stock Option, Stock Purchase, Executive  Incentive Compensation and Directors Deferred Compensation Plans and Conversion of Convertible Notes	\$ 3,898 49	\$ 3,598 41	\$ 3,277 13
(Notes I and 7)  Exchange of Common Stock for Adjustable Rate Preferred Stock (Second and Third Series),	206	. 233	102
Net of Related Costs	-	. —	225
Common Stock Issuable under Executive Incentive Compensation, Stock Incentive, and Directors Deferred Compensation Plans (Note 7)	. 52	23	(6
Preferred Stock Issuance Cost	(12)	(21)	(34
Restricted Stock Grants, Net of Amortization (Note 7)	1	24	21
Balance at End of Year	\$ 4,194	\$ 3,898	\$ 3,598
Retained Earnings Balance at Beginning of Year	\$ 6,729	\$ 4,822	\$ 4.314
Net Income	3,366	2,219	722
Cash Dividends Declared	(950)	(919)	(212
Preferred (Note 4) Common (Note 5)	(358) (176)	(312)	(414
Other			(2
Balance at End of Year	\$ 9,561	\$ 6,729	\$ 4,822
Net Unrealized Gains—Securities Available for Sale (Note 1)			
Balance at Beginning of Year Net Unrealized Gains Upon Adoption of SFAS No. 115	\$ 365	\$ —	\$ —
Change in Net Unrealized Gains—Securities	909		d administration
Available for Sale	(87)		
Balance at End of Year	\$ 278	\$ -	.\$ —
Foreign Currency Translation			
Balance at Beginning of Year Change in Foreign Currency Translation	\$ (580) 109	\$ (454) (126)	\$ (225 (229
Balance at End of Year	\$ (471)	\$ (580)	\$ (454
Common Stock in Treasury, at Cost	\$ (XII)	\$ (000)	Ø (10F)
Johnson Stock in Freasury, at Cost Salance at Beginning of Year Shares: 25,527,133 in 1994, 25,399,438 in 1993, and 25,369,934 in 1992	\$ (393)	\$ (389)	. \$ (389
Treasury Stock Transactions, at Cost Shares: (18,523) in 1994, 127,695 in 1998, and 29,504 in 1992	(8)	(4)	
Balance at End of Year Shares: 25,508,610 in 1994, 25,527,133 in 1993, and 25,399,438 in 1992	\$ (401)	\$ (393)	\$ (389
Total Stockholders' Equity			
Balance at Beginning of Year	\$13,953	\$11,181	\$ 9,489
Changes During the Year, Net	3,816	2,772	1,692
Balance at End of Year	\$17,769	\$13,953	\$11,181

CONSOLIDATED STATEMENT OF CASH FLOWS		Citicorp an	d Subsidiaries
In Millions of Dollars	1994	1993	1992
Cash Flows from Operating Activities Net Income	\$ 3,366	\$ 2,219	\$ 722
Adjustments to Reconcile Net Income to Net Cash Provided by (Used In) Operating Activities: Provision for Credit Losses Depreciation and Amortization of Premises and Equipment Amortization of Goodwill Restructuring Charges Business Writedowns	1,881 571 47 —	2,600 568 55 425 179	4,146 587 60 227
Provision for Deferred Taxes Cumulative Effects of Accounting Changes (Notes 1 and 8) Venture Capital Activity Net (Gain) on Sale of Securities Net (Gain) on the Sale of Subsidiaries and Affiliates Changes in Accruals and Other, Net Net (Increase) in Trading Account Assets (Note 1) Net Increase in Trading Account Liabilities (Note 1)	(299) 56 (520) (200) (12) (3,164) (15,092) 16,904	(612) (300) (161) (94) (77) 993 (3,449) 638	4 249 (12) (417) (1,648) (5,021)
Total Adjustments	172	765	(1,663)
NET CASH PROVIDED BY (USED IN) OPERATING ACTIVITIES	3,538	2,984	(941)
Cash Flows from Investing Activities Net (Increase) Decrease in Deposits at Interest with Banks Securities—Held to Maturity	(113)	(199)	137
Purchases Maturities Securities—Available for Sale	(9,645) 11,722	(15,381) 16,397	(24,712) 20,732
Purchases Proceeds from Sales Maturities Net Decrease (Increase) in Federal Funds Sold and Securities Purchased Under	(20,422) 10,928 7,185	(15,636) 7,886 5,202	(3,022) 5,100 872
Resale Agreements  Net (Increase) in Loans  Proceeds from Sales of Loans and Credit Card Receivables  Capital Expenditures on Premises and Equipment  Proceeds from Sales of Subsidiaries and Affiliates  Proceeds from Sales of Other Real Estate Owned ("OREO")	$\begin{array}{c} 344 \\ (108,473) \\ 90,184 \\ (941) \\ 155 \\ 25 \\ 2,213 \end{array}$	(958) (86,698) 82,961 (829) 175 230 	(1,881) (78,426) 82,746 (1,252) 342 1,453 1,052
NET CASH (USED IN) PROVIDED BY INVESTING ACTIVITIES	(16,838)	(5,110)	3,191
Cash Flows from Financing Activities Net Increase (Decrease) in Deposits Net Increase (Decrease) in Federal Funds Purchased and Securities Sold Under	10,637	2,816	(2,200)
Repurchase Agreements Proceeds from Issuance of Commercial Paper and Funds Borrowed with Original Maturities of Less Than One Year	2,448 402,773	(1,336) 335,235	2,633 360,550
Repayment of Commercial Paper and Funds Borrowed with Original Maturities of Less Than One Year Proceeds from Issuance of Long-Term Debt and Subordinated Capital Notes Repayment of Long-Term Debt and Subordinated Capital Notes Proceeds from Issuance of Preferred Stock	(400,471) 4,576 (5,039) 388	(333,417) 4,682 (6,444) 654	(361,403) 3,460 (6,365) 1,275
Redemption of Preferred Stock Proceeds from Issuance of Common Stock Dividends Paid	(100) 226 (533)	302 (313)	119 (216)
NET CASH PROVIDED BY (USED IN) FINANCING ACTIVITIES	14,905	2,179	(2,147)
Effect of Exchange Rate Changes on Cash and Due from Banks	29	(355)	(293)
Net Increase (Decrease) in Cash and Due from Banks Cash and Due from Banks at Beginning of Year	1,634 4,836	(302) 5,138	(190) 5,328
CASH AND DUE FROM BANKS AT END OF YEAR	\$ 6,470	\$ 4,836	\$ 5,138
Supplemental Disclosure of Cash Flow Information Cash Paid During the Year for: Interest Income Taxes	\$ 12,977 1,522	\$ 14,481 1,197	\$ 14,493 473
Non-Cash Investing Activities Transfers from Loans to OREO	1,152	1,644	3,761

## **CONSOLIDATED BALANCE SHEET**

Citibank, N.A. and Subsidiaries

In Millions of Dollars	December 31, 1994	December 31, 1993
Assets		
Cash and Due from Banks	\$ 5,562	\$ 4,005
Deposits at Interest with Banks	7,201	7,137
Securities (Note 1):		
Held to Maturity (Fair Value \$3,521 in 1994, and \$2,953 in 1993)	3,918	2,927
Available for Sale (At Fair Value in 1994, Fair Value \$7,953 in 1993)	11,328	7,670
Venture Capital	1,161	842
Trading Account Assets (Note 1)	35,573	20,786
Federal Funds Sold and Securities Purchased Under Resale Agreements	7,009	4,392
Loans (Net of unearned income of \$1,093 in 1994, and \$1,062 in 1993)	122,452	109,459
Allowance for Credit Losses	(4,264)	(3,471)
Customers' Acceptance Liability	1,420	1,512 2.973
Premises and Equipment, Net	3,125 1,803	1,803
Interest and Fees Receivable	8,383	9,107
Other Assets (Note 3)		
Total	\$204,671	\$169,142
Liabilities		
Non-Interest-Bearing Deposits in U.S. Offices	\$ 11,496	\$ 10,207
Interest-Bearing Deposits in U.S. Offices	21,919	23,077
Non-Interest-Bearing Deposits in Offices Outside the U.S.	7,115	6,439
Interest-Bearing Deposits in Offices Outside the U.S.	96,516	83,239
Total Deposits	137,046	122,962
Trading Account Liabilities (Note 1)	21,458	4,509
Purchased Funds and Other Borrowings	14,027	11,742
Acceptances Outstanding	1,440	1,530
Accrued Taxes and Other Expenses	3,102	3,740
Other Liabilities	4,243	5,722
Long-Term Debt	3,515	3,089
Subordinated Capital Notes	5,700	4,700
Stockholder's Equity (Note 13)		
Capital Stock (\$20.00 par value)	751	751
Outstanding Shares: 37,534,553 in 1994 and 1993		
Surplus	6,620	5,912
Retained Earnings	7,125	5,146
Net Unrealized Gains—Securities Available for Sale	220	_
Foreign Currency Translation	(576)	(661)
Total Stockholder's Equity	14,140	11,148
Total	\$204,671	\$169,142

## STATEMENT OF ACCOUNTING POLICIES

#### **BASIS OF PRESENTATION**

The consolidated financial statements include the accounts of Citicorp, its wholly owned subsidiary, Citibank, N.A., and their majority-owned subsidiaries, after the elimination of all material intercompany transactions. Twenty percent to 50%-owned affiliates, other than venture capital investments, are accounted for under the equity method, and the pro rata share of their income (loss) is included in other revenue. Income from investments in less than 20%-owned companies is recognized when dividends are received. Gains and losses on disposition of branches, subsidiaries, affiliates, and other investments and charges for management's estimate of impairment in value that is other than temporary are included in other revenue.

Foreign currency translation, which represents the effects of translating into U.S. dollars, at current exchange rates, financial statements of operations outside the U.S. with a functional currency other than the U.S. dollar, is included in stockholders' equity along with related hedge and tax effects. The effects of translating non-dollar financial statements of operations with the U.S. dollar as the functional currency, including those in highly inflationary environments, are included in other revenue along with related hedge effects.

## **SECURITIES AND TRADING ACCOUNT ACTIVITIES**

Effective January 1, 1994, Citicorp adopted Statement of Financial Accounting Standards ("SFAS") No. 115, "Accounting for Certain Investments in Debt and Equity Securities," and reported the cumulative effect of the change in stockholders' equity (see Note 1). Under SFAS No. 115, debt securities that are expected to be held to maturity are carried at cost, adjusted for amortization of premiums to the earliest call date and accretion of discounts to maturity. Marketable equity securities and debt securities available for sale are carried at fair value, with unrealized gains and losses reported in a separate component of stockholders' equity net of applicable income taxes. Previously, these securities were carried at the lower of aggregate cost or market value. Realized gains and losses on sales of securities are included in earnings on a specific identified cost basis. Securities held by venture capital subsidiaries are carried at fair value, with changes in fair value recorded in other revenue.

Trading account assets include securities and money market instruments held in anticipation of short-term market movements and for resale to customers, and are valued at market. Gains and losses, both realized and unrealized, are included in trading account revenue. Obligations to deliver securities sold but not yet purchased are also valued at market and included in trading account liabilities.

Trading account activities also include derivative and foreign exchange products. Derivative trading positions are carried at fair value, with realized and unrealized gains and losses included in trading account revenue. Foreign exchange trading positions are valued at prevailing market rates on a present value basis, and the resulting gains and losses are included in foreign exchange

revenue. For other than short-term derivative and foreign exchange contracts, Citicorp defers, at the inception of each contract, an appropriate portion of the initial market value attributable to ongoing costs, such as servicing and operational activities, and amortizes this amount into trading account or foreign exchange revenue over the life of the contract.

Effective January 1, 1994, Citicorp adopted Financial Accounting Standards Board ("FASB") Interpretation No. 39, "Offsetting of Amounts Related to Certain Contracts" (see Note 1). Under FASB Interpretation No. 39, revaluation gains (losses) on derivative and foreign exchange contracts are reported gross in trading account assets (liabilities) except when a qualifying netting agreement is in place with the counterparty. Citicorp previously reported these unrealized gains (losses) net.

## **RISK MANAGEMENT ACTIVITIES**

Outside of its trading activities, Citicorp manages its exposure to market rate movements by modifying the asset and liability mix, either directly or through the use of derivative financial products. These include interest rate swaps, futures, forwards, and purchased option positions that are designated and effective as hedges, as well as swaps, forwards, and purchased option positions that are designated and effective in modifying the interest rate characteristics of specified assets or liabilities. Consistent with the risk management strategy, revenues and expenses related to these agreements are generally recognized over the life of the agreements and realized gains and losses are deferred and amortized, including those related to terminated contracts.

## LOANS

The consumer loan category represents loans managed by Citicorp's Global Consumer business. Consumer loans are generally written off not later than a predetermined number of days past due on a contractual basis. The number of days is set at an appropriate level by loan product and by country. The policy for suspending accruals of interest on consumer loans varies depending on the terms, security and loan loss experience characteristics of each product, and in consideration of write-off criteria in place.

Commercial loans are placed on a cash (nonaccrual) basis when it is determined that the payment of interest or principal is doubtful of collection, or when interest or principal is past due for 90 days or more, except when the loan is well secured and in the process of collection. Any interest accrued is reversed and charged against current earnings, and interest is thereafter included in earnings only to the extent actually received in cash. When there is doubt regarding the ultimate collectibility of principal, all cash receipts are thereafter applied to reduce the recorded investment in the loan. Cash-basis loans are returned to

an accrual status when all contractual principal and interest amounts are reasonably assured of repayment and there is a sustained period of repayment performance in accordance with the contractual terms

Loans include Citicorp's share of aggregate rentals on lease financing transactions and residual values net of related unearned income. Lease financing transactions substantially represent direct financing leases and also include leveraged leases. Unearned income is amortized under a method which substantially results in an approximate level rate of return when related to the unrecovered lease investment. Gains and losses from sales of residual values of leased equipment are included in other revenue.

## ALLOWANCE FOR CREDIT LOSSES

Additions to the allowance are made by means of the provision for credit losses charged to expense. Credit losses are deducted from the allowance, and subsequent recoveries are added. Securities received in exchange for loan claims in debt restructurings are initially recorded at fair value, with any gain or loss reflected as a recovery or charge-off to the allowance, and are subsequently accounted for in accordance with SFAS No. 115. The amount of the provision is determined based on management's assessment of actual past and expected future net credit losses, business and economic conditions, the character, quality and performance of the portfolios, and other pertinent indicators. This evaluation encompasses loans and loan commitments, derivative and foreign exchange products, and standby letters of credit, and it also includes an assessment of the ability of borrowers with foreign currency obligations to obtain the foreign exchange necessary for orderly debt servicing. The resulting allowance is deemed adequate to absorb all credit losses inherent in the portfolio.

In addition to the allowance for credit losses, Citicorp maintains separate reserves for anticipated losses on portfolios of consumer receivables that have been sold with recourse.

## OTHER REAL ESTATE OWNED

Upon actual or in-substance repossession, loans are adjusted to the estimated fair value of the underlying collateral and transferred to Other Real Estate Owned ("OREO"), which is reported in other assets net of a valuation allowance for selling costs and net declines in value as appropriate.

## **EMPLOYEE BENEFITS**

Employee benefits expense includes prior and current service costs of pension and other postretirement benefit plans, which are accrued on a current basis, contributions and unrestricted awards under other employee plans, the amortization of restricted stock awards, and costs of other employee benefits. Citicorp adopted SFAS No. 112, "Employers' Accounting for Postemployment Benefits," effective January 1, 1994 and SFAS No. 106, "Employers' Accounting for Postretirement Benefits Other than Pensions," effective January 1, 1993 (see Note 7). There are no charges to earnings upon the grant or exercise of fixed stock options or the subscription for or purchase of stock

under stock purchase agreements. Compensation expense related to performance-based stock options is recorded over the period to the estimated vesting dates.

Upon issuance of previously unissued shares under employee plans, proceeds received in excess of par value are credited to surplus. Upon issuance of treasury shares, the excess of the amount of the awards over the average cost of treasury shares is credited to surplus.

#### INCOME TAXES

Effective January 1, 1993, Citicorp adopted SFAS No. 109, "Accounting for Income Taxes" (see Note 8). Deferred taxes are recorded for the future tax consequences of events that have been recognized in the financial statements or tax returns, based upon enacted tax laws and rates, including an appropriate provision for taxes on undistributed income of subsidiaries and affiliates. Deferred tax assets are recognized subject to management's judgment that realization is more likely than not. Prior to 1993, Citicorp applied Accounting Principles Board Opinion No. 11.

#### **EARNINGS PER SHARE**

Earnings per share on common and common equivalent shares is based on net income after deducting preferred stock dividends and reflects the dilutive effects of stock options, stock purchase agreements, conversion preferred stock, and shares issuable under deferred stock awards. The fully diluted computation also considers the dilutive effects of convertible preferred stock.

The dilutive effects of stock options and stock purchase agreements are computed using the treasury-stock method and included in the computation as common equivalent shares. Tandem options, granted prior to 1988 giving the employee the alternative to purchase either unrestricted common stock or book value shares at fixed prices (see Notes 5 and 9), are included in the computation based on the economically preferable alternative to the employee, using the treasury-stock method if unrestricted common shares and the two-class method if book value shares. Under the two-class method, book value shares under option are added to the number of shares used in the computation, but only as to the undistributed portion of earnings.

Conversion Preferred Stock, Series 15 is included in the computation as common equivalent shares, and convertible preferred stock is included in the fully diluted computation, using the if converted method, if dilutive.

Shares issuable under deferred stock awards are included in the computation, as common equivalent shares if unrestricted common stock and under the two-class method if book value shares, and the amount of after-tax dividend equivalents on shares issuable is added back to income applicable to common stock.

#### **CASH FLOWS**

Cash flows from hedging and risk management activities are classified in the same category as the related assets and liabilities. Cash equivalents are defined as those amounts included in cash and due from banks.

# **NOTES TO CONSOLIDATED FINANCIAL STATEMENTS**

#### 1. FINANCIAL INSTRUMENTS

As a global financial services institution, Citicorp provides a wide variety of financial instruments as products to its customers, and it also uses these instruments in connection with its own activities. Collateral requirements are made on a case-by-case evaluation of each customer and product, and may include cash, securities, receivables, real estate, and other assets. Following are explanatory notes regarding financial assets and liabilities, offbalance-sheet financial instruments, concentrations of credit risk, and the estimated fair value of financial instruments.

#### A. Financial Assets

#### Loans

The consumer loan category represents loans managed by Citicorp's Global Consumer business. The commercial loan category represents loans managed by Citicorp's Global Finance and North America Commercial Real Estate businesses together with the Cross-Border Refinancing Portfolio.

In Millions of Dollars at Year-End	1994	1993
Consumer		
In U.S. Offices		
Mortgage and Real Estate(1)(2)(3)	\$21,089	\$22,719
Installment, Revolving Credit and Other	29,523	22,490
Lease Financing	32	152
	50,644	45,361
In Offices Outside the U.S.		
Mortgage and Real Estate(1)(4)	16,830	13,908
Installment, Revolving Credit and Other	29,303	25,355
Lease Financing	732	672
	46,865	39,935
	97,509	85,296
Unearned Income	(909)	(942)
Consumer Loans—Net	\$96,600	\$84,354
Commercial		
In U.S. Offices		
Commercial and Industrial <sup>(5)</sup>	\$10,236	\$ 8,969
Mortgage and Real Estate(1)	5,616	7,440
Loans to Financial Institutions	297	269
Lease Financing	3,271	3,541
	19,420	20,219
In Offices Outside the U.S.		
Commercial and Industrial <sup>(6)</sup>	27,120	23,624
Mortgage and Real Estate <sup>(1)</sup>	1,995	2,201
Loans to Financial Institutions	3,263	3,123
Governments and Official Institutions	3,265	4,807
Lease Financing	934	800
	36,577	34,555
	55,997	54,774
Unearned Income	(177)	(161)
Commercial Loans—Net	\$55,820	\$54,613

- (1) Loans secured primarily by real estate.
  (2) Includes \$4.0 billion in 1994 and \$4.2 billion in 1993 of commercial real estate loans related to community banking and private banking activities
- (3) Includes \$1.7 billion of residential mortgage loans held for sale and carried at the lower of aggregate cost or market value as of December 31, 1994.

  (4) Includes \$2.4 billion in 1994 and \$1.4 billion in 1993 of loans secured by commercial
- (5) Includes loans not otherwise separately categorized.

## **Cash-Basis and Renegotiated Loans**

In Millions of Dollars	1994	1993	1992
Outstanding at Year-End			
Consumer Loans on Which Accrual of			
Interest Has Been Suspended	\$2,539	\$2,863	\$3,129
Cash-Basis Commercial Loans	1,489	3,515	5,424
Renegotiated Commercial Loans	718	708	323
Foregone Interest Revenue for the Year			
Interest Revenue that Would Have Been			
Accrued at Original Contractual Rates(1)	\$ 504	\$ 689	\$1,041
Amount Recognized as Interest Revenue <sup>(2)</sup>	196	316	451
Foregone Interest Revenue(3)	\$ 308	\$ 373	\$ 590

- (1) Includes \$257 million, \$390 million, and \$682 million in U.S. offices in 1994, 1993, and
- (2) Includes \$90 million, \$130 million, and \$169 million in U.S. offices in 1994, 1993, and 1992, respectively.
- and \$240 million in 1994, 1993, and 1992, respectively.

## **Changes in the Allowance for Credit Losses**

In Millions of Dollars	1994	1993	1992
Balance at Beginning of Year	\$4,379	\$3,859	\$3,308
Additions			
Provision for Credit Losses	1,881	2,600	4,146
Deductions			
Consumer Credit Losses	1,714	1,749	2,238
Consumer Credit Recoveries	(361)	(339)	(319)
Net Consumer Credit Losses	1,353	1,410	1,919
Commercial Credit Losses	369	928	1,817
Commercial Credit Recoveries <sup>(1)</sup>	(578)	(279)	(160)
Net Commercial Credit Losses (Recoveries)	(209)	649	1,657
Other—Net <sup>(2)</sup>	39	(21)	(19)
Balance at End of Year	\$5,155	\$4,379	\$3,859

- (1) Includes \$318 million in 1994 resulting from the exchange of Brazil outstandings for
- marketable securities, pursuant to the refinancing agreement completed in the year.

  (2) Includes foreign exchange effects and net transfers (to) from the reserve for Global Consumer sold portfolios.

Securities		December 31, 1994 December 31, 199							
In Millions of Dollars	Amortized Cost	Gross Unrealized Gains	Gross Unrealized Losse	l Fair	Amortized Cost	Gross Unrealized Gains	Gross Unrealized Losses	Fair Value	
Securities—Held to Maturity U.S. Treasury and Federal Agency <sup>(1)</sup> State and Municipal Foreign Government <sup>(2)</sup> U.S. Corporate <sup>(1)</sup>	\$ 1,937 2 2,836 24	\$ 7 — 16	\$ 41  436	- 2	\$ 3,781 9 1,314 45	\$ 29 1 10	\$ 2 - 14	\$ 3,808 10 1,310 45	
Other Debt Securities  Total Debt Securities	<u>293</u> 5,092		47	- <u>293</u> 7 4,638	<u>488</u> 5,637	<u>5</u>		<u>493</u> 5,666	
Securities—Available for Sale U.S. Treasury and Federal Agency <sup>(8)</sup> State and Municipal Foreign Government <sup>(4)</sup> U.S. Corporate <sup>(8)</sup> Other Debt Securities	2,688 1,568 5,907 776 1,048	15 112 446 4 40	58 104 152 58	1,576 2 6,201 5 725 7 1,081	2,095 695 3,278 192 1,431	. 102 12 117 ———————————————————————————————	7 3 4 7 ————	2,190 704 3,391 185 1,473	
Total Debt Securities Equity Securities	11,987 1,189 13,176	617 208 825	376 25 399	1,374	7,691 1,014 8,705	273 154 427	21 23 44	7,943 1,145 9,088	
Venture Capital	2,009 \$20,277	<u> </u>	\$ 870	2,009 \$20,249	1,489 \$15,831	<del>-</del>	\$ 60	1,489 \$16,243	

Amounts for 1994 include mortgage-backed securities with an amortized cost of \$846 million, gross unrealized losses of \$32 million, and fair value of \$814 million.

Amounts for 1994 include securities issued by the Government of Venezuela with an amortized cost and fair value of \$563 million and \$273 million, respectively.

Amounts for 1994 include mortgage-backed securities with an amortized cost of \$729 million, gross unrealized gains of \$2 million, gross unrealized losses of \$34 million, and fair value of

(4) Amounts for 1994 include securities issued by the Government of Brazil with an amortized cost and fair value of \$1.6 billion and \$2.0 billion, respectively.

Under SFAS No. 115, which Citicorp adopted effective January 1, 1994, marketable equity securities and debt securities available for sale are carried at fair value with unrealized gains and losses reported in a separate component of stockholders' equity net of applicable taxes. These securities were previously carried at the lower of aggregate cost or market value. In connection with the adoption of SFAS No. 115, at January 1, 1994, Citicorp reclassified approximately \$1.7 billion (\$1.6 billion for Citibank, N.A.) of securities previously received in foreign country debt restructurings from commercial loans to the held-to-maturity and available-forsale securities categories.

Not included in the table above are securities available for sale held by equity-method affiliates. The gross unrealized gains and gross unrealized losses related to these securities were \$36 million and \$48 million, respectively, and are included in the net unrealized gains-securities available for sale component of stockholders' equity net of applicable taxes at December 31, 1994.

Equity securities available for sale in the above table include non-marketable equity securities that are carried at cost. At December 31, 1994, the carrying amount of those securities was \$728 million (reported in both the amortized cost and fair value columns in the table) and the fair value was \$764 million.

The following table presents the components of net gains from sales of securities available for sale.

In Millions of Dollars	1994	1993	1992
Gross Realized Gains	\$259	\$134	\$119
Gross Realized Losses	<sup>'</sup> 59	40	107

Interest and dividends on securities is composed of the following:

In Millions of Dollars	1994	1993	1992
Taxable Interest	\$1,143	\$885	\$815
Interest Exempt from U.S. Federal Tax	74	. 9	5
Dividends	49	56	55
Total	\$1,266	\$950	\$875

Citicorp's venture capital subsidiaries include subsidiaries registered as Small Business Investment Companies and those other subsidiaries that engage exclusively in venture capital activities. Venture capital investments are carried at fair value, with changes in fair value recognized in other revenue. The fair values of publicly-traded securities held by these subsidiaries are generally based upon quoted market prices. In certain situations, including thinly-traded securities, large-block holdings, restricted shares or other special situations, the quoted market price is adjusted in good faith to produce an estimate of the attainable fair value for the securities. For securities that are not publicly traded, good faith estimates of fair value are made based upon review of the investee's financial results, condition, and prospects. Net gains on investments held by venture capital subsidiaries were as follows:

In Millions of Dollars	1994	1993	1992
Net Realized and Unrealized Venture Capital Gains	\$365	\$143	\$192
Which Included:			
Gross Unrealized Gains	\$526	\$383	\$338
Gross Unrealized Losses	189	269	257

## Amortized Cost, Fair Value and Average Yield of Securities by Contractual Maturity Dates as of December 31, 1994(1)

Dollars in Millions			U.S. Treas Federal	ury and Agency <sup>(2)</sup>			ate and unicipal			All Other Securities (2)(3)
	Amo	rtized Cost	Fair Value	Yield <sup>(4)</sup>	Amortized Cost	Fair Value	Yield <sup>(4)</sup>	Amortized Cost	Fair Value	Yield <sup>(4)</sup>
Held-To-Maturity Portfolio										
Due Within 1 Year	\$	826	\$ 822	5.85%	\$	\$		\$ 874	\$ 873	5.43%
After 1 but Within 5 Years		301	296	6.36				623	611	5.77
After 5 but Within 10 Years		456	451	5.87	2	2	5.82%	177	177	6.69
After 10 Years	******	354	334	7.09			_	1,479	1,072	6.09
Total	4	1,937	\$1,903	6.16%	\$ 2	\$ 2	5.82%	\$3,153	\$2,733	5.88%
Available-For-Sale Portfolio										
Due Within 1 Year	\$	910	\$ 909	5.70%	\$ 12	\$ 12	7.51%	\$2,968	\$2,979	7.06%
After 1 but Within 5 Years		878	867	4.83	48	50	4.87	1,522	1,520	10.01
After 5 but Within 10 Years		180	173	6.42	268	273	5.75	1,047	1,039	7.20
After 10 Years		720	696	7.33	1,240	1,241	5.81	2,194	2,469	11.27
Total	\$	2,688	\$2,645	5.57%	\$1,568	\$1,576	5.78%	\$7,731	\$8,007	8.85%

(1) Excludes equity securities, substantially all of which have no contractual maturity, and investments held by venture capital subsidiaries.

(2) Mortgage backed securities are classified by their contractual maturity.
(3) Included in all other debt securities are foreign government, U.S. corporate, and other debt securities.
(4) Represents weighted-average yield based on the amortized cost basis of the respective securities.

## **Trading Account Assets and Liabilities**

In Millions of Dollars at Year-End	1994	1993
Trading Account Assets		
U.S. Treasury and Federal Agency Securities	\$ 5,458	\$ 5,166
State and Municipal Securities	190	160
Foreign Government, Corporate and Other		
Securities	12,683	12,791
Revaluation Gains on Derivative and Foreign		
Exchange Contracts	20,544	5,666
	\$38,875	\$23,783
Trading Account Liabilities		
Securities Sold, Not Yet Purchased	\$ 3,121	\$ 2,352
Revaluation Losses on Derivative and Foreign		
Exchange Contracts	19,261	3,126
	\$22,382	\$ 5,478

Under FASB Interpretation No. 39, which Citicorp adopted effective January 1, 1994, gross unrealized gains on derivative and foreign exchange contracts are reported as assets, and gross unrealized losses are reported as liabilities, except where there is a qualifying netting agreement in place. Citicorp previously followed industry practice and reported the unrealized gains and losses on a net portfolio basis. In accordance with FASB Interpretation No. 39, the balance sheet at December 31, 1993 was not restated for this change. Amounts presented for trading account assets and trading account liabilities as of December 31, 1993 include the reclassification of \$5.7 billion and \$3.1 billion, respectively, (\$5.5 billion and \$3.0 billion, respectively, for Citibank, N.A.) previously recorded in other assets and other liabilities, representing revaluation gains and losses and other balances related to these contracts.

The average fair value of trading account assets during 1994 was \$48.4 billion, including \$23.0 billion relating to derivative and foreign exchange contracts. The average fair value of trading account liabilities during 1994 was \$26.2 billion, including \$21.5 billion relating to derivative and foreign exchange contracts.

Additionally, commitments to purchase when-issued securities were \$5.0 billion and \$0.1 billion at December 31, 1994 and 1993, respectively.

# B. Financial Liabilities Purchased Funds and Other Borrowings

Purchased funds and other borrowings represent liabilities with original maturities of less than one year, and included federal funds purchased and securities sold under repurchase agreements of \$12,097 million, commercial paper of \$1,520 million (including \$462 million issued by The Student Loan Corporation, an 80% owned subsidiary), and other funds borrowed of \$7,290 million as of December 31, 1994. Comparable amounts as of December 31, 1993 were \$9,649 million, \$1,005 million (including \$671 million issued by The Student Loan Corporation), and \$6,123 million, respectively.

Long-Term Debt Original Maturities of One Year or More (1)

In Millions of Dollars at Yes	ar-End		1994	1993
	Various Fixed-Rate Debt Obligations	Various Floating- Rate Debt Obligations	Total	Total
Parent Company(2)				
Due in 1994	s —	\$ —	s —	\$ 2,276
Due in 1995	1,099	631	1,730	1,692
Due in 1996	1,021	347	1,368	1,249
Due in 1997	541	272	813	648
Due in 1998	307	1,071	1,378	1,249
Due in 1999	.55	1,057	1,112	102
Due in 2000-2004	1,816	1,590	3,406	2,723
Due in 2005-2009	774	683	1,457	1,285
Due in 2010 and				
Thereafter	302	422	724	759
	5,915	6,073	11,988	11,983
Subsidiaries				
Due in 1994			_	664
Due in 1995	693	342	1,035	740
Due in 1996	720	885	1,605	1,357
Due in 1997	479	176	655	260
Due in 1998	390	25	415	385
Due in 1999	174	29	203	39
Due in 2000-2004	259	228	487	382
Due in 2005-2009	9	33	42	154
Due in 2010 and				
Thereafter		67	67	46
	2,724	1,785	4,509	4,027
Total	\$8,639	\$7,858	\$16,497	\$16,010

Maturity distribution is based upon contractual maturities or earlier dates at which
debt is repayable at the option of the holder, due to required mandatory sinking fund
payments or due to call notices issued.

(2) Includes \$17 million and \$27 million at December 31, 1994 and 1993, respectively, of redeemable preferred stock issued by Oiticorp (the "Parent Company"). (See Note 4 to the consolidated financial statements).

Long-term debt is denominated in various currencies with both fixed and floating interest rates. The interest rates on floating-rate long-term debt are determined periodically by formulas based on certain money market rates or, in certain instances, by minimum interest rates as specified in the agreements governing the respective borrowings. A portion of long-term debt of subsidiaries represents local currency borrowings in certain economies where prevailing interest rates are exceptionally high relative to those in the U.S. and other countries.

Parent Company fixed-rate long-term debt at December 31, 1994 is denominated in U.S. dollars (91%), Japanese yen, and German marks. This debt matures over the period to 2017 with interest rates ranging from 4.00% to 10.75% at December 31, 1994 and 4.80% to 10.75% at December 31, 1993. The weighted-average interest rates were 7.77% and 8.15% at December 31, 1994 and 1993, respectively.

Parent Company floating-rate long-term debt is predominantly (95%) denominated in U.S. dollars and matures over the period to 2035 with interest rates ranging from 2.78% to 7.53% at December 31, 1994 and 2.78% to 6.50% at December 31, 1993. The weighted-average interest rates were 6.06% and 4.37% at December 31, 1994 and 1993, respectively.

Approximately 71% of subsidiary long-term debt at December 31, 1994 is denominated in various foreign currencies, primarily Australian dollars, Italian lire, Canadian dollars, British pounds sterling, and German marks. Fixed-rate subsidiary long-term debt matures over the period to 2007 with interest rates ranging from 2.75% to 16.38% at December 31, 1994 and 3.32% to 23.00% at December 31, 1993. Floating-rate subsidiary long-term debt matures over the period to 2015 with interest rates ranging from 3.52% to 35.30% as of December 31, 1994 and 1.75% to 35.30% as of December 31, 1993. The weighted-average interest rates on subsidiary long-term debt were 9.08% at December 31, 1994 and 8.49% at December 31, 1993 exclusive of the debt in highly inflationary countries. The debt in highly inflationary countries amounted to \$186 million and \$185 million at December 31, 1994 and 1993, respectively.

At December 31, 1994 and 1993, approximately 17% and 19%, respectively, of subsidiary long-term debt was guaranteed by Citicorp. Of the debt not guaranteed by Citicorp, approximately 36% and 44% was secured by the assets of the subsidiary as of December 31, 1994 and 1993, respectively.

Certain of the agreements under which long-term debt obligations were issued prohibit Citicorp, under certain conditions, from paying dividends in shares of Citibank capital stock and from creating encumbrances on such shares.

#### **Subordinated Capital Notes**

Rate	1994	1993
Floating	\$ 500	\$
9%	300	300
9¾%	300	300
· Floating	297	500
	1,397	1,100
Floating	_	550
Floating		500
		1,050
	\$1,397	\$2,150
	Floating 9% 9%% Floating	Floating \$ 500 9% 300 9%% 300 Floating 297 1,397  Floating — Floating —

The subordinated capital notes will be exchanged for capital securities that will have a market value equal to the principal amounts of the notes. At the option of Citicorp, the exchange may be for common stock, non-redeemable preferred stock, or other marketable capital securities of Citicorp. Alternatively, Citicorp will unconditionally undertake to sell capital securities on behalf of the holders who elect to receive cash for capital securities upon an exchange of the notes, in an amount sufficient to pay the principal of such notes. Under certain circumstances, some issues of subordinated capital notes may be redeemed for cash.

The notes due 1997 and the notes with no stated maturity can be exchanged prior to maturity at the option of Citicorp. The notes with no stated maturity can be exchanged at the election of the holder commencing in 2016.

The type of securities to be issued at maturity will be at the option of Citicorp and the amount of securities to be issued will depend on their future market values; therefore, the amount and type of securities to be issued at maturity or redemption of the notes cannot be determined. If common stock is issued, some dilution of earnings per share may occur.

If Citicorp's consolidated retained earnings and surplus accounts become negative, the notes with no stated maturity must be exchanged for marketable capital securities of Citicorp, as discussed above.

Certain of the agreements under which the notes are issued prohibit Citicorp, under certain conditions, from paying dividends in shares of Citibank capital stock.

The interest rates on the floating-rate issues are determined periodically by formulas based on certain money-market rates or, in certain instances, by minimum interest rates, as specified in the governing agreements. Citicorp may defer payment of interest on the notes with no stated maturity if no dividends have been declared on common and preferred stock of Citicorp in the preceding six months. Interest rates on floating-rate issues ranged from 5.81% to 6.88% at December 31, 1994 and 3.63% to 5.25% at December 31, 1993. The weighted-average interest rates were 6.47% and 4.64% at December 31, 1994 and 1993 respectively.

During 1994, \$203 million of the notes with no stated maturity were repurchased by the Parent Company, the subsidiary floating-rate notes due 1996 were redeemed for cash and the subsidiary floating-rate notes due 1997 were assumed by the Parent Company.

# C. Off-Balance Sheet Financial Instruments and Derivative and Foreign Exchange Products

Citicorp offers derivative and foreign exchange futures, forwards, options, and swaps, which enable customers to transfer, modify, or reduce their interest rate, foreign exchange, and other market risks, and also trades these products for its own account. In addition, Citicorp employs derivatives and foreign exchange contracts among other instruments as an end-user in connection with its risk management activities.

Futures and forward contracts are commitments to buy or sell at a future date a financial instrument or currency at a contracted price, and may be settled in cash or through delivery. Swap contracts are commitments to settle in cash at a future date or dates, based on differentials between specified financial indices, as applied to a notional principal amount. Option contracts give the acquirer, for a fee, the right, but not the obligation, to buy or sell within a limited time a financial instrument or currency at a contracted price that may also be settled in cash, based on differentials between specified indices.

The market and credit risks associated with these products, as well as the operating risks, are similar to those relating to other types of financial instruments. Market risk is the exposure created by potential fluctuations in interest rates, foreign exchange rates, and other values, and is a function of the type of product, the volume of transactions, the tenor and terms of the agreement, and the underlying volatility. Credit risk is the exposure to loss in the event of nonperformance by the other party to the transaction. The recognition in earnings of unrealized gains on these transactions is dependent on management's assessment as to collectibility.

Additional information regarding derivative and foreign exchange products, including notional principal and balance sheet credit exposure amounts summarized on the table of Derivative and Foreign Exchange Contracts (page 36), end-user notional principal amounts and contract maturities summarized in the table of End-User Interest Rate and Foreign Exchange Contracts (page 38), and details of certain end-user contracts summarized in the table of End-User Interest Rate Swaps and Caps (page 39) are incorporated herein by reference.

#### **Loan Commitments**

Citicorp and its subsidiaries had outstanding unused commitments principally to make or purchase loans, to purchase third-party receivables, and to provide note issuance facilities or revolving underwriting facilities totaling \$73.1 billion at December 31, 1994 and \$64.1 billion at December 31, 1993. The majority of these commitments are at a floating interest rate. In addition, there were \$76.1 billion and \$71.8 billion of unused credit card commitments at December 31, 1994 and 1993, respectively. The majority of these commitments are contingent upon customers maintaining specific credit standards.

Commercial commitments generally have fixed expiration dates and may require payment of fees. Such fees (net of certain direct costs) are deferred and, upon exercise of the commitment, amortized over the life of the loan or, if exercise is deemed remote, amortized over the commitment period.

#### **Loans Sold with Recourse**

Citicorp and its subsidiaries are obligated under various recourse provisions related to the sales of loans or sales of participations in pools of loans. Total loans sold with recourse, except sales of participations in pools of credit card receivables and mortgage loans securitized under Government National Mortgage Association ("GNMA") agreements, which are described on the next page,

totaled \$17.1 billion and \$22.5 billion at December 31, 1994 and 1993, respectively. The maximum obligation under recourse provisions on these sold loans was approximately \$5.7 billion and \$6.9 billion at December 31, 1994 and 1993, respectively. Of these amounts, approximately 97% at December 31, 1994 and 1993 related to sales of residential mortgages. Citicorp also has secondary recourse obligations under sale/servicing agreements with GNMA covering approximately \$2.9 billion of residential mortgages at December 31, 1994 and \$3.3 billion at December 31, 1993.

Certain Citicorp subsidiaries have sold participations in pools of credit card receivables, with outstandings totaling \$21.3 billion at December 31, 1994 and \$23.9 billion at December 31, 1993. Excess servicing fees are recognized over the life of each sale transaction. The excess servicing fee is based upon the sum of finance charges and fees received from cardholders and interchange revenue earned on cardholder transactions, less the sum of the yield paid to investors, credit losses, transaction costs, and a normal servicing fee, which is also retained by certain Citicorp subsidiaries as servicers.

As specified in certain of the sale agreements, the excess servicing fee collected each month is deposited in an account, up to a predetermined maximum amount, and is available over the remaining term of that transaction to make payments of yield, fees, and transaction costs in the event that current finance charges, fees, and interchange revenue are not sufficient. When the account reaches the predetermined amount, excess servicing fees are passed directly to the Citicorp subsidiary that sold the receivables. The amount contained in these accounts is included in other assets and was \$637 million at December 31, 1994 and \$730 million at December 31, 1993.

Citicorp maintains reserves, outside of the allowance for credit losses, relating to asset securitization programs discussed above. These reserves totaled \$422 million at December 31, 1994 and \$527 million at December 31, 1993.

#### **Standby Letters of Credit**

Standby letters of credit are used in various transactions to enhance the credit standing of Citibank customers. Standby letters of credit are irrevocable assurances that Citibank will make payment in the event that a Citibank customer fails to fulfill its obligations to third parties. Financial standby letters of credit are obligations to pay a third-party beneficiary when a customer fails to repay an outstanding loan or debt instrument, such as assuring payments by a foreign reinsurer to a U.S. insurer, to act as a substitute for an escrow account, to provide a payment mechanism for a customer's third-party obligations, and to assure payment of specified financial obligations of a customer. Performance standby letters of credit are obligations to pay a third-party beneficiary when a customer fails to perform a nonfinancial contractual obligation, such as to ensure contract performance or irrevocably assure payment by the customer under supply, service and maintenance contracts or construction projects. Fees are recognized ratably over the term of the standby letter of credit.

The following table presents outstanding standby letters of credit, net of cash collateral of \$1.7 billion and \$1.6 billion at December 31, 1994 and 1993, respectively.

			1994	1993
In Billions of Dollars at Year-End	Expire Within 1 Year	Expire After 1 Year	Total Amount Outstanding	Total Amount Outstanding
Financial				
Insurance, Surety	\$ 1.6	\$ 4.4	\$ 6.0	\$ 7.3
Options, Purchased				
Securities, Escrow	2.2	0.1	2.3	2.1
Clean Payment	. 0.7	0.3	1.0	0.8
Backstop State, County, and Municipal				
Securities	0.2	0.3	0.5	0.4
Other Debt Related	4.8	4.1	8.9	8.3
Performance	3.1	1.3	4.4	4.0
Total	\$12.6	\$10.5	\$23.1	\$22.9

Additional collateral held against standby letters of credit covered 22% of the total as of December 31, 1994 and 1993.

#### **D. Concentrations of Credit Risk**

Concentrations of credit risk exist when changes in economic, industry or geographic factors similarly affect groups of counterparties whose aggregate credit exposure is material in relation to Citicorp's total credit exposure. Although Citicorp's portfolio of financial instruments is broadly diversified along industry and geographic lines, material transactions are completed with other financial institutions, particularly in the securities trading, derivative, and foreign exchange businesses. Additionally, North America commercial real estate, U.S. mortgages, U.S. credit card receivables, and the cross-border refinancing portfolios represent areas of significant credit exposures.

## **E. Estimated Fair Value of Financial Instruments**

The accompanying tables provide disclosure of the estimated fair value of Citicorp's financial instruments as defined in accordance with applicable requirements, including financial assets and liabilities recorded on the balance sheet as well as off-balance sheet instruments such as derivative and foreign exchange contracts, loan commitments, and credit card securitizations. To better reflect Citicorp's values subject to market risk and to illustrate the interrelationships that characterize risk management strategies, the following table also provides estimated value data for the expected time period until runoff of existing deposits with no fixed maturity.

In the aggregate, estimated fair values exceeded the carrying values by approximately \$6.6 billion at December 31, 1994 and \$6.1 billion at December 31, 1993. The increase from 1993 to 1994 is primarily due to the rising interest rate environment, credit improvement and other market factors, partially offset by declines in the value of derivative contracts due to the same interest rate environment.

## Estimated Fair Value in Excess of (Less Than) Carrying Value

In Billions of Dollars at Year-End	1994	1993	(Decrease)
Assets and Liabilities	\$ 4.6	\$ 4.3	\$ 0.3
End-User Derivative and Foreign			
Exchange Contracts	(1.4)	1.1	(2.5)
Loan Commitments	(0.2)	(0.2)	****
Credit Card Securitizations <sup>(1)</sup>	0.7	(0.7)	1.4
Subtotal	3.7	4.5	(0.8)
Deposits with No Fixed Maturity <sup>(2)</sup>	2.9	1.6	1.3
Total	\$ 6.6	\$ 6.1	\$ 0.5

- (1) Represents the estimated excess or (shortfall) in fair value of the underlying receivables and investor certificates, which is derived by Citicorp in the form of excess servicing, and principally arises from fixed rates payable to certificate holders.
- (2) Represents the estimated excess fair value related to the expected time period until runoff of existing deposits with no fixed maturity on the balance sheet at year-end, without assuming any regeneration of balances, based on the estimated difference between the cost of funds on these deposits and the cost of funds from alternative sources. Under applicable requirements, excess fair values of these deposits are excluded from amounts included under the caption Assets and Liabilities above and in the table on page 62, in which the estimated fair value is shown as being equal to the carrying value.

Additional detail is provided in the following tables. In accordance with applicable requirements, the disclosures include all financial instruments other than specified items such as leases, subsidiary and affiliate investments, and pension and benefit obligations, and the disclosures exclude the effect of taxes and other expenses that would be incurred in a market transaction. The following tables also exclude the values of nonfinancial assets and liabilities, as well as a wide range of franchise, relationship, and intangible values, which are integral to a full assessment of Citicorp's financial position and the value of its net assets.

The data represents management's best estimates based on a range of methodologies and assumptions including the following:

- Quoted market prices are used for most securities and for loans where available, as well as for liabilities with quoted prices;
- For performing loans where no quoted market prices are available, contractual cash flows are discounted at quoted secondary market rates or estimated market rates if available. Otherwise, current market origination rates for loans with similar terms and risk characteristics are used;
- For loans with doubt as to collectibility, expected cash flows are discounted using an appropriate rate considering the time of collection and a premium for the uncertainty of the flows. The value of collateral is also considered;
- Fair values for cash-basis loans within the North America Commercial Real Estate portfolio are estimated using the "as is" appraisal methodology, which assumes that all underlying properties are sold under current market conditions and reduces the estimated value of the property by a full profit margin for the purchaser;
- For liabilities without quoted market prices, market borrowing rates of interest are used to discount contractual cash flows;
- Fair values of both trading and end-user derivative and foreign exchange contracts are based on quoted market prices; and
- Fair values of loan commitments are based on estimated market pricing for transactions with similar terms and risk characteristics.

Fair values vary from period to period based on changes in a wide range of factors, including interest rates, credit quality, and market perceptions of value, and as existing assets and liabilities run off and new items are generated.

## **Significant Assets and Related Instruments**

	Decemb	er 31, 1994	Decem	ber 31, 1993
In Billions of Dollars	Carrying Value	Estimated Fair Value	Carrying Value	Estimated Fair Value
Loans(1)	\$142.3	\$146.5	\$129.4	\$133.6
Related Derivatives	0.6	0.2	0.1	0.4
Loan Commitments	(0.1)	(0.3)	(0.1)	(0.3)
Securities <sup>(2)</sup>	20.7	20.2	15.8	16.2
Trading Account Assets	38.9	38.9	23.8	23.8
Other Financial Assets(3)	27.3	27.5	24.7	24.8
Credit Card Securitizations	0.5	1.2	0.6	(0.1)
Related Derivatives	0.1	(0.4)	0.1	0.1

- (1) The carrying value of loans is net of the allowance for credit losses and also excludes \$5.0 billion and \$5.2 billion of lease finance receivables in 1994 and 1993, respectively.
- (2) See page 56 regarding the effect of adopting SFAS No. 115 as of January 1, 1994.
  (3) Includes cash and due from banks, deposits at interest with banks, federal funds sold and securities purchased under resale agreements, and customers' acceptance liability, for which the carrying value is a reasonable estimate of fair value, as well as financial instruments included in interest and fees receivable and other assets on the balance sheet with carrying values of \$5.6 billion and \$4.2 billion at December 31, 1994 and 1993, respectively, and estimated fair values of \$5.8 billion and \$4.3 billion, respectively.

The estimated fair value of loans reflects credit deterioration since the loans were made, changes in interest rates in the case of fixed-rate loans, and premium values at origination of certain loans. The estimated fair value of Citicorp's loans, in the aggregate, exceeded the carrying value by \$4.2 billion at year-end 1994 and 1993, primarily reflecting growth in the allowance, an improved credit profile for worldwide commercial loans including the North America Commercial Real Estate portfolio, offset by a loss in value of fixed-rate consumer loans in response to rising interest rates. Fair values in the North America Commercial Real Estate portfolio (including loan commitments) were less than the carrying value, before considering the allowance for credit losses, by approximately \$0.6 billion at December 31, 1994 (compared with \$1.1 billion at December 31, 1993). Applicable reserves exceeded these amounts in both years. The fair value of performing loans to countries that have successfully refinanced their debts is less than the carrying value by amounts aggregating approximately \$0.7 billion at December 31, 1994 and 1993, reflecting a decline in secondary market prices during 1994 offset by the reclassification of certain assets to securities pursuant to the adoption of SFAS No. 115. Estimated fair values of consumer mortgage, credit card, and other consumer loans exceeded their carrying values, net of the allowance, by approximately \$2.1 billion at December 31, 1994 and \$2.6 billion at December 31, 1993. The year-on-year trend reflects a decline in fair values due to a higher interest rate environment, offset by higher loan volumes and growth in the allowance.

The fair value of credit card securitizations primarily reflects the impact of interest rates on fixed-rate certificates held by investors, which affects the excess servicing to which Citicorp is entitled. The year-on-year improvement reflects the higher interest rate environment.

## **Significant Liabilities and Related Instruments**

	December 31, 1994		Decem	ber 31, 1993
In Billions of Dollars	Carrying Value	Estimated Fair Value	Carrying Value	Estimated Fair Value
Non-Interest-Bearing				
Deposits	\$ 20.9	\$ 20.9	\$ 20.1	\$ 20.1
Interest-Bearing Deposits	134.9	134.6	125.0	125.5
Related Derivatives	(0.1)	0.1	projectes	(0.4)
Trading Account Liabilities	22.4	22.4	5.5	5.5
Other Financial Liabilities(1)	30.8	30.7	27.2	26.9
Related Derivatives	_	(0.1)	_	(0.1)
Long-Term Debt	16.5	16.2	16.0	16.2
Related Derivatives	(0.1)	0.3	(0.2)	(0.5)
Subordinated Capital Notes	1.4	1.4	2.2	2.2

(1) Includes federal funds purchased and securities sold under repurchase agreements and acceptances outstanding, for which the carrying value is a reasonable estimate of fair value, and commercial paper, other funds borrowed, and financial instruments included in other liabilities on the balance sheet, with carrying values of \$8.5 billion and \$8.9 billion at December 31, 1994 and 1993, respectively and estimated fair values of \$8.4 billion and \$8.6 billion, respectively.

Under the applicable requirements, the estimated fair value of deposits with no fixed maturity in the table above excludes the premium values available in the market for such deposits, and the estimated value is shown in the table as being equal to the carrying value. The estimated fair value of interest-bearing deposits reflects changes in market rates since the deposits were taken.

For all derivative and foreign exchange contracts in the tables above, the gross difference between the carrying amount and fair value as of December 31, 1994 was \$0.9 billion for contracts whose fair value exceeds carrying value, and \$2.3 billion for contracts whose carrying value exceeds fair value.

## 2. PREMISES AND EQUIPMENT

Premises and equipment are stated at cost less accumulated depreciation and amortization. Generally, depreciation and amortization are computed on the straight-line basis over the estimated useful life of the asset or the lease term. Depreciation and amortization expense was \$571 million in 1994, \$568 million in 1993, and \$587 million in 1992.

## 3. OTHER ASSETS

#### Goodwill

Other assets include goodwill, which represents the excess of purchase price over the estimated fair value of net assets acquired, accounted for under the purchase method of accounting. At December 31, 1994 and 1993, goodwill amounted to \$316 million and \$368 million, respectively. Goodwill is being amortized, primarily using the straight-line method, over the periods estimated to be benefited. The remaining period of amortization, on a weighted-average basis, approximated 11 years as of December 31, 1994.

#### Other Real Estate Owned

Included in other assets is OREO, which at December 31, 1994 and 1993, totaled \$2,415 million and \$4,008 million, respectively. Citibank, N.A. held \$1,967 million and \$3,371 million of OREO at December 31, 1994 and 1993, respectively. Citicorp's net OREO costs, which include gains and losses on the sale or disposition of OREO, writedowns, and operating revenue and expense, totaled \$34 million, \$319 million, and \$432 million for the years ended December 31, 1994, 1993, and 1992, respectively, and are included in other expense.

#### 4. PREFERRED STOCK

In Millions of Dollars at Year-End	Rate	1994	1993
Perpetual Preferred Stock			
Second Series, 2,195,636 Shares	Adjustable	\$ 220	\$ 220
Third Series, 834,867 Shares	Adjustable	83	83
Fourth Series, 1,000,000 Shares	Adjustable	_	100
Series 8A and 8B, 1,250,000 Shares	Graduated	125	125
Series 9, 5,000,000 Shares	9.12%	125	125
Series 14, 700,000 Shares	9.08%	175	175
Series 16, 1,300,000 Shares	8%	325	325
Series 17, 1,400,000 Shares	7.50%	350	350
Series 18, 700,000 Shares	Adjustable	175	
Series 19, 400,000 Shares	Adjustable	100	_
Series 20, 500,000 Shares	8.30%	125	
		1,803	1,503
Convertible Preferred Stock			
Series 12, 5,900 Shares	11%	590	590
Series 13, 6,600 Shares -	10.75%	660	660
		1,250	1,250
Conversion Preferred Stock			
Series 15, 6,408,334 Shares	8.25%	1,134	1,134
Total		\$4,187	\$3,887

Total dividends declared on non-redeemable preferred stock were \$356 million in 1994, \$309 million in 1993, and \$209 million in 1992.

Dividends are payable quarterly and, except for Series 16, 17, and 20, are cumulative.

Dividends on the Second and Third Series, as well as Series 18 and 19, are payable at rates determined quarterly by formulas based on interest rates of certain U.S. Treasury obligations, subject to certain minimum and maximum rates as specified in the certificates of designation. During 1994, Citicorp redeemed all of the Fourth Series at \$100 per share, plus accrued dividends. The weighted-average dividend rates on the Second, Third, and Fourth Series were 6.0%, 7.0%, and 8.1%, respectively, for 1994.

Citicorp may, at its option, redeem the perpetual and convertible preferred stock at their stated values plus accrued dividends (and, in the case of Series 12 and 13, at a premium), as follows: Second and Third Series, at any time; Series 8A and 8B, on any of the dividend repricing dates through August 15, 2004, and from time to time after August 15, 2004; Series 9 at any time; Series 12, after February 15, 1996 at a premium that decreases over five

years from 5.5% to zero; Series 13, after February 15, 1996 at a premium that decreases over five years from 5.375% to zero; Series 14, on or after March 15, 1997; Series 16, on or after June 1, 1998; Series 17, on or after September 1, 1998; Series 18, on or after May 31, 1999; Series 19, on or after August 31, 1999; and Series 20, on or after November 15, 1999.

Dividends on Series 8A are payable at 7.0% per annum through August 15, 1995 and thereafter at the three-year treasury rate plus an amount initially equal to 1.75% per annum and increasing every three years by one-half of 1%, to a maximum of 3% per annum for all dividend periods ending after August 15, 2004. Series 8B dividends are payable at 8.25% per annum through August 15, 1999 and thereafter at a rate equal to the five-year treasury rate plus an amount initially equal to 1.50% per annum, and increasing every five years by three-quarters of 1% to a maximum of 3% per annum for all dividend periods ending after August 15, 2004. For both Series 8A and 8B, the dividend rate for any quarterly dividend period ending on or prior to August 15, 2004 cannot be less than 7% per annum or greater than 14% per annum, and for quarterly dividend periods ending after August 15, 2004 cannot be less than 8% per annum or greater than 16% per annum.

The Convertible Preferred Stock, Series 12 is convertible into 36,875,000 shares of Citicorp common stock at a conversion price of \$16 per share plus accrued dividends. The conversion price is subject to adjustment under certain circumstances.

The Convertible Preferred Stock, Series 13 is convertible into 36,164,383 shares of Citicorp common stock at a conversion price of \$18.25 per share plus accrued dividends. The conversion price is subject to adjustment under certain circumstances.

Each depositary share of Conversion Preferred Stock, Series 15 represents a one-twelfth ownership interest in one share of Conversion Preferred Stock, Series 15 and will automatically convert into one share of Citicorp common stock, subject to adjustment in certain events, on November 30, 1995, the mandatory conversion date, unless previously redeemed at Citicorp's option. Citicorp may call the depositary shares for common stock at any time prior to the mandatory conversion date in exchange for shares of Citicorp common stock with an initial market value of \$23.931 declining to \$20.28 on October 1, 1995 and thereafter.

In May 1994, Citicorp issued seven million depositary shares, each representing a one-tenth interest in one share of Adjustable Rate Cumulative Preferred Stock, Series 18. In August 1994, Citicorp issued four million depositary shares, each representing a one-tenth interest in one share of Adjustable Rate Cumulative Preferred Stock, Series 19. In September 1994, Citicorp issued five million depositary shares, each representing a one-tenth interest in one share of 8.30% Noncumulative Preferred Stock, Series 20.

Authorized preferred stock (issuable as either nonredeemable or redeemable) was 50 million shares at December 31, 1994 and 1993. Total shares of nonredeemable preferred stock issued and outstanding were 20,701,337 and 20,101,337 at December 31, 1994 and 1993, respectively. At December 31, 1994 and 1993,

170,000 and 270,000 shares, respectively, of redeemable preferred stock were issued and outstanding, amounting to \$17 million and \$27 million, respectively, and included in long-term debt in the balance sheet.

## 5. COMMON STOCK

At December 31, 1994 and 1993, authorized common stock was 800 million shares. Additionally, Citicorp has authorized, but not issued, 20 million shares of Class B common stock with a par value of \$1.00 and one vote per share. Outstanding shares of common stock at both December 31, 1994 and 1993 include 1.1 million of book value shares issued in connection with certain employee benefit plans. Under the terms of the plans, book value shares sold back to Citicorp are settled in market value shares.

Citicorp's Dividend Reinvestment and Common Stock Purchase Plan allows stockholders of record, without payment of brokerage fees, commissions, or service charges, to reinvest all or part of any Common Stock dividends in additional shares of common stock and make optional cash purchases of such shares. Shares of Citicorp common stock delivered under the Dividend Reinvestment and Common Stock Purchase Plan may be sourced from authorized but unissued shares, treasury shares or purchased in the open market. Under the plan, shares are sold at a discount of 3% below current market prices (as defined in the plan) when purchased through reinvestment of dividends. Optional cash purchases of \$100 to \$5,000 per month could also be made at a discount of up to 2.5% below current market prices (as defined in the plan). In January 1995, Citicorp modified the plan to eliminate discounts on both dividend reinvestments and optional cash purchases for all amounts received after February 28, 1995.

At December 31, 1994, shares were reserved for issuance as follows: on conversion of preferred stock, 149.9 million shares; under the Savings Incentive Plan, 3.7 million market value shares; under the 1983 Stock Option Plan (including options which have been granted in tandem), a maximum of 4.3 million shares, if issued at book value; under the 1994 Stock Purchase million shares; under the Dividend Reinvestment and Common Stock Purchase Plan, 12.1 million shares; under the Director's Deferred Compensation Plan, 0.1 million shares; and under the Executive Incentive Compensation Plan (under which treasury shares have been reserved primarily in tandem), a maximum of 0.8 million shares, if issued at market value, and a maximum of 0.5 million shares, if issued at book value. Shares of Citicorp common stock delivered under each of the Savings Incentive, Stock Incentive, and Stock Purchase Plans are sourced from authorized but unissued shares or treasury shares. Since January 1, 1995, shares of Citicorp common stock delivered under the Savings Incentive Plan have been purchased in the open market to fulfill plan share requirements.

Citicorp suspended the dividend on its common shares on October 15, 1991 and resumed paying common dividends on April 18, 1994.

#### **6. FEES AND COMMISSIONS**

Trust, agency, and custodial fees included in fees and commissions were \$946 million in 1994, \$785 million in 1993, and \$666 million in 1992.

#### 7. EMPLOYEE BENEFITS

Following are descriptions of Citicorp's principal employee benefit plans. Certain of these plans permit options or subscriptions to purchase, or elections to invest in, either market value or book value shares of Citicorp. Subsequent to December 31, 1987, no further options are granted, subscription agreements entered into, or new investment elections permitted for the purchase of book value shares.

#### **Pension Plans**

Citicorp has several non-contributory defined benefit pension plans covering substantially all U.S. employees. Retirement benefits for the U.S. plans are based on years of credited service, the highest average compensation (as defined), and the primary social security benefit. While the qualified U.S. plans are adequately funded, it is Citicorp's policy to fund these plans to the extent contributions are tax-deductible. Non-qualified U.S. plans are not funded since contributions to these plans are not tax-deductible.

The following table summarizes the components of net pension expense (income) recognized in Citicorp's consolidated statement of income for its U.S. pension plans.

In Millions of Dollars	1994	1993	1992
Cost of Benefits Earned During the Year	\$108	\$ 92	\$ 84
Interest Cost on Projected Benefit Obligation	146	129	115
Actual Return on Plan Assets	15	(239)	(121)
Net Deferral and Amortization	(220)	31	(72)
Curtailment Gains <sup>(1)</sup>			(19)
Net Pension Expense (Income)	\$ 49	\$ 13	\$(13)

<sup>(1)</sup> During 1992, Citicorp recognized curtailment gains for the impact on its principal U.S. plan of employee terminations resulting from restructurings and sales of businesses. The curtailment gains represent a decrease in the projected benefit obligation, net of the related recognition of certain previously deferred items.

The expected long-term rate of return on assets used in determining net pension expense (income) for the U.S. pension plans was 8.75% in 1994, 9.5% in 1993, and 10.0% in 1992. The transition net asset is being amortized over a 14-year period, with 5 years remaining at December 31, 1994.

Citicorp has various defined benefit pension and termination indemnity plans covering employees outside the United States. The benefit formulas and funding strategies vary reflecting local practices and legal requirements.

The following table summarizes the components of net pension expense recognized in Citicorp's consolidated statement of income for its significant pension plans outside the United States.

In Millions of Dollars	1994	1993	1992
Cost of Benefits Earned During the Year	\$ 47	\$ 40	\$ 33
Interest Cost on Projected Benefit Obligation	54	47	37
Actual Return on Plan Assets	(8)	(85)	(43)
Net Deferral and Amortization	(27)	62	20
Net Pension Expense	\$ 66	\$ 64	\$ 47

For funded pension plans outside the U.S., the expected long-term rate of return on assets used in determining net pension expense (excluding highly inflationary countries) ranged from 6.0% to 12.0% in 1994, from 6.0% to 10.0% in 1993, and from 6.0% to 10.5% in 1992.

The table on the following page provides the funded status and amounts recognized in Citicorp's consolidated balance sheet at December 31, 1994 and 1993 for its U.S. pension plans and its significant pension plans outside the United States.

		U.S. Plans			Plans U	utside the U.S.
In Millions of Dollars at Year-End	1994	1993		1994	1	993
4	Assets Exceed Accumulated Benefits	Assets Exceed Accumulated Benefits	Assets Exceed Accumulated Benefits	Benefits	Assets Exceed Accumulated Benefits	Accumulated Benefits Exceed Assets
Plan Assets at Fair Value <sup>(1)</sup>	\$2,234	\$2,311	\$548	\$ _	\$450	\$ 2
Actuarial Present Value of Benefits for Service Rendered to Dat Vested Benefits Based on Salaries to Date Additional Benefits for Unvested Participants	e: 1,194 206	1,195 156	<b>344</b> 52		246 52	150 24
Accumulated Benefits Based on Salaries to Date Additional Benefits Based on Estimated Future Salary Levels	1,400 438	1,351 622	396 146		298 130	174 75
Projected Benefit Obligation <sup>(2)</sup>	1,838	1,973	542	264	428	249
Projected Benefit Obligation (in Excess of) or Less than Plan Assets Unrecognized Prior Service Cost Unrecognized Net Actuarial (Gain) or Loss Unamortized Transition Net (Asset) or Obligation Adjustment Required to Recognize Minimum Liability	396 12 137 (91) (4)	338 13 267 (111) (12)	6 13 (26 51		22 13 (32) 35	(247) — 2 46 (6)
Prepaid Pension Cost (Pension Liability) Included In Consolidated Balance Sheet	\$ 450	\$ 495	\$ 44	\$(233)	\$ 38	\$(205)

(1) For U.S. plans, plan assets are primarily listed stocks, commingled funds and fixed income securities.
(2) The projected benefit obligation for U.S. plans includes non-qualified plans, which are not funded, of \$136 million at year-end 1994 and \$126 million at year-end 1993.

The weighted-average discount rate used in determining the actuarial present value of the projected benefit obligation for the U.S. plans was 8.5% at year-end 1994 and 7.5% at year-end 1993, reflecting the approximate yield on high quality fixed-income securities taking into account the duration of the projected benefit obligation. The assumed rate of increase in future compensation levels for the U.S. plans was 5.5% at year-end 1994 and 5.25% at year-end 1993.

For pension plans outside the U.S., the discount rates used in determining the actuarial present value of the projected benefit obligation (excluding highly inflationary countries) ranged from 5.0% to 11.0% at year-end 1994 and from 4.5% to 10.0% at year-end 1993. The assumed rate of increase in future compensation levels for pension plans outside the U.S. (excluding highly inflationary countries) ranged from 4.0% to 9.0% at year-end 1994 and 1993.

## **Postretirement Health Care and Life Insurance Plans**

Citicorp offers postretirement health care and life insurance benefits to all eligible U.S. retired employees. U.S. retirees share in the cost of their health care benefits through copayments, service-related contributions and salary-related deductibles. Retiree life insurance benefits are non-contributory.

Prior to 1993, these benefits were funded solely from the general assets of Citicorp. Contributions of \$13 million in July 1994 and \$44 million in December 1993 were made to a retiree health care benefit fund. Citicorp's policy is to fund retiree health care and life insurance benefits to the extent such contributions are

Effective January 1, 1993, Citicorp adopted SFAS No. 106 for benefits provided in the U.S., which requires employers to recognize the cost of certain postretirement benefits during the periods employees render service, with all such costs being recognized by the full eligibility date. Citicorp had previously recognized these costs when paid.

The following table summarizes the components of net postretirement benefit expense recognized in Citicorp's consolidated statement of income for its U.S. plans.

In Millions of Dollars	1994	1993
Cost of Benefits Earned During the Year	\$ 9	\$ 8
Interest Cost on Accumulated Postretirement Benefit		
Obligation	30	29
Actual Return on Plan Assets	_	
Net Deferral and Amortization	(4)	
Amortization of Unrecognized Transition Obligation	21	20
Net Postretirement Benefit Expense	\$56	\$57

The expected long-term rate of return on assets used in determining net postretirement benefit expense was 8.75% in 1994 and 9.5% in 1993. The transition obligation is being amortized over a period of up to 20 years with 18 years remaining at December 31, 1994. U.S. postretirement benefit expense for 1992, which was recognized when paid, was \$20 million.

The table on the following page provides the funded status and December 31, 1994 and 1993 for its U.S. plans.

In Millions of Dollars	1994	1993
Plan Assets at Fair Value; Primarily Listed Stocks, Commingled Funds and Fixed Income Securities	<u>\$ 57</u>	\$ 44
Accumulated Postretirement Benefit Obligation Attributable to:		
Current Retirees	254	254
Active Employees Eligible for Full Benefits	56	59
Active Employees Not Eligible for Full Benefits	79	87
Total Accumulated Postretirement Benefit Obligation	389	400
Accumulated Postretirement Benefit Obligation		
in Excess of Plan Assets	(332)	(356)
Unrecognized Prior Service Cost	(2)	
Unrecognized Net Actuarial Loss	12	27
Unrecognized Transition Obligation	317	338
Prepaid Postretirement Benefit Cost (Postretirement Benefit Liability)		
Included in Consolidated Balance Sheet	\$ (5)	\$ 9

The weighted-average discount rate used in determining the actuarial present value of the accumulated postretirement benefit obligation was 8.5% at year-end 1994 and 7.5% at year-end 1993. The assumed rate of increase in future compensation levels was 5.5% at year-end 1994 and 5.25% at year-end 1993.

In determining the December 31, 1994 and 1993 accumulated postretirement benefit obligation, the assumed weighted-average health care cost increase in 1995 and 1994 was 12% and 15%, respectively, for retirees younger than age 65 and 9% and 12%, respectively, for retirees who are 65 or older. These rates are assumed to decrease gradually so that by 2001 the rates would be 6% for those younger than age 65 and 5% for those who are age 65 or older, and would remain at that level thereafter. Separate health care cost trend rates were used for those age 65 and older to reflect the cost controls imposed by Medicare. As an indicator of sensitivity, increasing the assumed health care cost trend rate by 1% in each year would have increased the accumulated postretirement benefit obligation as of December 31, 1994 by \$20 million and the aggregate of the benefits earned and interest components of 1994 net postretirement benefit expense by \$3 million.

Retiree health care and life insurance benefits are provided to certain employees outside the U.S. Currently, the cost of providing these benefits is recognized as paid. Citicorp will adopt SFAS No. 106 for its non-U.S. plans on January 1, 1995 and will amortize the transition obligation consistent with the U.S. plans. Adoption of the new standard for non-U.S. plans is not expected to have a material effect on net income.

## **Postemployment Disability and Similar Benefit Plans**

Effective January 1, 1994, Citicorp adopted SFAS No. 112, under which Citicorp recognizes the estimated cost of disability and similar benefits provided to former or inactive employees when an event occurs indicating payment of benefits is probable. These costs were previously recognized as paid or funded. The adoption of the new standard as of January 1, 1994 resulted in a pretax charge of \$95 million (\$56 million after tax), which is reported on the consolidated statement of income as the cumulative effect of an accounting change.

## **Savings Incentive Plan**

Under the Savings Incentive Plan, eligible employees receive awards equal to 3% of their covered salary. Employees have the option of receiving their award in cash or deferring some or all of it in various investment funds. Citicorp grants an additional award equal to the amount elected to be deferred by the employee. Several investment options are available, including Citicorp market value shares. Market value shares delivered under the Savings Incentive Plan may be sourced from authorized but unissued shares, treasury shares or purchased in the open market. The expense associated with the plan amounted to \$89 million in 1994, \$86 million in 1993, and \$89 million in 1992.

#### **Stock Incentive Plan**

The 1988 Stock Incentive Plan (the "1988 Plan") provides for the issuance of options to purchase shares of Citicorp common stock or shares of Class B common stock at prices not less than 50% of the market value at the date of grant, incentive stock options, stock appreciation rights, restricted stock, or performance unit awards, any of which may be granted singly, in combination or in tandem. Shares of Citicorp common stock delivered under the 1988 Plan may be sourced from authorized but unissued shares or treasury shares.

Pursuant to the 1988 Plan, 225,000 shares of restricted stock, with an aggregate market value of \$9.2 million at the date of grant, were awarded in 1994; 45,000 shares of restricted stock, with an aggregate market value of \$1.2 million at the date of grant, were awarded in 1993; and 25,000 shares of restricted stock, with an aggregate market value of \$0.4 million at the date of grant, were awarded in 1992. These shares were awarded to key executives contingent upon their continued employment over periods of up to 11 years.

The value of the restricted shares at the date of grant is recorded as a reduction of surplus and amortized to expense over the restriction period. The expense recognized for all awards amounted to \$5.0 million in 1994, \$4.4 million in 1993, and \$17.8 million in 1992. The higher expense in 1992 reflects a 1991 grant of restricted stock and performance unit awards to a broad group of management employees in lieu of cash compensation.

Under the 1988 Plan and two predecessor plans—the 1983 Stock Option Plan (the "1983 Plan") and the 1973 Stock Option Plan, as extended and amended (the "1973 Plan")—options have been granted to key employees for terms up to 10 years to purchase common stock at not less than the fair market value of the shares at the date of grant. While options granted under the 1983 Plan do not fully expire until 1997, all options granted under the 1973 Plan had expired by the end of 1992. No further options may be granted under the 1983 and 1973 Plans. Based on the terms of the options granted under the 1988 Plan, the 1983 Plan, and the

1973 Plan, generally 50% of the options granted are exercisable beginning on the first anniversary and 50% beginning on the second anniversary of the date of grant.

In addition, the 1983 Plan and 1973 Plan provided for the granting in tandem of options to purchase market value shares at not less than the market value at the date of grant or a proportionate number of book value shares at not less than the book value per share at the date of grant. Such a proportionate number of book value shares was determined based on the ratio of market value to book value per share at the date of grant.

In July 1993 Citicorp provided a key group of its managers with a special supplemental grant of five-year performance-based options to purchase 7,070,000 shares of Citicorp stock at \$31.75 per share, which was equal to the market price on the grant date. During 1994, additional grants of performance-based options to purchase 50,000 shares of Citicorp stock at \$39.25 per share were made and options to purchase 200,000 shares from the 1993 grants were terminated. Fifty percent of the options are exercisable when Citicorp's common stock reaches a market price of \$50 per share, another 25% are exercisable when the stock reaches \$55 and the remaining 25% are exercisable when the stock reaches \$60, provided in each case that the stock price remains at or above the specified level for at least 20 of 30 consecutive trading days. All unexercised performance-based options expire on July 20, 1998. Citicorp measures the cost of these options as the difference between the exercise price and market price in the period in which the shares become exercisable. This cost is being recognized over the vesting period and totaled \$52 million in 1994 and \$23 million in 1993.

At December 31, 1994 and 1993, options to purchase 23,022,142 and 23,837,098 shares, respectively, were exercisable; options to purchase 19,003,545, and 17,904,800 shares, respectively, were granted but not yet exercisable; and 24,689,751, and 32,003,921 authorized but not issued shares, respectively, were available for the granting of options to purchase market value shares or for other forms of stock-related awards.

Additional shares may become available for grant under the 1988 Plan to the extent that presently outstanding options under the 1983 Plan terminate or expire unexercised.

## **Changes in Options and Shares Under Option**

	Number of Shares	Option Price per Share
Shares Under Option <sup>(1)</sup>		
December 31, 1994	42,025,687	\$ 9 to \$46
December 31, 1993	41,741,898	9 to 36
Options Granted		
1994	8,003,970	\$39 to \$46
1993	14,554,800	24 to 36
1992	6,496,450	14 to 21
Options Exercised(1)		
1994	6,681,712	\$14 to \$36
1993	6,140,953	14 to 32
1992	569,135	13 to 20
Options Expired or Terminated <sup>(1)</sup>		
1994	1,038,469	\$14 to \$41
1993	680,510	14 to 32
1992	1,679,963	14 to 32

<sup>(1)</sup> Options granted in tandem are included on the basis that represents the economically preferable alternative to the employee

#### Stock Purchase Plan

The 1994 Stock Purchase Plan, which amends and restates the 1988 Stock Purchase Plan, provides for two types of offerings: fixed-price offerings and periodic purchase offerings. Under fixed-price offerings all eligible employees are permitted to enter into subscription agreements to purchase shares at the fair market value on the date of the agreements. Such shares can be purchased from time to time through the expiration date. There have been no periodic purchase offerings under the Plan. Shares of Citicorp common stock delivered under the Stock Purchase Plan may be sourced from authorized but unissued shares, treasury shares or purchased in the open market.

Agreements aggregating \$365 million for the purchase of shares at \$39.8125 per share were entered into pursuant to a fixed-price offering on June 30, 1994. Under the terms of these agreements 211,324 shares were purchased and agreements aggregating \$9 million were cancelled in 1994. Outstanding agreements, which aggregated \$348 million at December 31, 1994, may be used for the purchase of shares until they expire on September 27, 1996.

On November 29, 1991 agreements for the purchase of shares at \$10.625 per share were entered into pursuant to a fixed-price offering which expired on December 31, 1993. Under the terms of these agreements 2,916 shares, 11,412,985 shares and 9,009,977 shares were purchased in 1994, 1993, and 1992, respectively.

#### **Annual Incentive Plan**

Effective January 1, 1994, Citicorp's Board of Directors and stockholders approved the 1994 Citicorp Annual Incentive Plan. The purpose of this plan is to attract, retain and motivate executives to promote the profitability and growth of Citicorp and to permit a federal income tax deduction for annual awards granted to covered employees. Currently covered employees include the Chairman and next four most highly paid executives. Under the plan, awards can be granted to covered employees in cash, stock or any other form of consideration in either one installment or on a deferred basis. Shares of Citicorp common stock delivered under the Annual Incentive Plan may be sourced from authorized but unissued shares or treasury shares. The aggregate awards were approximately \$6 million for 1994. Prior to 1994, awards to covered employees were granted under the Annual Performance Plan.

#### **Annual Performance Plan**

Under the Citicorp Annual Performance Plan, cash awards may be granted to key employees who have a significant impact on the success of Citicorp. Such cash awards may be paid either in one installment or on a deferred basis. The aggregate awards were approximately \$10 million for 1994, \$15 million for 1993, and \$8 million for 1992.

## **Executive Incentive Compensation Plan**

Under the Executive Incentive Compensation Plan, awards in cash or in market value shares may be made to key employees, payable at the election of the participants, in one installment or on a deferred basis. Shares of Citicorp common stock delivered under the Executive Incentive Compensation Plan may be sourced from authorized but unissued shares or treasury shares. No awards have been made since 1989.

## 8. INCOME TAXES

As discussed in the statement of accounting policies, Citicorp adopted SFAS No. 109 as of January 1, 1993. The cumulative effect of this change in accounting for income taxes, a \$300 million benefit, is reported separately in Citicorp's 1993 consolidated statement of income. Prior-year taxes were not restated.

1994	1993	1992
\$1,189	\$941	\$696
(15)	(10)	(7)
(19)	(13)	(7)
136		-
(41)	_	-
1,269	928	689
(39)		_
	(300)	
\$1,230	\$628	\$689
	\$1,189  (15) 136 (41) 1,269  (39)	\$1,189 \$941  (15) (13)  136 — (41) — 1,269 928  (39) — (300)

## **Components of Total Income Taxes**

In Millions of Dollars	1994	1993	1992
U.S.			
Current			
U.S. Federal	\$ 367	\$ 478	\$ 75
State and Local	145	206	36
	512	684	111
Deferred			
U.S. Federal	(298)	(595)	(23)
State and Local	(1)	(17)	27
	(299)	(612)	. 4
Total U.S.	213	72	115
Foreign (substantially current)	1,056	856	574
	1,269	928	689
Tax Benefit Attributable to Cumulative Effects of Accounting Changes:			
Postemployment Benefits	(39)	_	
Accounting for Income Taxes		(300)	_
Total Income Taxes	\$1,230	\$ 628	\$ 689

Within the total provision, the tax effect of securities transactions amounted to a provision of \$70 million in 1994, \$33 million in 1993, and \$4 million in 1992.

As a U.S. corporation, Citicorp is subject to U.S. taxation currently on all of its foreign pretax earnings if earned by a foreign branch or when earnings are effectively repatriated if earned by a foreign subsidiary or affiliate. In addition, certain of Citicorp's U.S. income is subject to foreign income tax where the payor of such income is domiciled outside the United States. For purposes of disclosure under rules of the Securities and Exchange Commission, foreign pretax earnings approximated \$3,641 million in 1994, \$3,023 million in 1993 and \$2,326 million in 1992.

The tax effects of significant temporary differences are presented below. The net deferred tax asset is included in Citicorp's consolidated balance sheet in other assets and represents the sum of the temporary difference components of those tax jurisdictions with net deductible amounts or tax carryforwards in future years. The net deferred tax liability is included in accrued taxes and other expenses and represents the sum of the temporary difference components of those tax jurisdictions with net taxable amounts in future years.

## **Components of Deferred Tax Balances**

In Millions of Dollars at Year-End	1994	1993
Net Deferred Tax Asset		
Tax Effects of Deductible Temporary		
Differences and Carryforwards:		
Credit Loss Deduction	\$ 1,996	\$ 1,801
Interest Related Items	476	428
Unremitted Foreign Income	946	754
Foreign and State Loss Carryforwards	422	300
Other <sup>(1)</sup>	(93)	511
	3,747	3,794
Tax Effects of Taxable Temporary Differences:		
Lease Financing	680	664
Derivative Products	429	324
Venture Capital	322	. 202
Mortgage Pass-Through Sales	125	156
	1,556	1,346
Net Potential Deferred Tax Assets	2,191	2,448
Valuation Reserve	(511)	(1,120)
Net Deferred Tax Asset	\$ 1,680	\$ 1,328
Net Deferred Tax Liability(2)	\$ 724	\$ 549

(1) Includes deductible temporary differences related to restructuring charges,

depreciation, prepaid items, and other less significant items.

(2) Includes credit losses (\$347 million in 1994, \$226 million in 1993), leasing (\$66 million in 1994, \$131 million in 1993), and other less significant items.

The 1994 net change in the U.S. federal valuation allowance related to deferred tax assets was a decrease of \$629 million consisting of \$150 million relating to a favorable reassessment of future earnings expectations and \$479 million relating to the current year. These amounts are included in the \$299 million U.S. deferred benefit component of total income taxes. The remaining valuation allowance of \$511 million at December 31, 1994 is primarily reserved for specific U.S. federal, state and local, and foreign tax carryforwards or tax law restrictions on benefit recognition in these jurisdictions. Management believes that the realization of the recognized net deferred tax asset of \$1,680 million is more likely than not, based on the expectation that Citicorp will generate the necessary amount and mix of taxable income in future periods. Additionally, Citicorp has carryback ability for approximately \$1,000 million of these deferred tax assets as of December 31, 1994, and also has tax planning strategies available which enhance its abilitiy to utilize these tax benefits.

For the year ended December 31, 1992, deferred income tax expense of \$4 million results from timing differences in the recognition of income and expense for tax and financial reporting purposes. The primary sources of these timing differences were unremitted foreign income, credit loss deductions, interest related items, mortgage pass-through sales, and lease financing transactions.

The following table reconciles the income tax provision on income before taxes and cumulative effects of accounting changes, computed at the applicable U.S. federal statutory tax rate to the provision for taxes on income.

## **Reconciliation of Statutory Tax to Tax Expense**

In Millions of Dollars	1994	1993	1992
Statutory U.S. Federal Tax			
Expense	\$1,614	\$1,001	\$482
Increase (Reduction) in Taxes			
Resulting from:			
Tax-Exempt Interest Income	(14)	(8)	(11)
State and Local Income Taxes, Net			
of U.S. Federal Income Tax Benefit	117	115	42
,Goodwill	14	17	31
Valuation Allowance Change Related to			
Current Year	(479)	(80)	
Taxes on Income of Operations			
Outside the U.S.	86	117	105
Other	1	(21)	4
	1,339	1,141	653
Valuation Allowance Change Related to			
Future Years	(150)	(200)	
Tax Benefits Not Recognized			43
Provision for Taxes on Income	\$1,189	\$ 941	\$696

#### 9. EARWINGS PER SHARE!

			1994		1993	1992(2)
In Millions Except Per Share Amounts	]	On Common and Common Equivalent Shares	Assuming Full Dilution	On Common and Common Equivalent Shares	Assuming Full Dilution	On Common and Common Equivalent Shares
Income Applicable to Common Stock <sup>(3)</sup> Distributed Portion—Dividends Undistributed Portion Before Cumulative Effects of	a	\$ 176	\$ 176	\$ -	\$	\$ — · 497
Accounting Changes Income Applicable to Common Stock Before Cumulative Effects of Accounting Changes Dividends on Conversion Preferred Stock, Series 15 Dividends on Convertible Preferred Stock		3,066	2,890 3,066 93 136	1,600 1,600 93	1,600 1,600 93 136	497 18
Income Applicable to Common Stock Before Cumulative Effects of Accounting Changes, Adjusted Cumulative Effects of Accounting Changes Total	$\begin{array}{c} b \\ c \\ d \end{array}$	3,159 (56) \$3,103	3,295 (56) \$3,239	1,693 300 \$ 1,993	1,829 300 \$ 2,129	515 — \$ 515
Shares Weighted-Average Common Shares Outstanding(4) Common Equivalent Shares:	W	391.2	391.2	375.8	375.8	358.2
Conversion Preferred Stock, Series 15 Other <sup>(5)</sup> Convertible Preferred Stock Convertible Notes		39.9 8.8 —	39.9 9.1 73.1	55.8 9.2 —	55.8 11.6 73.1 0.1	14.9 5.0 —
Shares Applicable to Distributed Portion Book Value Shares Issuable Under Stock Option and Executive Incentive Compensation Plans	е	439.9	513.3	440.8	. 516.4	378.1
Shares Applicable to Undistributed Portion	f	441.7	515.1	443.0	518.5	381.8
Earnings Per Share Distributed Portion Undistributed Portion Before Cumulative Effects of Accounting Changes  (b-a)	ı÷e )÷f	\$ 0.40 6.75	\$ 0.34 6.06	\$ — 3.82	\$ — 3.53	\$ — 1.35
Income Before Cumulative Effects of Accounting Changes Cumulative Effects of Accounting Changes		7.15 (0.12)	6.40 (0.11)	3.82 0.68	3.53 0.58	1.35
Net Income $(a \div e) + ((d-a) - (d-a) $	÷f)	\$ 7.03	\$ 6.29	\$ 4.50	\$ 4.11	\$ 1.35

(1) Refer to statement of accounting policies for a description of the calculations.
(2) The effect of assuming full dilution was not material in 1992. The number of shares issuable on conversion of convertible notes was 0.1 million in 1992 and the related after-tax interest expense was \$0.09 million. The additional common equivalent shares and issuable book value shares for purposes of a fully diluted computation were 2.1 million in 1992. Conversion of the convertible preferred stock, Series 12 and Series 13, was not assumed for purposes of a fully diluted calculation for 1992 as it is anti-dilutive.

(3) For purposes of calculating earnings per share, income applicable to common stock is reduced for dividends on preferred stock and, unless anti-dilutive, for the after-tax dividend equivalents on shares issuable under the Executive Incentive Compensation Plan.

(4) Includes book value shares of 1.1 million in 1994 and 1993 and 1.3 million in 1992.

(5) Includes shares issuable under deferred stock awards and the dilutive effect of stock options and stock purchase agreements computed using the treasury stock method.

## 10. BUSINESS AND GEOGRAPHIC DISTRIBUTION OF REVENUE, **INCOME (LOSS), AND AVERAGE ASSETS**

Citicorp attributes total revenue, income (loss) before taxes and cumulative effects of accounting changes, net income (loss), and average total assets to operations based on the domicile of the customer. U.S. possessions are included in their respective geographic areas.

Because of the integration of global activities, it is not practicable to make a precise separation, and various assumptions must be made in arriving at allocations and adjustments used in presenting this data.

The principal allocations and adjustments are: (1) charges for all funds employed that are not generated locally, calculated on the amount and nature of the assets and based on a marginal cost of funds concept; Citicorp stockholders' equity is treated as generated and earned based on each area's percentage of total assets;

(2) allocation of expenses incurred by one area on behalf of another, including administrative costs, based on methods intended to reflect services provided; (3) allocation of tax expenses and benefits; (4) allocation of the difference between actual net credit losses and the provision for credit losses; and (5) allocation of corporate staff costs (other than those charged to the core businesses) and other corporate items.

No portion of Citicorp's allowance for credit losses is specifically allocated or restricted to any individual loan or group of loans, and the entire allowance is available to absorb any and all credit losses. For the purpose of calculating the accompanying geographic data, the amounts attributable to operations outside the U.S. are based upon year-end allowance amounts of \$1,800 million for 1994, \$1,299 million for 1993, and \$1,082 million for 1992, and credit loss provision amounts of \$561 million for 1994. \$859 million for 1993, and \$882 million for 1992.

### Business and Geographic Distribution of Revenue, Income (Loss), and Average Assets

			Revenue(1) Millions	and Cumulative Effects of Accounting Changes \$ Millions				Net Incor	Average Assets <sup>(2)</sup> \$ Billions			
	1994	1993(3	1992(8)	1994	1993(8)	1992(3)	1994	1993(3)	1992(3)	1994	1993 <sup>(3)</sup>	1992(3)
<b>Business Distribution</b>												
Global Consumer	\$10,386	\$ 9,494	\$ 9,172	\$2,617	\$ 1,594	\$ 1,119	\$1,788	\$1,165	\$ 819	\$107	\$100	\$106
Global Finance	5,496	6,011	5,302	2,088	2,273	1,445	1,404	1,613	1,070	139	109	96
North America Commercial Real Estate	~. 81	(21)	(60)	(490)	(1,017)	(2,106)	(298)	(635)	(1,325)	8	12	14
Cross-Border Refinancing Portfolio	205	114	194	245	88	419	221	85	402	3	3	4
Corporate Items	580	477	1,013	151	(78)	541	307	(309)	(244)	4	4	6
	16,748	16,075	15,621	4,611	2,860	1,418	3,422	1,919	722	261	228	226
Cumulative Effects of												
Accounting Changes <sup>(4)</sup>							(56)	300				
Total ,	\$16,748	\$16,075	\$15,621	\$4,611	\$ 2,860	\$ 1,418	\$3,366	\$2,219	\$ 722	\$261	\$228	\$226
Geographic Distribution												
United States	\$ 8,488	\$ 8,100	\$ 8,180	\$1,956(6)	\$ 405(5)	\$ (722)(6	\$1,710	\$ 659	\$ (544)	\$119	\$111	\$120
Western Europe	2,795	3,120	2,869	452	776	230	258	529	95	53	42	41
Other(6)	450	432	356	(91)	(175)	(367)	(51)	(107)	(256)	14	13	10
Total North America, Europe and												
Japan	11,733	11,652	11,405	2,317	, 1,006	(859)	1,917	1,081	(705)	186	166	171
Latin America <sup>(7)</sup>	2,162	1,913	2,080	970	819	1,346	672	519	924	27	22	19
Asia/Pacific	2,306	2,002	1,718	979	711	686	582	471	380	41	34	31
Other <sup>(8)</sup>	547	508	418	345	324	245	195	148	123	7	6	5
Total Emerging Economies	5,015	4,423	4,216	2,294	1,854	2,277	1,449	1,138	1,427	75	62	55
Total	\$16,748	\$16,075	\$15,621	\$4,611	\$ 2,860	\$ 1,418	\$3,366	\$2,219	\$ 722	\$261	\$228	\$226

(1) Includes net interest revenue and fees, commissions and other revenue.

(2) 1994 reflects the effect of adopting PASB Interpretation No. 39, as of January 1, 1994.
(3) Reclassified to conform to the 1994 presentation.
(4) Represents cumulative effects of adopting SPAS No. 112 as of January 1, 1994 and SPAS No. 109 as of January 1, 1998.
(5) Includes approximately \$41 million in 1994, \$22 million in 1993, and \$35 million in 1992 of tax-exempt income, reducing the federal income tax provision.

Primarily Japan and Canada

(7) Primarily Mexico, the Caribbean, Central and South America.(8) Primarily Central and Eastern Europe, Middle East and Africa.

#### 11. COMMITMENTS AND CONTINGENT LIABILITIES

Citicorp and its subsidiaries are obligated under a number of noncancelable leases for premises and equipment. Minimum rental commitments on non-cancelable leases are in the aggregate \$2.3 billion, and for each of the five years subsequent to December 31, 1994, are \$384 million (1995), \$323 million (1996), \$291 million (1997), \$254 million (1998), and \$279 million (1999). The minimum rental commitments do not include minimum sublease rentals under non-cancelable subleases of \$127 million. Most of the leases have renewal or purchase options and escalation clauses. Rental expense was \$574 million in 1994 net of \$68 million sublease rental income, \$550 million in 1993 net of \$60 million sublease rental income, and \$586 million in 1992 net of \$39 million sublease rental income.

At December 31, 1994, certain investment securities, trading account assets, and other assets with a carrying value of \$10.9 billion were pledged as collateral for borrowings, to secure public and trust deposits, and for other purposes.

Various legal proceedings are pending against Citicorp and its subsidiaries. Citicorp management considers that the aggregate liability, if any, resulting from these proceedings will not be material to Citicorp's financial position or results of operations.

# 12. FUTURE IMPACT OF RECENTLY ISSUED ACCOUNTING

In May 1993, the FASB issued SFAS No. 114, "Accounting by Creditors for Impairment of a Loan," which Citicorp will adopt in 1995. SFAS No. 114 applies to loans other than groups of smallerbalance homogeneous loans that are collectively evaluated for impairment (generally consumer loans). The standard requires that impairment of such a loan be measured generally based on the present value of expected future principal and interest cash flows, discounted at the loan's effective interest rate, and established as a valuation allowance related to the impaired loan. Under SFAS No. 114, a loan is considered impaired when, based on current information and events, it is probable that a creditor will be unable to collect all amounts due. Presently, credit losses on all loans are accounted for through the allowance for credit losses, which is maintained at a level adequate to absorb losses inherent in the portfolio. Citicorp has determined that the adoption of SFAS No. 114 will not result in an adverse impact. In addition, upon adoption of SFAS No. 114, in-substance foreclosures will be characterized as loans rather than OREO.

### 13. STOCKHOLDER'S EQUITY OF CITIBANK, N.A.

Authorized capital stock of Citibank was 40 million shares at December 31, 1994 and 1993.

## **Changes in Stockholder's Equity**

In Millions of Dollars	1994	1993	1992
Balance at Beginning of Year	\$11,148	\$ 9,047	\$7,945
Additions			
Net Income	1,962	1,564	- 22
Contributions from Parent Company	651	602	1,188
Net Unrealized Gains Upon Adoption of			
SFAS No. 115	320	-	********
Other Net Additions	61	40	12
	2,994	2,206	1,222
Deductions			
Foreign Currency Translation	(85)	110	158
Change in Net Unrealized Gains on			
Securities Available for Sale	100		
Net Write-off (Amortization) of			
Intangibles Associated with			
Acquisition and Disposition of			
Subsidiaries and Affiliates	(13)	(5)	(38)
	2	105	120
Balance at End of Year	\$14,140	\$11,148	\$9,047

The contributions from the Parent Company were primarily in the form of cash in 1994 and 1993 and were in the form of cash and the shares of a subsidiary in 1992.

Citibank charges retained earnings with the amount of good-will associated with investments by Citibank in subsidiaries and affiliates to the extent that the investment exceeded the fair market value of identifiable net assets at the time of acquisition. In accordance with generally accepted accounting principles, such charges are not reflected in the Citicorp financial statements, and the related amounts, net of amortization, aggregating \$104 million, \$110 million, and \$121 million, at December 31, 1994, 1993, and 1992, respectively, are included in other assets in the Citicorp consolidated balance sheet. Citicorp's equity investment in Citibank amounted to \$14,244 million, \$11,258 million, and \$9,168 million at December 31, 1994, 1993, and 1992, respectively.

### 14. CITICORP (PARENT COMPANY ONLY)

The Parent Company is a legal entity separate and distinct from Citibank, N.A. and its other subsidiaries and affiliates. There are various legal limitations on the extent to which Citicorp's banking subsidiaries may extend credit, pay dividends or otherwise supply funds to Citicorp. The approval of the Office of the Comptroller of the Currency is required if total dividends declared by a national bank in any calendar year exceed net profits (as defined) for that year combined with its retained net profits for the preceding two years. In addition, dividends for such a bank may not be paid in excess of the bank's undivided profits. State-chartered bank subsidiaries are subject to dividend limitations imposed by applicable state law.

Citicorp's national and state-chartered bank subsidiaries can declare dividends to their respective parent companies in 1995, without regulatory approval, of approximately \$4.2 billion, adjusted by the effect of their net income (or net loss) for 1995 up to the date of any such dividend declaration. In determining whether and to what extent to pay dividends, each bank subsidiary must also consider the effect of dividend payments on applicable risk-based capital and leverage ratio requirements as well as policy statements of the federal regulatory agencies that indicate that banking organizations should generally pay dividends out of current operating earnings. Consistent with these considerations, Citicorp estimates that its bank subsidiaries can distribute dividends to Citicorp, directly or through their parent holding company, of approximately \$2.6 billion of the available \$4.2 billion, adjusted by the effect of their net income (loss) up to the date of any such dividend declaration.

Citicorp also receives dividends from its nonbank subsidiaries. These nonbank subsidiaries are generally not subject to regulatory restrictions on their payment of dividends except that the approval of the Office of Thrift Supervision may be required if total dividends declared by a savings association in any calendar year exceed amounts specified in that agency's regulations.

Condensed Statement of Inc.	Omo

In Millions of Dollars	Citicorp (Par 1994	ent Compai 1993	ny Only) 1992
Revenue			
Dividends from Subsidiary Bank	\$ 100	\$ 120	\$ 290
Dividends from Subsidiaries			
Other Than Banks	900	586	460
Interest from Subsidiaries	579	491	613
Other Revenue <sup>(1)</sup>	36	10	52
	1,615	1,207	1,415
Expense			
Interest on Other Borrowed Funds	102	80	110
Interest and Fees Paid to Subsidiaries	111	173	196
Interest on Long-Term Debt and			
Subordinated Capital Notes(2)	730	724	914
Other Expense	21	39	84
	964	1,016	1,304
Income Before Taxes, Cumulative			
Effect of Accounting Change			
and Equity in Undistributed			
Income of Subsidiaries	651	191 .	111
Income Tax Benefit—Current	132	164	225
Cumulative Effect of			
Accounting Change	_	(20)	_
Equity in Undistributed Income			
of Subsidiaries, Before Cumulative Effects			
of Accounting Changes of Subsidiaries	2,639	1,564	386
Income Before Cumulative			
Effects of Accounting Changes			
of Subsidiaries	3,422	1,899	722
Equity in Cumulative Effects of		000	
Accounting Changes of Subsidiaries	(56)	320	
Net Income	\$3,366	\$2,219	\$ 722

- (1) Includes net securities gains (losses) of \$2 million, \$(9) million, and \$(28) million in 1994, 1993, and 1992, respectively.
  (2) Includes interest on long-term debt of \$643 million, \$623 million, and \$809 million in 1994, 1993, and 1992, respectively.

### **Condensed Balance Sheet**

	Citicorp (Pare	ent Company Only)
In Millions of Dollars	December 31, 1994	December 31, 1993
Assets		
Deposits with Subsidiary Banks;		
Principally Interest-Bearing	\$ 2,040	\$ 2,274
Securities <sup>(1)</sup>	759	1,692
Investments in and Advances to		
Subsidiaries Other Than Banks	9,645	8,020
Investments in and Advances to		
Citibank, N.A. and Other		
Subsidiary Banks	21,074	16,967
Other Assets	546	528
Total	\$34,064	\$29,481
Liabilities and Stockholders' Equity		
Purchased Funds and Other Borrowings	\$ 1,626	\$ 1,105
Advance from Subsidiaries	182	73
Other Liabilities	1,102	1,267
Long-Term Debt and Subordinated		
Capital Notes (Note 1)	13,385	13,083
Stockholders' Equity	17,769	13,953
Total	\$34,064	\$29,481

(1) Represents available for sale securities at December 31, 1994, and includes held to maturity and available for sale securities of \$1,554 million and \$138 million, respectively, at December 31, 1993. Fair values at December 31, 1993 were \$1,554 million and \$158 million, respectively.

#### **Condensed Statement of Cash Flows**

Condensed Statement of Cash Fl	ows		(Da	mant Cam	m ~~	a. Omla. 1
In Millions of Dollars		1994	) (Fa	rent Com 1993		1992
Cash Flows from Operating Activities Net Income	\$	3,366	\$	2,219	\$	722
Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities:		<del></del>				
Equity in Undistributed Income of Subsidiaries, Before Cumulative Effects of Accounting Changes of						
Subsidiaries Equity in Cumulative Effects of Accounting Changes of		(2,639)		(1,564)		(386)
Subsidiaries Other, Net		56 (220)		(320) (131)		— 132
Total Adjustments		(2,803)		(2,015)		(254)
NET CASH PROVIDED BY OPERATING ACTIVITIES		563		204		468
Cash Flows from Investing Activities						
Securities: Purchases		(5,710)		(6,729)		(5,901)
Sales		2,602		31		239
Maturities Subsidiaries:		4,059		7,816		3,896
Investments and Advances	(2	277,810)	(2	35,477)	(	330,522)
Repayment of Advances Net Decrease in Securities	2	275,214	2	33,124		333,147
Purchased Under Resale						
Agreements			_		_	781
NET CASH (USED IN) PROVIDED BY INVESTING ACTIVITIES		(1,645)		(1,235)	_	1,640
Cash Flows from Financing Activities Purchased Funds and Other Borrowings:						
Proceeds		35,701		68,734		80,159
Repayments Advances from Subsidiaries:	(	(35,178)	(	(68,754)		(80,840)
Proceeds		1,419		1,814		35,836
Repayments Long-Term Debt:		(1,321)		(2,038)		(35,999)
Proceeds		3,065		3,933		2,236
Repayments Preferred Stock:		(2,819)		(4,181)		(3,872)
Proceeds from Issuance		388		654		1,275
Redemption Common Stock Issuance Proceeds		(100) 226		302		119
Dividends Paid	_	(533)		(313)		(216)
NET CASH PROVIDED BY (USED IN) FINANCING ACTIVITIES		848		151	_	(1,302)
Net (Decrease) Increase in Deposits with Subsidiary Banks		(234)		(880)		806
Deposits with Subsidiary Banks at Beginning of Year		2,274		3,154		2,348
DEPOSITS WITH SUBSIDIARY BANKS AT END OF YEAR	\$	2,040	\$	2,274	\$	3,154
Supplemental Disclosure of						
Cash Flow Information						
Cash Paid During the Year for: Interest	\$	779	\$	999	\$	987
Income Taxes		785		669		42

# **FINANCIAL STATISTICS**

QUARTERLY FINANCIAL INFORMATION												(	Sitico	rp and S	ubsi	diaries
In Millions of Dollars Except Per Share Amounts								1994	_							1993
		4th		3rd		2nd		lst		4th		3rd		2nd		1st
Net Interest Revenue Fees, Commissions,	\$	2,322	\$	2,346	\$	2,158	\$	2,085	\$	2,007	\$	1,983	\$	1,853	\$	1,847
and Other Revenue		2,190		1,979	_	1,892	_	1,776	_	2,145(1)		2,087		2,115	_	2,038
<b>Total Revenue</b> Provision for		4,512		4,325		4,050		3,861		4,152		4,070	1	3,968		3,885
Credit Losses Operating Expense	_	558 2,723	_	436 2,630		472 2,456		415 2,447		571 3,021 <sup>(2)</sup>		625 2,574		715 2,494	_	689 2,526
Income Before Taxes and Cumulative Effect of Accounting Changes Income Taxes®		1,231 189		1,259 365		1,122 245		999		560 (15)		871 343		759 313		670 300
Income Before Cumulative Effect of Accounting Changes Cumulative Effects of Accounting Changes(4)		1,042		894		877		609 (56)		575		528		446		370 300
Net Income	\$	1,042	\$	894	\$	877	š	553	\$	575	\$	528	\$	446	\$	670
Earnings Per Share(5)																
On Common and Common Equivalent Shares Before Accounting Changes After Accounting Changes(4) Assuming Full Dilution	***	2.20 2.20	\$	1.87 1.87	\$	1.83 1.83	\$	1.24 1.11	\$	1.16 1.16	\$	1.06 1.06	\$	0.88 0.88	\$	0.71 1.38
Before Accounting Changes After Accounting Changes(4)	\$	1.95 1.95	\$	1.67 1.67	\$	1.64 1.64	\$	1.12 1.01	\$	1.06 1.06	\$	0.97 0.97	\$	0.82 0.82	\$	0.67 1.24
Cash Dividends Declared <sup>(0)</sup> Preferred Stock Common Stock	\$	91 59	\$	89 59	\$	91 58	\$	87	\$	86	\$	78	\$	75	\$	73
Common Stock, Per Share	\$	0.15	\$	0.15	\$	0.15	\$	-	\$	-	\$	_	\$	_	\$	
Total Assets <sup>(7)</sup>	\$2	50,489	\$2	53,149	\$2	254,246	\$2	41,096	\$2	16,574	\$2	21,307	\$2	16,285	\$2	17,157
Common Stock Price Range <sup>(8)</sup> High Low	\$	47% 40	4 \$	45 40	\$	417 363		43¾ 36¾	\$	39¾ 33⅓	\$	38% 30	\$	30% 25%	\$	297 201
Close		418	/8	421	2	397	8	371/2		367/8		381/8		301/8		291/

<sup>(1)</sup> Includes \$179 million of business writedowns, primarily related to Quotron.
(2) Includes restructuring charges of \$425 million.
(3) Includes valuation allowance change related to future years of \$150 million in the 1994 second quarter and \$200 million in the 1993 fourth quarter. Includes valuation allowance change related to current year of \$258 million in the fourth quarter, \$124 million in the third quarter, \$50 million in the second quarter of 1994; and \$55 million in the fourth quarter, and \$20 million in the first quarter of 1994; and \$55 million in the fourth quarter, and \$25 million in the second quarter of 1993. See Notes 7 and 8 to the consolidated financial statements.
(5) See Note 9 to the consolidated financial statements.
(6) Citicorp suspended the dividend on its common shares on October 15, 1991 and resumed paying common dividends on April 18, 1994.
(7) 1994 periods reflect the effect of adopting FASB Interpretation No. 39, as of January 1, 1994.
(8) Based on the New York Stock Exchange composite listing.

#### RATIOS

	1994	1993	1992
Return on Total Assets <sup>(1)</sup> (2)			
Income Before Cumulative			
Effects of Accounting Changes	1.31%	.84%	.32%
Net Income	1.29%	.97%	.32%
Return on Common Stockholders'			
Equity <sup>(3)(4)</sup>			
Income Before Cumulative			
Effects of Accounting Changes	26.3%	17.7%	6.5%
Net Income	25.8%	21.1%	6.5%
Return on Total Stockholders' Equity <sup>(4)(5)</sup>			
Income Before Cumulative			
Effects of Accounting Changes	21.8%	15.3%	7.2%
Net Income	21.4%	17.7%	7.2%
Average Common Stockholders' Equity			
as a Percentage of Average			
Total Assets <sup>(2)(4)</sup>	4.47%	3.95%	3.39%
Average Total Stockholders' Equity			
as a Percentage of Average			
Total Assets <sup>(2)(4)</sup>	6.02%	5.48%	4.45%
Dividends Per Common Share as a			
Percentage of Income			
Per Common Share <sup>(6)</sup>			
Income Before Cumulative			
Effects of Accounting Changes	7.03%	_	_
Net Income	7.15%		

(1) Based on net income as a percentage of average total assets.
(2) 1994 reflects the effect of adopting FASB Interpretation No. 39.
(3) Based on net income less total preferred stock dividends as a percentage of average common stockholders' equity.
(4) 1994 reflects the effect of adopting SFAS No. 115.
(5) Based on net income less redeemable preferred stock dividends as a percentage of average total stockholders' equity.
(6) On October 15, 1991, Citicorp suspended the dividend on its common shares and resumed paying dividends on April 18, 1994.

10-K CROSS-REFERENCE INDEX

This Annual Report and Form 10-K incorporate into a single document the requirements of the accounting profession and the Securities and Exchange Commission, including a comprehensive explanation of 1994 results.

Certain statistical data required by the Securities and Exchange Commission is included on pages 74 through 83.

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<sup>\*</sup>Citicorp's 1995 Proxy Statement is incorporated herein by reference. Such incorporation by reference shall not include the information referred to in Item 402(a)(8) of Regulation S-K.

# **FINANCIAL DATA SUPPLEMENT**

# AVERAGE BALANCES AND INTEREST RATES, Taxable Equivalent Basis (1)(2)

(Net of Unearned Income)(3)	Consumer Loans In U.S. Offices In Offices Outside the U.S. <sup>(4)</sup> Total Consumer Loans Commercial Loans In U.S. Offices Commercial and Industrial Mortgage and Real Estate Loans to Financial Institutions	Average Volume \$ 44,290 42,555 86,845	Interest . \$ 4,544 5,309 9,853	% Average Rate  10.26 12.48 11.35
(Net of Unearned Income)(3)	In U.S. Offices In Offices Outside the U.S. <sup>(4)</sup> Total Consumer Loans Commercial Loans In U.S. Offices Commercial and Industrial Mortgage and Real Estate	\$ 44,290 42,555 86,845	5,309	10.26 12.48
Income)(a)	In Offices Outside the U.S. <sup>(1)</sup> Total Consumer Loans Commercial Loans In U.S. Offices Commercial and Industrial Mortgage and Real Estate	42,555 86,845 10,284	5,309	12.48
	Total Consumer Loans Commercial Loans In U.S. Offices Commercial and Industrial Mortgage and Real Estate	10,284	9,853	11.35
1	Commercial Loans In U.S. Offices Commercial and Industrial Mortgage and Real Estate			
1	In U.S. Offices Commercial and Industrial Mortgage and Real Estate			
1	Mortgage and Real Estate			
1			770	7.49
1	LOADS TO ETHANCIAL FUSILITIOUS	6,628 438	409 17	6.17 3.88
1	Lease Financing	3.481	238	6.84
	In Offices Outside the U.S. <sup>(4)</sup>	34,397	4,954	14.40
	Total Commercial Loans	55,228	6,388	11.57
	Total Loans	142.073	16,241	11.43
Federal Funds Sold and	In U.S. Offices	14,924	593	3.97
	In Offices Outside the U.S. <sup>(4)</sup>	2,725	2,725	100.00
	Total	17,649	3,318	18.80
Securities(6)	At Cost/Lower of Cost or Market <sup>(6)</sup>		-,	
	In U.S. Offices			
	Taxable	1,962	114	5.81
	Exempt from U.S. Income Tax	0.150	. 904	0.49
	In Offices Outside the U.S. <sup>(4)</sup>	3,173	204	6.43
	Total ,	5,135	318	6.19
	At Fair Value <sup>(6)</sup> In U.S. Offices			
	Taxable	4,263	179	4.20
	Exempt from U.S. Income Tax	1,297	90	6.94
]	In Offices Outside the U.S. <sup>(4)</sup>	7,868	702	8.92
	Total	13,428	971	7.23
	Total Securities	18,563	1,289	6.94
	In U.S. Offices	14,210	862	6.07
Assets	In Offices Outside the U.S. <sup>(4)</sup>	11,214	1,234	11.00
	Total	25,424	2,096	8.24
- YA Y	Principally in Offices Outside the U.S. <sup>(3)(4)</sup>	9,609	895	9.31
	Interest-Earning Assets	213,318	\$23,839	11.18
	Non-Interest-Earning Assets <sup>(7)</sup>	47,686		
÷	Total Assets	\$261,004		
	In U.S. Offices			
Deposits	Savings Deposits <sup>(3)</sup>	\$ 25,935	\$ 545	2.10
	Negotiable Certificates of Deposit Other Time Deposits	$1{,}102$ $10{,}046$	88 558	7.99 5.55
,	In Offices Outside the U.S. <sup>(4)</sup>	98,536	7,805	7.92
	Total	135,619	8,996	6.63
Trading Account	In U.S. Offices	3,052	174	5,70
	In Offices Outside the U.S. <sup>(4)</sup>	1,641	93	5.67
	Total	4,693	267	5.69
Purchased Funds and	In U.S. Offices	25,613	1,238	4.83
Other Borrowings(6)	In Offices Outside the U.S. <sup>(4)</sup>	7,173	2,701	37.66
	Total	32,786	3,939	12.01
	In U.S. Offices	14,240	856	6.01
ordinated Capital Notes <sup>(5)</sup>		2,724	844	30.98
	Total	16,964	1,700	10.02
	Total Interest-Bearing Liabilities	190,062	\$14,902	7.84
	Demand Deposits in U.S. Offices	12,363		
	Other Non-Interest-Bearing Liabilities <sup>(7)</sup> Total Stockholders' Equity	42,878 15,701		
	Total Liabilities and Stockholders' Equity	\$261,004		<del></del>
	Total Electricies and Dioeniologis Equity	Ψ201,00°2		
I INTEREST REVENUE AS A PERCENTAGE OF	In II C Officer(9)	¢101 777	¢ 0 000	3.83
	In U.S. Offices <sup>(9)</sup> In Offices Outside the U.S. <sup>(9)</sup>	\$101,777 111,541	\$ 3,896 5,041	3.83 4.52
TO A TORITON A COCKETO	Total	\$213,318	\$ 8,937	4.19

<sup>(1)</sup> The taxable equivalent adjustment is based on the U.S. federal statutory tax rate of 35% for 1994 and 1993 and 34% for 1992.

(2) Interest rates and amounts include the effects of hedge and risk management activities associated with the respective asset and liability categories.

(3) Loans and interest-bearing deposits in the table above include cash-basis loans and cash-basis bank placements, respectively.

(4) Average rates in offices outside the U.S. may reflect prevailing local interest rates, including the effects of inflation and monetary correction in certain Latin American countries.

(5) Reclassified to conform to the 1994 presentation.

Citicorp and Subsidiaries

		1993		Cui	corp ana suosiaiaries 1992
Average Volume	Interest	% Average Rate	Average Volume	Interest	% Average Rate
\$ 44,549 36,885	\$ 4,325 4,758	9.71 12.90	\$ 53,869 34,979	\$ 5,654 4,753	10.50 13.59
81,434	9,083	11.15	88,848	10,407	11.71
10,279	677	6.59	11,561	782	6.76
8,420 467	405	4.81	10,376	544	5.24
467 3,537	12 266	2.57 7.52	403 3,636	21 308	5.21 8.47
34,871	5,971	17.12	33,123	6,423	19.39
57,574	7,331	12.73	59,099	8,078	13.67
139,008	16,414	11.81	147,947	18,485	12.49
11,733	354	3.02	7,833	275	3.51 65.72
2,105 13,838	2,598 2,952	123.42 21.33	9,534	1,118 1,393	65.73
10,000	as o o o	21.00	0,001	1,000	11.01
4,511	244	5.41	4,888	274	5.61
178 7,269	11 651	6.18 8.96	82 <b>6,37</b> 2	7 574	8.54 9.01
11,958	906	7.58	11,342	855	7.54
1,168	46 —	3.94	1,114	16	1.44
219	4	1.83	272	10	3.68
1,387	50	3.60	1,386	26	1.88
13,345	956	7.16	12,728	881	6.92
13,440 9,910	716 1,772	5.33 17.88	12,185 7,414	733 1,281	6.02 17.28
23,350	2,488	10.66	19,599	2,014	10.28
9,075	1,016	11.20	9,185	1,029	11.20
198,616	\$23,826	12.00	198,993	\$23,802	11.96
29,624			26,808 \$225,801		
\$228,240			\$225,801		
\$ 26,349 1,433 12,569	\$ 491 89	1.86	\$ 26,525	\$ 753	2.84
1,433 12,569	801	6.21 6.37	2,046 18,249	148 1,322	7.23 7.24
89,064	8,416	9.45	86,792	8,235	9.49
129,415	9,797	7.57	133,612	10,458	7.83
2,082 1,509	116 79	5.57 5.24	2,163 752	131 44	6.06 5.85
3,591	195	5.43	2,915	175	6.00
20,074	885	4.41	17,449	908	5.20
6,602	3,270	49.53	6,523	2,506	38.42
26,676	4,155	15.58	23,972	3,414	14.24
16,110 2,725	952 1,022	5.91 37.50	18,612 3,434	1,257 1,023	6.75 29.79
18,835	1,974	10.48	22,046	2,280	10.34
\$178.517	\$16,121	9.03	\$182,545	\$16,327	8.94
11,992 25,220			10,992 22,223		
25,220 12,511			10,041		
\$228,240			\$225,801		
\$ 98,282	\$ 3,396	3.46	\$106,180	\$ 3,573	3.37
100,334	4,309	4.29	92,813	3,902	4.20
\$198,616	\$ 7,705	3.88	\$198,993	\$ 7,475	3.76

<sup>(6) 1994</sup> amounts reflect the effect of adopting SFAS No. 115.
(7) Gross unrealized gains and losses on off-balance sheet trading positions related to the implementation of FASB Interpretation No. 39 in the 1994 period are reported in non-interest-earning assets and non-interest bearing liabilities, respectively.
(8) Savings deposits consist of Insured Money Market Rate accounts, NOW accounts, and other savings deposits.
(9) Includes appropriate allocations for capital and funding costs based on the location of the asset.

# **ANALYSIS OF CHANGES IN NET INTEREST REVENUE**

Taxable Equivalent Basis(1)			1994 vs 1993			1993 vs 1992
		ase (Decrease) ne to Change in:		Incre Di		
In Millions of Dollars	Average Volume	Average Rate	Net Change <sup>(2)</sup>	Average Volume	Average Rate	Net Change <sup>(2</sup>
Loans—Consumer						
In U.S. Offices	\$ (25)	\$ 244	\$ 219	\$ (927)	\$ (402)	\$(1,329)
In Offices Outside the U.S.	711	(160)	551	252	(247)	5
Total	686	84		(675)	(649)	(1,324)
Loans—Commercial						
In U.S. Offices	(118)	192	74	(200)	(95)	(295)
In Offices Outside the U.S.	<u>(80)</u>	(937)	(1,017)	327	<u>(779)</u>	(452)
Total	(198)	<u>(745)</u>	(943)	127	(874)	(747)
Total Loans	488	(661)	(173)	(548)	(1,523)	(2,071)
Federal Funds Sold and Resale Agreements						
In U.S. Offices	110	129	239	122	(43)	79
In Offices Outside the U.S.	677	(550)	127	315	1,165	1,480
Total	<u></u>	(421)	366	437		1,559
Securities	0.11	(0)	0.0	(11)	1.5	4
In U.S. Offices In Offices Outside the U.S.	85 294	(3) (43)	82 251	(11) 74	15 (3)	4 71
				63	. 12	75
Total	<u>379</u>	(46)	333	05		
Trading Account Assets In U.S. Offices	43	103	146	71	(88)	(17)
In O.S. Offices	210	(748)	(538)	445	46	491
Total	253	(645)	(392)	516	(42)	474
Deposits at Interest with Banks						***************************************
Principally in Offices Outside the U.S.	57	(178)	(121)	(12)	(1)	(13)
TOTAL INTEREST REVENUE	\$1,964	\$(1,951)	\$ 13	\$ 456	\$ (432)	\$ 24
Deposits	72,002	+(2,002)			+ ()	
In U.S. Offices	\$ (108)	\$ (82)	\$ (190)	\$ (279)	\$ (563)	\$ (842)
in Offices Outside the U.S.	838	(1,449)	(611)	215	(34)	181
Total	730	(1,531)	(801)	(64)	(597)	(661)
Trading Account Liabilities						
In U.S. Offices	55	3	58	(5)	(10)	(15)
In Offices Outside the U.S.	7	7	14	40	(5)	35
Total	62	10	72	35	(15)	20
Purchased Funds and Other Borrowings						
In U.S. Offices	262	91	353	126	(149)	(23)
In Offices Outside the U.S.	264	(833)	(569)	31	733	764
Total	<u>526</u>	(742)	(216)	157	584	741
Long-Term Debt and Subordinated						
Capital Notes In U.S. Offices	(112)	16	(96)	(158)	(147)	(305)
In Offices Outside the U.S.	(112)	(178)	(178)	(235)	234	(1)
Total	(112)	(162)	(274)	(393)	87	(306)
TOTAL INTEREST EXPENSE	\$1,206	\$(2,425)	\$(1,219)	\$ (265)	\$ 59	\$ (206)
NET INTEREST REVENUE	\$ 758	\$ 474	\$ 1,232	\$ 721	\$ (491)	\$ 230

<sup>(1)</sup> The taxable equivalent adjustment is based on the U.S. federal statutory tax rate of 85% for 1994 and 1993 and 34% for 1992.
(2) Rate/volume variance is allocated based on the percentage relationship of changes in volume and changes in rate to the total "net change."

### LOANS OUTSTANDING

In Millions of Dollars at Year-End	1994	1993	1992	1991	1990
Consumer Loans					
In U.S. Offices					
Mortgage and Real Estate <sup>(1)(2)</sup>	\$ 21,089	\$ 22,719	\$ 26,140	\$ 30,833	\$ 32,824
Installment, Revolving Credit, and Other	29,523	22,490	21,509	26,743	29,984
Lease Financing	32	<u> 152</u>	353	<u>576</u>	806
	50,644	45,361	48,002	58,152	63,614
In Offices Outside the U.S.					
Mortgages and Real Estate(1)	16,830	13,908	12,863	13,124	12,412
Installment, Revolving Credit and Other	29,303	25,355	23,011	21,018	19,919
Lease Financing	732	672	746	890	1,164
	46,865	39,935	36,620	35,032	33,495
	97,509	85,296	84,622	93,184	97,109
Unearned Income	(909)	(942)	(1,169)	(1,645)	(1,973)
Consumer Loans—Net	96,600	84,354.	83,453	91,539	95,136
Commercial Loans					
In U.S. Offices					
Commercial and Industrial <sup>(3)</sup>	10,236	8,969	10,168	11,792	12,831
Mortgage and Real Estate <sup>(1)</sup>	5,616	7,440	9,194	11,452	13,103
Loans to Financial Institutions Lease Financing	297 3,271	269 3,541	271 3,547	528 3,554	414 3,183
nease rinancing					
		20,219	23,180	27,326	29,531
In Offices Outside the U.S.	97 190	00.004	01.000	10.015	10.105
Commercial and Industrial <sup>(3)</sup> Mortgage and Real Estate <sup>(1)</sup>	27,120 1,995	23,624 2,201	21,332 2,657	19,015 4,234	19,125 4,350
Loans to Financial Institutions	3,263	3,123	3,300	3,047	2,617
Governments and Official Institutions	3,265	4,807	5,055	4,881	4,586
Lease Financing	934	800	927	1,150	1,253
	36,577	34,555	33,271	32,327	31,931
	55,997	54,774	56,451	59,653	61,462
Unearned Income	(177)	(161)	(194)	(248)	(290)
Commercial Loans—Net	55,820	54,613	. 56,257	59,405	61,172
Total Loans—Net of Unearned Income	\$152,420	\$138,967	\$139,710	\$150,944	\$156,308

Loans secured primarily by real estate.
 Includes commercial real estate loans related to community banking and private banking activities.
 Includes loans not otherwise separately categorized.

# CASH-BASIS, RENEGOTIATED AND PAST DUE LOANS(1)

In Millions of Dollars at Year-End	1994	1993	1992	1991	1990
Commercial Cash-Basis Loans In U.S. Offices <sup>(2)</sup> In Offices Outside the U.S., Excluding Refinancing Countries <sup>(2)</sup> In Refinancing Countries <sup>(3)</sup>	\$ 972	\$1,744	\$3,169	\$4,211	\$3,797
	413	730	953	1,417	1,340
	104	1,041	1,302	1,734	3,460
Total Commercial Cash-Basis Loans	\$1,489	\$3,515	\$5,424	\$7,362	\$8,597
Commercial Renegotiated Loans <sup>(2)</sup> In U.S. Offices In Offices Outside the U.S. Total Commercial Renegotiated Loans	\$ 563	\$ 641	\$ 267	\$ 67	\$ 27
	155	67	56	17	15
	\$ 718	\$ 708	\$ 323	\$ 84	\$ 42
Consumer Loans on Which Accrual of Interest has been Suspended In U.S. Offices In Offices Outside the U.S. Total Consumer Loans on Which Accrual of Interest has been Suspended	\$1,473	\$1,915	\$2,280	\$2,802	\$2,102
	1,066	948	<u>849</u>	692	<u>576</u>
	\$2,539	\$2,863	\$3,129	\$3,494	\$2,678
Accruing Loans 90 or More Days Delinquent <sup>(4)</sup> In U.S. Offices In Offices Outside the U.S. Total Accruing Loans 90 or More Days Delinquent	\$ 415	\$ 635	\$ 671	\$ 755	\$ 650
	460	421	382	399	437
	\$ 875	\$1,056	\$1,053	\$1,154	\$1,087

Loan commitments and standby letters of credit to North America Commercial Real Estate borrowers or projects experiencing financial difficulties are not included in this table. Refer to discussion on page 31.
 Refer to discussion of cash-basis and renegotiated commercial loans on pages 29 through 31.
 Refer to Cross-Border Refinancing portfolio on page 32.
 Primarily consumer loans. Refer to discussion of consumer loan portfolio on pages 27 and 28.

### **Cross-Border and Non-Local Currency Outstandings** In Countries with Outstandings Exceeding 1% of Total Assets (1)(2)(3)(4)

							1994	1993	1992
			Currence	order and lon-Local cy Claims d Parties	. 1	investments in and Funding of			
In Billions of Dollars at Year-End	Banks	Public Sector	Private Sector	Total	Lo	cal Citicorp Franchises	Total Outstandings	Total Outstandings	Total Outstandings
United Kingdom	\$0.3	\$0.1	\$3.2	\$3.6		\$3.1	\$6.7	\$7.7	\$6.2
Mexico		2.3	0.9	3.2		0.9(5)	4.1	3.9	3.4
Brazil	0.3	2.0	1.0	3.3		0.7(6)	4.0	. 2.4	2.2
Japan	0.1	0.1	1.4	1.6		0.4	2.0	2.8	2.7
Canada	Bullman	0.1	0.8	0.9		0.8	1.7	2.1	2.8

(1) Cross-border and non-local currency outstandings are presented on a regulatory basis and include cross-border and non-local currency claims on third parties (including local-dollar

claims funded with locally generated dollar liabilities) as well as investments in and funding of local Citicorp franchises.

(2) Cross-border and non-local currency claims on third parties (trade, short-term and medium- and long-term claims) include loans, securities, deposits at interest with banks, and other monetary assets, as well as investments in affiliates. Adjustments have been made to assign externally guaranteed outstandings to the country of the guarantor and outstandings for which tangible, liquid collateral is held outside of the obligor's country to the country in which the collateral is held outstandings are assigned to the domicile of the issuer of the securities.

(3) Legally binding cross-border and non-local currency commitments, including irrevocable letters of credit and commitments to extend credit, after adjustments to assign externally guaranteed commitments to the country of the guarantor, amounted to \$5.3 billion in the United Kingdom, \$0.1 billion in Brazil, \$0.9 billion in Japan, and \$0.9 billion in Canada at December 31, 1994. Commitments were less than \$0.1 billion in Mexico.

(4) At December 31, 1994, cross-border and non-local currency outstandings in Argentina (\$2.5 billion), Australia (\$2.2 billion), Singapore (\$2.0 billion), and Japan were between .75% and 1.0% of total assets. At December 31, 1993, the only such countries were Germany (\$2.1 billion), and Argentina (\$2.0 billion), and Argentina (\$1.7 billion).

(5) Includes local currency claims funded with non-local currency liabilities where the funds provider agrees that, in the event their claim cannot be repaid in U.S. dollars or other non-local currency due to a sovereign event, they will accept payment in local currency or wait to receive the non-local currency until such time as it becomes available. Such amounts at December 31, 1994 were \$0.6 billion in Mexico and \$0.3 billion in Brazil.

### **Cross-Border and Non-Local Currency Claims on Third Parties**

In Billions of Dollars at Year-End	Banks	Public Sector	Private Sector	1994 Total	1993 Total	1992 Total
Organization for Economic Cooperation and Development ("OECD")(1) NON-OECD	\$1.5	\$3.7	\$11.0	\$16.2	\$14.6	\$11.7
Latin America (1) (2) (3)	0.4	3.6	3.9	7.9	8.3	7.6
Asia	0.8	0.8	4.6	6.2	5.0	4.1
Other	0.8	1.0	0.5	2.3	2.4	2.1
Total <sup>(4)</sup>	\$3.5	\$9.1	\$20.0	\$32.6	\$30.3	\$25.5

(1) Includes Mexico as an OECD country in 1994 (\$3.2 billion at year-end 1994) and as a non-OECD country in 1993 and 1992 (\$2.6 billion at year-ends 1993 and 1992). Includes medium- and

(1) Includes Mexico as an OLOD country in 1994 (8.2.0 billion at year-end 1994) and as a non-OLOD country in 1995 and 1992 (8.2.0 billion at year-ends 1994 and 1992). Includes fleeling-term claims on the public sector of \$2.0 billion for all periods presented.

(2) Includes \$3.3 billion in Brazil at December 31, 1994 (\$1.8 billion and \$1.6 billion at year-end 1993 and 1992, respectively). Amounts at year-end 1994 include \$2.0 billion of securities received in exchange for outstandings pursuant to the refinancing agreement, as well as subsequent increases in the fair value of available-for-sale securities and higher trade recognized, and New Money Bonds purchased as a result of the refinancing agreement, as well as subsequent increases in the fair value of available-for-sale securities and higher trade and short-term claims.

(3) Includes \$2.2 billion in Argentina at December 31, 1994 (\$1.7 billion and \$1.2 billion at year-end 1993 and 1992, respectively). Amounts at year-end 1994 include \$1.3 billion of local-dollar claims funded by local-dollar liabilities (\$0.9 billion and \$0.6 billion at year-end 1993 and 1992, respectively).

(4) Total amounts include investments in affiliates of \$1.1 billion at December 31, 1994 (\$1.0 billion and \$0.6 billion at year-end 1993 and 1992, respectively).

# **DETAILS OF CREDIT LOSS EXPERIENCE**

In Millions of Dollars	1994	1993	1992	1991	1990
Allowance for Credit Losses at Beginning of Year	\$4,379	\$3,859	\$3,308	\$4,451	\$4,729
Additions	4 004	0.000		0.000	0.000
Provision for Credit Losses	1,881	2,600	4,146	3,890	2,662
Deductions					
Gross Credit Losses					
Consumer <sup>(1)</sup>					
In U.S. Offices	1,120	1,245	1,744	1,670	1,309
In Offices Outside the U.S.	594	504	494	460	369
Commercial					
Mortgage and Real Estate:	200	000	0.0		222
In U.S. Offices	200	333	813	511	228
In Offices Outside the U.S.	48	132	249	314	55
Governments and Official Institutions (in Offices Outside the U.S.)	_	131	40	1,212	534
Loans to Financial Institutions:				101	
In U.S. Offices	-	_	_	171	104
In Offices Outside the U.S.	_	9	2	19	104
Commercial and Industrial:	Eft	140	400	071	071
In U.S. Offices In Offices Outside the U.S.	57	148	408	271	271
In Offices Outside the U.S.	64	175	305	735	470
	2,083	2,677	4,055	5,363	3,340
Credit Recoveries					
Consumer <sup>(1)</sup>					
In U.S. Offices	214	207	189	202	216
In Offices Outside the U.S.	147	132	130	125	102
Commercial					
Mortgage and Real Estate:					
In U.S. Offices	15	48	4		_
In Offices Outside the U.S.	8	8	1	10	-
Governments and Official Institutions (in Offices Outside the U.S.)	240	42	13	10	
Loans to Financial Institutions (in Offices Outside the U.S.)	3	22	10	5	1
Commercial and Industrial:					
In U.S. Offices	64	54	37	12	68
In Offices Outside the U.S.	248	105	95	65	90
	939	618	479	429	477
Net Credit Losses					
In U.S. Offices	1,084	1,417	2,735	2,409	1,524
In Offices Outside the U.S.	60	642	841	2,525	1,339
	1,144		3,576	4,934	
		2,059			2,863
Other-Net <sup>(2)</sup>	39	(21)	(19)	(99)	(77]
Allowance for Credit Losses at End of Year	\$5,155	\$4,379	\$3,859	\$3,308	\$4,451
Net Consumer Credit Losses	\$1,353	\$1,410	\$1,919	\$1,803	\$1,360
As a Percentage of Average Consumer Loans	1.56	1.73	2.16	1.97	1.43
TO BE A CONTINUE OF THE POSITION OF THE POSITI	1.00	1,10	4.10	1.01	1.10
Net Commercial Credit Losses (Recoveries)	(209)	649	1,657	3,131	1,503
As a Percentage of Average Commercial Loans	NM	1.13	2.80	5.13	2.35
0	21112				

<sup>(1)</sup> Consumer credit losses and recoveries primarily relate to installment and revolving credit loans.
(2) Includes foreign exchange effects and net transfers (to) from the reserve for Global Consumer sold portfolios.
NM For 1994 not meaningful as recoveries result in a negative percentage.

LOAN MATURITIES AND SENSITIVITY TO CHANGES IN INTEREST RATE	S
Maturities of the Gross Commercial Loan Portfolio as of December 31, 19	94

In Millions of Dollars	Due Within 1 Year	Over 1 but Within 5 Years	Over 5 Years	Total
In U.S. Offices Commercial and Industrial Loans <sup>(1)</sup> Mortgage and Real Estate <sup>(2)</sup> Loans to Financial Institutions Lease Financing In Offices Outside the U.S.	\$ 3,561 1,968 109 795 25,459	\$ 4,535 3,048 124 1,671 7,638	\$ 2,140 600 64 805 3,480	\$10,236 5,616 297 3,271 36,577
Total	\$31,892	\$ 17,016	\$ 7,089	\$55,997
Sensitivity of Loans Due After One Year to Changes in Interest Rates Loans at Predetermined Interest Rates Loans at Floating or Adjustable Interest Rates Total		\$ 3,058 13,958 \$ 17,016	\$ 1,756 5,333 \$ 7,089	

Includes loans not otherwise separately categorized.
 Loans secured primarily by real estate.

### AVERAGE DEPOSIT LIABILITIES IN OFFICES OUTSIDE THE U.S.

Dollars in Millions		1994		1993		1992
	Average Balance	% Average Interest Rate <sup>(1)</sup>	Average Balance	% Average Interest Rate <sup>(1)</sup>	Average Balance	% Average Interest Rate <sup>(1)</sup>
Banks <sup>(2)</sup>	\$ 12,890	18.89	\$11,978	16.83	\$17,997	11.31
Other Demand Deposits	25,671	2.31	19,553	2.69	17,372	4.36
Other Time and Savings Deposits(2)	66,695	7.16	63,260	9.28	56,865	9.57
Total	\$105,256	7.42	\$94,791	8.88	\$92,234	8.93

### TIME DEPOSITS IN U.S. OFFICES AS OF DECEMBER 31, 1994

In Millions of Dollars (\$100,000 or more)	Certificates of Deposit	Other Time Deposits
Under 3 Months	\$1,279	\$525
Over 3 to 6 Months	393	310
Over 6 to 12 Months	260	45
Over 12 Months	695	176

### **PURCHASED FUNDS AND OTHER BORROWINGS** Original Maturities of Less Than One Year

In Millions of Dollars	1994	1993	1992
Federal Funds Purchased and Securities Sold Under Repurchase Agreements <sup>(1)</sup>			
Amount Outstanding at Year-End	\$12,097	\$ 9,649	\$11,061
Average Outstanding During		40.000	4 7 0 4 4
the Year	24,160	19,806	15,611
Maximum Outstanding at Any	0.0 0 0 0	00.700	157.010
Month End	26,857	20,706	17,016
Commercial Paper(2)(3)	A 1 F00	A 1 00°	A 101
Amount Outstanding at Year-End	\$ 1,520	\$ 1,005	\$ 424
Average Outstanding During	1 000	734	948
the Year	1,938	104	940
Maximum Outstanding at Any Month End	2,269	1,005	1,164
Other Funds Borrowed(4)	2,200	1,000	1,104
Amount Outstanding at Year-End	\$ 7,290	\$ 6,123	\$ 6,635
Average Outstanding During	Ψ 1,200	Ψ 0,140	Ψ 0,000
the Year	6,688	6,135	7.414
Maximum Outstanding at Any	0,000	0,100	-1
Month End	8,157	6.995	8,209

<sup>(1)</sup> Weighted-average interest rate was 4.86% during 1994, 6.08% during 1993, and 5.43% during 1992; 5.36% at year-end 1994, 3.38% at year-end 1993, and 3.10% at year-end 1992. Rates reflect the impact of the local interest rates prevailing in certain Latin American

<sup>(1)</sup> Rates reflect the impact of the local interest rates prevailing in certain Latin American countries.
(2) Primarily consists of time certificates of deposit and other time deposits in denominations of \$100,000 or more.

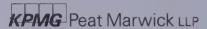
countries.

(2) Weighted-average interest rate was 4.44% during 1994, 3.27% during 1993, and 3.90% during 1992; 5.53% at year-end 1994, 3.31% at year-end 1993, and 3.39% at year-end 1992.

(3) Amounts outstanding at December 31, 1994 and 1993 include \$462 million and \$671 million, respectively of commercial paper issued by The Student Loan Corporation which began issuing commercial paper in November 1993.

(4) Weighted-average interest rate was 40.06% during 1994, 47.71% during 1993, and 34.92% during 1992; 13.51% at year-end 1994, 470.07% at year-end 1993, and 78.41% at year-end 1992. Rates reflect the impact of the local interest rates prevailing in certain Latin American countries. American countries.

#### CONSENT OF INDEPENDENT AUDITORS



Certified Public Accountants

The Board of Directors Citicorp:

We consent to incorporation by reference of our report dated January 17, 1995 relating to the consolidated balance sheets of Citicorp and subsidiaries as of December 31, 1994 and 1993, the related consolidated statements of income, changes in stockholders' equity, and cash flows for each of the years in the three-year period ended December 31, 1994, and the related consolidated balance sheets of Citibank, N.A. and subsidiaries as of December 31, 1994 and 1993, which report appears on page 47 of the 1994 Citicorp Annual Report and Form 10-K, in the following Registration Statements: of Citicorp Nos. 2-47648, 2-58678, 2-82298, 33-21332, 33-21331, 33-41751, 33-52601, and 33-53261 on Form S-8, and Nos. 33-38589, 33-64574, and 33-66094 on Form S-3; and of Citicorp Mortgage Securities, Inc., Citibank, N.A., and other affiliates, No. 33-66222 on Form S-3, and Nos. 33-6979, 33-6358, 33-36313, and 33-34670 on Form S-11.

KPM6 Pero Warmil LLP

New York, New York February 24, 1995

#### REGULATION AND SUPERVISION

Citicorp is a bank holding company within the meaning of the U.S. Bank Holding Company Act of 1956 ("BHC Act"), and is registered as such with, and subject to examination by, the FRB. Citibank, N.A. ("Citibank") is a national bank primarily regulated by the OCC. Citicorp is also regulated by the Office of Thrift Supervision ("OTS"), which is the primary regulator of Citicorp's U.S. savings association subsidiary. The Federal Deposit Insurance Corporation ("FDIC") insures deposits at Citicorp's U.S. depository institution subsidiaries and, in that capacity, also regulates those institutions. See Note 14 to the consolidated financial statements for a discussion of the limitations on the ability of Citicorp's subsidiaries to dividend undistributed earnings to Citicorp.

The earnings of Citicorp are affected by legislation and the actions of various regulatory authorities, including the FRB, the OCC, the FDIC, and the OTS. Citicorp's earnings are also affected by local legislative and administrative bodies in all of the jurisdictions in which Citicorp, Citibank, and their affiliates conduct business. For example, Citibank's credit card and consumer businesses in the United States are subject to numerous federal and state consumer protection laws that impose requirements on the making, enforcement, and collection of consumer loans.

The U.S. federal and state governments may enact laws and amendments to existing laws to regulate further the banking and financial services industries or to reduce finance charges or other fees or charges applicable to such activities. For example, legislative proposals were introduced in Congress in 1994, but not acted upon, that would have imposed restrictions on the ability of U.S. banking organizations to engage in derivatives activities. Citicorp and its subsidiaries are subject to such legislative and administrative developments in all of the jurisdictions in which they conduct business. Accordingly, there can be no assurance as to whether any legislation or regulations will be adopted in the U.S. or its political subdivisions or in any other jurisdiction in which Citicorp conducts businesses that will impose additional limitations on Citicorp's operations or adversely affect its earnings. Citicorp is also affected by decisions of courts in the jurisdictions in which its subsidiaries conduct business.

In addition, U.S. federal law imposes certain restrictions on transactions between Citicorp and its nonbank subsidiaries, on the one hand, and its federally insured depository institutions and their subsidiaries, including Citibank, on the other. Citicorp is subject, with certain exceptions, to provisions of federal law imposing limitations on, and requiring collateral for, extensions of credit by Citibank and other U.S. insured depository institutions to their nonbank affiliates.

Within the U.S., the Riegle-Neal Interstate Banking and Branching Efficiency Act of 1994 (the "Interstate Banking Act") authorizes the FRB to approve an application by a bank holding company to acquire a bank in another state (in addition to acquisitions of failing banks or of banks in states currently authorizing acquisitions by out-of-state holding companies) commencing on September 29, 1995, subject to certain deposit concentration limits and the ability of states to establish minimum age requirements for banks that may be acquired by an out-of-state bank holding company. The Interstate Banking Act also authorizes banks having different home states to merge, subject to certain deposit concentration limits, with the approval of the appropriate federal bank regulatory agency. The merger authority is effective June 1, 1997, unless the home state of one of the banks, prior to that date, enacts a law that expressly prohibits interstate bank mergers, or if a home state of each participating bank expressly permits such mergers prior to that date. The Interstate Banking Act eliminated a restriction that prohibited a national bank, such as Citibank, from establishing a de novo interstate branch; such branching is permissible if the state in which the branch is to be located has expressly permitted any out-of-state bank to branch de novo into that state.

Citicorp may acquire banks, or interests in banks, in other countries, subject to (i) local law, (ii) U.S. laws prohibiting U.S. companies from conducting business in certain countries, and (iii) FRB regulations requiring prior consent of the FRB before investing more than specified amounts in such banks or interests. Citibank is also permitted to establish branches outside the U.S., subject to local law, to U.S. laws prohibiting U.S. companies from conducting business in certain countries, and to FRB regulations requiring prior notice before establishing a branch in a country in which Citibank does not already operate a branch.

Under the BHC Act, a bank holding company is, with limited exceptions, prohibited from (i) acquiring direct or indirect ownership or control of more than 5% of the voting shares of any company that engages in business in the U.S. and is not a bank, or (ii) engaging in any activity other than managing or controlling banks. With the prior approval of the FRB, however, a bank holding company may own more than 5% of the voting shares of a

company engaged in activities that the FRB determines to be so closely related to banking or managing or controlling banks as to be a proper incident thereto. In general, a bank holding company is permitted to acquire less than 20% of the voting shares of any company that does not engage in business in the U.S., and may own 20% or more of the voting shares of any such company that engages in activities that the FRB determines are usual in connection with the transaction of banking or other financial operations outside the U.S., all subject to FRB regulations that require prior consent for investments exceeding specified amounts. As a national bank, Citibank's U.S. activities are generally limited to those that the OCC determines to be banking or incidental to banking. In the U.S., Citibank and its affiliates are able to underwrite and deal in specific categories of governmentissued securities and may advise and sell as broker, but may not sponsor or distribute, mutual funds. In addition, Citicorp Securities, Inc., a non-bank subsidiary of Citicorp, is authorized by the FRB to underwrite and deal, to a limited extent, subject to certain conditions, in certain other categories of debt securities. Outside the U.S., Citicorp subsidiaries are able to sponsor, distribute, and advise mutual funds and to underwrite and deal in equity securities to a limited extent, and in other securities without limitation, subject to the laws of the country in which the securities activities are conducted. The FRB, OCC, and OTS have adopted guidelines imposing restrictions on the manner in which Citicorp engages in derivatives activities and in which Citicorp sells uninsured investment products, such as mutual funds, to customers.

Citicorp continues to provide its U.S. regulators with reports and information, including its capital and operating plans, in accordance with the closer working relationship which has evolved with such regulators.

In 1989, the Financial Institutions Reform, Recovery and Enforcement Act ("FIRREA") was enacted, which, among other things, provided that a financial institution insured by the FDIC under common ownership with a failed FDIC-insured institution can be required to indemnify the FDIC for its losses resulting from the insolvency of the failed institution, even if such indemnification causes the affiliated institution also to become insolvent. Any obligations or liability owed by a subsidiary depository institution to its parent company is subordinate to the

subsidiary depository institution's cross-guarantee liability with respect to commonly controlled insured depository institutions and to the rights of depositors.

Under longstanding policy of the FRB, a bank holding company is expected to act as a source of financial strength for its subsidiary banks and to commit resources to support such banks. As a result of such policy, Citicorp may be required to commit resources to its subsidiary banks in circumstances where it might not do so, absent such policy.

Citicorp and its insured depository institution subsidiaries are subject to risk-based capital and leverage guidelines issued by U.S. banking industry regulators for banks and bank holding companies in the United States. Pursuant to provisions of FDICIA, which, among other things, requires the federal depository institution regulatory agencies to take specific prompt actions with respect to institutions that do not meet minimum capital standards, the agencies have adopted regulations creating and defining five capital tiers, the highest of which is "well-capitalized". As of December 31, 1994, Citicorp's bank and thrift subsidiaries, including Citibank were "well capitalized." See capital analysis on pages 39 and 40.

Legislation enacted as part of the Omnibus Budget Reconciliation Act of 1993 provides that deposits in U.S. offices and certain claims for administrative expenses and employee compensation against a U.S. insured depository institution which has failed will be afforded a priority over other general unsecured claims, including deposits in offices outside the U.S. and claims under non-depository contracts in all offices, against such an institution in the "liquidation or other resolution" of such institution by any receiver. Accordingly, such priority creditors (including the FDIC, which succeeds to the position of insured depositors) of Citicorp's insured depository institution subsidiaries will be entitled to priority over unsecured creditors in the event of a "liquidation or other resolution" of such institution. Pursuant to the Community Development and Regulatory Improvement Act of 1994, a bank is not required to repay a deposit at a branch outside the U.S. if the branch cannot repay the deposit due to an act of war, civil strife, or action taken by the government in the host country that occurred prior to September 23, 1994, unless the bank has expressly agreed in writing to effect repayment under those circumstances.

The earnings of Citibank and its bank affiliates, and therefore the earnings of Citicorp, are affected by general economic conditions, and the conduct of monetary fiscal policy by the U.S. government in the United States and by governments in other countries in which Citicorp conducts business.

#### COMPETITION

Citicorp, Citibank, and their subsidiaries and affiliates are subject to intense competition in all aspects of their businesses from both bank and non-bank institutions that provide financial services and, in some of their activities, from government agencies.

#### **PROPERTIES**

The principal offices of Citicorp and Citibank are located at 399 Park Avenue, New York, New York, a 39-story building of which two thirds is owned by Citibank. Citibank also owns one third of Citicorp Center, a 59-story building located at 153 East 53rd Street across Lexington Avenue from 399 Park Avenue. Citicorp occupies all of the space it owns in both buildings. Citibank also owns Citicorp at Court Square in Long Island City, New York and 111 Wall Street in New York City, which are totally occupied by Citicorp. In addition, Citicorp has major domestic real estate holdings in San Francisco; Chicago; St. Louis; Tampa; Sioux Falls, South Dakota; Hagerstown, and Silver Spring, Maryland; New Castle, Delaware; and The Lakes, Nevada.

Internationally, Citicorp owns major corporate premises in various cities throughout the world including Paris; London; Milan; Düsseldorf; Buenos Aires; Rio de Janeiro; São Paulo; Mexico City; San Juan; Caracas; Hong Kong; Manila; Seoul; Taipei; Tokyo and Madrid. Approximately 50% of the space Citicorp occupies worldwide is owned.

#### **EFFECTS OF INFLATION**

The impact of inflation on Citicorp and other financial institutions is significantly different from that on industries that require a high proportion of investment in fixed assets. The assets and liabilities of a financial institution are primarily monetary in nature. During periods of inflation, monetary assets lose value in terms of purchasing power, and monetary liabilities have corresponding purchasing power gains. The financial statements and other data appearing in this annual report, and in particular the discussion of price risk management on pages 35 and 36, illustrate how Citicorp operates in an environment of changing interest rates and inflationary trends.

#### SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

CITICORP (Registrant)

Charles E. Long

Executive Vice President and Secretary

February 24, 1995

Pursuant to the requirements of the Securities Exchange Act of 1934, this report has been signed on February 24, 1995 by the following persons in the capacities indicated.

Paul J. Collins

Paul J. Collins
Vice Chairman
Principal Financial Officer
Thomas F. Jones
Executive Vice President
Principal Financial Officer

(1) Primary responsibility for financial control, tax, accounting, and reporting.

John S. Reed (Citicorp's Principal Executive Officer) and the Directors of Citicorp (listed below) executed a power of attorney appointing Charles E. Long their attorney-in-fact, empowering him to sign this report on their behalf.

D. Wavne Calloway H. Onno Ruding Robert B. Shapiro Colby H. Chandler Pei-vuan Chia Frank A. Shrontz Paul J. Collins Mario H. Simonsen Roger B. Smith Kenneth T. Derr H.J. Havnes Christopher J. Steffen Franklin A. Thomas William R. Rhodes Rozanne L. Ridgway Edgar S. Woolard, Jr.

# EXHIBITS, FINANCIAL STATEMENTS, SCHEDULES, AND REPORTS ON FORM 8-K

Financial Statements filed for Citicorp and Subsidiaries:

Consolidated Statement of Income Consolidated Balance Sheet

. Consolidated Statement of Changes in Stockholders' Equity Consolidated Statement of Cash Flows Citicorp filed a Current Report on Form 8-K dated October 18, 1994 (Item 5), which report included a summary of the consolidated operations of Citicorp for the three- and nine-month periods ended September 30, 1994. Citicorp filed a Current Report on Form 8-K dated January 17, 1995 (Item 5), which report included a summary of the consolidated operations of Citicorp for the year ended December 31, 1994.

Calculation of Ratio of Income to Fixed Charges is filed herewith

Citicorp's significant subsidiaries (as defined) and their place of incorporation or organization include:

Citibank, N.A. United States
Citibank (Nevada), N.A. United States
Citibank (South Dakota), N.A. United States
Citibank Overseas Investment

Corporation

Citicorp Holdings, Inc.

Delaware

United States

Other subsidiaries of Citicorp and their place of incorporation or organization include:

Citicorp Mortgage, Inc. Delaware Citicorp Real Estate, Inc. Delaware Citibank Delaware Delaware New York Citibank (New York State) Citibank Privatkunden A.G. Germany Aspiration, Inc. Delaware Citibank A.G. Germany Citibank Canada Canada Citibank, Federal Savings Bank United States Citibank International plc United Kingdom Citibank Limited Australia

Citibank Mexico, S.A. Groupo

Mexico Financiero Citibank Citibank (Switzerland) Switzerland Citicorp Banking Corporation Delaware Delaware Citicorp Securities, Inc. Delaware Citicorp North America, Inc. Citicorp Venture Capital Ltd. New York Court Square Capital Limited Delaware The Student Loan Corporation Delaware

Citicorp's Restated Certificate of Incorporation, as amended, By-Laws, Instruments Defining the Rights of Securities Holders, and certain other material contracts, including employee benefit plans and indentures and constituent instruments, have been previously filed with the Securities and Exchange Commission as exhibits to various Citicorp registration statements and periodic reports.

Stockholders may obtain copies of such documents by writing to Citicorp, Corporate Governance Department, 399 Park Avenue, Mezzanine, New York, New York 10043.

Powers of Attorney of Messrs. Reed, Calloway, Chandler, Chia, Collins, Derr, Haynes, Rhodes, Ruding, Shapiro, Shrontz, Simonsen, Smith, Steffen, Thomas, and Woolard and Amb. Ridgway as Directors and/or officers of Citicorp are filed herewith.

# CITICORP AND CITIBANK DIRECTORS' COMMITTEES

#### Audit Committees: supervise independent audits and oversee the establishment of appropriate accounting policies for Citicorp and Citibank, N.A.

Members, Citicorp: D. Wayne Calloway, Chairman; Kenneth T. Derr, H.J. Haynes, Rozanne L. Ridgway, Mario H. Simonsen and Roger B. Smith.

Members, Citibank, N.A.: D. Wayne Calloway, Chairman; H.J. Haynes and Rozanne L. Ridgway.

The Audit Committees of Citicorp and Citibank, N.A. (the "committee"), whose members are all independent outside directors, meet with members of senior management as the committee deems appropriate.

Its principal functions include reviews of: the audit plans, scope of audit and audit findings of both independent auditors and the corporation's internal corporate audit group; significant tax and legal matters; credit portfolios; and internal control. Further, it is the responsibility of this committee to recommend to the Board the annual appointment of the independent auditors. The Board accepted the recommendation that KPMG Peat Marwick LLP be retained for 1995 and this proposal will be presented to the stockholders for approval at the Annual Meeting.

The findings of internal and independent auditors, financial controllers and external regulatory agencies are reviewed. Responses to their findings and corrective action plans are monitored to ensure that appropriate follow-up measures are taken in a timely manner. These are reviewed with and without the presence of management. The committee also meets privately with KPMG Peat Marwick LLP and the Chief Auditor.

It is also the function of this committee to review the accounting policies used in preparing the financial statements of Citicorp and Citibank, N.A.

Hayre Calloway

#### Committee on Directors: recommends qualified candidates for membership on the Boards of Directors of Citicorp and Citibank, N.A.

Members: John S. Reed, Chairman; Colby H. Chandler, H.J. Haynes and Frank A. Shrontz.

The Committee on Directors actively solicits recommendations for prospective directors from their current members and stockholders and, consistent with the needs of the corporation and representation of the various services and customers, recommends the approval of a candidate. The nominees are then presented to the full Board, which proposes the slate of directors to be submitted to the stockholders at the Annual Meeting. In addition, the committee is charged with keeping current and recommending changes in directors' compensation.

JOHN S. REED

## Committee on Subsidiaries and Capital (Citicorp)

Members: Paul J. Collins, Chairman: D. Wavne Calloway, Colby H. Chandler, H.J. Haynes, Rozanne L. Ridgway, Mario H. Simonsen and Franklin A. Thomas.

The Committee is responsible for reviewing 1) the corporation's capital structure, position and planning; 2) the financial position of the principal subsidiaries of Citicorp including, but not limited to, Citibank, N.A.; 3) the corporation's subsidiary structure and processes for managing subsidiaries; 4) the adequacy of corporate insurance coverage; and 5) the conduct of Citicorp's subsidiaries and affiliates in providing fiduciary and investment services. The Chairman of the committee reports periodically to the Citicorp and Citibank, N.A. Boards of Directors.

#### Consulting Committee (Citibank, N.A.)

Members: Colby H. Chandler, Kenneth T. Derr, H. Onno Ruding, Robert B. Shapiro, Mario H. Simonsen, Roger B. Smith and Edgar S. Woolard, Jr.

This committee, composed of those Citicorp directors who are not also directors of Citibank, N.A., attends all meetings of the Board of Directors of Citibank, N.A. and remains available to Citibank's Board as consultants on an "as needed" basis.



### Executive Committee: provides backup for the Boards of Directors of Citicorp and Citibank, N.A.

Members, Citicorp: H.J. Haynes, Frank A. Shrontz, Roger B. Smith and Franklin A. Thomas.

Members, Citibank, N.A.: Any three directors in attendance at a regular meeting of the Board where a quorum is not present.

These committees act on behalf of the Boards of Directors should an urgent matter arise that requires a decision before the Board is next scheduled to meet. The Executive Committee has nearly all the powers of the Boards, except for certain powers expressly reserved to the Boards. The Chairman and the Vice Chairmen are ex-officio members.



#### Personnel Committee: oversees employee policies and programs of Citicorp and Citibank, N.A.

Members: Frank A. Shrontz, Chairman; Kenneth T. Derr, H.J. Haynes, Franklin A. Thomas and Edgar S. Woolard, Jr.

The Personnel Committee reviews and approves compensation policy and other personnel-related programs to maintain an environment at Citicorp and Citibank, N.A. that attracts and retains people of high capability, commitment and integrity. In addition, the committee oversees succession planning.



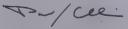
### Public Issues Committee: reviews Citicorp's policies and performance on matters of public concern.

Members: Franklin A. Thomas, Chairman; Rozanne L. Ridgway, Frank A. Shrontz and Roger B. Smith.

The Public Issues Committee's mission is to assure that the public interest is maintained in the performance of our business roles and in achieving a more competitive business environment. The committee reviews the corporation's policy, posture, practices, and programs relating to public issues of significance to Citicorp and the public at large.



FRANKLIN A. THOMAS



PAUL J. COLLINS

# CITICORP AND CITIBANK DIRECTORS

The Boards of Directors of Citicorp and Citibank, N.A. meet on the third Tuesday of the month to administer the affairs of the organizations. Certain specific operations and areas of the Corporation and the Bank are regularly monitored by the Directors' committees, whose activities are described on the preceding pages.

†Director of Citicorp ▲Director of Citibank, N.A.

# D. Wayne Calloway

Chairman and Chief Executive Officer PepsiCo, Inc.

# Colby H. Chandler

Former Chairman and Chief Executive Officer Eastman Kodak Company

### Pei-yuan Chia<sup>†</sup>▲

Vice Chairman Citicorp and Citibank, N.A.

## Paul J. Collins

Vice Chairman Citicorp and Citibank, N.A.

### Kenneth T. Derr\*

Chairman and Chief Executive Officer Chevron Corporation

### H.J. Havnes<sup>†</sup>▲

Senior Counselor Bechtel Group, Inc.

### John S. Reed<sup>†</sup>▲

Chairman Citicorp and Citibank, N.A.

### William R. Rhodes<sup>†</sup>▲

Vice Chairman Citicorp and Citibank, N.A.

# Rozanne L. Ridgway<sup>†</sup>▲

Co-Chair The Atlantic Council of the United States

### H. Onno Ruding<sup>†</sup>

Vice Chairman Citicorp and Citibank, N.A.

# Robert B. Shapiro

President and Chief Operating Officer Monsanto Company

### Frank A. Shrontz<sup>†</sup>▲

Chairman and Chief Executive Officer The Boeing Company

### Mario H. Simonsen<sup>†</sup>

Vice Chairman Brazilian Institute of Economics The Getulio Vargas Foundation

### Roger B. Smith

Former Chairman and Chief Executive Officer General Motors Corporation

# Christopher J. Steffen<sup>†</sup>▲

Vice Chairman Citicorp and Citibank, N.A.

# Franklin A. Thomas

President
The Ford Foundation

# Edgar S. Woolard, Jr.

Chairman and Chief Executive Officer E.I. du Pont de Nemours & Company

# SENIOR MANAGEMENT

John S. Reed Chairman

Pei-yuan Chia Paul J. Collins William R. Rhodes H. Onno Ruding Christopher J. Steffen Roberta J. Arena Shaukat Aziz

James L. Bailey

David J. Browning

Ernst W. Brutsche

Colin Crook

Alvaro A. C. de Souza

David E. Gibson

Dennis O. Green
Guenther E. Greiner

Thomas E. Jones

Charles E. Long

. . . . . . . . .

Alan S. MacDonald

Dennis R. Martin

Robert H. Martinsen

Robert A. McCormack

Victor J. Menezes Lawrence R. Phillips John J. Roche Hubertus M. Rukavina

Rana S. Talwar David S. Van Pelt

Alan J. Weber

Masamoto Yashiro

# COUNTRY CORPORATE OFFICERS

Algeria

Kamal Driss

Argentina

Jorge A. Bermudez

Aruba

Thomas J. Charters

Australia

Brian T. Clayton

Austria

Patrick Dewilde

Bahamas

David A. Tremblay

Bahrain

Mohammed Al-Shroogi

Bangladesh

S. Sridhar

Belgium

Lode G. Beckers

**Bolivia** 

Fernando Anker

Brazil

Roberto V. do Valle

Brunei

Stephen J. Lawrence

Canada

Richard E. Lint

**Cavman Islands** 

David A. Tremblay

Rodrigo Trevino

Colombia.

Michael A. Contreras

Costa Rica

Douglas L. Peterson

Côte d'Ivoire

Robert Thornton

Czech Republic

Karl Swoboda

Denmark

Chris Devries

**Dominican Republic** 

Juan de Dianous

Ecuador

Eric R. Mayer

Egypt

Ahmed M. El Bardai

El Salvador

Juan Miro

Finland

Stephen W. McClintock

France

Claude Jouven

Gabon

Rudolph Thomson

Germany

Richard J. Srednicki

Greece

Dimitri P. Krontiras

Rashid M Habib

Guatemala.

Antonio Uribe

Haiti

Gladys M. Coupet

**Honduras** 

Edward L. Wess

Hong Kong

Antony K.C. Leung

Hungary

John D. McGloughlin

Robert S. Eichfeld

Indonesia.

Maarten J. Hulshoff

Ireland

Aidan Brady

Italy

Sergio Ungaro

Jamaica

Peter Moses

Japan

Masamoto Yashiro

Jersey, Channel Islands

Ronald L. Mitchell

Jordan

Walid Alamuddin

Kenva

Paul Fletcher

Korea

John M. Beeman

Luxembourg

Thomas Seale

Malaysia

Sunil Sreenivasan

Mexico

Julio A. de Quesada

Monaco

Miklos I. Vasarhelvi

Morocco

Abdel Jelil Aved

Nepal

Maĥim Mehra

Netherlands

Romeo Van Der Borch

New Zealand

Richard Wilks

Nigeria

Naveed Riaz

Norway

Per Etholm, Jr.

Oman. Sultanate of

Steven A. Pinto

Pakistan

Shaukat Tarin

Panama, Republic of

Eduardo C. Urriola

Paraguav

Gustavo Marin People's Republic of China

Chung Peng Cheng

Peru

Rafael W. Venegas

**Philippines** William W. Ferguson

Poland Allan J. Hirst

Portugal

David Kyle

Puerto Rico Franklin G. Burnside Russia

Milienko Horvat

Saudi Arabia

James J. Collins

Senegal

Michel A. Accad

Singapore

David P. Conner

South Africa Terrence M. Davidson

Spain

Amador Huertas

Sri Lanka

Nihal Welikala

Sudan

Adnan A. Mohamed

Sweden

James E. Morrow

**Switzerland** Philippe Holderbeke

Taiwan

Thomas M. McKeon

Thailand

David L. Hendrix

Trinidad and Tobago

Suresh Maharai

Tunisia.

William A. Thomas

Turkey

Anjum Z. Iqbal

**United Arab Emirates** Ahmed Saeed S. Bin Brek

United Kingdom

Ian D. Cormack

Uruguay

Carlos M. Fedrigotti

Venezuela

Thomas J. Charters

Vietnam

Bradley C. Lalonde

Virgin Islands Franklin G. Burnside

Zaire, Republic of

Mulongo Masangu

Zambia Kandolo Kasongo

# STOCKHOLDER INFORMATION

#### NOTICE OF THE ANNUAL MEETING

The Annual Meeting of stockholders will be held on Tuesday, April 18, 1995, at 9:00 a.m., in the auditorium of Citicorp Headquarters at 399 Park Avenue, New York, NY 10043.

A formal notice of this meeting, together with a proxy and a proxy statement, has been included with this annual report. Stockholders are urged to sign and return their proxies promptly to assure that the stock of the corporation will be represented as fully as possible at the meeting.

Citicorp has approximately 54,000 common stockholders of record. About 82% of the Citicorp shares entitled to vote were voted in person or by proxy at the last annual stockholders' meeting on April 19, 1994.

Additional copies of this annual report are available. Write to Citicorp, Corporate Affairs, 850 Third Avenue, 13th Floor, New York, NY 10043.

Copies of the written transcript and tape recordings of the proceedings at Citicorp stockholders' meetings are available to Citicorp stockholders at cost from Citicorp, Corporate Governance Department, 399 Park Avenue, Mezzanine, New York, NY 10043.

Supplemental financial data are published quarterly and are available from Citicorp, Corporate Affairs, 850 Third Avenue, 13th Floor, New York, NY 10043.

#### TRANSFER AGENT AND REGISTRAR

Citibank, N.A., Issuer Services, Box 4855, New York, NY 10043

#### **CO-TRANSFER AGENTS AND CO-REGISTRARS**

First Interstate Bank of California 26610 West Agoura Road Calabasas, CA 91302

The First National Bank of Chicago Corporate Trust Department One First National Plaza Chicago, IL 60670

Montreal Trust Company 15 King Street West Toronto, Ontario Canada M5H 1B4

# JAPANESE SHAREHOLDER SERVICE ORGANIZATION AND PAYING BANK

The Yasuda Trust and Banking Company, Limited Stock Transfer Department 1-17-7, Saga, Koto-ku, Tokyo, Japan

#### CITICORP STOCK LISTED

New York Stock Exchange Midwest Stock Exchange Pacific Stock Exchange London Stock Exchange Amsterdam Stock Exchange Tokyo Stock Exchange Zurich Stock Exchange Geneva Stock Exchange Basel Stock Exchange Toronto Stock Exchange Düsseldorf Stock Exchange Frankfurt Stock Exchange

Securities and Exchange Commission Washington, DC 20549 Form 10-K

Annual Report pursuant to Section 13 or 15(d) of The Securities Exchange Act of 1934 for the fiscal year ended December 31, 1994 Commission File Number 1-5738



Incorporated in the State of Delaware IRS Employer

Identification Number: 13-2614988 Address: 399 Park Avenue, New York, NY 10043

Telephone: (800) 285-3000

# SECURITIES REGISTERED PURSUANT TO SECTION 12(b) OF THE ACT:

A list of Citicorp securities registered pursuant to Section 12(b) of the Securities Exchange Act of 1934 is available from Citicorp, Corporate Governance Department, 399 Park Avenue, Mezzanine, New York, NY 10043.

As of December 31, 1994, Citicorp had 395,080,849 shares of common stock outstanding.

Citicorp (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.

Based on its review of the reports furnished to Citicorp for 1994 pursuant to Section 16 of the Securities Exchange Act of 1934, Citicorp believes all of the reports required to be filed under Section 16 were filed on a timely basis except that the reports on Form 5 for Messrs. Calloway, Chandler, Derr, Haynes, Shrontz, Simonsen, Smith, Thomas and Woolard and Amb. Ridgway were filed approximately five weeks late due to a delay in the calculation of the number of shares of Citicorp common stock held by such directors under the Directors Deferred Compensation Plan.

The aggregate market value of Citicorp common stock held by non-affiliates of Citicorp on January 31, 1995 was approximately \$16.0 billion.

Certain information has been incorporated by reference as described herein into Part III of this annual report from Citicorp's proxy statement relating to its annual meeting of stockholders to be held on April 18, 1995.

# CITICORP SERVICE

We continue to build a worldwide organization dedicated to serving our customers and take pride in the quality of service we deliver. The following addresses and phone numbers are part of our service commitment to help you obtain needed information and prompt assistance.

### STOCKHOLDERS

For general questions about Citicorp stock, contact: Citicorp Investor Relations, 399 Park Avenue, 2nd Floor, New York, NY 10043. (800) 342-6690

For questions about your Dividend Reinvestment Account, Lost Stock Certificates, Stock Transfer, Estate Inquiries/Transfer Requirements, contact: Citibank, N.A., % Citicorp Data Distribution, Inc., Customer Service Unit, P.O. Box 308, Paramus, NJ 07653. (800) 422-2066

For all other stockholder concerns, contact: Citicorp Corporate Governance, 399 Park Avenue, New York, NY 10043.

(212) 559-4822

#### **GENERAL INFORMATION**

For general information or other inquiries. (800) 285-3000

#### CUSTOMERS

For information or inquiries on accounts, credit cards, mortgages, CDs or other financial services and investments, contact your local branch office, or use the address or phone number on the front of your customer statement.

Mortgage/Co-op Loan Service		(800) 283-7918
MasterCard/VISA		(800) 950-5114
Outside of U.S.	call collect:	(605) 335-2222
Preferred MasterCard/VISA		(800) 950-5114
Outside of U.S.	call collect:	(605) 335-2222
Diners Club/Carte Blanche		(800) 234-6377
Outside of U.S.	call collect:	(303) 799-1504
CHOICE MasterCard/VISA		(800) 950-5114
Outside of U.S.	call collect:	(605) 335-2222
Citicorp Travelers Checks		(800) 645-6556
Outside of U.S.	call collect:	(813) 623-1709
Citicorp Money Orders or Official Che	ecks	(800) 223-7520
Student Loans		(800) 967-2400
Citicorp Investments Services		(800) 846-5200
In New York City		(212) 736-8170
Citicorp Insurance Services		(800) 237-4365
Citicorp Life Insurance Co.		(800) 237-4365
First Citicorp Life Insurance Co.		(800) 613-5973
Citicorp Insurance Agency		(800) 497-4854

For information regarding personalized investment management services, custody, specialized lending to individuals, jumbo mortgages, trust and estate planning, and art advisory services, contact The Citibank Private Bank. (212) 559-5959

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